

OREGON JUDICIAL DEPARTMENT

OJD CIVIL OVERVIEW

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Presented to Joint Committee On Ways and Means Subcommittee On Public Safety
February 4, 2025



Judicial Branch

Presentation Overview

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- ❖ Civil Caseload Trends
- ❖ IT Systems & Online Services
- ❖ Data Dashboards & Key Performance Measures

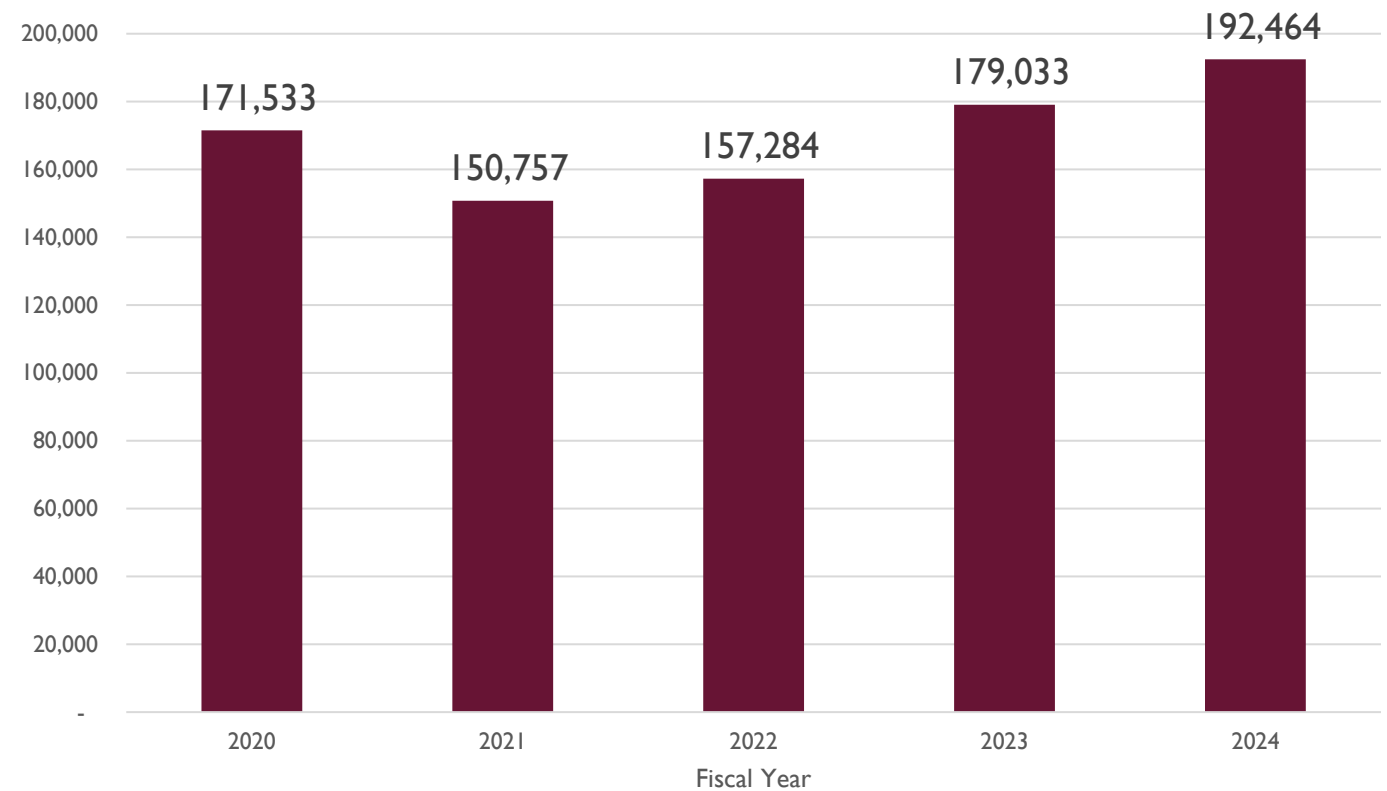
Civil Filings Increased 14% Since 2020

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Civil Case Types

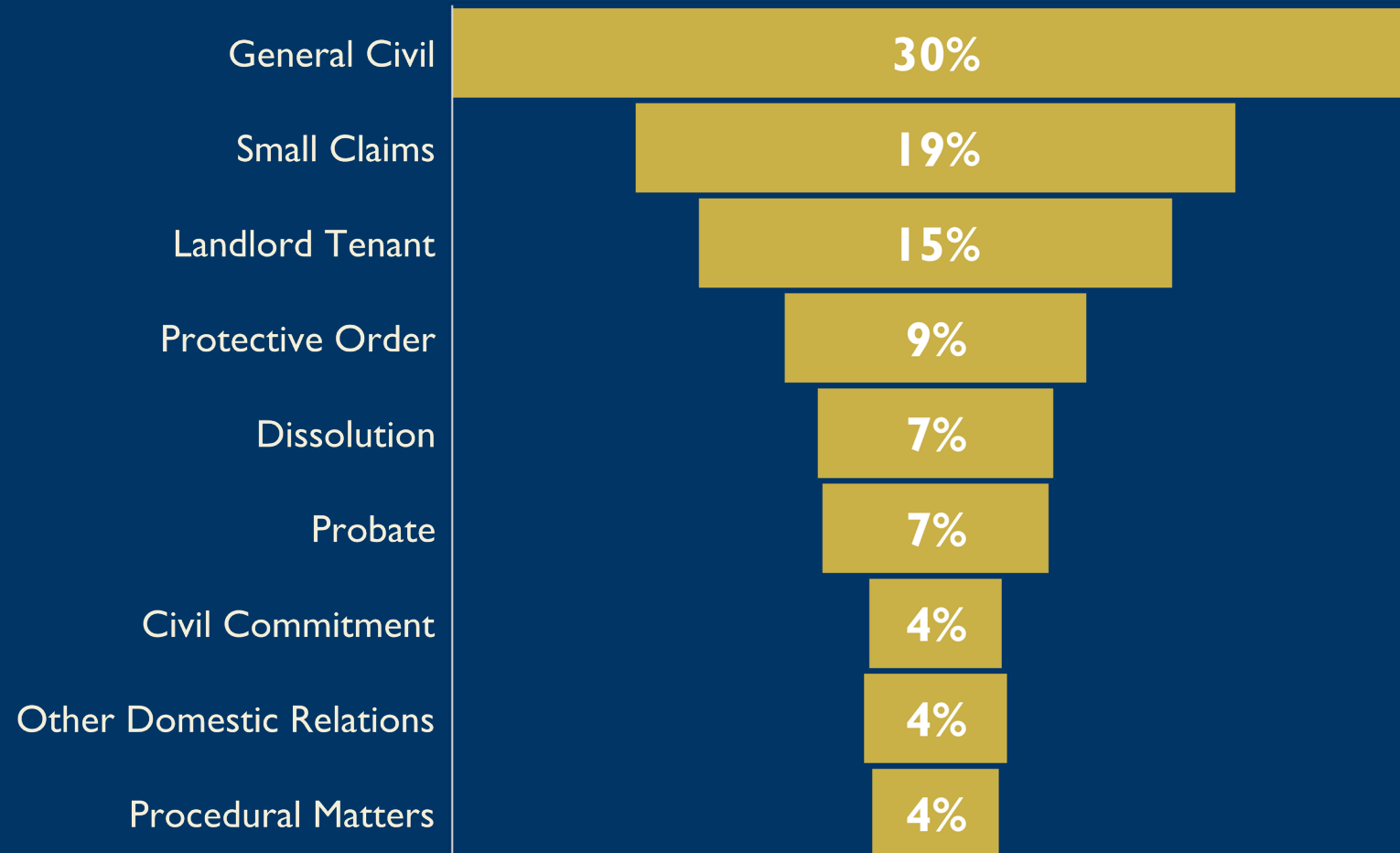
- ❖ General Civil
 - ❑ Torts
 - ❑ Contract and business disputes
 - ❑ Civil Rights Violations
 - ❑ Statutory and regulatory violations
- ❖ Small claims cases
- ❖ Procedural matters such as contempt
- ❖ Landlord Tenant
- ❖ Protective Orders
- ❖ Domestic Relations
- ❖ Probate
- ❖ Civil Commitment

Civil Cases Filed - All Case Types



Distribution of Civil Cases Filed

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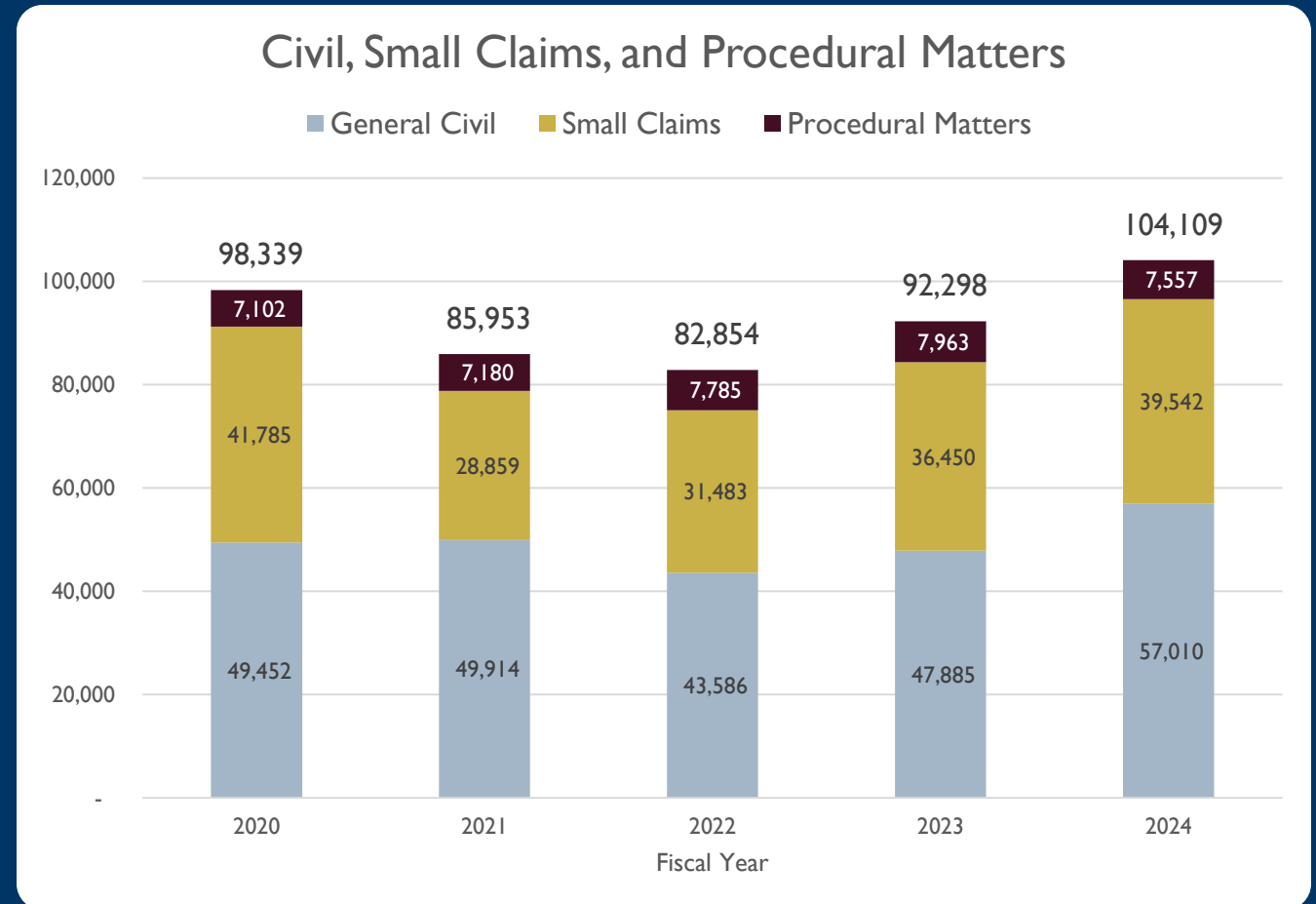


General Civil, Small Claims, and Procedural Matters Increased 5% Since 2020

5

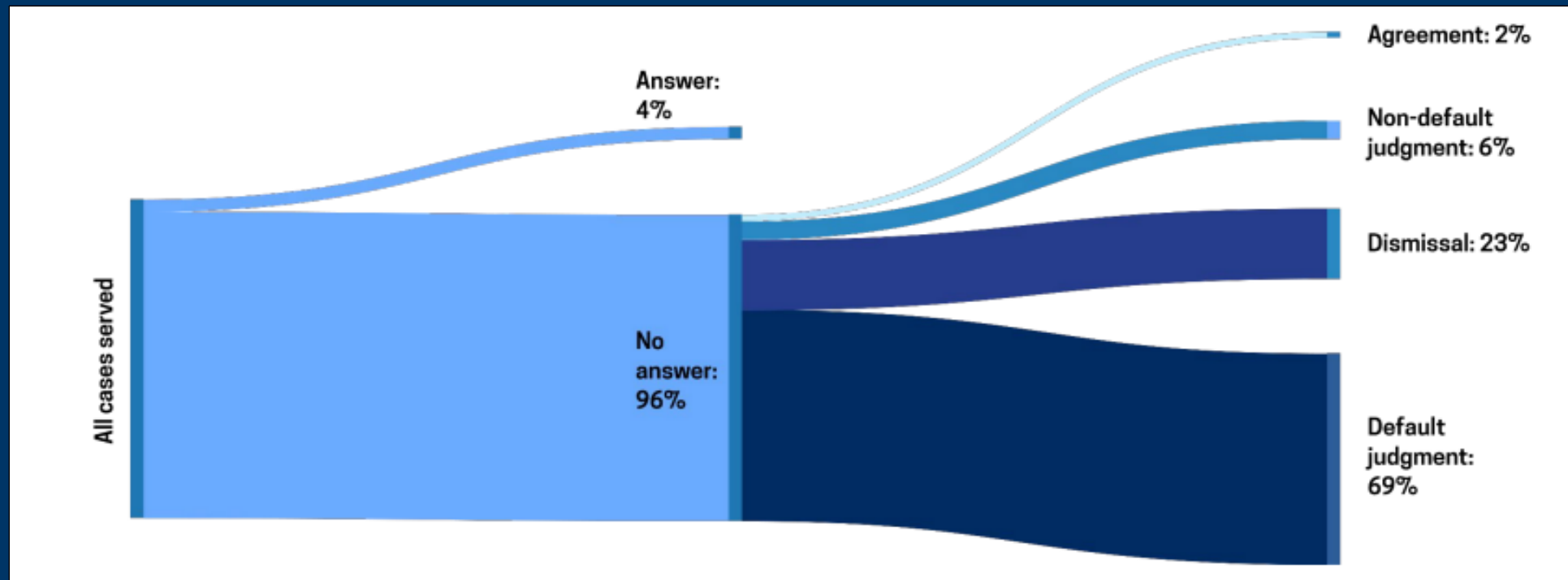
Circuit courts provide a forum for people to resolve a broad range of civil cases:

- ❖ Torts
- ❖ Contract and business disputes
- ❖ Civil Rights Violations
- ❖ Small claims cases
- ❖ Statutory and regulatory violations
- ❖ Procedural matters such as contempt



Consumer Debt is 50% of General Civil Case Filings

- ❖ Most debtors are self-represented
- ❖ Many debtors do not engage in the court process
- ❖ 69% result in a default judgment

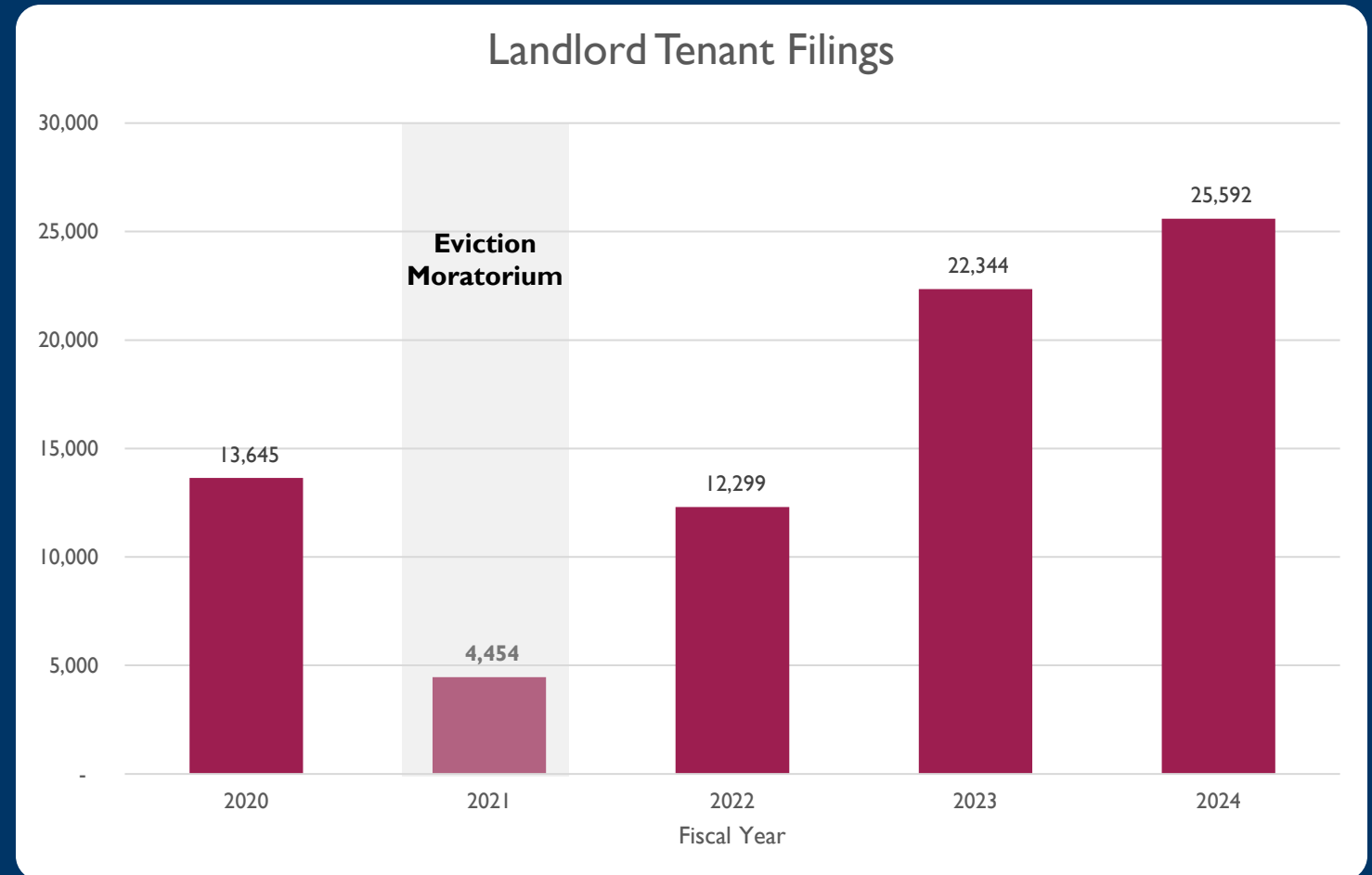


Consumer Debt Cases, 2017-2023

Landlord Tenant Filings Highest on Record Increased 111% Since 2020

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- ❖ Filings decreased 67% in FY 2021 due to eviction moratorium
- ❖ Moratorium on non-payment cases ended in June 2021
- ❖ Year over year increases in filings since moratorium ended
- ❖ Courts are piloting eviction diversion programs to offer tenants and landlords alternatives to eviction
- ❖ HB 2001 (2023) mitigates the impact of evictions by sealing court records in some cases



How Courts Try to Help People Stay in Their Homes

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Expanding facilitation services to eviction cases

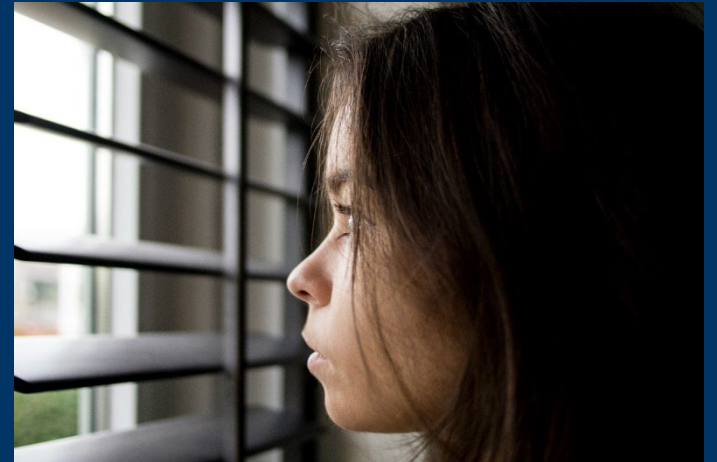
- Help with forms, info about law & court procedures
- Connect people to community services

Diverting cases away from court proceedings

- Help landlords and tenants find alternatives to litigation
- Mediation, service connection, & community partnerships

Using mediation

- Allows tenants flexibility to stay while catching up on rent
- Provides landlord with a legal enforcement mechanism



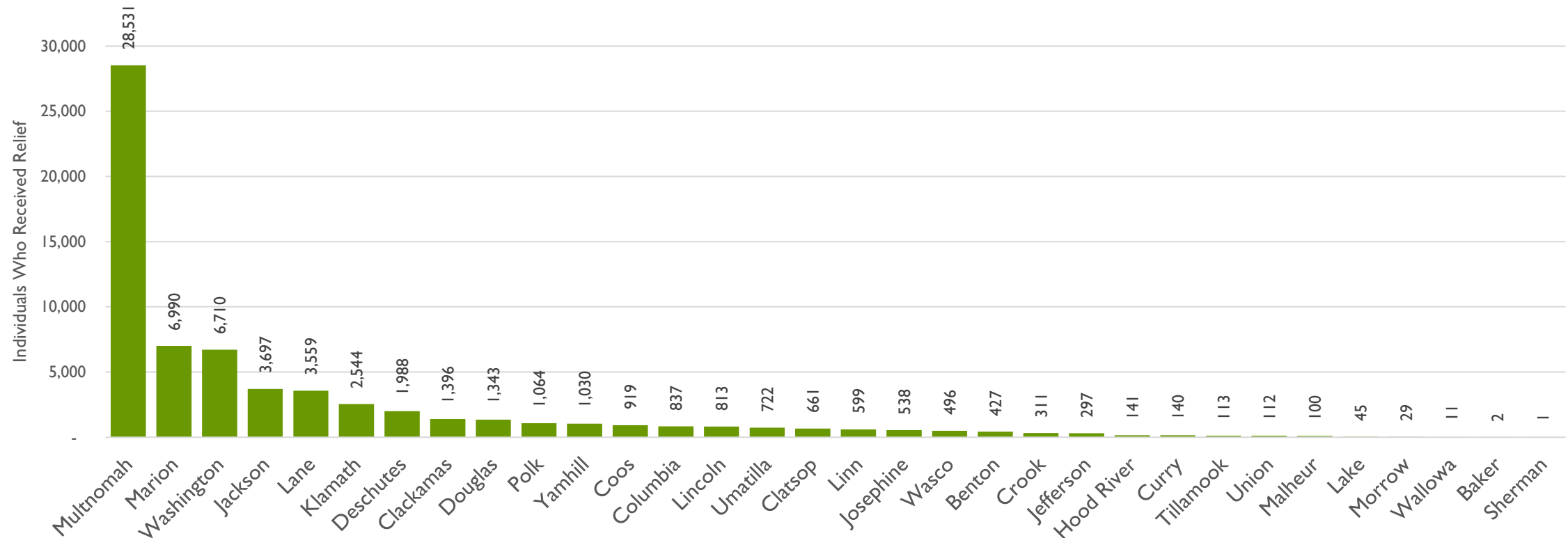
- 9 judicial districts offer **landlord-tenant mediation** programs
- Settlement rates range from **50%** (Jackson) to **90%** (Deschutes)

A Fresh Start for Individuals Who are Evicted

HB 2001 (2023) requires circuit courts to annually set aside evictions and seal court records on evictions meeting certain criteria.

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66,166 Individuals Received Relief Through Automated Eviction Sealing December 2024 (47,660 Eviction Cases Sealed)



Families & Domestic Violence Victims Need Timely Court Access

Protective Orders Increased 17% Since 2020

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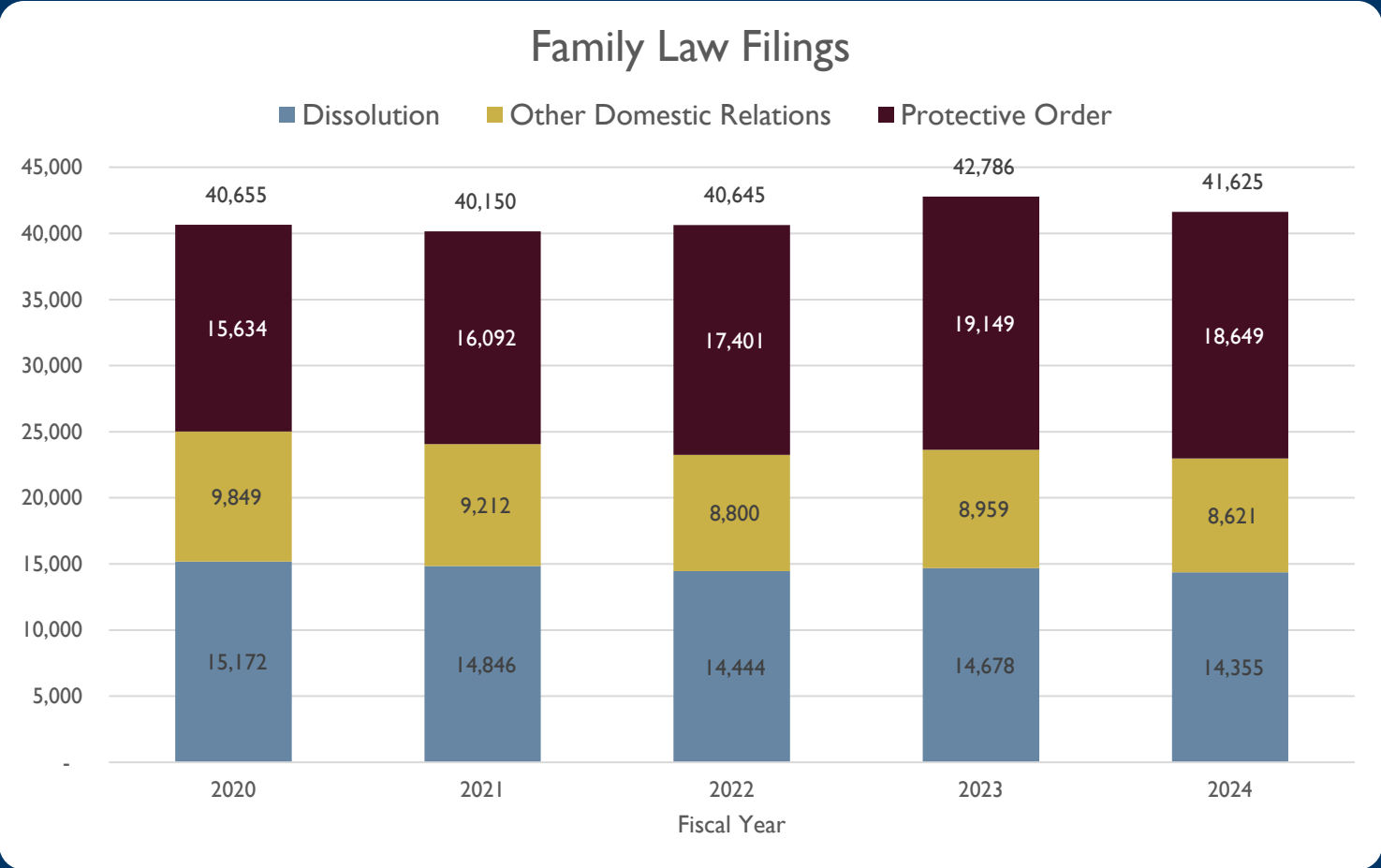
86% of cases have at least one self-represented litigant

More litigants need facilitation services, iForms, and translated materials.

Economic and social stressors remain high for many families.

Families' needs are time sensitive.

Most cases continue long after initial judgment (i.e., enforcement and modifications).



Protecting Our Most Vulnerable

Probate & Civil Commitment Increased 15% Since 2020

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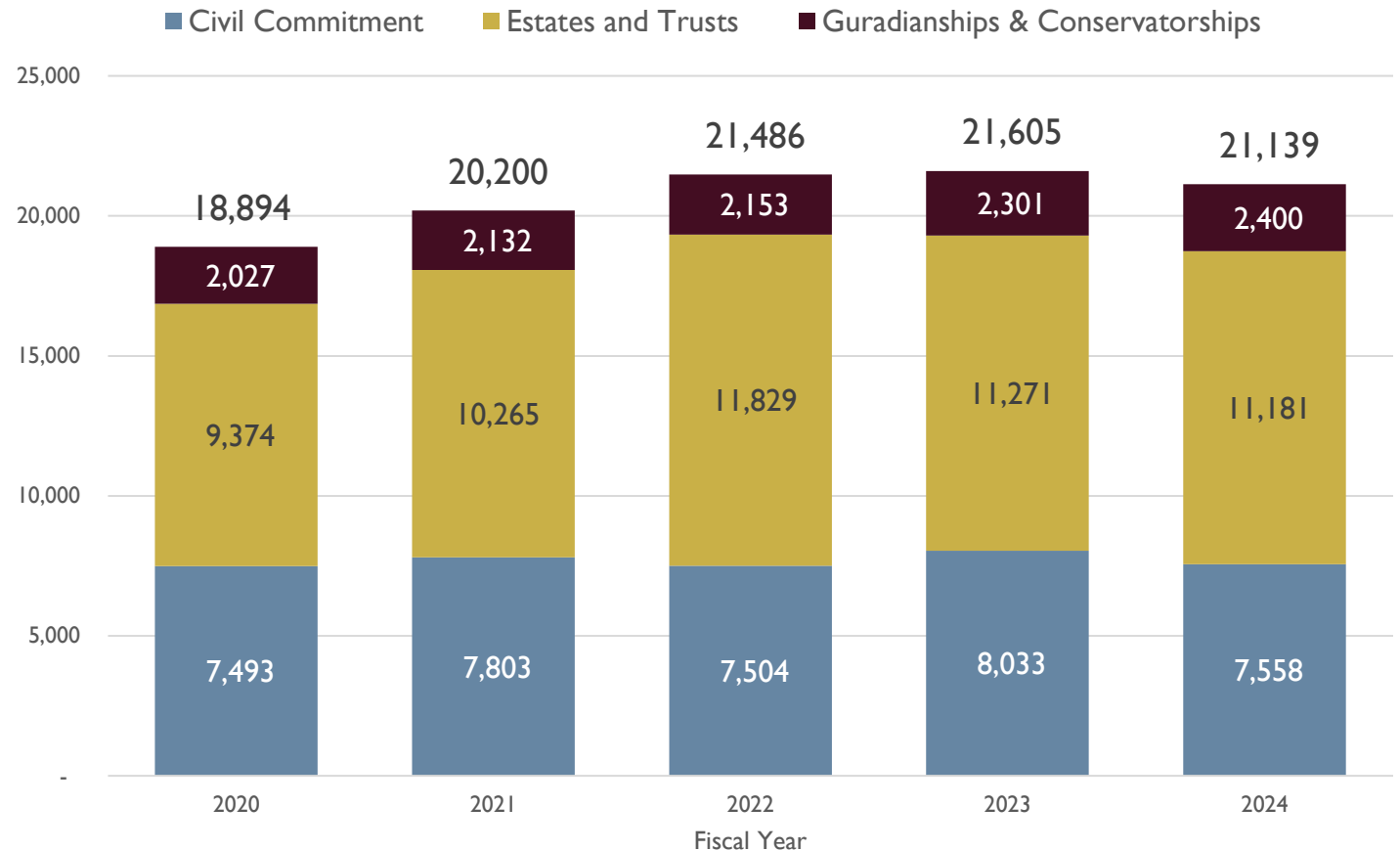
In Guardianships & Conservatorships

Courts monitor **more than \$1.4 billion** in assets

Number of new cases in 2024 has increased **18.4% since 2020**

2 out of every 5 cases start with a protected person **over age 65**

Probate & Civil Commitment



Strengthening Protections for Vulnerable People

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Conservatorship Auditing Program

- ❖ **\$34,282,931** – Total value of assets reviewed/audited
- ❖ **25%** of pending cases are conservatorships supervising protected persons' money
- ❖ Consistent court review procedures promote fiduciary accountability and improve outcomes

Monthly educational programming

- ❖ Delivered more than 1,200 hours of subject-specific training

State Protective Proceeding Advisory Committee

- ❖ Proposed updates to UTCR probate rules
- ❖ Drafted a protective proceeding bench book

Language Line translation services

- ❖ Available to Court Visitors for official court investigation work



Case Management Systems for Civil Cases

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OJD has six case management systems - three are used for Civil cases.

We also have many online services to access courts 24 hours a day - 7 days a week.



Odyssey (Circuit Courts)



Enterprise Supervision (Pretrial)



Treatment Court Case Management System (SCMS)



Enterprise Jury



Appellate Case Management System



Coming Soon! CaseCenter (Online Exhibit Management)

Online Services

OJD offers a wide range of online services to help make it easier to file, pay fees, and look up court dates / case information.



<https://www.courts.oregon.gov/services/online/Pages/default.aspx>

Online Services - Home

ONLINE SERVICES

- Appellate eFile
- Live Stream Proceedings
- OJCIN OnLine
- OJD Courts ePay
- OJD eFile
- OJD Guide & File
- OJD Records and Calendar Search
- Online Legal Service Posting
- Remote Hearings
- Access and Fairness Survey



Your court business. Getting you what you need, any day of the week.

OJD offers a wide range of online services to help make it easier to file, pay fees, and look up court dates / case information. Click on a link below to view more information on a specific service.



OJCIN OnLine

Paid subscription access to cases and documents

[Go >](#)



OJD Courts ePay

Make a payment on a case

[Go >](#)



OJD Records & Calendar Search

Search for free basic case information and find out when to appear in court

[Go >](#)



OJD eFiling

Initiate a new case or file in an existing circuit court or Tax Court case

[Go >](#)



Appellate eFile

Initiate a new case or file in an existing appellate court case

[Go >](#)



OJD iForms

Question-and-answer interviews to complete forms

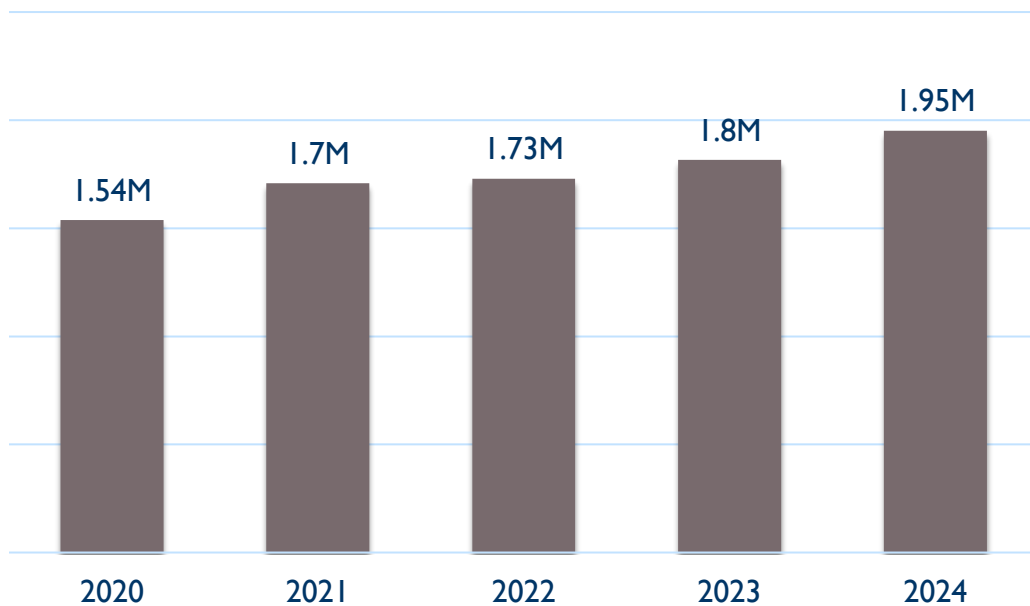
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Save time, money and paper with OJD eFile

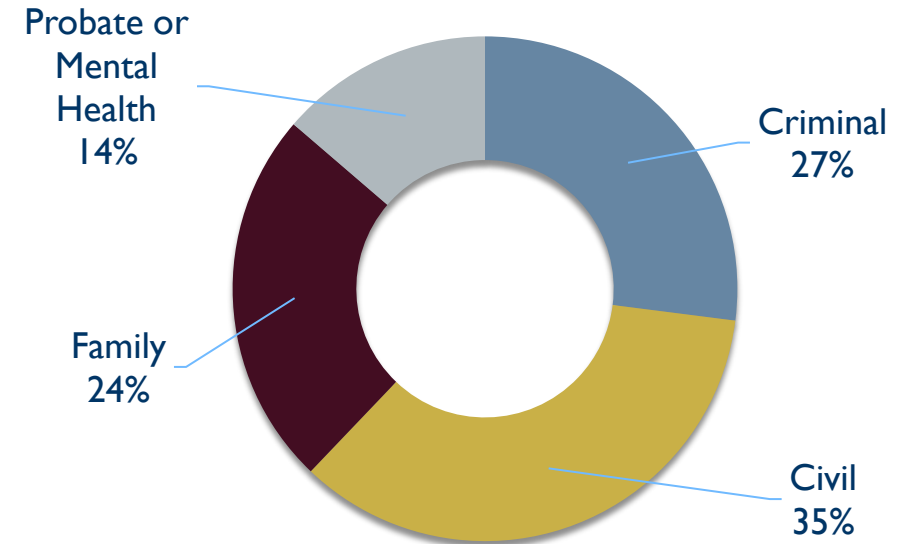
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81% of all civil filing fees are paid through File and Serve

Accepted eFilings



Accepted eFilings by Case Type



Online Services

<https://www.courts.oregon.gov/services/online/Pages/records-calendars.aspx>

Free access to court dates and case information – and online record search.



Free Access to Court Dates & Basic Case Info



FREE online access to court calendars and basic case information for

the Oregon circuit courts and the Oregon Tax Court.

Court Calendars

Online Record Search

Note: Due to federal or state law or policy, the Oregon Judicial Department may not provide court records or court calendar information for certain cases. This applies to records including, but not limited to, adoption, juvenile delinquency, and cases that fall under the Violence Against Women Act (VAWA).

Search Calendar

(*) Required Fields

Search By:

Case:

Judicial Officer
Party or Defendant Name
Date Range

* Case Number:

Date Range:
(e.g. 11/12/1955)

* On or After

and

* On or Before

Search Clear Form

Court Calendars

Online Record Search

Case Information

Party

Charge

Disposition Events

Events and Hearings

Financial

Events and Hearings

03/13/1990 Convicted

03/13/1990 Remove - Inactive Status

03/13/1990 Plea - Guilty

03/20/1990 Motion

Comment

Comment: for approval of deferred sentencing;

Online Services

<https://www.courts.oregon.gov/forms/Pages/default.aspx>

Extensive

Library of Court Forms



Welcome to the Forms Center!

Please go to the [Self-Help Center](#) to learn more about what forms you may need and find other information about the top

Court Forms Categories:

Please select a form category.



Family Law

- ▶ [Abuse / Domestic Violence](#)
- ▶ [Adoption](#)
- ▶ Child Support
 - [Modifications](#)
- ▶ Domestic Relations
 - [Divorce / Dissolution](#)
 - [Parenting Plan](#)
 - [Request for Hearing re: Statutory Restraining Order](#)
 - [Enforcement](#)
 - [Modification of Judgment](#)
 - [Parenting Plan](#)
 - [Separation](#)
 - [Parenting Plan](#)
 - [Request for Hearing re: Statutory Restraining Order](#)
 - [Temporary Orders](#)
 - [Unmarried Parents](#)
 - [Parenting Plan](#)
 - [Request for Hearing re: Statutory Restraining Order](#)
- ▶ [Guardian Ad Litem](#)
- ▶ [Miscellaneous](#)
- ▶ [Modification of Judgment](#)
- ▶ [Name Change and/or Sex Change](#)
- ▶ [Parenting Plan](#)



Civil / Criminal / Probate

- ▶ Civil
 - [Discriminatory Property Provisions](#)
 - [Eviction / Landlord / Tenant](#)
 - [Fee Waiver & Deferral](#)
 - [General](#)
 - [Guardian](#)
 - [Limited S](#)
 - [Non-Disc](#)
 - [Satisfac](#)
 - [Small Cl](#)
 - [Streamli](#)
- ▶ Criminal
 - [Change s](#)
 - [Claim of](#)
 - [Court App](#)
 - [Criminal](#)
 - [Distrac](#)
 - [DNA Test](#)
 - [DUI/DWI](#)
 - [Fine or F](#)
 - [Firearms](#)
 - [Guardian](#)
 - [Marijuan](#)
 - [Marijuan](#)
 - [Seque](#)
 - [Sex Offe](#)
- ▶ Probate / Guardian
 - [Account](#)
 - [Guardian](#)
 - [Guardian](#)
 - [Seque](#)
 - [Simple E](#)

Protective Orders

- ▶ [Elderly Abuse](#)
- ▶ [Extreme Risk](#)
- ▶ [Restraining Or](#)
- ▶ [Sexual Abuse](#)
- ▶ [Stalking](#)

Specialized Forms

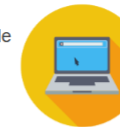
- ▶ [ADA Accessibili](#)
- ▶ [Appellate](#)
- ▶ [Citizen Review](#)
- ▶ [Interpreters](#)
- ▶ [For Court Use](#)
- ▶ [Mediation](#)
- ▶ [Records Reque](#)
- ▶ [Tax Court](#)

Forms for Attorneys and Government Entities

- ▶ [Attorney Certificates of Good Standing](#)
- ▶ [Discovery for Foreign Cases](#)
- ▶ [Firearms Prohibition and Disposition](#)
- ▶ [Notice of Compliance with Victim's Rights](#)
- ▶ [Required Information for DEM Cases](#)
- ▶ [Statement of Attorney Fees](#)
- ▶ [Uniform Plea Petition](#)
- ▶ [Uniform Traffic Citation](#)

Guide & File: Interactive Online Forms

Oregon circuit courts provide online forms (sometimes called iForms) for self-represented court users to electronically complete forms and file or respond to cases. Guide & File is an online program that works on any computer or mobile device.



Using Guide & File is FREE. The only cost is the required filing fee when you turn in the form to the court. Note: Restraining orders never require a fee. [Learn more about filing fees.](#)

Guide & File is only available for these types of cases:

- Protection orders (restraining orders, elder abuse, sexual abuse, stalking)
- Divorce, separation, or custody cases
- Changing a family judgment (modification)
- Developing a parenting plan
- Application for a court-appointed lawyer (criminal cases only)
- Residential evictions
- Small claims complaints
- Name or legal sex change
- Motion to seal your eviction, marijuana, or criminal record (expungement)
- Satisfaction of a money award (when you have received payment on a court judgment in your favor)
- Firearms surrender declaration (responding to a court order to give up your firearms)

Next Steps

If you have already filed using Guide & File and need a copy of your "Next Steps" document with instructions and additional forms:

- Log into Guide & File and click "My Interviews" to get a copy with your case information already filled in.
- If you cannot access "My Interviews," [visit the Next Steps page to get a blank copy.](#)

Related Information

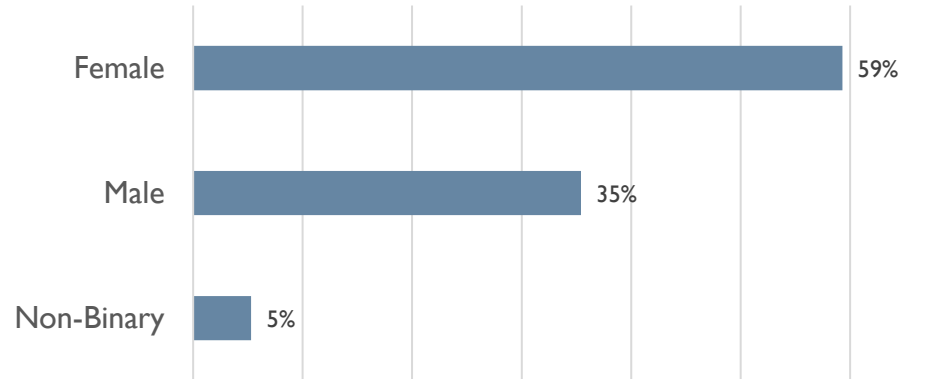
- [Forms Center](#) (all statewide forms)
- [Filing Fees](#)
- [OJD eFile](#) (to submit additional documents to your eFiled case)

Technical Assistance

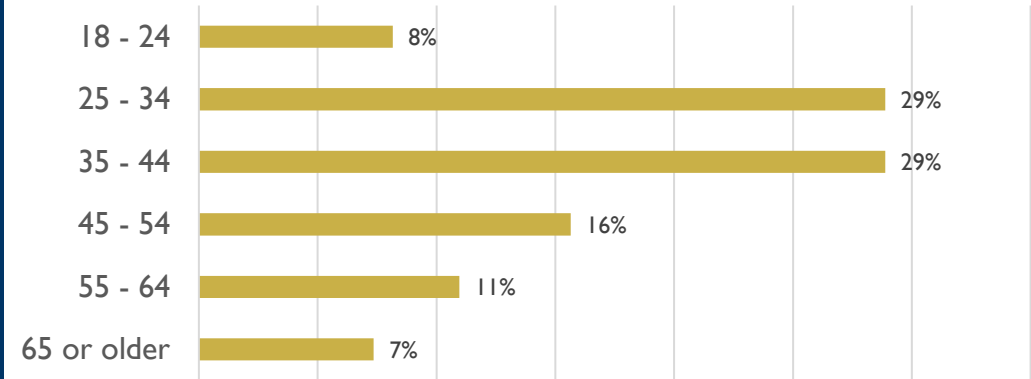
- [OJD iForms FAQs](#)
- [OJD iForms Quick Reference Guide](#)

Guide & File Demographics

Gender



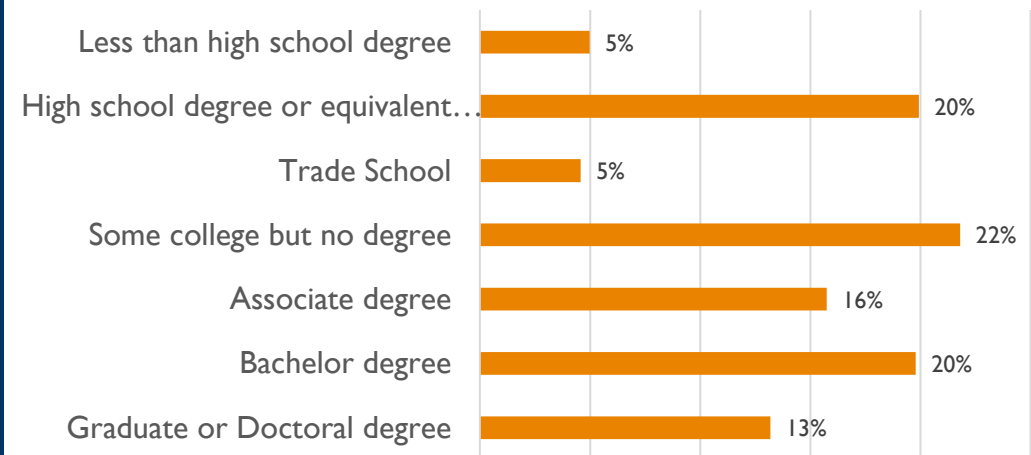
Age



Annual Household Income



Education



Online Services

TEXT NOTIFICATIONS AND REMINDERS

Hearings

08:00

account - A hearing for case 21DR00709 in the Josephine County Circuit Court is scheduled for tomorrow, 2/5/2021 at 9:00 AM. For any questions, contact the court at 541.476.2309. To Opt Out and stop receiving text message reminders regarding court hearings from the Oregon Judicial Department, reply NO.

Juror #5, you have been selected to appear for jury service on 02/15/2021 at 08:00 AM. Please verify that you are required to appear by visiting <https://www.courts.oregon.gov/courts/clackamas/jury/Pages/jury-schedule.aspx> or call (503)655-8397 after 5 PM today. If you are expected to appear, please check in at the Ralph Holman Building (821 Main Street Oregon City, OR 97045) for your jury service.

Oregon Judicial Department : Jury
Jury Schedule
www.courts.oregon.gov

Jury Service



Tillamook County Circuit Court
Oregon Judicial Department
201 Laurel Ave
Tillamook, OR 97141

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U.S. POSTAGE PAID
SALEM, OR
PERMIT NO 101

**OFFICIAL JUROR SUMMONS
RESPOND WITHIN 10 DAYS**



Juror ID: «CandidateID»
Juror No: «Pool Order»

«OEL»
«First Name» «Middle Name» «Last Name» «Suffix»Bundle»
«DELADDR» «Container»
«CITY», «STATE» «ZIPCODE» «Pallet»
«SortOrder»
«Breakmark»


SEE REVERSE FOR PARKING INFORMATION




GET HELP ONLINE

Book an Online or Phone
Appointment to get:

- ❖ Help Completing Court Forms
- ❖ Answers to Questions
- ❖ Connected to Services



Phone or Video Family Law
Facilitation Appointment 

Choose a time below for your facilitation ap... [Read more](#)

30 minutes 

Booking for **Phone or Video Family Law Facilitation Appointment**

January 16

 DATE	 TIME
< > January 2025	
S M T W T F S	9:00 AM 10:00 AM 10:30 AM
1 2 3 4	11:00 AM 3:00 PM 3:30 PM
5 6 7 8 9 10 11	4:00 PM
12 13 14 15 16 17 18	
19 20 21 22 23 24 25	
26 27 28 29 30 31	



What Information Can Facilitators Provide?

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Facilitators Can:

- ❖ Help you find the right forms and understand how to complete them.
- ❖ Explain how court procedures and rules work.
- ❖ Explain how to begin a court action.
- ❖ Refer you to agencies or resources that provide legal services and information.
- ❖ Review documents and forms to make sure they are complete.

Facilitators Cannot:

- ❖ Recommend one procedure over another.
- ❖ Tell you what you should do or give an opinion about your options.
- ❖ Advise or recommend you take a particular action.
- ❖ Recommend a specific attorney or guess about the outcome of your case.
- ❖ Tell you what to write on a form or what to say in court.

Using Data for Efficiency,
Problem-Solving, and
Improvement

@ courts.oregon.gov/data

Key Dashboards



Cases Filed and Closed



Pending Cases



Clearance Rates



Time to Disposition

Thank You

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Judicial Branch