

Transparency in Long Term Care for Consumers

Oregon Long Term Care Ombudsman

Fred Steele, MPH, JD

State Long Term Care Ombudsman & Agency Director

Senate Health Care, January 23, 2025

Long Term Care Ombudsman Program

Separate, independent state agency

Advocate for residents in long-term care to:

- Protect individual rights,
- Enhance quality of life, and
- Improve care.



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**LTCO Provides
Info and
Assistance**

Prospective Residents & Families
Look for:

- Where to begin?
- What to look for?
- How to ensure good care?
- How to avoid poor care?



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Facility Info
Search site

Oregon Department of Human Services
AGING & PEOPLE WITH DISABILITIES

Select Language ▼

Home Contact Us Facility Search

Search By Facility Name

Facility Type	Funding Source
<input type="radio"/> Adult Foster Home (AFH) ●	<input type="radio"/> Medicaid
<input type="radio"/> Assisted Living Facility (ALF) ■	<input type="radio"/> Medicare
<input checked="" type="radio"/> Nursing Facility (NF) ▲	<input type="radio"/> Private Pay
<input type="radio"/> Residential Care Facility (RCF) ◆	

Click to display only open facilities.

Search

Esri, HERE, Garmin, USGS, EPA, NPS | Oregon Department of Human Services Office of Business Intelligence Office of Forecasting... Powered by Esri



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Facility Details

Avalon Care Center - Portland

Facility Information Inspections Violations Notices

Avalon Care Center - Portland
12640 SE Bush
Portland, OR 97236

Facility Type Nursing Facility

**Administrator
Name** Danielle Meza

**Total Licensed
Beds** 44

Phone (503) 761-6621

Email danielle.meza@avalonhealthcare.com

Owner Avalon Care Center - Portland, LLC
206 N 2100 W
Salt Lake City, UT
(503) 761-6621

Owner Since: 6/1/2022

If you have questions about this facility or its inspection and compliance history, please contact the facility at the phone number listed above.

[Click here to review Facility Consumer Statements](#)



Oregon DHS

500 Summer St. NE
Salem, OR 97301
[Contact Us](#)

Links

[ODHS Office of Safety, Oversight and Quality](#)
[Oregon Department of Human Services](#)
[Oregon Home and Community-Based Services](#)

[ADRC of Oregon](#)
[Long Term Care Ombudsman Program](#)
[Federal Nursing Home Compare](#)



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Quality Metrics (in ALFs/RCFs)

Quality Measurement Program Report for Oregon Community-Based Care Facilities

2023 ANNUAL REPORT



Oregon Department of Human Services | Aging and People with Disabilities | Safety, Oversight and Quality



100-526552 (09/2024)

www.oregon.gov/odhs

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Community-based care facility profiles

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Community-based care facilities with memory care

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CMS Nursing Home Compare

Find & compare providers near you.



Not sure what type of provider you need?

[Learn more about the types of providers.](#)



Welcome



Doctors & clinicians



Hospitals



Nursing homes including
rehab services



Home health services

Find nursing homes including rehab services near me

Find and compare Medicare-certified nursing homes based on a location, and compare the quality of care they provide and their staffing. A nursing home is a place for people who can't be cared for at home and need 24-hour nursing care.

MY LOCATION

Enter street, ZIP code, city, or state.

Enter your location.

NAME OF FACILITY (optional)

Search



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**Missing for
Consumers**

Additional Transparency Opportunities

- Clarity in ownership
- Clarity in business relationships with provider-owned subsidiaries
- Ensuring dollars going to care, services – especially when paying out-of-pocket



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Questions?