

Submitter: Polly Bich

On Behalf Of: Hillsboro Hops Baseball

Committee: Joint Committee On Ways and Means Subcommittee On Capital Construction

Measure: HB5201

To whom it may concern:

This letter comes to you in support of Hillsboro Hops team. While I understand that you are faced with urgent concerns such as housing and mental health many people are facing, I plead with you to look at this issue as well. In such trying times I believe it is vital that we have the opportunity to go to family centered events at a reasonable cost. As a game day employee I have seen so many people relaxing and having a great time with their friends and loved ones. For a few hours they are able to put their cares aside and just enjoy themselves. I have also found that this is not only due to the love of baseball. I have worked in the customer service field for over 40 years but never has it been with a company with such a strong commitment to customer service. We are empowered to do what it takes to help our fans have a fun filled experience. From little things like replacing spilled drinks and dropped ice cream to immediately getting medical help when needed. And it's not only ushers like myself but also front office people ready to help when needed. (I even saw KL himself helping a person in a wheelchair who was having issues with the heat!)

Our mission statement is: "To provide memorable first class experiences so that we can enhance the lives of our fans, staff, players and community." You will notice that it's not to make as much money as possible or have a team with the best winning record (although that would be nice!) We want to do everything possible to help our fans have a great experience! I can't tell you how many times a fan has said " I wished we had won this game but I still had so much fun!".

In closing I just wanted to convey how important it these challenging times for there to be a time and place where we can put our concerns aside and just enjoy ourselves with our family and friends.

Thank you,

Polly

PS is now she's incredibly busy but ask our wonderful governor if she had a fun time last season when she threw out the first pitch!