

**JOINT COMMITTEE ON WAYS AND MEANS**  
**SUBCOMMITTEE ON GENERAL GOVERNMENT**

February 1, 2023  
03:00 PM

Hearing Room E

**MEMBERS PRESENT:**

Sen. Deb Patterson, Co-Chair  
Sen. Daniel Bonham  
Sen. Wlnsvey Campos

Rep. Farrah Chaichi  
Rep. David Gomberg  
Rep. E. Werner Reschke  
Rep. Jules Walters

**MEMBER(S) EXCUSED:**      Rep. Greg Smith, Co-Chair

**STAFF PRESENT:**              Doug Wilson, Legislative Fiscal Office  
Ron Nalley, Committee Assistant

**EXHIBITS:**                      Exhibits from this meeting are available [here](#)

**00:00:23**      [Meeting Called to Order](#)  
**00:00:24**      Senator Patterson, Presiding Co-Chair  
**00:00:34**      Doug Wilson, Legislative Fiscal Office  
**00:01:00**      Co-Chair Patterson

**00:01:11**      [Department of Revenue - Call Center Customer Service Report](#)  
**00:01:24**      Betsy Imholt, Director, Oregon Department of Revenue  
**00:05:37**      Co-Chair Patterson  
**00:05:47**      Ms. Imholt  
**00:05:57**      Co-Chair Patterson  
**00:06:09**      Ms. Imholt  
**00:06:26**      Rep. Reschke  
**00:06:44**      Ms. Imholt  
**00:08:12**      Rep. Gomberg  
**00:09:17**      Ms. Imholt  
**00:11:33**      Co-Chair Patterson  
**00:11:44**      Ms. Imholt  
**00:11:50**      Co-Chair Patterson  
**00:12:01**      Ms. Imholt  
**00:17:48**      Rep. Gomberg  
**00:18:02**      Ms. Imholt  
**00:18:36**      Rep. Gomberg

00:18:56 Ms. Imholt  
00:19:17 Co-Chair Patterson  
00:19:29 Ms. Imholt  
00:19:36 Co-Chair Patterson  
00:19:43 Ms. Imholt  
00:20:14 Co-Chair Patterson  
00:20:19 Paul Johnson, Assistant Policy and Budget Analyst, Department of  
Administrative Services  
00:20:30 Co-Chair Patterson  
00:20:42 Rep. Gomberg  
00:20:46 Mr. Wilson  
00:21:59 Co-Chair Patterson  
00:22:02 MOTION: Rep. Gomberg moves the report to the Full Committee with the  
Legislative Fiscal Office recommendation to acknowledge receipt  
00:22:15 Co-Chair Patterson  
00:22:43 VOTE: 7-0-1  
Ayes: Sens. Bonham, Campos, Patterson; Reps. Chaichi, Gomberg,  
Reschke, Walters  
Exc: Rep. Smith  
Motion Carries  
CARRIER: Rep. Gomberg  
00:23:34 Co-Chair Patterson closes Work Session  
00:24:12 **Meeting Adjourned**