

Submitter: Sharon Douglas

On Behalf Of:

Committee: House Committee On Business and Labor

Measure: HB2982

State Farm has been my insurance company for over fifty years. It was there for me after a serious car accident, etc. It was NOT there for me after my home was destroyed in the Alameda Fire.

I am 78 years old and single. I had just moved to Oregon then Covid arrived...then five months later the fire. Instead of having support from State Farm, I was put under a great deal of pressure to SAVE all receipts, and do a complete inventory of losses on their OUT OF DATE inventory system....one knife, one fork, ETC. at a time. This was to be completed on my own when I was extremely depressed and living in temporary housing.

After a year or so, I hired an insurance adjuster to help me with the inventory and other matters along the way. Also, I filed a lawsuit against State Farm. They were unwilling to give me full credit for new furniture and refrigerator that I had just purchased in CA before my move. NO receipts but I have pictures. I could go on and on but you get the idea.

Recently I met a woman who had also lost her home in the fire. We were both teary-eyed within minutes. Next week my PTSD treatments will begin. The loss of your home and treasures, art, photos, etc. should be enough stress, and not have to save receipts, remember every item you owned, etc.

Please pass this law to help those people who may deal with the loss of their homes in the future.

Sharon Douglas