

Soraida Cross, General Manager

Bentley's Salem, OR

February 7, 2023

RE: Support of HB 2536

Dear Representative Nosse, and members of the House Committee on Business and Labor,

My Name is Soraida Cross and I am writing you this letter as the General Manager of the Bentley's restaurant. I have worked in the hospitality industry in Salem for the last 30 years with the past 18 years having worked for VIPS Industries.

As the restaurant industry continues to evolve, it is increasingly important that delivery platforms are held accountable for their fees. The proposed 15% cap on delivery fees will help ensure a fair and sustainable operating environment for restaurants like Bentleys. This will not only benefit our business, but also allow us to continue providing high-quality meals and exceptional customer service to our valued customers.

Furthermore, we firmly believe in the protection of intellectual property rights for restaurants. This includes the exclusive use of our menu items, branding, and overall image. It is essential that these rights are protected, as they are integral to the success and reputation of our business. We support efforts to enforce these rights and prevent unauthorized use of our intellectual property.

In conclusion, we believe that the proposed 15% cap on delivery fees and protection of intellectual property rights will greatly benefit not only Bentleys, but the restaurant industry as a whole. We strongly encourage your support for these important issues.

Thank you for your consideration.

Sincerely,

Soraida Cross

General Manager

Bentleys

291 Liberty St SE

Salem, Or 97301