

# House Bill 3411

Sponsored by Representative HELM

## SUMMARY

The following summary is not prepared by the sponsors of the measure and is not a part of the body thereof subject to consideration by the Legislative Assembly. It is an editor's brief statement of the essential features of the measure **as introduced**.

Directs Oregon Department of Emergency Management to develop report on 9-1-1 emergency reporting system. Sets forth topics and other requirements for report. Specifies stakeholders with whom department must collaborate.

Requires department to submit report to interim committees of Legislative Assembly related to emergency management no later than September 30, 2024.

Declares emergency, effective on passage.

## A BILL FOR AN ACT

1 Relating to emergency communications; and declaring an emergency.

2 **Be It Enacted by the People of the State of Oregon:**

3 **SECTION 1. (1) The Oregon Department of Emergency Management shall, in collab-**  
4 **oration with stakeholders, develop a report on the 9-1-1 emergency reporting system. The**  
5 **report must:**

6 (a) **Make recommendations for a governance model for emergency communications in**  
7 **this state, including identifying obstacles toward implementation of the recommended**  
8 **governance model;**

9 (b) **Identify a process and make recommendations for statewide adoption of Next Gener-**  
10 **ation 9-1-1 infrastructure and protocols;**

11 (c) **Collect and review and state and local data to evaluate the efficacy of the current**  
12 **9-1-1 emergency reporting system, including evaluation of system capacity, unmet system**  
13 **needs, barriers to public use of or access to the system, average and maximum hold times**  
14 **for callers and the number of calls that are dropped or go unanswered;**

15 (d) **Make recommendations for improvement of the current 9-1-1 emergency reporting**  
16 **system;**

17 (e) **Identify and make recommendations to address obstacles to accessibility, retention**  
18 **and transfer of information by and between public safety answering points, public or private**  
19 **safety agencies and other relevant entities; and**

20 (f) **Make other recommendations the department or stakeholders deem relevant to the**  
21 **goal of improving emergency communication and interoperability in Oregon.**

22 (2) **The department shall collaborate with relevant stakeholders in developing the report,**  
23 **including, without limitation, the following or organizations representing the following:**

24 (a) **Public safety answering point officials;**

25 (b) **Public or private safety agencies;**

26 (c) **The statewide interoperability coordinator;**

27 (d) **First responders;**

28 (e) **Local governments; and**  
29

**NOTE:** Matter in **boldfaced** type in an amended section is new; matter *[italic and bracketed]* is existing law to be omitted. New sections are in **boldfaced** type.

1 (f) Tribal governments.

2 (3) The department shall extend to all participating stakeholders the opportunity to in-  
3 dicate their endorsement of the report by cosigning the report. The department shall strive  
4 to obtain endorsements of the report from all participating stakeholders.

5 (4) The department shall submit its report under this section, which may include rec-  
6 ommendations for legislation, to the interim committees of the Legislative Assembly related  
7 to emergency management no later than September 30, 2024.

8 (5) All public bodies shall assist the department in the performance of the duties imposed  
9 on the department under this section and, to the extent permitted by laws relating to  
10 confidentiality, shall furnish information and advice requested by the department.

11 (6) As used in this section:

12 (a) “9-1-1 emergency reporting system” has the meaning given that term in ORS 403.105.

13 (b) “Public body” has the meaning given that term in ORS 174.109.

14 (c) “Public or private safety agency” has the meaning given that term in ORS 403.105.

15 (d) “Public safety answering point” has the meaning given that term in ORS 403.105.

16 SECTION 2. Section 1 of this 2023 Act is repealed on January 2, 2026.

17 SECTION 3. This 2023 Act being necessary for the immediate preservation of the public  
18 peace, health and safety, an emergency is declared to exist, and this 2023 Act takes effect  
19 on its passage.  
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