

SB 5522 A BUDGET REPORT and MEASURE SUMMARY

Carrier: Sen. Gelser Blouin

Joint Committee On Ways and Means

Action Date: 04/13/23

Action: Do pass with amendments. (Printed A-Eng.)

Senate Vote

Yeas: 11 - Anderson, Campos, Dembrow, Findley, Frederick, Gelser Blouin, Girod, Hansell, Knopp, Sollman, Steiner

House Vote

Yeas: 10 - Breese-Iverson, Evans, Gomberg, Holvey, Lewis, McLain, Pham K, Sanchez, Smith G, Valderrama

Nays: 2 - Cate, Reschke

Prepared By: Alicia Michelson, Department of Administrative Services

Reviewed By: Benjamin Ruef, Legislative Fiscal Office

Oregon Medical Board

2023-25

Budget Summary*

| | 2021-23 Legislatively Approved Budget ⁽¹⁾ | 2023-25 Current Service Level | 2023-25 Committee Recommendation | Committee Change from 2021-23 Leg. Approved | |
|---------------------|---|----------------------------------|-------------------------------------|--|----------|
| | | | | \$ Change | % Change |
| Other Funds Limited | \$ 17,346,295 | \$ 17,906,656 | \$ 18,506,656 | \$ 1,160,361 | 6.7% |
| Total | \$ 17,346,295 | \$ 17,906,656 | \$ 18,506,656 | \$ 1,160,361 | 6.7% |

Position Summary

| | | | | |
|--------------------------------------|-------|-------|-------|------|
| Authorized Positions | 42 | 42 | 42 | 0 |
| Full-time Equivalent (FTE) positions | 42.00 | 42.00 | 42.00 | 0.00 |

⁽¹⁾ Includes adjustments through January 2023

* Excludes Capital Construction expenditures

Summary of Revenue Changes

The Oregon Medical Board is entirely funded by Other Funded revenues. The board receives approximately 97 percent of its revenue from fees for licensure and registration of the following groups: medical doctors, doctors of osteopathy, podiatrists, physician assistants, and acupuncturists. New and renewal of medical doctors and osteopathic physicians licensure make-up 82 percent of the board's revenue and increase on a net basis by approximately 2.7 percent per year. The subcommittee recommended budget includes a fee increase. With the approval of the subcommittee's recommended budget, the ending balance for the board is equivalent to nine months of operating expenditures.

Summary of Human Services Subcommittee Action

The mission of the Oregon Medical Board is to protect the health, safety, and well-being of Oregon's citizens by regulating the practice of medicine in a manner that promotes access to quality care. The board is responsible for the licensure and regulation of medical doctors, doctors of osteopathic medicine, podiatric physicians, physician assistants, and licensed acupuncturists.

The subcommittee recommended a budget of \$18,506,656 Other Funds expenditure limitation and 42 positions (42.00 FTE). This represents a 6.7 percent increase from the 2021-23 Legislatively Approved Budget. The subcommittee recommended the following packages:

- Package 101: Core Business Suite Software Modernization. In the 2021-23 biennium, the board received approval to contract with a new vendor to modernize their core business software suite from the current system, GLSuite Software. While the project was scheduled to be completed by the end of the 2021-23 biennium, due to procurement delays, costs are expected to extend into 2023-25. This package allows the agency to expend \$600,000 Other Funds budgeted for the project but unspent during the 2021-23 biennium.
- Package 102: Registration Fee Increase. This package allows the board to raise license registration fees by 25 percent for all license types, effective July 1, 2024. The last fee increase implemented by the board occurred in the 2013-15 biennium. With the fee increase, the board will have a sufficient ending balance to fund operational expenses for approximately nine months.

Summary of Performance Measure Action

See attached Legislatively Adopted 2023-25 Key Performance Measures form.

DETAIL OF JOINT COMMITTEE ON WAYS AND MEANS ACTION

Oregon Medical Board
Alicia Michelson (971)-209-9217

| DESCRIPTION | GENERAL FUND | LOTTERY FUNDS | OTHER FUNDS | | FEDERAL FUNDS | | TOTAL ALL FUNDS | POS | FTE |
|--|--------------|---------------|---------------|------------|---------------|------------|-----------------|------|-------|
| | | | LIMITED | NONLIMITED | LIMITED | NONLIMITED | | | |
| 2021-23 Legislatively Approved Budget at Jan 2023 * | \$ - | \$ - | \$ 17,346,295 | \$ - | \$ - | \$ - | \$ 17,346,295 | 42 | 42.00 |
| 2023-25 Current Service Level (CSL)* | \$ - | \$ - | \$ 17,906,656 | \$ - | \$ - | \$ - | \$ 17,906,656 | 42 | 42.00 |
| <u>SUBCOMMITTEE ADJUSTMENTS (from CSL)</u> | | | | | | | | | |
| SCR 84700-015 - Operations | | | | | | | | | |
| Package 101: Core Business Suite Replacement Services and Supplies | \$ - | \$ - | \$ 600,000 | \$ - | \$ - | \$ - | \$ 600,000 | | |
| TOTAL ADJUSTMENTS | \$ - | \$ - | \$ 600,000 | \$ - | \$ - | \$ - | \$ 600,000 | 0 | 0.00 |
| SUBCOMMITTEE RECOMMENDATION * | \$ - | \$ - | \$ 18,506,656 | \$ - | \$ - | \$ - | \$ 18,506,656 | 42 | 42.00 |
| % Change from 2021-23 Leg Approved Budget | 0.0% | 0.0% | 6.7% | 0.0% | 0.0% | 0.0% | 6.7% | 0.0% | 0.0% |
| % Change from 2023-25 Current Service Level | 0.0% | 0.0% | 3.4% | 0.0% | 0.0% | 0.0% | 3.4% | 0.0% | 0.0% |

*Excludes Capital Construction Expenditures

Legislatively Approved 2023 - 2025 Key Performance Measures

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Agency: Oregon Medical Board

Mission Statement:

Protect the health, safety, and well-being of Oregonians by regulating the practice of medicine in a manner that promotes access to quality care.

| Legislatively Approved KPMs | Metrics | Agency Request | Last Reported Result | Target 2024 | Target 2025 |
|--|-----------------------------|-----------------------|----------------------|-------------|-------------|
| 1. LICENSE APPROPRIATELY - Number of Board-Issued license denials overturned upon appeal. | | Approved | | 0 | 0 |
| 2. DISCIPLINE APPROPRIATELY - Number of disciplinary actions overturned on appeal. | | Approved | | 0 | 0 |
| 4. MONITOR LICENSEES WITH BOARD ORDERS AND CORRECTIVE ACTION AGREEMENTS - Percentage of licensees with Board Orders or Corrective Action Agreements who have a new Notice of Proposed Disciplinary Action within 5 years. | | Approved | | 3% | 3% |
| 6. RENEW LICENSES EFFICIENTLY - Average number of calendar days to process and mail a license renewal. | | Approved | 6.03 | 10 | 10 |
| 7. ASSESS CUSTOMER SATISFACTION WITH AGENCY SERVICES - Percent of customers rating satisfaction with the agency's customer service as "good" or "excellent" for: overall customer service, timeliness, accuracy, helpfulness, expertise, information availability. | Helpfulness | Approved | 89% | 90% | 90% |
| | Overall | | 88% | 90% | 90% |
| | Expertise | | 88% | 90% | 90% |
| | Availability of Information | | 87% | 90% | 90% |
| | Timeliness | | 89% | 90% | 90% |
| | Accuracy | | 87% | 90% | 90% |
| 8. BOARD BEST PRACTICES - Percent of total best practices met by the Board. | | Approved | 100% | 100% | 100% |
| 9. LICENSE EFFICIENTLY - Average number of calendar days from receipt of completed license application to issuance of license. | | Approved | 0.11 | 3 | 3 |
| 1. LICENSE APPROPRIATELY - Percentage of Board-Issued license denials that were upheld upon appeal. | | Legislatively Deleted | 100% | | |
| 2. DISCIPLINE APPROPRIATELY - Percentage of disciplinary actions not overturned by appeal. | | Legislatively Deleted | 100% | | |
| 4. MONITOR LICENSEES WITH BOARD ORDERS AND CORRECTIVE ACTION AGREEMENTS - Percentage of licensees with Board Orders or Corrective Action Agreements who have a new complaint within 3 years. | | Legislatively Deleted | 0% | | |

LFO Recommendation:

The agency proposes replacement of three key performance measures for the 2023-25 biennium.

KPM #1 License Appropriately: Proposed change from **percent** of Board-Issued license denials that were upheld upon appeal to **number** of Board-Issued license denials overturned upon appeal. This is due to the fact that sometimes there are zero cases which is problematic when calculating a percentage.

KPM #2 Discipline Appropriately: Proposed change from **percent** of disciplinary actions not overturned by appeal to **number** of disciplinary actions overturned on appeal. This is due to the fact that sometimes there

are zero cases which is problematic when calculating a percentage.

KPM #4 Monitor Licensees with Board Orders and Corrective Action Agreements: Proposed change from percentage of licensees with Board Orders or Corrective Action Agreements who have a new complaint within 3 years to 5 years. This is due to investigations taking a long period of time. Often three years isn't enough time to gather the required data. Five years gives more comprehensive data.

The Legislative Fiscal Office recommends measures 1, 2, and 4 be replaced and measures 6 through 9 be approved.

SubCommittee Action:

The Human Services Subcommittee approved the Key Performance Measures and targets.