

2023 Joint Committee on Ways & Means Public Safety Subcommittee Presentation Victim Assistance Programs and Funding

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Oregon Department of Justice

Ellen F. Rosenblum, Attorney General



Crime Victim and Survivor Services Division

Oregon Department of Justice

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Department of Justice: Administrative Services Division



CVSSD CSL 2023-25 Budget

- Total Current Service Level: \$73,000,000
- Projected Special Payments: \$55,000,000

Victim and Survivor Programs @ CVSSD

Civil Rights Unit

Crime Victims' Compensation Program

Appellate Advocacy Program

Address Confidentiality Program

Hope Card Program

SAVE Program

Victim Rights Program

Trafficking Response Intervention Program

Trauma Informed Response Training Program

Community Violence Intervention Program

SB 577 Key Features



Bias Crime vs. Bias Incident: a criminal offense vs. a hostile expression of animus committed against a person or property, which is motivated in whole or in part, by the offenders' bias against another person's perceived race, color, religion, disability, national origin, sexual orientation, or gender identity.



Law enforcement's mandate: victims of bias incidents must be referred to qualifying local victim services or the Bias Response Hotline.



Hotline: statewide, victim-centered, trauma-informed, culturally responsive, support services.



Reporting requirements: Oregon DOJ, District Attorneys (DA), Oregon State Police (OSP), and Criminal Justice Commission (CJC).

Bias Incident vs. Bias Crime



ORS 147.380 – Law Enforcement Mandate

Law enforcement is **required** to refer victims of bias *incidents* to Qualifying Local Victim Services or the Bias Response Hotline.



OREGON DOJ'S BIAS RESPONSE HOTLINE

Were you targeted with bias due to your race, color, national origin, sexual orientation, gender identity, disability, or religion?

Make a report, receive support, learn about your options.



Call the Hotline

1-844-924-BIAS (2427)

240+ Interpreters/Languages
We Accept All Relay Calls



Live Operator

- Monday - Friday 9am - 5pm
- Receive support
- Options for next steps
- Options for community support



Leave a Voicemail

- After Hours
- Request a call back
- Leave as much or as little detail as you'd like

-OR-



Report Online

StandAgainstHate.Oregon.gov

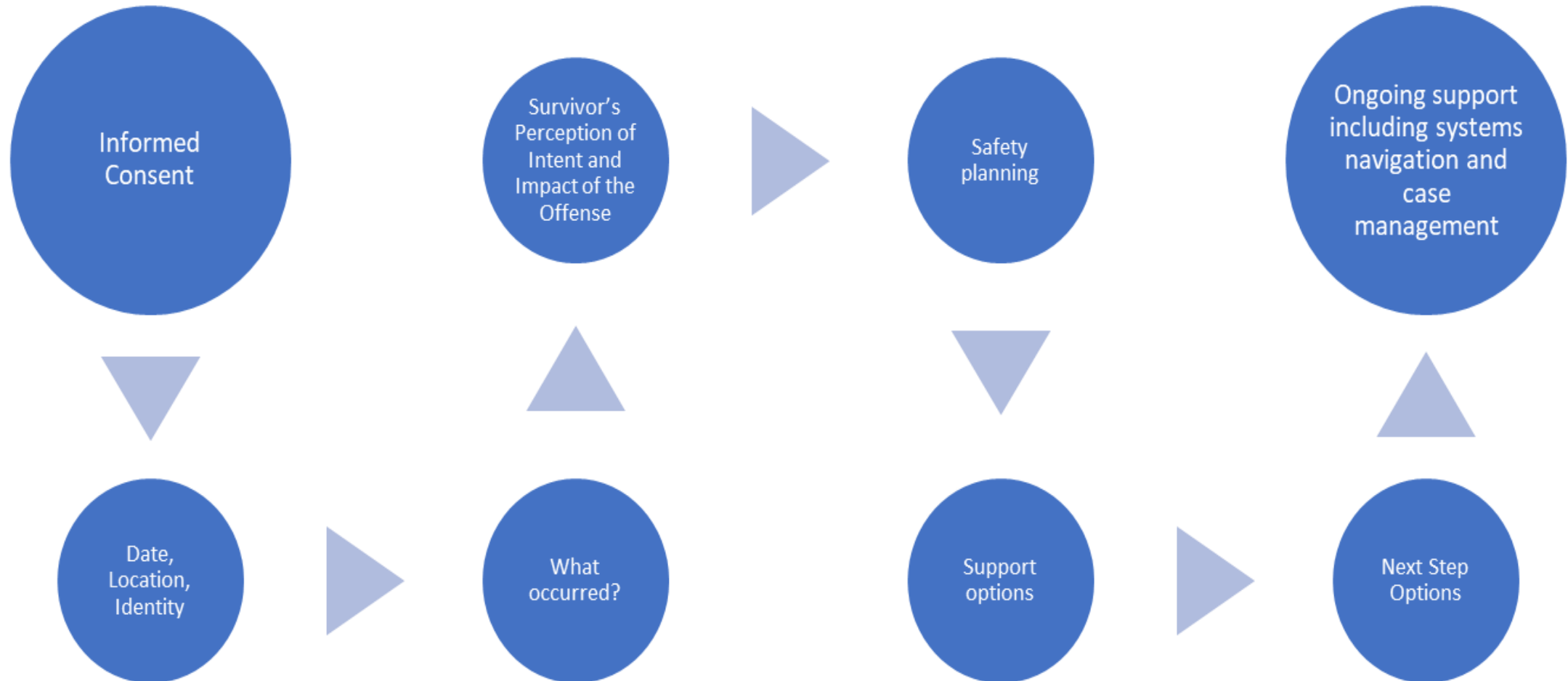
8 Languages

Additional Languages Upon Request



- Make a report anytime
- Request a call back
- Leave as much or as little detail as you'd like

What Happens on the Hotline



Additional Legal Options

Civil Rights

Sanctuary Law

Protective
Orders

ACP

Evictions and
breaking lease

Lawsuits

Bias Response Hotline Emergency Fund



**BIAS
RESPONSE
EMERGENCY
FUND**

**Bias Response
Hotline**
1-844-924-BIAS (1-844-924-2427)
Monday - Friday 9am-5pm
Report online at
StandAgainstHate.Oregon.gov
We accept all Relay calls
Interpretation in 240+ languages

The emergency fund is a limited resource to assist victims of bias crimes or bias incidents in their recovery. Applications for up to \$1,000 in financial assistance must be submitted to the Bias Response Hotline within 90 days of occurrence of the bias incident/bias crime.

- ✓ Security Measures
- ✓ Property Repairs
- ✓ Relocation Assistance
- ✓ Utilities Assistance
- ✓ Pet Boarding
- ✓ Interpretation Costs



**Fondos de
Emergencia
de Respuesta
al Prejuicio**

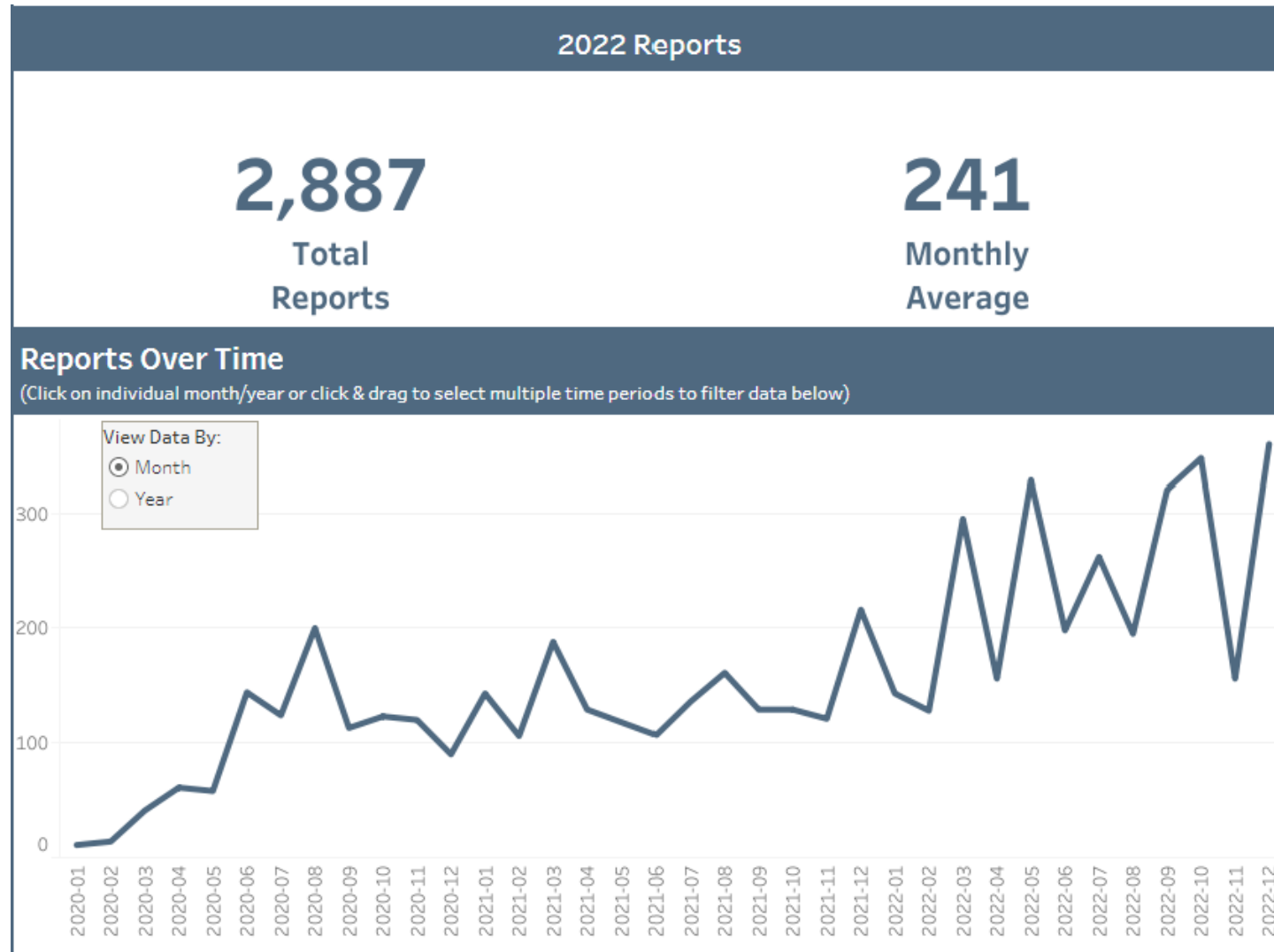
**Línea Directa a la
Respuesta al Prejuicio**
1-844-924-BIAS (1-844-924-2427)
Lunes - Viernes 9am - 5pm
Reporte en línea
StandAgainstHate.Oregon.gov

Los fondos de emergencia son recursos limitados para ayudar a las personas recuperar después de ser víctimas de un crimen o incidente de prejuicio. Para acceder estos recursos tendrá que pedir la solicitud en la línea directa no más de 90 días después del incidente/crimen. El límite de los fondos no puede exceder más de \$1,000. Los fondos se pueden usar para:

- ✓ Medidas de seguridad
- ✓ Asistencia de reubicación
- ✓ Reparaciones de propiedades
- ✓ Pago de utilidades
- ✓ Embarque de Mascotas
- ✓ Costos de Interpretación

Aceptamos todas las llamadas de transmisión
Interpretación disponible en más de 240 idiomas

Criminal Justice Commission's Data Dashboard



From the Victims

- “I am so glad the AG gave me your info, you were super helpful.”
- “Appreciate you. Thank you for all you do.”
- “You made my week, thank you for speaking with me.”
- “Thank you for being a listener when police have taken this so lightly.”
- “Thank you for your kinds words, that means a lot.”
- “Thank you for calling me back, I didn't know what to do next.”
- “If I could hug you through the phone right now I would.”
- “You've been more helpful than anyone in the past 2 years.”
- “Thank you for listening so patiently, and thank you for asking questions, they really helped me put things in order in my head.”
- “What I told you sounds crazy so thank you for listening to me and being so nice. I appreciate you. This is a blessing.”
- “I just want to say thank you so much for listening to me today. I know that I had a lot of information to give. Thanks for treating me like a human. I must say that everyone that I have tried speaking with about this just brushed me off and told me that it is not happening. So again, thank you.”

Additional Direct Services to Victims

- Crime Victims' Compensation
- Appellate Advocacy
- SAVE Fund
- Address Confidentiality
- Hope Card Program
- Victim Rights

Crime Victims' Compensation Program

Financial compensation to victims of violent crime

- Medical and counseling services
- Loss of Earnings and Loss of Support
- Funeral costs
- Transportation and rehabilitation
- Child Abuse Medical Assessments
- Sexual Assault exams

Outreach and Technical Assistance Programs

- Community Violence Intervention Program
- Trauma Informed Response Training Program
- Trafficking Response Intervention Program

Grants and Training

- Non-profit Domestic and Sexual Violence Service providers
- District Attorney Victim Assistance Programs (VAPs)
- Child Abuse Assessment Centers
- Child Abuse Multi-Disciplinary Teams (MDTs)
- Campus Sexual Assault Response
- Human Trafficking Intervention / Response programs
- Legal Services
- Law Enforcement Trauma Response training