## The Oregon State Lottery

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## Agenda



Lottery's Origin and How We Operate



Retailer Spotlight



Financial Flow of Funds



Responsible Gaming



## Origin of Lottery

In 1984, voters approve two ballot measures to establish the Oregon State Lottery to fund **job creation** and **economic** development programs.



#### Lottery's Mission





## A Partnership

**Lottery** raises money by selling tickets or shares in Lottery games, according to **Commission** and **Governor** policy directives, and <u>within constitutional and statutory guidelines</u>.

Lottery Commissioners, and the Director, are appointed by the **Governor**, confirmed by the **Senate**.

The **Commission** oversees Lottery policy and budget - approves games, rules, budget, and major procurements.

The **Legislature** appropriates Lottery revenue, approves bond sales and projects, and sets gambling policy.

Businesses around the state sell Lottery games.





## Lottery Game Portfolio Evolution





## Retail Partners

Overview of Retail Sales

Retailer Requirements & Types

Geographic Distribution

Video Lottery Ecosystem



## **Retail Sales**

- ~ 3,800 Businesses contract with Lottery to sell games.
  - Bars, restaurants, taverns
  - Delis, small cafes, and eateries
  - Grocery stores, gas stations, and convenience stores
  - Large multi-state retail chains
- Lottery retailers are the primary sales channel.
- Responsible for more than **\$1.6 billion** in sales BY22.
- More than **\$310 million in commissions** in BY22.
- Sell Video Lottery, Keno, Scratch-It, and draw games.







## **Application Considerations**

- Financial Responsibility
- Background, Character, Integrity
- Compliance History
- Criminal History
- Accessibility and Security of the Premises
- Sufficiency of Existing Retailers
- Not Exclusively in the Business of Selling Lottery Products
- Business Viability Considerations

## **Retailer Types**

#### **Traditional Lottery**

- Draw games, Scratch-its, Keno
- Convenience stores, gas stations, grocery stores, bars, restaurants, etc.
- Earn 8% on sales plus bonuses
- 3,266 Traditional Lottery Retailers\*

#### **Video Lottery**

- Video Lottery/VLTs
- Bars, restaurants, taverns, delis, etc.
- OLCC license required
- VLTs in area closed to minors
- Open and operating requirements
- 3 VLTs to start (limited to 6 by state law)
- Tiered Commission Structure (1.34% 2.20%)
- 2,079 Video Lottery Retailers\*
- 10,846 VLTs

\*Traditional Only: 1,710 Traditional & Video: 1,556 Video Only: 523

## Map of Retailers

#### **Oregon's Population Density**



#### Oregon's Lottery Retailers



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### Video Retailers Over Time



### Video Revenue Over Time







## Video Lottery Ecosystem

- Pandemic closures resulted ~\$500 million loss in lottery revenue
- Behind in funding Video Lottery Terminal replacements
- Led to a 'pause' in new applications being accepted to reevaluate the entire ecosystem
- Lottery plans to lift the 'pause' on July 1<sup>st</sup> and adopt other changes:
  - Dedicated funding for VLT replacements
  - More efficient placement of VLTs among retailers
  - New contract application process and requirements

## Lottery Financial Process

Overview of Lottery's Funding Model

Visual Flow of Funds

Sales

Transfer

Where the Money Goes





## Funding Model

Lottery is an **enterprise fund** that **is 100% self-funded**. The **Lottery cannot borrow money**, nor may the legislature appropriate money to the Lottery.

The Lottery Commission approves the Lottery's budget and strategic plan to meet or exceed expected transfers.

The **Commission must ensure sufficient capital to operate the Lottery** and meet revenue expectations.

The Commission sets a "cap" level for the **Contingency Reserve Fund**, currently at \$135 million. This fund must cover **capital investments and anticipated transfers** in the event of a sales shortfall.

Lottery is **obligated to transfer a portion of Net Profits** (determined by a calculation) to the **Economic Development Fund (EDF)** which are then distributed by the fund for public purposes allowed in law.

Lottery financials are **audited annually** by the Secretary of State Audits Division.

Annual Comprehensive Financial Report Fiscal Year 2022 <u>https://www.oregonlottery.org/wp-content/uploads/2023/01/FY-2022-Oregon-Lottery-ACFR-Final.pdf</u>

#### Visual Flow of Funds



\*Expected EDF transfer for 2023-25 is ~\$1.8 billion.

## Sales by Game



Source: Lottery FY22 CAFR https://www.oregonlottery.org/wp-content/uploads/2023/01/FY-2022-Oregon-Lottery-ACFR-Final.pdf



## Annual Transfers to Economic Development Fund



Source: Oregon Lottery Record of Transfers to the Economic Development Fund 1986-2022



## Lottery Revenue Forecast (in millions)

	2021-23	2023-25
Traditional Lottery	\$188.725	\$161.992
Video Lottery	\$1,596.917	\$1,620.009
Sports Betting	\$32.716	\$33.154
	\$1,818.358	\$1,815.155

SOURCE: March 2023 Oregon Economic and Revenue Forecast (Table B.9) https://www.oregon.gov/das/OEA/Documents/appendixb.pdf





## Where Does the Money Go?

**Debt Service:** 

Must be paid before any other appropriations are made

#### **Constitutional:**

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- Education Stability Fund (18%)
- Parks and Natural Resources Fund (15%)
- Veterans' Services Fund (1.5%)

Statutory (with legislative approval):

- Problem Gambling Treatment and Prevention (1%)
- County Economic Development (2.5% of video sales)
- County Fairs (1% but currently capped at \$1.53 million)
- College Athletics (1%)
- Outdoor School (The lesser of 4% <u>or</u> \$5.5 million not to exceed \$22 million)
- Employer Incentive Fund (variable amount of sports betting revenue)

**Other Legislative Allocations:** 

Legislature may allocate remaining funds (subject to constitutional purposes)

#### Use of Lottery Resources 21-23 Forecast



Source: Oregon Office of Economic Analysis March 2023 Economic Forecast 1. Includes allocations to State School Fund and Other Agency Allocations, Resources also include allocations of prior year balances 2. Includes allocations for debt service

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## Responsible Gaming

Commitment

Activities

Accountability & Impacts



Devote energy, funding, and resources to have the most positive impact on the promotion of safer gaming practices and awareness of resources. The Responsible Gaming Program is Guided by the Oregon Lottery RG Code of Practice and commits Lottery to:

Provide information and tools that help customers **to make informed choices about playing Lottery games** and enable them to enjoy games responsibly

Ensure that players and concerned others know **how to access available resources for gambling issues**, and that free, professional help is available for those seeking treatment resources.

Engage in ongoing review and improvement. Measure & report performance. Develop new practices in response to emerging research, evolutions in technology, emerging market trends, and new game introductions. Promote a shared sense of responsibility with our retail partners, engage with the Responsible Gaming community. Ensure cultural relevancy and diversity are considered in the implementation of the code, demonstrate a commitment to the communities in which we operate.

## Responsible Gaming Program: What We Focus On



Guided by the <u>Code of Practice</u> we focus on:

- 1. Investment in Research
- 2. Employee Engagement
- 3. Stakeholder Engagement
- 4. Retailer Engagement
- 5. Retail Gaming
- 6. Online Gaming
- 7. Player Education
- 8. Treatment & Referrals
- 9. Advertising and Promotion

## **Current Key Initiatives**



- Research: Founding and recurring investments in the Oregon Council on Problem Gambling (OCPG) Research Center.
- Employee Engagement: Conducted 18 interactive webinars for player and retailer facing staff to offer selfcare techniques and scenario based training - we believe taking care of our staff is required to successfully take care of players.
- Retailer Engagement: In addition to annual RG required training for retail staff who sell Lottery games, offered optional advanced training for specific retail types and situations
- Stakeholder Engagement: Elected to Board of Directors for Responsible Gambling Council of Canada – broaden industry insights and connections.

#### **Treatment Referral Advertising & Promotion**



The Oregon Lottery plays a vital role in the treatment referral ecosystem. Our partners at the Oregon Health Authority administer the funds and manage the service system, and it is Lottery's role to ensure that players and those affected by problem gambling know about available resources and how to access them

Link to Oregon Problem Gambling Resources webpage





#### **Treatment Referral Advertising & Promotion**

- The Oregon Lottery has an "always on" digitally focused marketing strategy for promoting Problem Gambling (treatment referral) resources
- Diversity and cultural relevancy are always considered, and 10% of the budget is dedicated to multicultural advertising
- We typically spend similar budget amounts advertising both treatment resources and our games





#### Accountability & Impacts

- Lottery achieves and maintain relevant, independent industry accreditations and certifications for our responsible gaming program.
  - World Lottery Association (WLA) Level Four- This certification is the highest level of responsible gaming certification recognized internationally.
  - National Council on Problem Gambling (NCPG)/North America State and Provincial Lotteries (NASPL) – Oregon was the in the first cohort to receive the highest-level designation "Sustaining" in the program
- Lottery publishes an annual impacts report using a combination of internal monitoring and independent assessments. We report on annual measures and key accomplishments for the year.

# 120+ Million

m Gambling Funding since 1999

## \$740,000

ditional Player Education Marketing Outreach spend

#### 21

mes the average Oregonian views RGI messaging

> 2100 Calls to the helpline

#### 400+

gon Lottery Staff Trained Annually

72,565,000 Digital Media Impressions



## Thank You

