



Oregon

Tina Kotek, Governor

Office of the Long-Term Care Ombudsman

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March 27, 2023

Co-Chair Andrea Valderrama
Co-Chair Wlnsvey Campos
Joint Ways and Means
Subcommittee on Human Services
900 Court Street NE
Salem, OR 97301

Dear Members of the Subcommittee:

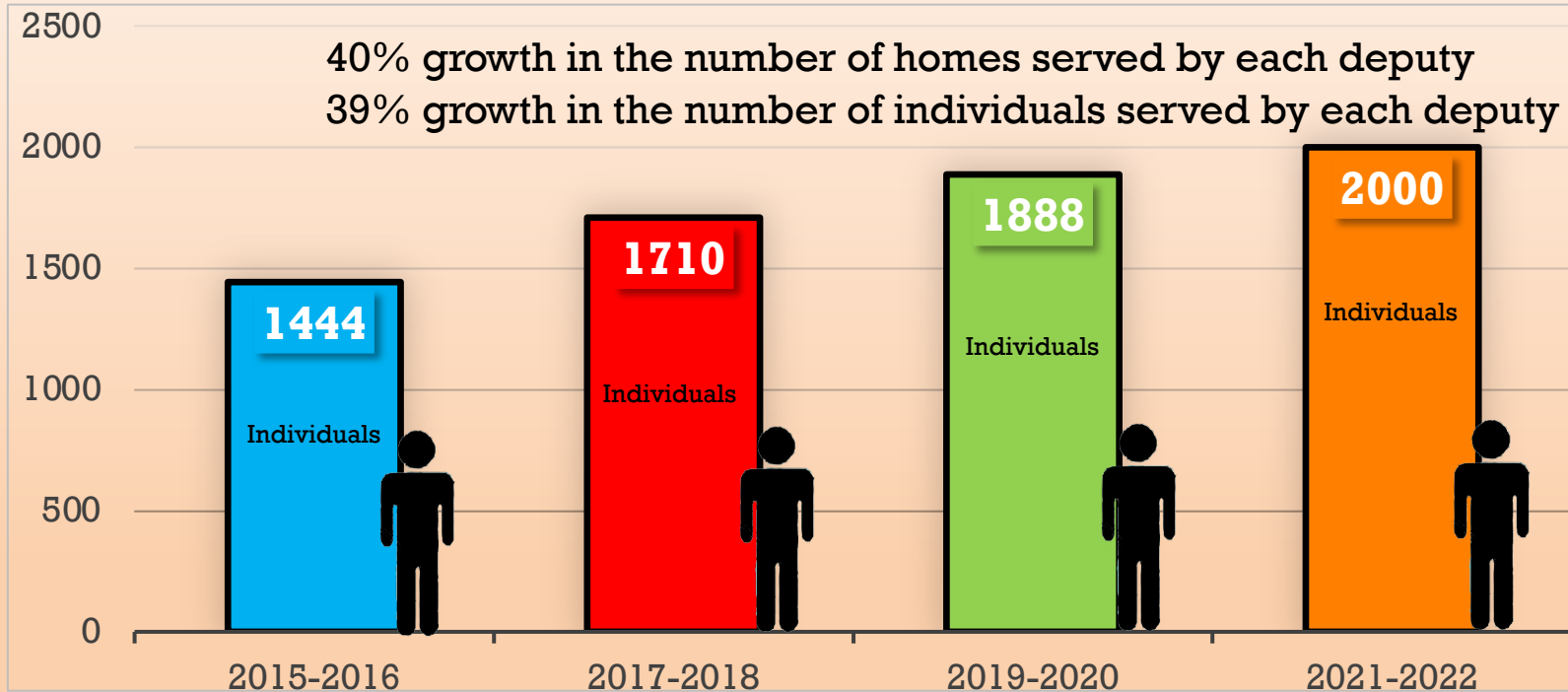
The Office of the Long-Term Care Ombudsman is submitting these slides in response to the questions posed by Senator Gelsler Blouin regarding the Residential Facilities Ombudsman program during our overview presentation to your subcommittee. We apologize for the delay. Please don't hesitate to reach out with questions related to this information or any other information you need about our work.

Sincerely,

Fred B. Steele, Jr.
Agency Director & State Long-Term Care Ombudsman

Mission: To protect individual rights, promote independence, and ensure quality of life for Oregonians living in long-term care and residential facilities and for Oregonians with decisional limitations.

Number of Individuals an RFO Deputy Serves



These three slides are in response to Senator Gelsler Blouin's, request on March 6, 2023, for graphics or related information regarding growth of homes served by the five RFO deputies statewide, staffing ratio, and geographic location of homes and facilities.

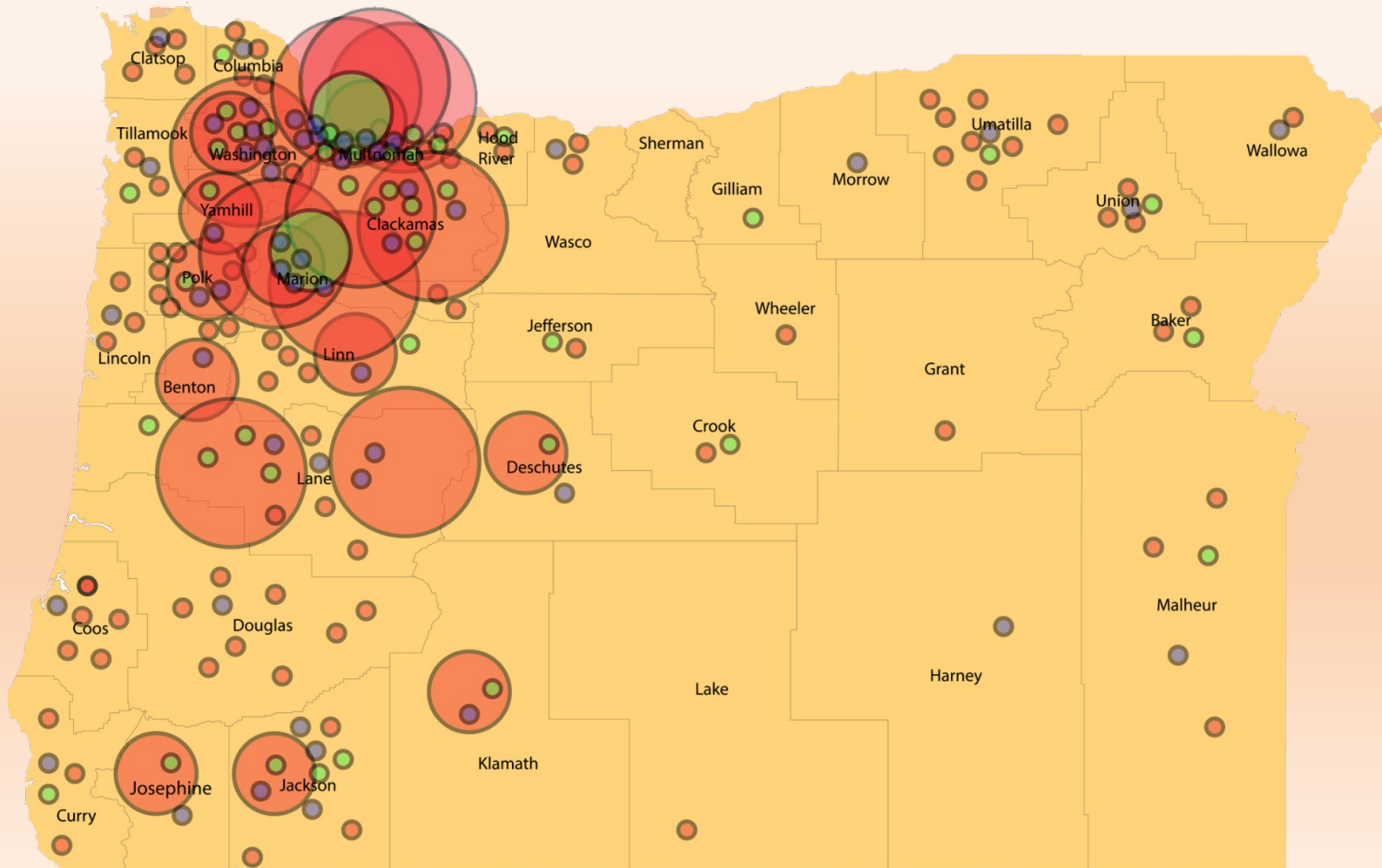
Beginning in 2015 the number of individuals each deputy ombudsman served was about 1444 living in 391 homes and/or facilities. As of the end of fiscal year (FY) 2021-2022, each deputy is now serving approximately 2,000 individuals living in 547 homes and/or facilities. This growth in the number of homes and/or facilities for Mental Health and Intellectual/Developmental Disabilities is expected to further increase with investments made by DHS/OHA to expand the number of homes/facilities available for individuals across the state. Specific to the committee's question, with only five direct-service staff, RFO is challenged with meeting the advocacy support needs of the vulnerable Oregonians served by the program.

Residential Facilities Ombudsman

Geographic Location of Homes and Facilities – I/DD and MH



Residential
Facilities
Ombudsman
Program



Residential Facilities Ombudsman Coverage

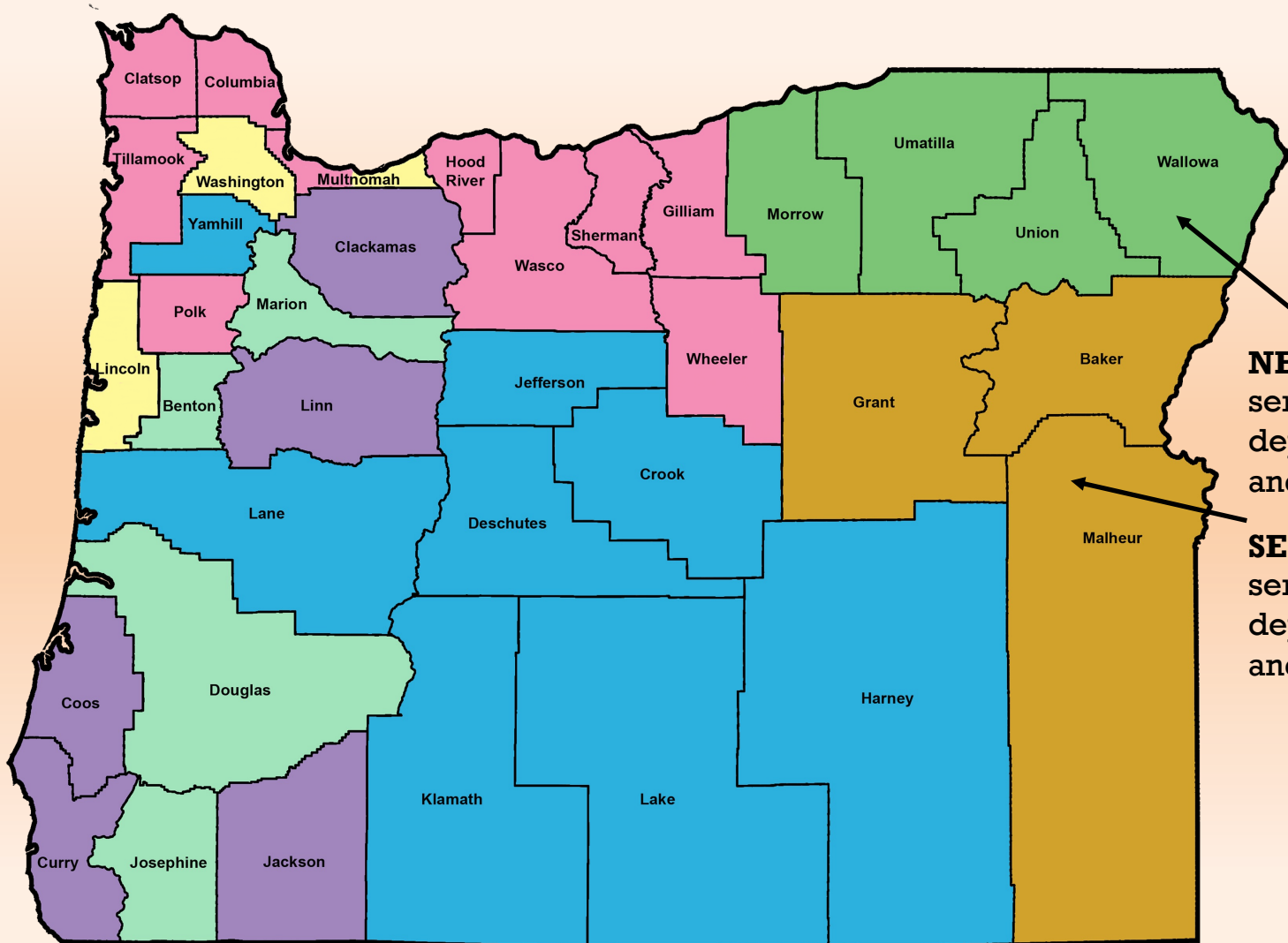
Deputy 1

Deputy 2

Deputy 3

Deputy 4

Deputy 5



NE counties served by deputies 2 and 5

SE counties served by deputies 3 and 1