

OREGON JUDICIAL DEPARTMENT

Technology Overview

Bryant J. Baehr, Chief Information Officer

Joint Committee on Information Management and Technology
March 2023



Judicial Branch

The Role of Courts In Our Democracy

2

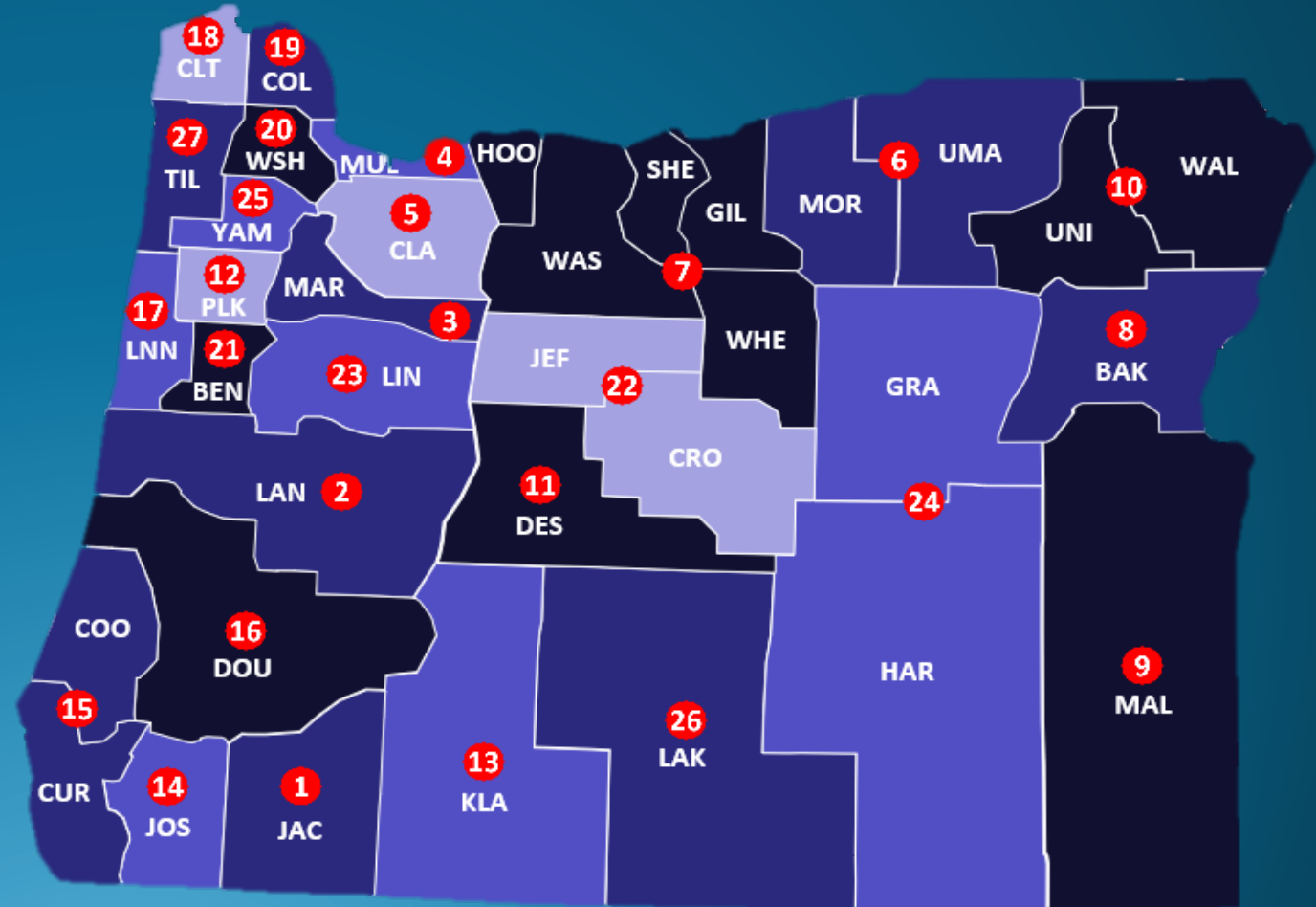


- Access to Justice
- Public Trust and Confidence
- A Place to Be Heard, Resolve Disputes and Conflicts, and Improve Outcomes

Oregon Courts – A Unified Court System

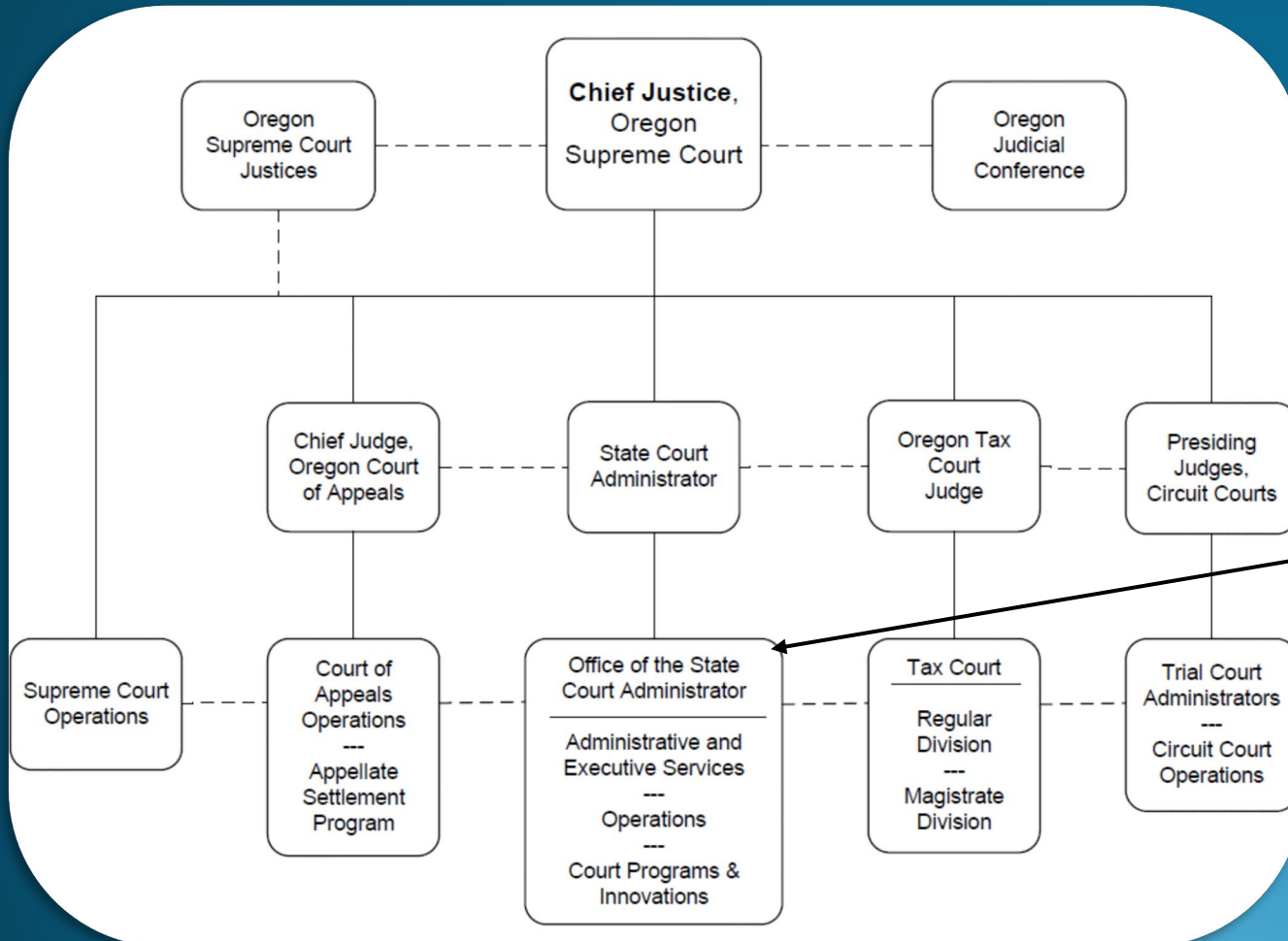
3

- 200 Judges
- 1,726 Staff
- Serving 4.24 million Oregonians
- Oregon Supreme Court
- Court of Appeals
- Tax Court
- 27 Judicial Districts (*see ●)
 - Circuit Courts in every county
- Office of the State Court Administrator



Oregon Judicial Department Structure

4



ENTERPRISE TECHNOLOGY SERVICES DIVISION

Administration

Project Management
Cyber Security

Infrastructure

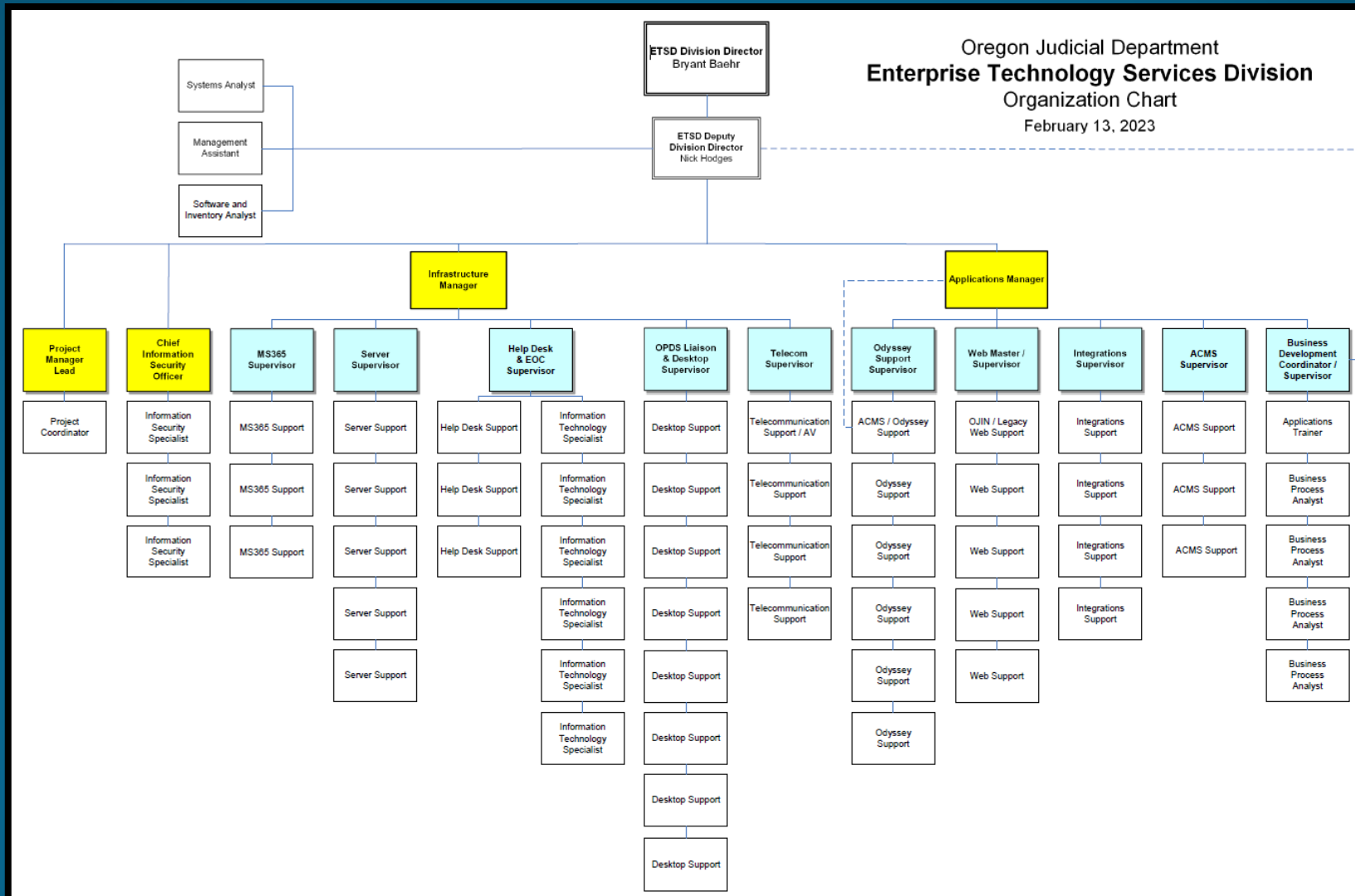
MS365
Server
Help Desk / EOC
Desktop / OPDS Liaison
Telecommunications

Applications

Odyssey Support
Web Services
Integrations
Appellate CMS
Business Processes

Enterprise Technology Services Division (ETSD)

5



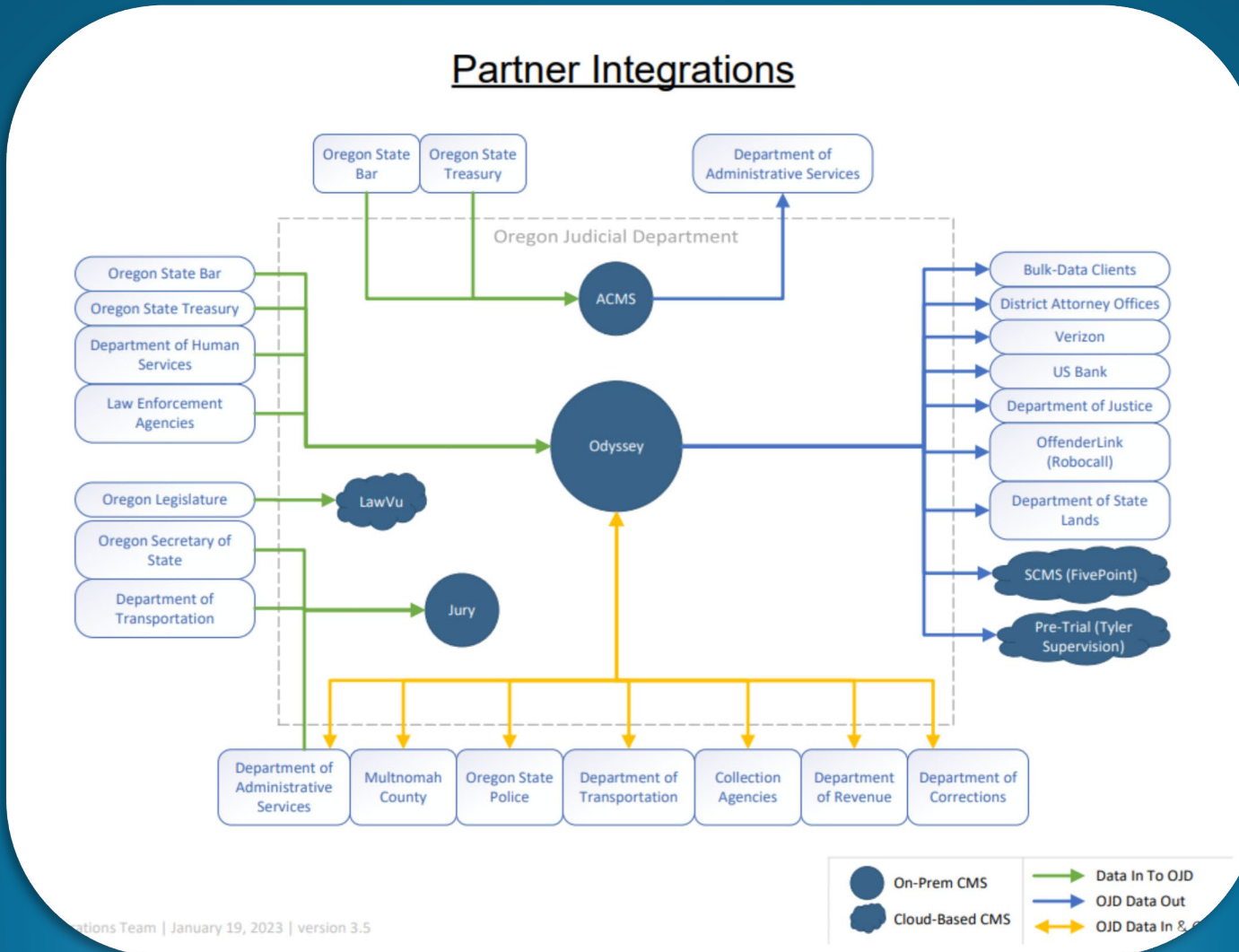
Technology Governance

6

GROUP	PURPOSE
Appellate Change Management Committee	<ul style="list-style-type: none"> Document and evaluate requests for changes to all appellate technology applications Manage and track legislative changes that affect the Appellate CMS and Appellate eFiling Review and recommend system enhancements and change requests
Change Advisory Board (Statewide Infrastructure)	<ul style="list-style-type: none"> Server and system environment changes documented Management approval prior to changes made Manages documentation / changes to the enterprise systems
Data Governance Advisory Committee	<ul style="list-style-type: none"> Recommend organization-wide standards on the use and handling of court data Develop and implement strategy and policy recommendations on: <ul style="list-style-type: none"> quality / accuracy of court data; identification / resolution of court data quality issues; reporting and visualization of court data (e.g., performance measures); standards and best practices for local / central distribution of court data; continuous learning to improve data analysis skills
Enterprise Technology Advisory Committee	<ul style="list-style-type: none"> Support the business and technical goals of the OJD Define department-wide enterprise IT technology standards on: <ul style="list-style-type: none"> infrastructure, application development, monitoring (e.g., web, email, performance), IT products (e.g., operating systems, video / digital recording), and IT policies
Odyssey Change Control Workgroup	<ul style="list-style-type: none"> Provides recommendations on Odyssey system changes, prioritization of future development, and changes / additions to the statewide system configuration
Technology Advisory Committee	<ul style="list-style-type: none"> Permanent subcommittee of the Enterprise Technology Advisory Committee (ETAC) Supports ETAC through technical analysis, research, and deployment of projects developed as assigned

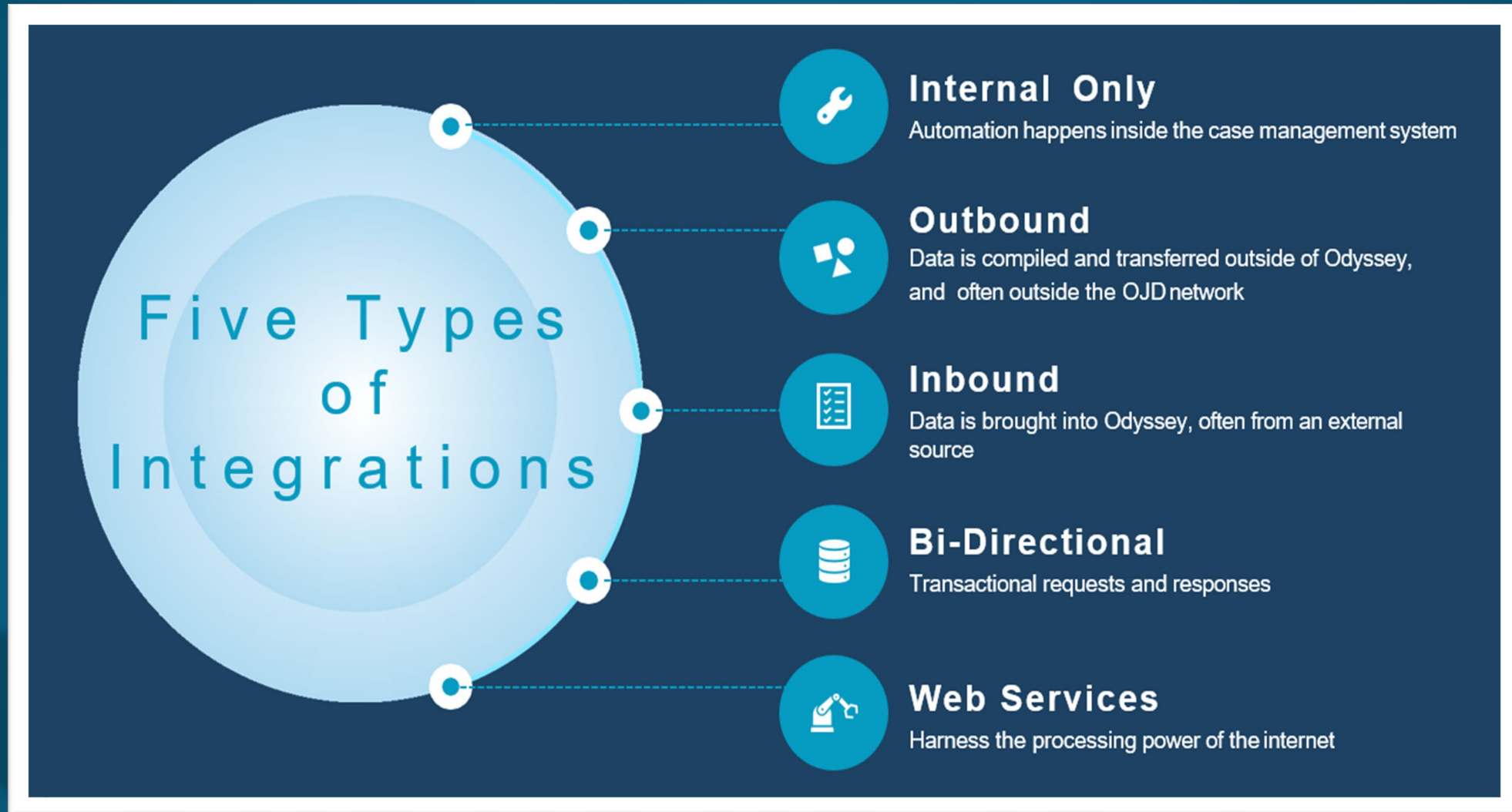
Partner Data Integrations / Exchanges

7



Partner Data Integrations / Exchanges

8



Information Security

9

Enterprise Information Security Office (EISO)

4	Staff assigned
2	Certified Information Systems Security Professionals (CISSP)
20+	Years of service with OJD



POLICY/ STANDARDS #	TITLE
050.20.01	OJD Equipment Use at Non-OJD Locations Policy
050.20.02; 050.20.02-St1	Mobile Computing and Storage Device Policy and Standards
050.20.03	Information Security Policy
050.20.03-St1	Information Asset Classification Standards
050.20.03-St2	Asset Use Standards
050.20.04; 050.20.04-St1	Information Access Control Policy and Standards
050.20.04-St2	Password Control Standards
050.20.05; 05.20.05-St1	Information Security Incident Response Policy and Standards
050.20.06; 050.20.06-St1	Software Update and Vulnerability Management Policy and Standards
050.20.07; 050.20.07-St1	Information Security Minimum Protection Policy and Standards
050.20.08	Information Security Exception Policy
050.20.09; 050.20.09-St1	Configuration Mgmt. for OJD Technology Equipment Policy & Standards
050.20.10; 050.20.10-St1	Cryptographic Control for OJD Information Assets Policy and Standards
050.20.11; 050.20.11-St1	Intrusion Detection and Prevention Policy and Standards
050.20.12; 050.20.12-St1	Cybersecurity Threat Management Policy and Standards
050.20.13	Information Security Awareness Communication and Training Policy
050.20.13-St1	Information Security Awareness Training Standards
050.20.14; 050.20.14-St1	Network Management Security Policy and Standards
050.20.15; 050.20.15-St1	Information Security Risk Management Policy and Standards
050.30.01	Software License Policy

Information Security

10

PENETRATION TESTING



OJD contracts with a private vendor to conduct annual external and internal system penetration testing.

Penetration Tests Conducted:

- Q2 2013, Q3 2014, Q3 2015, Q4 2016, Q4 2017, Q4 2018, Q1 2020, Q4 2020, Q4 2021, Q4 2022

AWARENESS TRAINING



OJD contracts with a private vendor to conduct annual information security awareness assignments.

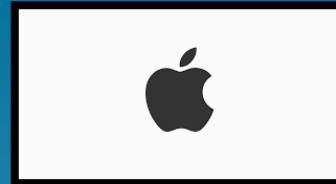
Training Assignments:

- **2021:** 48 assignments; 1,800+ participants; 100% participation
- **2022:** 49 assignments; 2,000+ participants; 100% participation

Technology Providers

II

CASE MANAGEMENT SYSTEMS



Specialty Court Management System (SCMS)

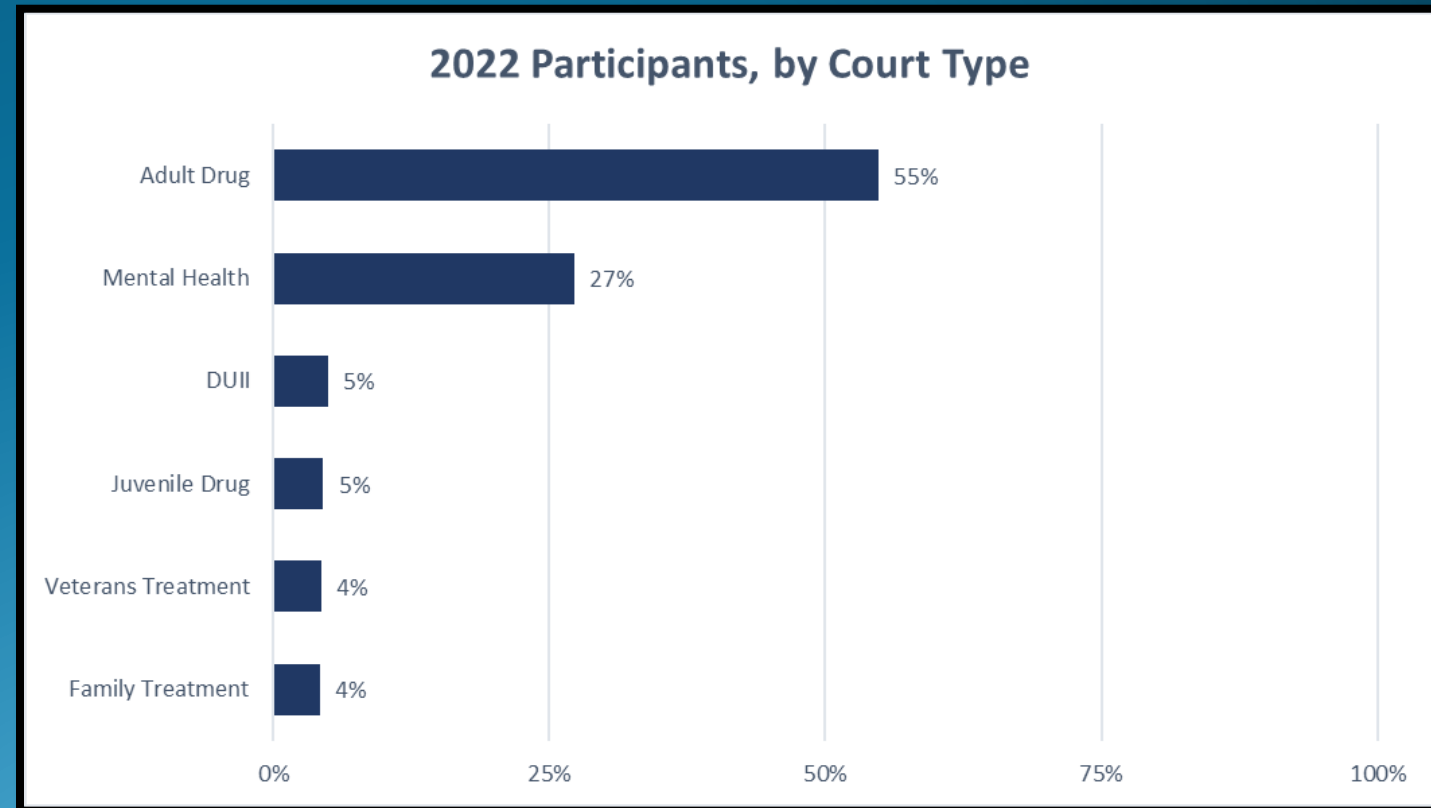
12

System implemented in 2018-2019

- 6,621 total people considered for specialty courts
- 5,181 total participants (2,154 in 2022)
- **Total Specialty Courts in Oregon: 70**
 - Adult Drug Courts (27)
 - Mental Health Courts (20)
 - Veterans Courts (5)
 - Family Treatment Courts (12)
 - Juvenile Drug Courts (4)
 - DUII Courts (2)

SCMS Users

- 1,118 SCMS users
- 243 users are OJD Judges and Staff
- 875 users are external partners



Online Services

13

Online Services - Home

ONLINE SERVICES

[OJCIN OnLine](#)

[OJD Courts ePay](#)

[OJD Records and Calendar Search](#)

[OJD eFile](#)


[OJD iForms](#)

[Appellate eFile](#)

[Live Stream Proceedings](#)

[Remote Hearings](#)

[Access and Fairness Survey](#)

 *Your court business. Getting you what you need, any day of the week.*

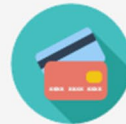
OJD offers a wide range of online services to help make it easier to file, pay fees, and look up court dates / case information. Click on a link below to view more information on a specific service.



OJCIN OnLine

Paid subscription access to cases and documents

[Go >](#)



OJD Courts ePay

Make a payment on a case

[Go >](#)



OJD Records & Calendar Search

Search for free basic case information and find out when to appear in court

[Go >](#)



OJD eFiling

Initiate a new case or file in an existing circuit court case

[Go >](#)



Appellate eFile

Initiate a new case or file in an existing appellate court case

[Go >](#)



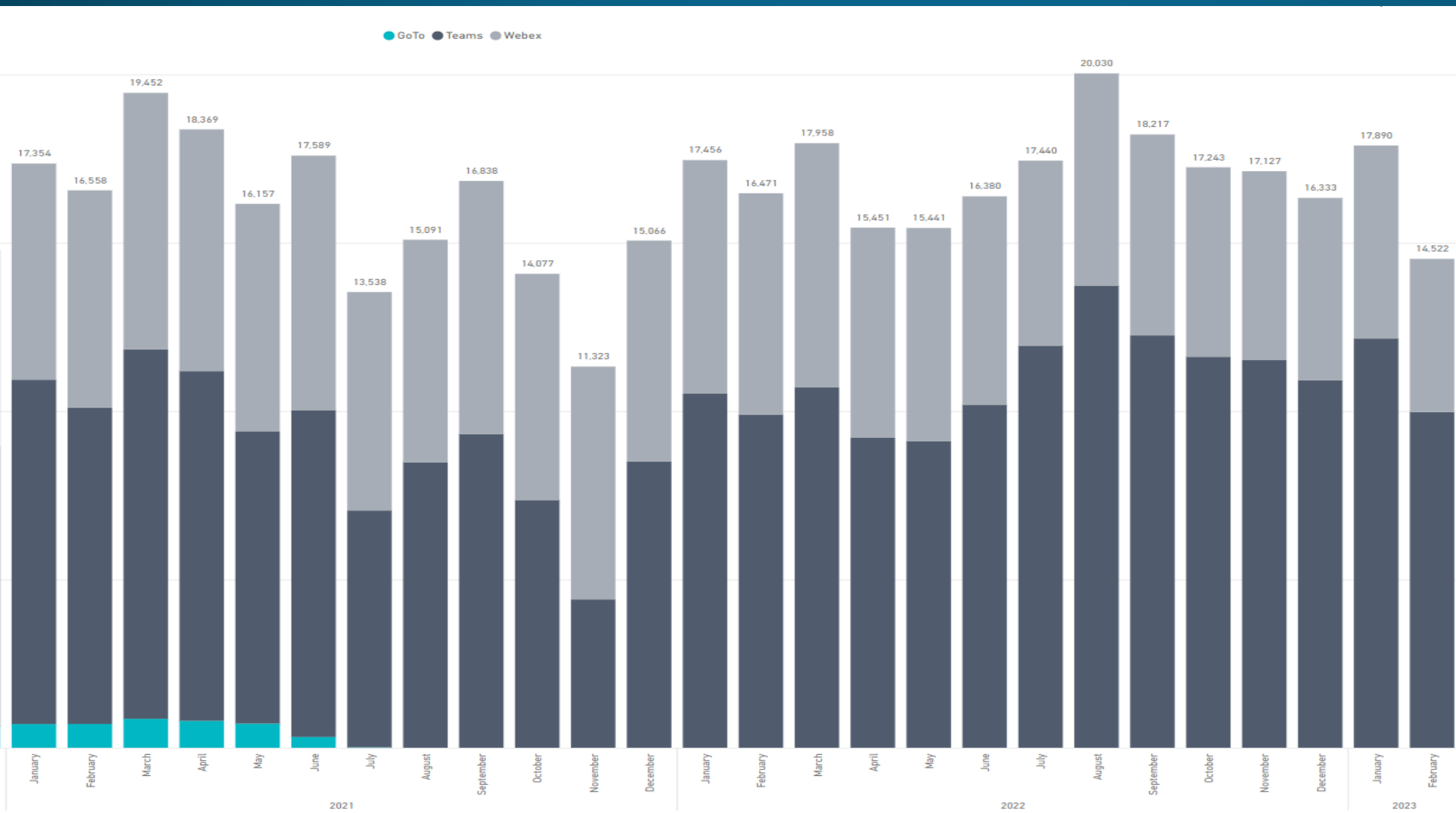
OJD iForms

Question-and-answer interviews to complete forms

[Go >](#)

Continued Investment in Remote Technology

14



Here to Stay

- Litigants are more responsive to remote proceedings
- Remote proceedings remove barriers like child-care, transportation, and parking
- Parties can attend court without creating work and childcare challenges
- Avoids trauma of confrontation with other parties
- Quality of hearings improved

Free Public Access to Case Register / Calendars

15

<https://www.courts.oregon.gov/services/online/Pages/records-calendars.aspx>

Free Access to Court Dates & Basic Case Info



FREE online access to court calendars and basic case information for

the Oregon circuit courts and the Oregon Tax Court.

Court Calendars

Online Record Search

Note: Due to federal or state law or policy, the Oregon Judicial Department does not provide court records or court calendar information for certain cases through this service. This applies to records including, but not limited to, adoption, juvenile, mental health, and cases that fall under the Violence Against Women Act (VAWA).

Search Calendar

Court Calendars

(*) Required Fields

Search By:

Case:

Judicial Officer
Party or Defendant Name
Date Range

* Case Number:

Date Range:
(e.g. 11/12/1955)

* On or After

and

* On or Before

Search

Clear Form

Free Public Access to Case Register / Calendars

16

Online Record Search

Notifications

The Oregon Judicial Department is pleased to provide free online access to limited case information in the circuit courts and Tax Court of this state. The displayed information is not the official ORS 7.020 register record, and, therefore, should not be relied upon as an official record of the court. Specifically, individuals should not use this system for background checks or other purposes that require more complete identity or case information. The full official register for non-confidential case types can be accessed at the courthouse public terminals or, for certain business entities, through a subscription to OJCIN Online.

[Click here to view our user guide](#)

[Click here to access Frequently Asked Questions](#)

[Click here to access the Oregon eCourt Case Information \(OECI\) system](#)

Courts may change their schedules at any time. Please check the calendar on the day of your scheduled event to confirm the information for your event.

Sign-in and/or registration is not required to perform a search on this site. To specify which court records you want to search, along with other options, click on the Advanced Search Options link in the Smart Search section below.



Smart Search
Search for court records.

Smart Search

*Required

Search Criteria

?

* Enter a Record Number or Name in Last, First Middle Suffix Format

☐

I'm not a robot



Clear

Submit

[Advanced Filtering Options](#)

Case Information

Party

Charge

Disposition Events

Events and Hearings

Financial

Events and Hearings

03/13/1990 Convicted

03/13/1990 Remove - Inactive Status

03/13/1990 Plea - Guilty

03/20/1990 Motion ▾

Comment

Comment: for approval of deferred sentencing;

Extensive Library of Online Fillable Forms

17

<https://www.courts.oregon.gov/forms/Pages/default.aspx>

Welcome to the Forms Center!

Please go to the [Self-Help Center](#) to learn more about what forms you may need and find other information about the topics below.

Please select a form category.

Court Forms Categories:



Family Law

- ▶ Abuse / Domestic Violence
- ▶ Adoption
- ▶ Child Support
 - Modifications
- ▶ Domestic Relations
 - Divorce / Dissolution
 - Parenting Plan
 - Enforcement
 - Modification of Judgment
 - Parenting Plan
 - Separation
 - Parenting Plan
 - Temporary Orders
 - Unmarried Parents
 - Parenting Plan
- ▶ Guardian Ad Litem
- ▶ Miscellaneous
- ▶ Modification of Judgment
- ▶ Name Change and/or Sex Change
- ▶ Parenting Plan



Civil / Criminal / Probate

- ▶ Civil
 - Discriminatory Property Provisions
 - Eviction / Landlord / Tenant
 - Fee Waiver & Deferral
 - General Forms
 - Guardian Ad Litem
 - Limited Scope Representation
 - Non-Disclosure of Personal Identification Information
 - Small Claims
 - Satisfaction of Money Award
- ▶ Criminal
 - Certificate of Good Standing
 - Court Appointed Attorney
 - Distracted Driving
 - DNA Testing
 - DUII Diversion
 - Firearms Surrender Declarations
 - Guardian Ad Litem
 - Marijuana Conviction Set-Aside or Reduction
 - Sex Offender Reporting Relief
- ▶ Probate / Guardianship
 - Guardian Ad Litem
 - Guardian / Conservatorship
 - Small Estate



Protective Orders

- ▶ Elderly Abuse Orders
- ▶ Extreme Risk Protective Orders
- ▶ Restraining Orders (FAPA)
- ▶ Sexual Abuse Orders
- ▶ Stalking



Specialized Forms

- ▶ ADA Accessibility
- ▶ Appellate
- ▶ Citizen Review
- ▶ Interpreters
- ▶ For Court Use Only
- ▶ Tax Court
- ▶ Uniform Trial Court Rules (UTCRC) Forms



Forms for Attorneys and Government Entities

- ▶ Attorney Certificates of Good Standing
- ▶ Firearms Prohibition and Disposition
- ▶ Uniform Plea Petition
- ▶ Uniform Traffic Citation
- ▶ Uniform Trial Court Rules (UTCRC) Forms

Guide & File

18

<https://www.courts.oregon.gov/services/online/Pages/iforms.aspx>

Interactive Online Forms

Using Guide & File

Oregon circuit courts now provide interactive forms (iForms) for self-represented filers to electronically complete forms and file or respond to cases. Guide & File is an online self-guided interview process that works on any computer or mobile device. Forms are available for multiple types of cases including restraining orders, evictions, set-asides, and family cases like divorce, parenting time, and modification of judgment. You can also complete a Satisfaction of Money Award (sometimes called a Satisfaction of Judgment) if you have received payment on a judgment in your favor.



Start Now

OJD Guide & File Para ver esta información en español, seleccione la opción Español a la derecha.

OGF Home Home Start a Filing My Interviews

What You'll Need

1. All related information: names, addresses, correspondence & documents (pdf format)
2. A credit card if you are going to eFile an iForm that requires a fee
3. The ability to download and save your copy of the iForm
4. Access to a printer if you need to file at the courthouse
5. Watch the "How To" video. Help information is provided throughout the interview process

Then click "Start Your Legal Process" to select a form and begin the interview!

Start Your Legal Process ▶

SMALL CLAIMS
IN THE CIRCUIT COURT OF THE STATE OF OREGON
FOR THE COUNTY OF

EVICTON
IN THE CIRCUIT COURT OF THE STATE OF OREGON
FOR THE COUNTY OF

RENEW FAPA ORDE
IN THE CIRCUIT COURT OF THE STATE OF OREGON
FOR THE COUNTY OF

Available in Spanish



English (United States) ▼

English (United States)

español (Estados Unidos)

Guide & File Usage

19

FILINGS	2020	2022	Change
Divorce, Children & Separation (Petition)	3,861	5,340	38%
Divorce, Children & Separation (Response)	621	952	53%
FAPA (petition, renew, change, etc.)	2,863	3,071	1%
Name / Sex Change Petition	1,187	3,232	172%
Parenting Plan (Main; Safety)	855	977	14%
Payment Plan Application	46	108	135%
Residential Eviction (FED) Complaint	925	1,510	63%
Small Claims Complaint	3,902	3,909	0%
Small Claims Answers / Counterclaim	1,489	1,955	31%

TYPES OF FILINGS AVAILABLE

September 2022

Fee deferral and waiver applications were added to non-family filings

January 2023

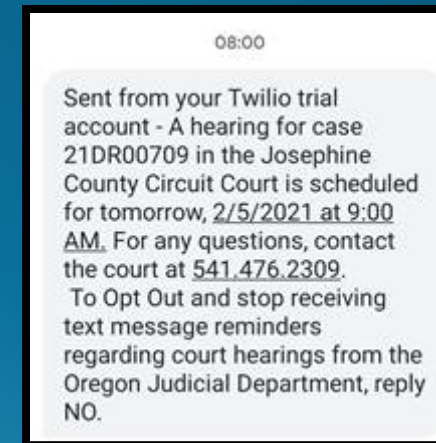
Fee deferral and waiver applications were added to family filings

Appointed Counsel Application
Divorce, Unmarried Parents, and Separation (Petition)
Divorce, Unmarried Parents, and Separation (Response)
Elderly Persons and Persons with Disabilities Protection Order
Eviction Set Aside
FAPA Restraining Order (Family Abuse Prevention Act)
Firearms Surrender Declaration
Marijuana Conviction Set-Aside or Reduction
Modification - Family Law Judgment - MOTION
Modification - Family Law Judgment - MOTION
Modification - Family Law Judgment - RESPONSE
Name - Sex Change Petition
Parenting Plan
Payment Plan Application
Residential Eviction (FED) Answer
Residential Eviction (FED) Complaint
Satisfaction of Money Award
Set Aside Criminal, Violation, Contempt, or Arrest Record
Small Claims - Complaint
Small Claims - Response

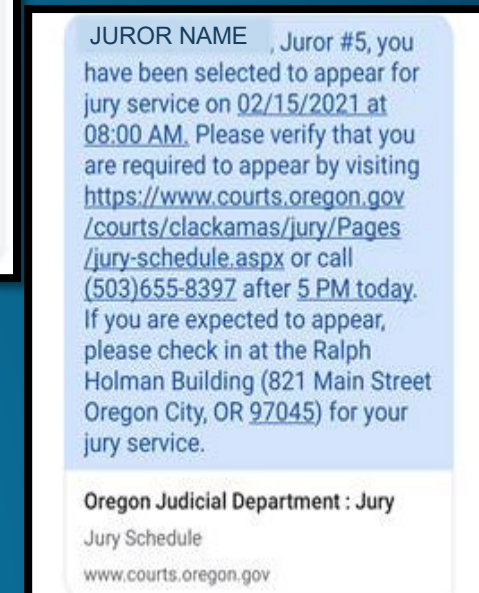
Technology Enhancements

20

- Jury System Upgrade – Hearing Text Reminders
- Completed Odyssey core system upgrade
- Pretrial system in deployment – complete by Oct 2023
- Appellate Case Management System – upgrade by Nov 2023
- Focus on remote proceedings, business processes and equipment
- Electronic Violations Bureau (eCVB)
- Expansion of Data Dashboards and Data Governance



Ex.: Hearing Text Reminder Message



Ex.: Jury Duty Message

By the Numbers

21



Circuit Court Documents Electronically Filed 2021-2022 **3,740,675**

Circuit Court Filing fees paid (electronically) 2021-2022 \$56,329,967

Electronic Violations Bureau (eCVB) cases processed in 2022 9,596

Appellate Courts' Documents Electronically Filed 2021-2022 **49,571**

Payments Received (electronically) for 2021-2022 \$763,178

Visits to OJD Website (www.courts.oregon.gov) in 2022 **11,572,900**

Registered Online Users (OJCIN Subscribers) **11,275**

Court Records to Authorized Users 42,000,000+

Documents Available to Authorized Users 18,000,000+



2023 Policy Option Packages – 106 & 109

22

POP 106 – Remote Proceedings and Data Interfaces

- Removing Barriers to Appearing in Court
- Improving Access to Justice with Innovative Technologies

POP 109 – Equipment Lifecycle Replacement

POPs 106 & 109

Building the Courthouse of the Future: Remote Proceedings, Data Interfaces, & Equipment Lifecycle Replacement

Key Points

- ✓ The courthouse of the future should include expanded use of remote proceedings and data interfaces but will require continued investments in technology, equipment, and specialized staff.
- ✓ Participants in NCSC's 2021 State of the Courts Survey identified the following barriers to physically attending court: distance to court (49%), time off work or school (41%), transportation (30%), disability access (23%), and childcare (22%).
- ✓ Demand for online web services and data interfaces is growing but OJD will need additional specialized staff to meet the need.

Questions?
Nancy Cozine
State Court Administrator
Nancy.Cozine@ojd.state.or.us
503.383.5047

Phillip Lemman
Deputy State Court Administrator
Phillip.Lemman@ojd.state.or.us
503.580.7365

Oregon Judicial Department

POP 106 – Remote Proceedings and Data Interfaces

Courts are reimagining how they serve their communities, and their vision requires investments in new technology and highly specialized staff to build and support the infrastructure for the courthouse of the future. Courts, litigants, advocates, and other system stakeholders are expanding their use of technology. In the last two years we have witnessed a marked increase in remote proceedings, electronic filing, electronic data transfers, and automation, which results in more efficient and accurate filings and faster adjudication.

Removing Barriers to Appearing in Court

Remote proceedings reduce barriers to appearing in court and allow courts to be responsive to the diverse needs and preferences of our communities. Court users appreciate the convenience, equal access, fairness, and safety that remote participation provides.

However, continuing and expanding remote proceedings requires careful planning to decide which court proceedings to hold remotely, the technology and equipment needed, and dedicated staff to maintain, configure, program, and support the courtroom Audio/Video systems. A typical remote proceeding will involve both in-person and remote participants (jurors, case parties, witnesses, attorneys, and observers) with a variety of technical difficulties that must be handled quickly to ensure the proceeding runs smoothly.

Improving Access to Justice with Innovative Technologies

Courts are also expanding web services, application development, and data integrations to support more online services to court users and system stakeholders and form the cornerstone of our advanced data analytics capabilities.

Approving this package will add six central positions, one position in Josephine, four positions in Multnomah, and two positions in Washington counties for expanded use of remote proceedings and new data interfaces with public safety partners. In total, the package funds 11.44 FTE positions, \$3 million GF.

POP 109 - Equipment Lifecycle Replacement

Restores regular lifecycle replacement for OJD hardware and additional funds to keep up with increasing costs for software licensing for critical court technology.

Approving this package will add \$2.5 million GF for equipment lifecycle replacement.

OREGON JUDICIAL DEPARTMENT

Bryant J. Baehr

Chief Information Officer

bryant.j.baehr@ojd.state.or.us

Enterprise Technology Services Division (ETSD)

1163 State St (mailing)

1158 Chemeketa St (physical)

Salem, OR 97301



Judicial Branch