



Oregon Medical Board

2023-2025 Budget Presentation

Joint Ways and Means | Subcommittee on Human Services

Presenters:

Nicole Krishnaswami, JD Patti Louie, PhD Carol Brandt

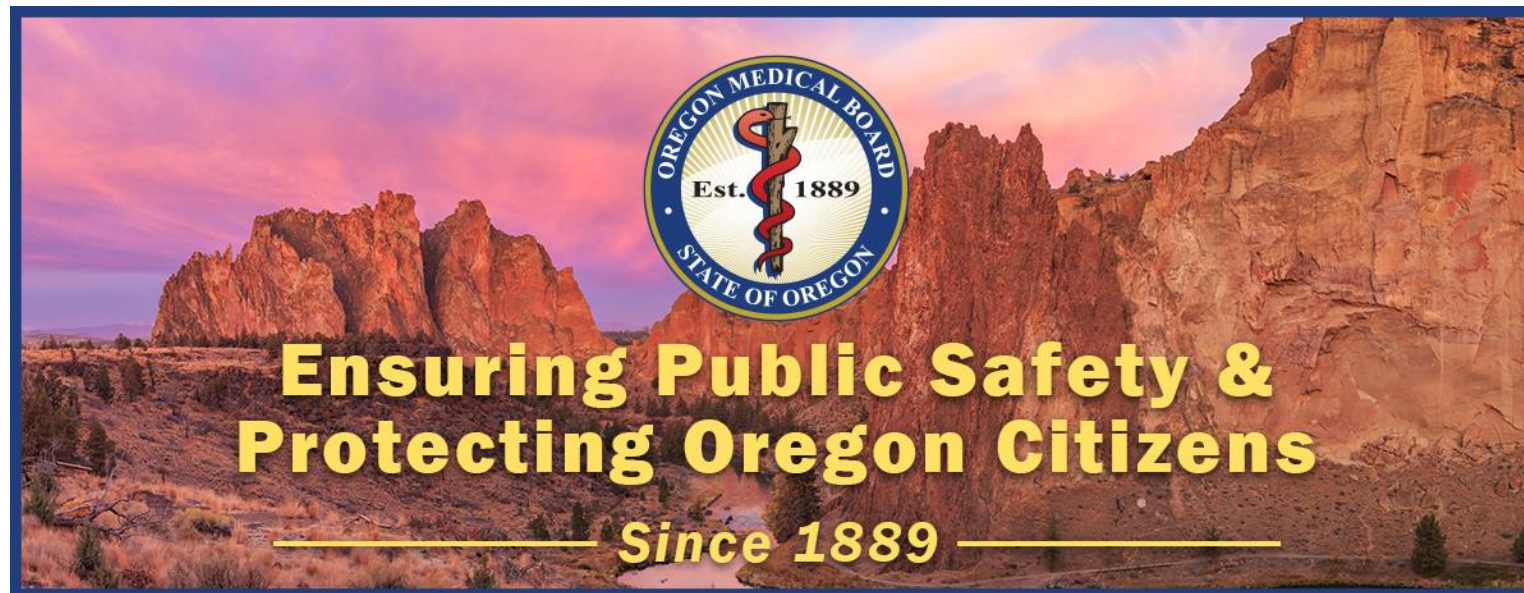
Presentation Objectives

- Mission and Board Composition
- Agency Organization and Services
- Goals and Performance Measures
- Budget and Policy Packages
- Accomplishments



Mission Statement

The mission of the Oregon Medical Board is to protect the health, safety, and wellbeing of Oregon citizens by regulating the practice of medicine in a manner that promotes access to quality care.



The Board

Board members are appointed by the Governor and confirmed by the state Senate. Each member is selected for a three-year term, with the opportunity to participate in a second term.

The Board is comprised of seven Medical Physicians (MD), two Osteopathic Physicians (DO), one Podiatric Physician (DPM), one Physician Assistant (PA), and three members of the public who represent health consumers. Board members come from all of Oregon's six Congressional Districts.



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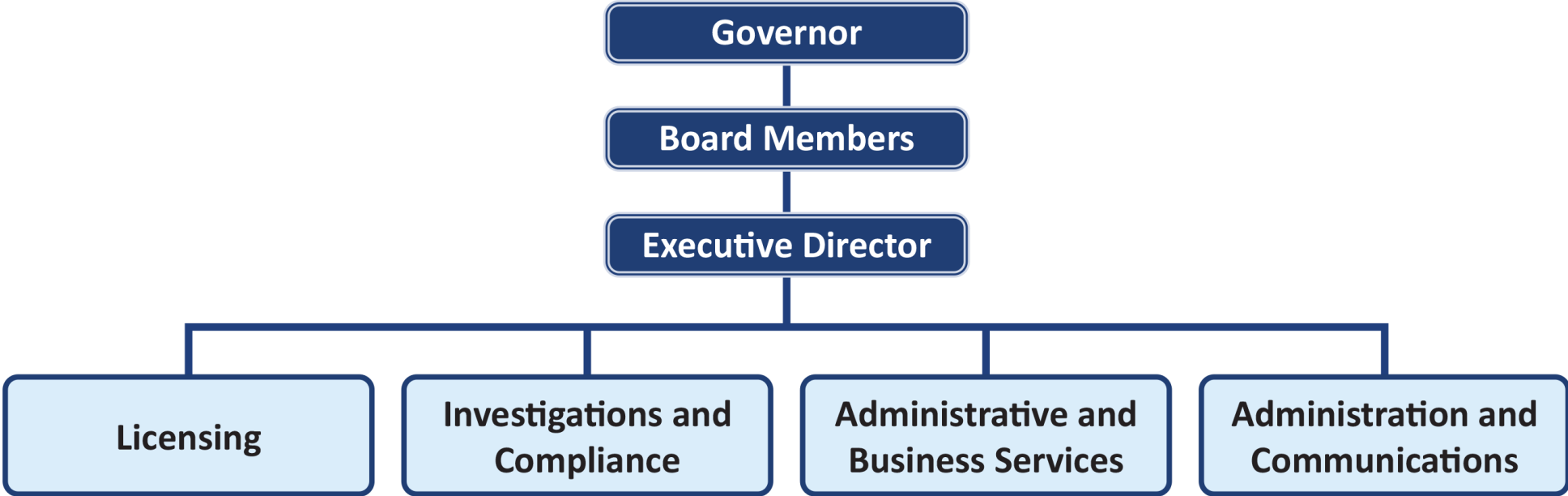


Sudeep Taksali, MD
Wilsonville



Organization and Services

100% Other Funded



Strategic Plan Goals



Provide Optimal Staffing and Quality Resources



Thoroughly and Equitably Review Complaints Against Licensees and Applicants



Attract and Retain Highest Qualified Board Members and Consultants



Support the Health and Wellbeing of OMB Providers, Remediating Licensees and Applicants to Safe and Active Practice when Necessary



Efficiently Manage Licensure



Increase Outreach and Education

View the entire Strategic Plan online at omb.oregon.gov/about

Values



OMB Meets All Key Performance Measures

KPM Replacements Requested with our 2023-2025 budget:

- License appropriately and discipline appropriately to address reporting system constraints
- Monitor licensees who are disciplined to more accurately measure the intended outcome

Measure	2021	2022
License Appropriately	✓	✓
Discipline Appropriately	✓	✓
Monitor Licensees who are Disciplined	✓	✓
License Efficiently	✓	✓
Renew Licenses Efficiently	✓	✓
Customer Satisfaction	✓	✓
Board Best Practices	✓	✓



Responsive to Changes in Operating Environment

The OMB responds to environmental factors through...



Streamlined Processes



Partnerships and Best Practices



Use of Technology



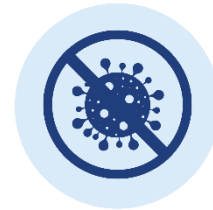
Improved Communications

Responsive to Changes in Operating Environment

Response to COVID-19



Issued 947 Emergency Practice Authorizations



Amended Administrative Rules Related to COVID-19



Held Meetings Directly Related to COVID-19



Provided Licensee Data to Partners



Increased Internal Safety and Wellness Communications



Ensured Licensees Stayed Informed

Agency Cost Drivers

Number of Licensees



Overall Agency Workload

Number of Complaints



Investigations Staff and Board Member Workload

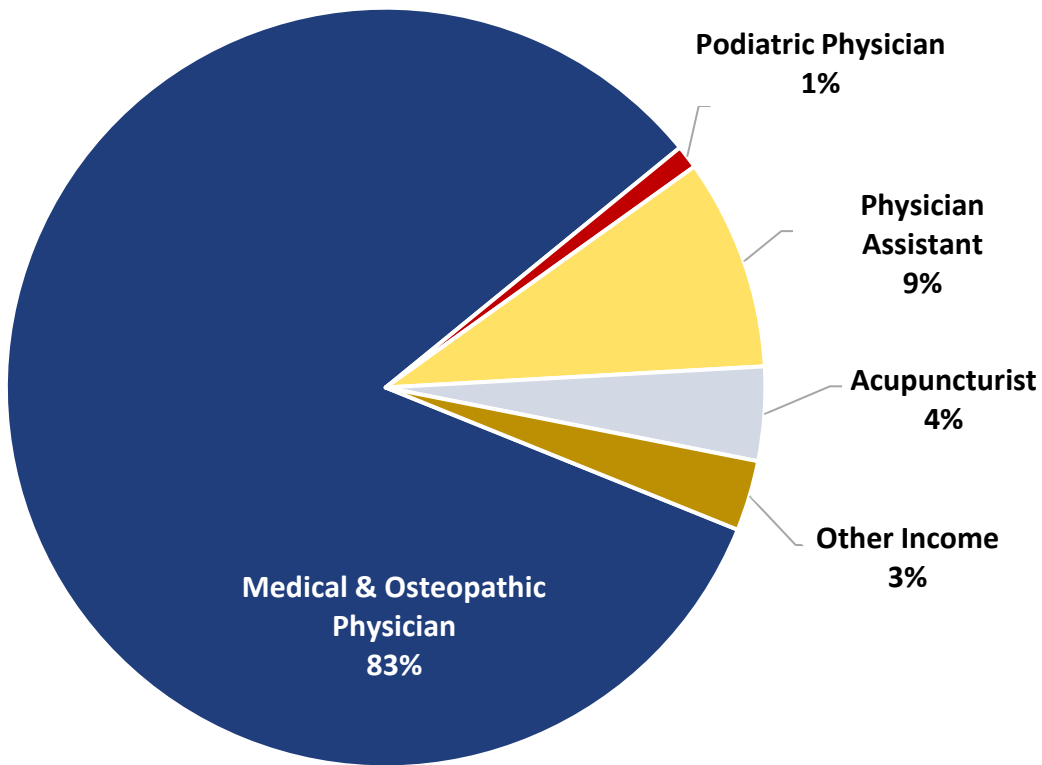
Personal Services and Inflation



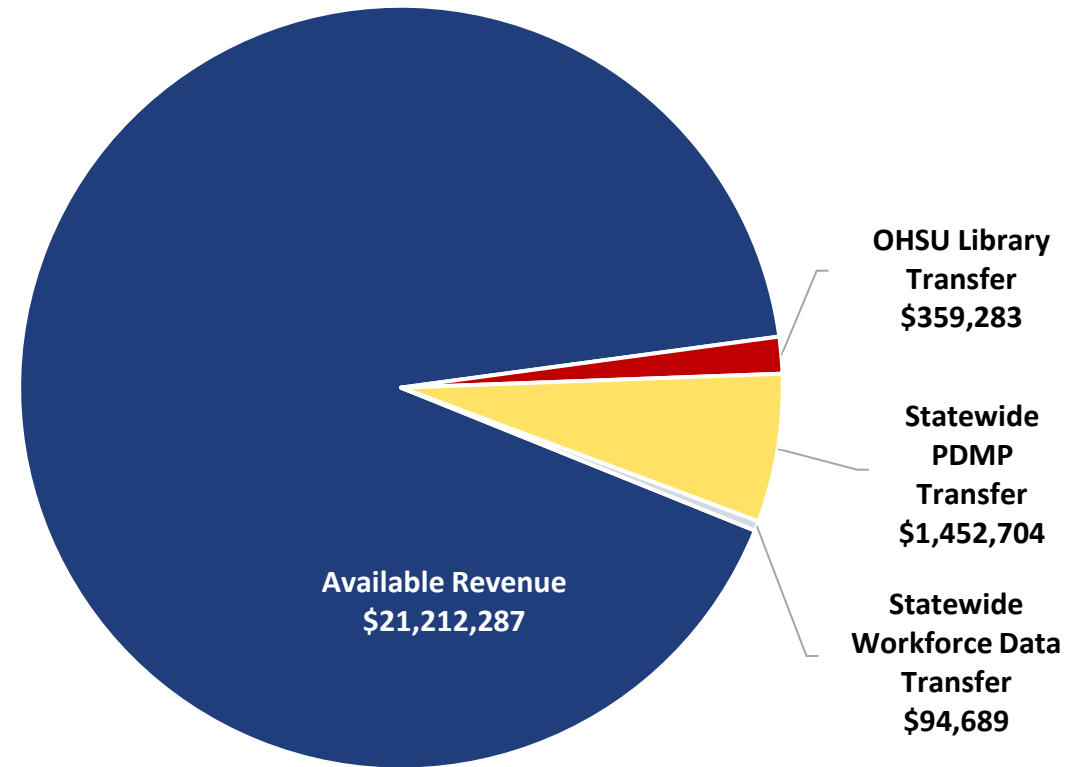
Board Expenses and Necessary Fees

Available Revenue- \$21.2 million

100% Other Funded



Funds Transferred to Other Agencies



Where The Money Goes



Staff Salaries & Board Per Diems

36%



Goods & Services

8%



Attorney General Costs

5%



Benefits

23%



Telecommunications
& Technology

8%



Professional Services

4%



Overhead

9%



HPSP

5%

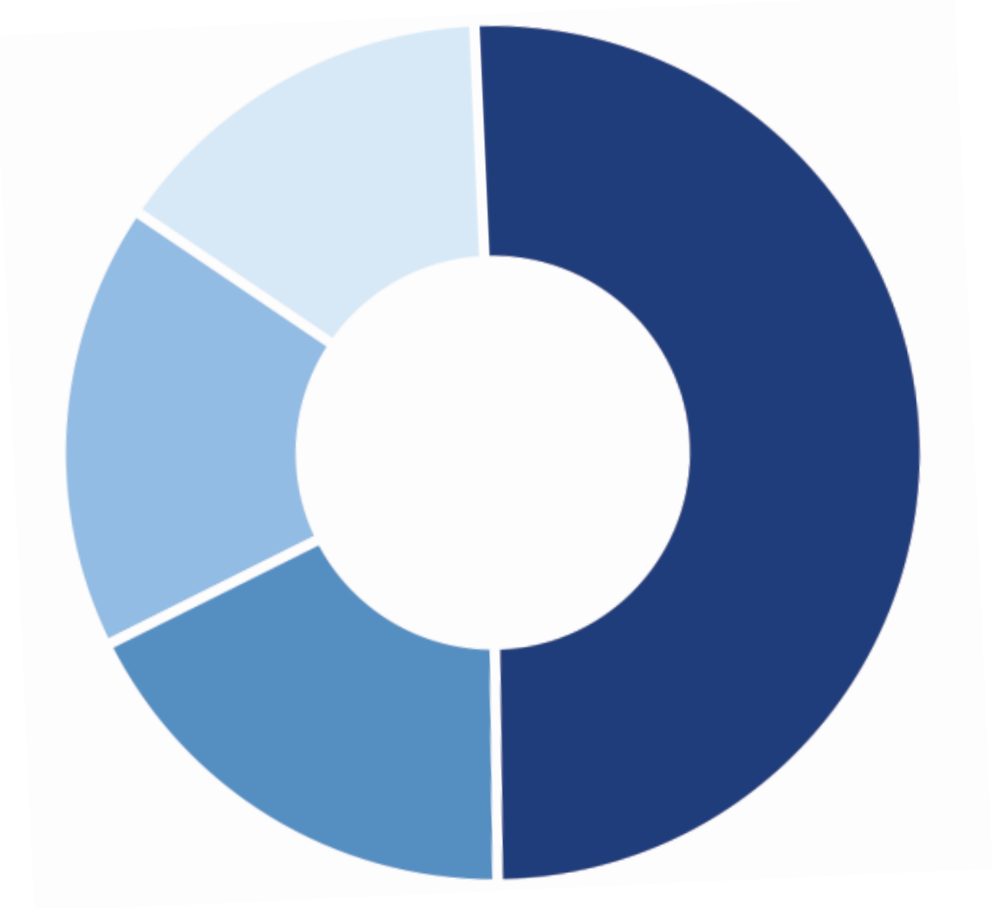


Oregon Wellness Program

2%



Where The Money Goes



Investigations & Compliance

50%



License Services

18%



Administration, Communications,
Board Salaries

16%



Administrative & Business Services

15%



Long-Term Vacancies

Position Title	Other Funds Budget	Vacant Date	Reason for Vacancy and Current Status
Administrative Specialist 1	\$145,000	12/31/2021	Hiring difficulties. Recruitment is in progress.
Operations & Policy Analyst 3	\$249,212	7/12/2021	Reclass in progress. Position has been filled at a different classification pending the reclassification.
Payroll Analyst	\$165,317	11/5/2021	Reclass in progress. Position has been filled at a different classification pending the reclassification.
Administrative Specialist 1	\$145,000	9/3/2021	Hiring difficulties. Recruitment is in progress.
Information Systems Specialist 3	\$185,240	4/19/2019	Hiring difficulties. Position has been filled as limited duration at a different classification while long-term needs are evaluated.



2023-2025 Governor’s Expenditures Budget

	Other Funds
2023-2025 Current Service Level	\$ 17,906,656
Policy Package 101- Core Business Suite Software Replacement	400,000
Policy Package 102 – Registration Fees	<i>Revenue only</i>
Governor’s reductions	< 83,030 >
2023-2025 Governor’s Budget	\$ 18,223,626



2023-2025 Policy Packages

- 101 Core Business Suite Software Replacement



- 102 Registration Fees



101 Core Business Suite Software Replacement

- Shifts approved but unspent funds from 2021-2023 to 2023-2025
- Does not increase overall project budget
- Successful completion
 - Reduces risk to agency functions
 - Improves efficiencies and flexibility, providing opportunities for enhanced services
 - Strengthens equity work through analytics and data collection
 - Enhances ADA compliance
 - Improves information security

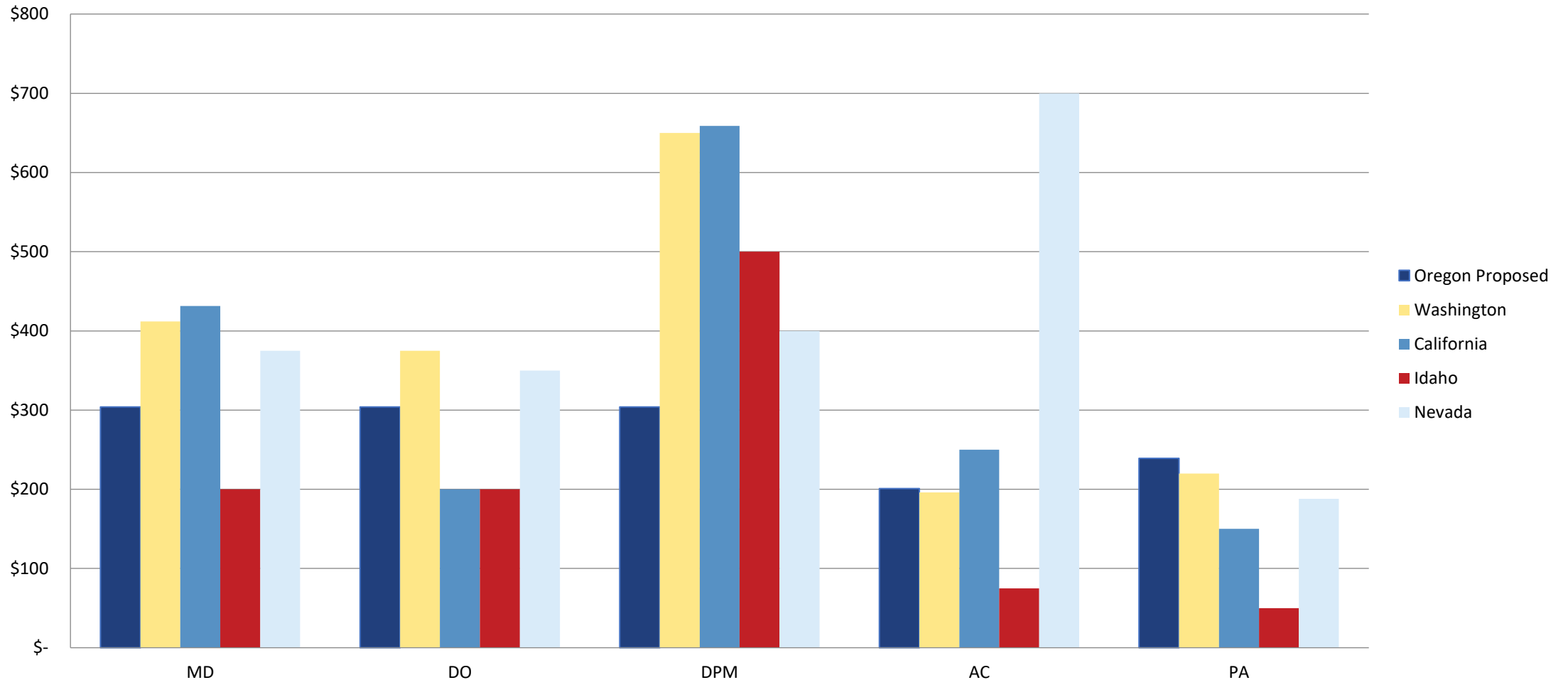


102 Registration Fees

- Fee increase necessary to pay agency expenses
- Fees were last increased in 2013
- Increasing personal services, general inflation, and increased state government service charges increase agency expenses
- Additional agency efficiencies and cost cutting measures are no longer enough



Proposed Annual Registration Fees



Agency Accomplishments 2021-2022

- Implemented 2021 HB 3036, modernizing physician assistant regulations
- Updated our tools for mass notifications to licensees, improving our ability to communicate time-sensitive information (e.g. COVID).
- Temporarily authorized more than 900 out-of-state and recently retired physicians and PAs to respond to the COVID-19 public health emergency, and helped many of them transition to permanent licensure.
- Implemented REALD race and ethnicity requirements for applicants and licensees.



Agency Accomplishments 2021-2022

- Kicked off Core Business Suite Replacement project; completed stage gates 1, 2, and 3.
- Configured Google search to present online license verifications.
- Received more than 1,500 Customer Satisfaction Survey comments, approximately 75% of which contained positive or constructive feedback
- Celebrated staff anniversaries – with Carol Brandt celebrating 24 years with us this year.
- Hired 6 new staff members, who have further strengthened our agency



Customer Satisfaction – An OMB Priority!

- “I have applied for a lot of state medical licenses (13 and counting), and this was by far the easiest and most streamlined method that I've used. Great system, thank you!”
- “Everything from your web-based technologies to customer service has been superior. Just can't thank you enough.”
- “New application processing and call center staff were very gracious and helpful to a new first-time licensee who had lots of problems getting various institutions to send information correctly and in a timely manner. Very reassuring and helpful staff.”
- “Thank you for your investigation & pursuit to keep the public safe & appropriately cared for.”
- “The licensing staff were wonderful. I was under a significant time constraint to get my license before practicing in Oregon and they were able to help guide me through the process in an efficient way. Much obliged!”
- “I work in the military with providers from all over the country. From what I hear from my co-workers, no state has a better ran, more responsive medical board than Oregon. You guys are the best.”





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www.Oregon.gov/OMB

