CCO 2025: Contract Procurement Report

Joint Ways & Means Human Services Subcommittee February 2, 2023

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Foundation of CCO 2025 Procurement

- Start from 2030 health equity goal perspective
- Leverage current compliance to evaluation key areas:
 - Network adequacy
 - Care Coordination
 - Language access services
 - Fraud, waste and abuse
 - Grievances and appeals
 - Non-emergency medical transportation (NEMT)
- Elevate role of members, community & external partners in collaborative decision making



Building on OHPB 43 CCO 2.0 Policy Recommendations

- Majority of recommendations met
- Build on areas where intended impacts achieved
 - Social Determinants of Health
 - Value-based payments
 - Health information technology
 - Compliance monitoring
- Reassess areas where progress not fully achieved
 - Behavioral health
 - Health equity
 - Health integration
 - Pharmacy-PBM oversight

58% of OHPB recommendations fully met

83% fully or partially met

42% of intended impacts achieved

58% fully or partially achieved



Milestones & Deadlines

Phase	Timeframe	Project Actions or Milestone
Initiation	July-December 2022	Develop procurement project plan
	January 1, 2023	Legislative report due
Planning	January-June 2023	OHPB, CCO and community engagement
	TBD (April 2023 or later)	Public health emergency ends
Execution	July-December 2023	Draft and release procurement documents
	January 1, 2024	Elements of new 1115 waiver implemented
	January-March 2024	Evaluate and select CCOs for 2025-2029
Implementation	January-June 2024	New contract development & readiness review
	July-December 2024	Communication, education, technical assistance
	October 1, 2024	New contract signed
	January 1, 2025	New contract period begins
Closeout	January-March 2025	Closeout assessment report prepared
		Health

Engagement & Communication

Community Engagement

Work collaboratively with and through community organizations on issues affecting people in those communities, to identify changes and make decisions

- Community forums: road shows, listening sessions, closing the feedback loop
- Educate to what was heard and how to resolve concerns
- Inform new language and actions
- Involve and empower community through advisory/oversight committee
- Meet regularly regarding accountability

Public Communication

Highlight how the contract will accelerate health transformation and advance the goal to eliminate health inequities

- Provide targeted, salient information to key audiences on contract timeline, process and content
- Engage internal and external audiences in connecting the contract with health care goals
- Target audiences: OHP members, CCOS, legislators, OHPB, OHA, healthcare providers, community partners, local governments



Resource Needs

- Minimize needs by limiting size & scope of procurement process
- Leverage existing subject matter expertise for policy support
- Rely on dedicated resources for duration of procurement process:
 - ✓ Project Management oversight and accountability throughout process
 - ✓ **Community Engagement** lead outreach & engagement in community
 - ✓ **Communications** collecting & distributing information internally/externally



Thank You

