

Oregon Board of Chiropractic Examiners (OBCE)



Education Subcommittee of Joint Ways & Means
February 14, 2023

Cass McLeod-Skinner, J.D., OBCE Executive Director

Michelle Waggoner, D.C., OBCE President



Mission

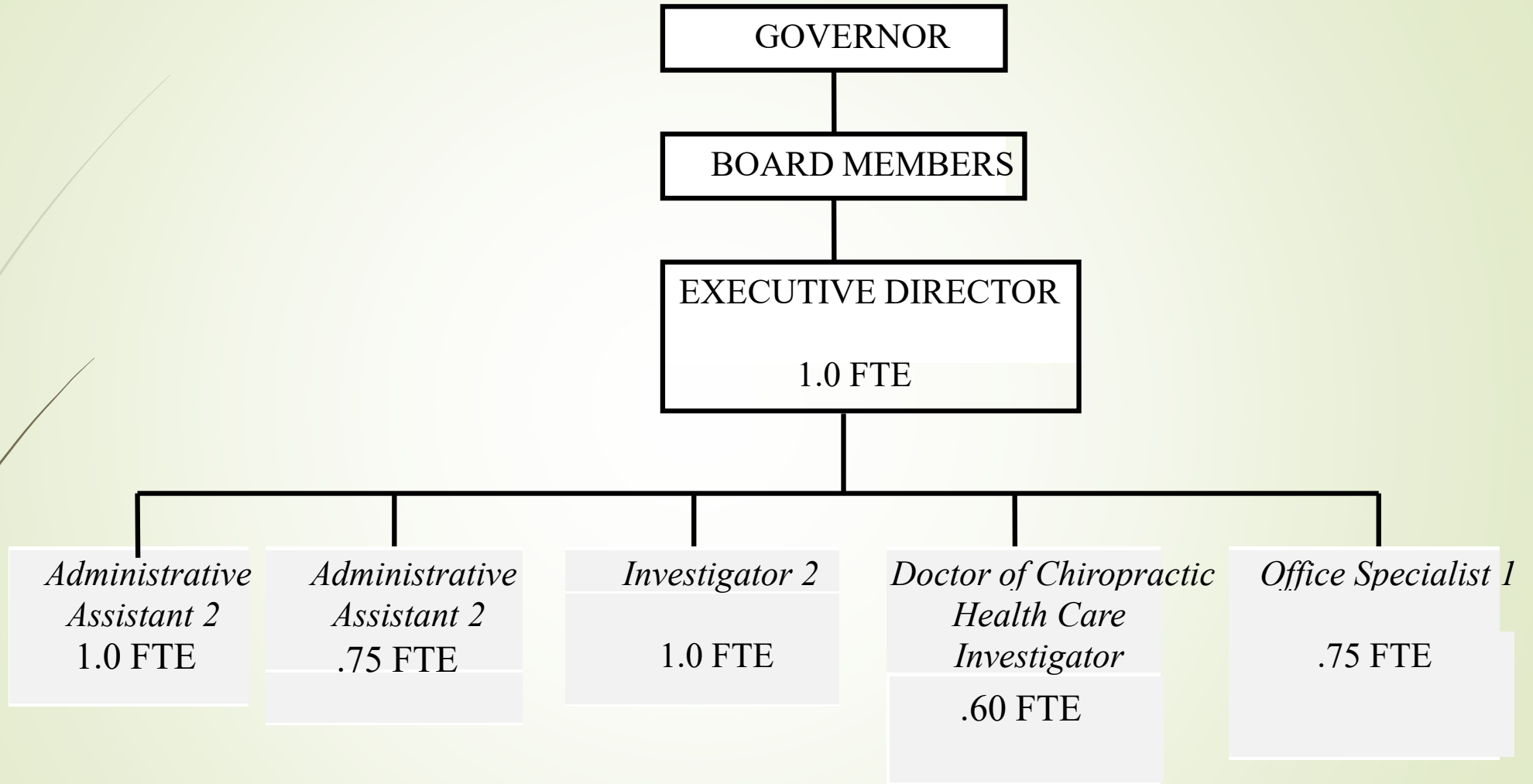
To protect the public by regulating the practice of chiropractic.

Vision

To protect the health, safety, and welfare of the public in all matters of chiropractic care by setting a national standard in educating, licensing, and regulating our licensees.

Values

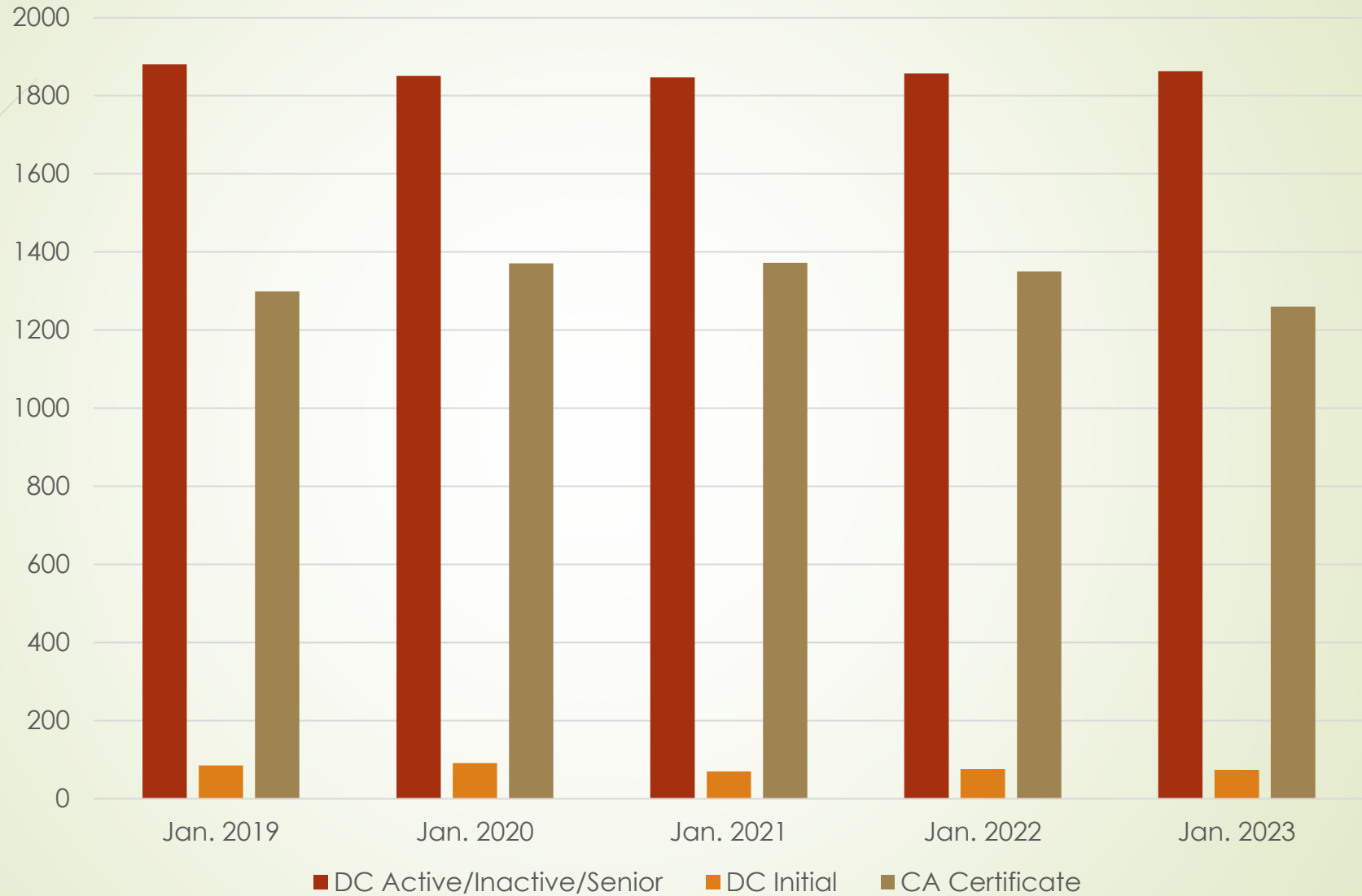
- ▶ Integrity
- ▶ Accountability
- ▶ Excellence
- ▶ Professionalism
- ▶ Equity



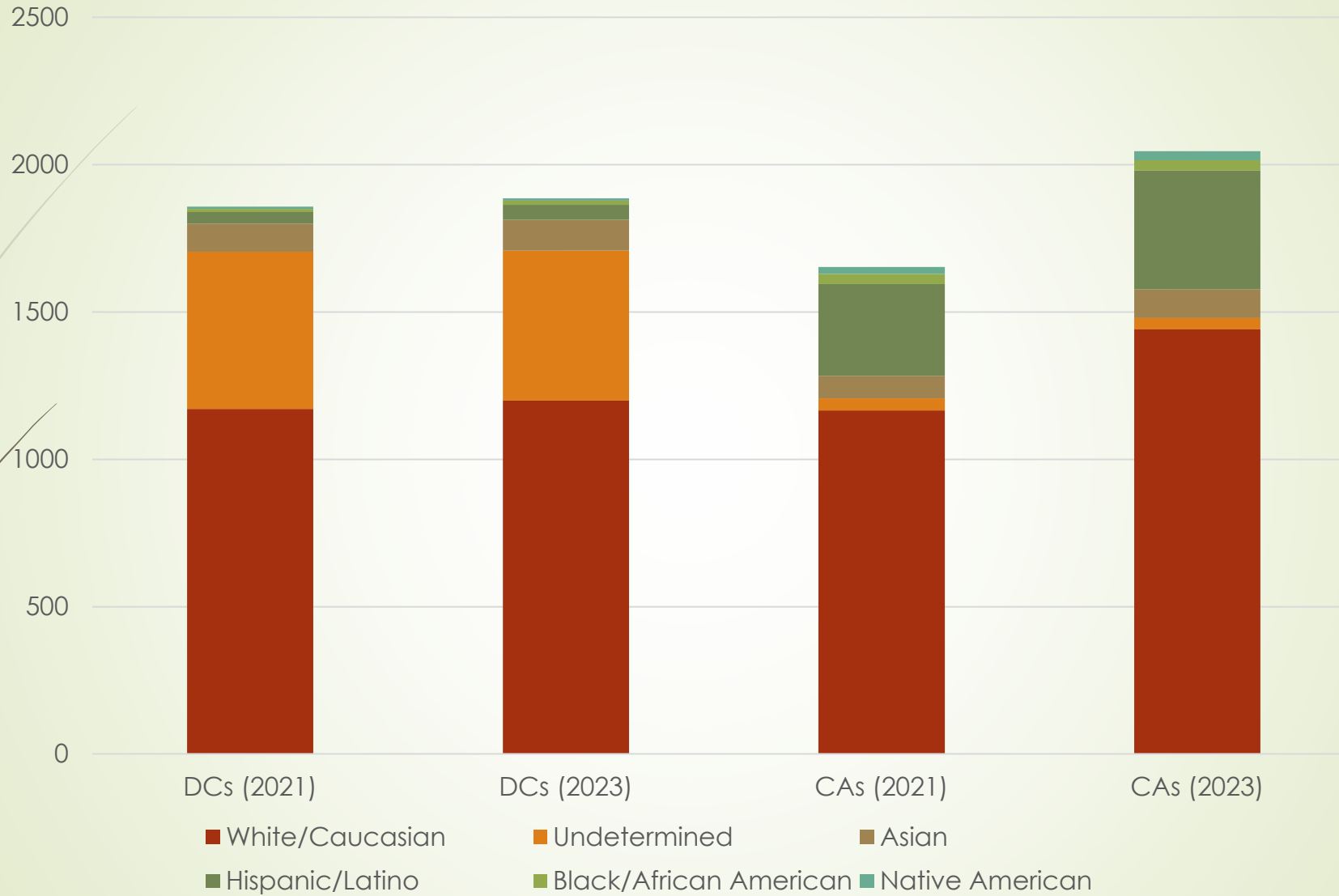
Board Meetings and Outreach

- Meets 6 times per year, including three 2 day, in-person, meetings.
- Pre-COVID, averaged 2 travel board meetings per year to meet and talk with practitioners and members of the public outside the Salem/Portland area. Traveling hiatus from March 2020 – May 2022.
- Since 2014, the Board has traveled to Florence, Corvallis, Sunriver/Central Oregon, North Bend/Coos Bay, Baker City, and Ashland. In 2023, the Board has or will be traveling to Portland, Pendleton, and southern Oregon.
- Board requires new licensees to attend an Introduction to the Board class put on twice per year.
- Standing meeting agenda items for University of Western States and Oregon Chiropractic Association to provide updates.

Licensee Overview



Licensee Demographics



Who is practicing in Oregon and what do their practices look like?

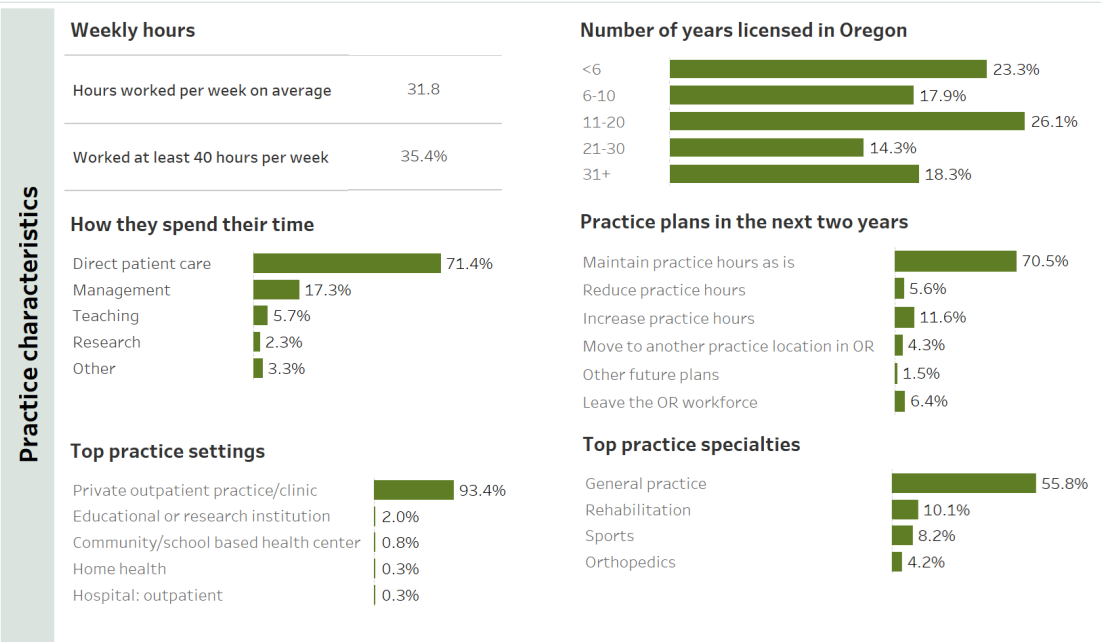
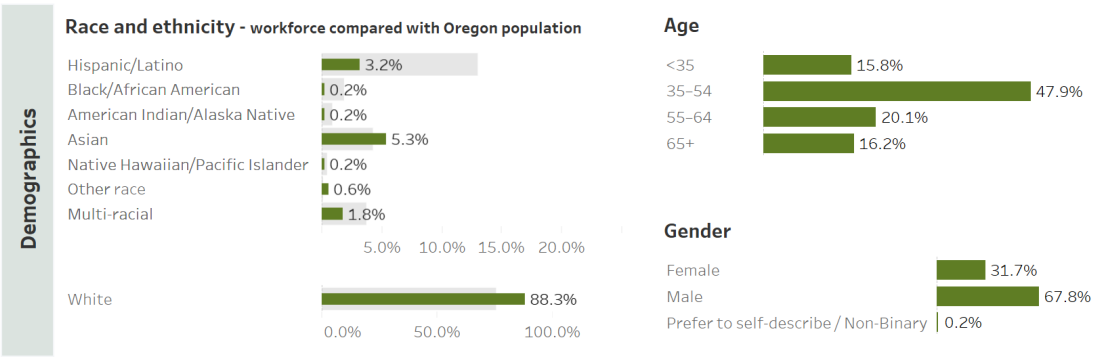


Select an occupation:
Chiropractic physicians

Select a year:
2021

Chiropractic physicians practicing in Oregon in 2021

Hover over the bars in the charts for more details.



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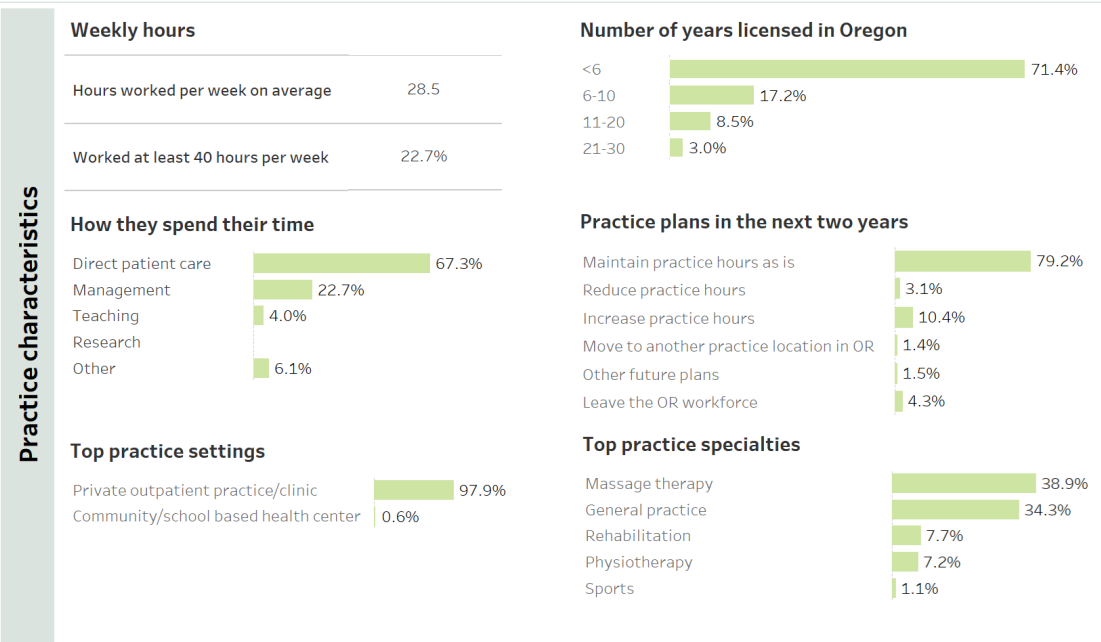
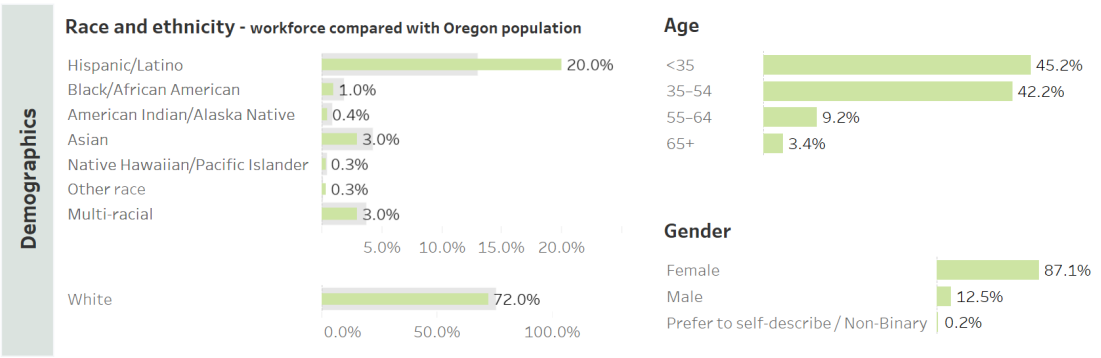


Select an occupation:
Chiropractic assistants

Select a year:
2021

Chiropractic assistants practicing in Oregon in 2021

Hover over the bars in the charts for more details.





Licensee Locations & Languages

- ▶ As of 2/8/2023, of the 1,619 reporting DCs, 59.5% (964 DCs) practice in the tri-county Portland metro area
- ▶ 27.4% (444 DCs) practice in Deschutes, Jackson, Lane, and Marion counties
- ▶ 26.1% (364 DCs) speak Spanish, 3.7% (52) speak Russian, 1.5% speak Vietnamese, and 0.6% speak Chinese (dialects not indicated)

How does workforce supply for each occupation compare between counties and the state overall?

Select an occupation:
Chiropractic physicians

View supply estimates as a map or table:

- Map
- Table

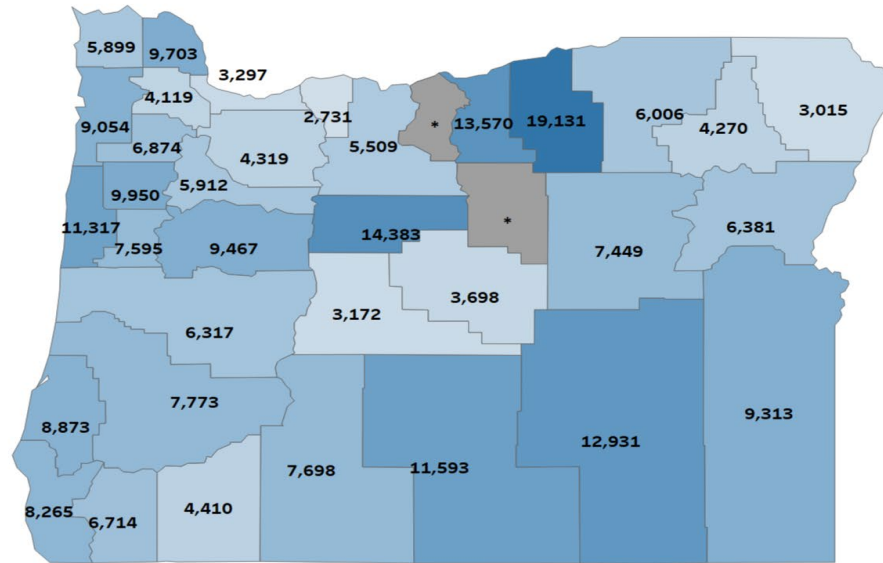
Hover here to learn more about how these estimates are calculated.

Population-to-provider ratio of chiropractic physicians in 2021

Ratio is based on the estimated direct patient care FTE in the county.



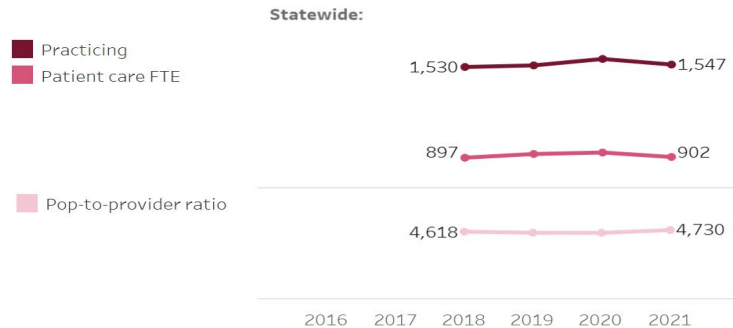
Lower numbers are better.
The darker the blue, the higher the ratio. A higher ratio suggests less access to care for individuals living in a certain region. Gray indicates that no providers report a practice location in that county.
Select one or more counties to display supply estimates below, hover over the map for more details:



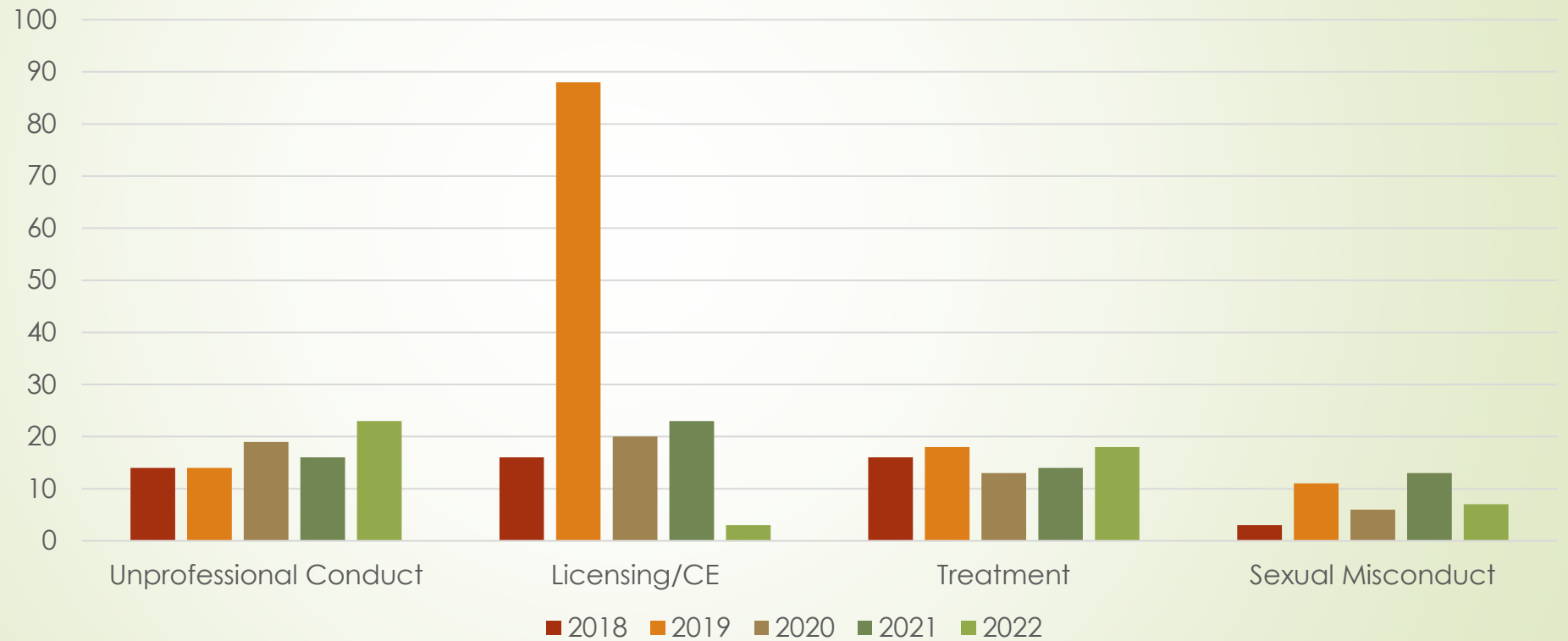
© 2023 Mapbox © OpenStreetMap

Estimates over time for Chiropractic physicians:

Hover over the charts to view percent change over time.



Case Overview





Key Performance Measures (KPMs)

➤ KPMS Met for 2022

- **KPM 2 – Days between final investigation report and presentation to Board** (Target: 90% within 60 days)
- **KPM 3 – % new complaints assessed, investigated, presented to Board w/in 120 days** (summary of investigation steps)
- **KPM 4 – Days between review/initial action and case closure** (Target: 75% cases closed w/in 90 days of Board review)
- **KPM 10 – Percent of total best practices met by the Board** (Target: 100%)

- **KPM 8 – Percentage of licenses issued within 5 days of application completion** (Target: 100%) – almost met at 98.6%

➤ Areas of Improvement

- **KPM 1 – Days between complaint received and investigation report to Board** (Target: 60% within 120 days)
- **KPM 5 – Average number of days to resolve complaint** (Target: resolved within 180 days)
- **KPM 6 – Percent of sexual misconduct/boundary complaints resolved within 180 days** (Target: 50%)
- **KPM 7 – Percentage of chiropractic physicians meeting the annual continuing education requirements** (Target: 95%)
- **KPM 9 – Customer Service Questionnaire – Percent of customers rating their satisfaction with agency's customer service as "good" or "excellent"** (Target: 90% for all aspects of survey)

COVID Response and Present Day

- ▶ March 2020, virtual office with some staff in-person.
- ▶ March 2020, temporary rules for payment plans for license renewals and postponement of certain CE requirements for first year DC renewals. Temp rules were not made permanent.
- ▶ July 2020, temporary rule requiring facial coverings to be worn in office settings by licensees and patients and to abide by relevant Executive Orders and OHA guidance.
- ▶ January 2021, permanent rule requiring facial coverings to be worn and abiding by relevant Executive Orders and OHA guidance. Provided sunset clause once emergency declaration was rescinded.
- ▶ Facial covering rule was rescinded as the unprofessional conduct rule was amended to include abiding by all OHA rules and guidance.
- ▶ May 2022, in-person board meetings resumed for 2-day meetings, 1 day meetings continue to be virtual

Governor's Budget Summary

	Other Funds	Total Funds	Positions	FTE
2021-23 Leg Adopted	2,146,466	2,146,466	6	5.10
2021-23 E-Board	27,044	27,044	-	-
2021-23 Leg Approved (Base)	2,173,510	2,173,510	6	5.10
Base adjustments	55,796	55,796	-	-
2023-25 Base	2,229,306	2,229,306	6	5.10
Essential Packages				
010: Vacancy	850	850	-	-
030: Inflation & Price List adjustments	61,064	61,064	-	-
2023-25 CSL	2,291,220	2,291,220	6	5.10
Total Appeals	278,496	278,496	-	.065
2023-25 Gov's Budget	2,569,716	2,569,716	6	5.75

Policy Option Packages

Policy Packages	Positions	FTE	All Funds	Other Funds
090 – Analyst Adjustment – Revenue (Fee Increase)			257,848	257,848
092 – Statewide AG Adjustments			(14,515)	(14,515)
093 – Statewide DAS Adjustments			(20,062)	(20,062)
100 – Database (inLumon) implementation and maintenance			50,000	50,000
101 – Healthcare Investigator to 1.0 FTE		.40	112,349	112,349
102 – Reclass AS2 to Program Analyst			26,514	26,514
103 – Reclass OS1 to OS2 at 1.0 FTE		.25	34,210	34,210
104 – Transition to DAS IT support			50,000	50,000
105 – Board member per diem			40,000	40,000
Total 2023-25 Governor’s Budget	6	5.75	2,569,716	2,569,716
% Change from 21-23 Leg Approved Budget		12.75%	18.23%	18.23%
% Change from 23-25 CSL		12.75%	12.15%	12.15%

Licensing and Certification Fees

License/Application Type	Current Fees	20% Fee Increase Proposed
DC Application	\$146.25 (\$100 is application fee; \$46.25 is background check fee)	\$166.25 (20% increase on \$100 application fee only)
DC Regular Active	\$425	\$510
DC Senior License	\$315	\$378
DC Initial License	\$150	\$180
DC Inactive	\$225	\$270
Late Renewal Penalty	\$125 per week up to \$500	No change
CA Application	\$126.25 (\$80.00 is application fee; \$46.25 is background check fee)	\$142.25 (20% increase on \$80 application fee only)
CA Initial Certification	\$50	\$60
CA Renewal	\$75	\$90



Board Excellence

- National recognition for Telehealth regulatory model, November 2020
 - Federation of Chiropractic Licensing Board's Pennebaker/Wiley Outstanding Chiropractic Licensing Board Award (2018)
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