

Oregon Veterinary Medical Examining Board (OVMEB)



Education Subcommittee of Joint Ways & Means Committee
February 8, 2023

Peter J. Burns, Executive Director

Dr. Emilio DeBess, DVM, MPH, Board Chair



Mission

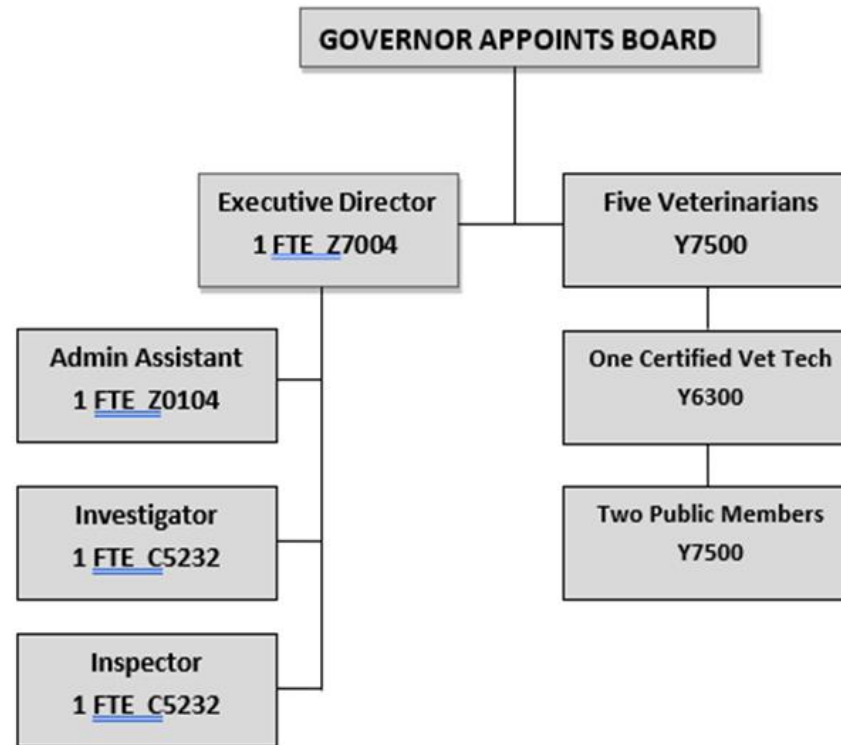
To protect animal health and welfare, public health, and consumers of veterinary services.

Historical Context

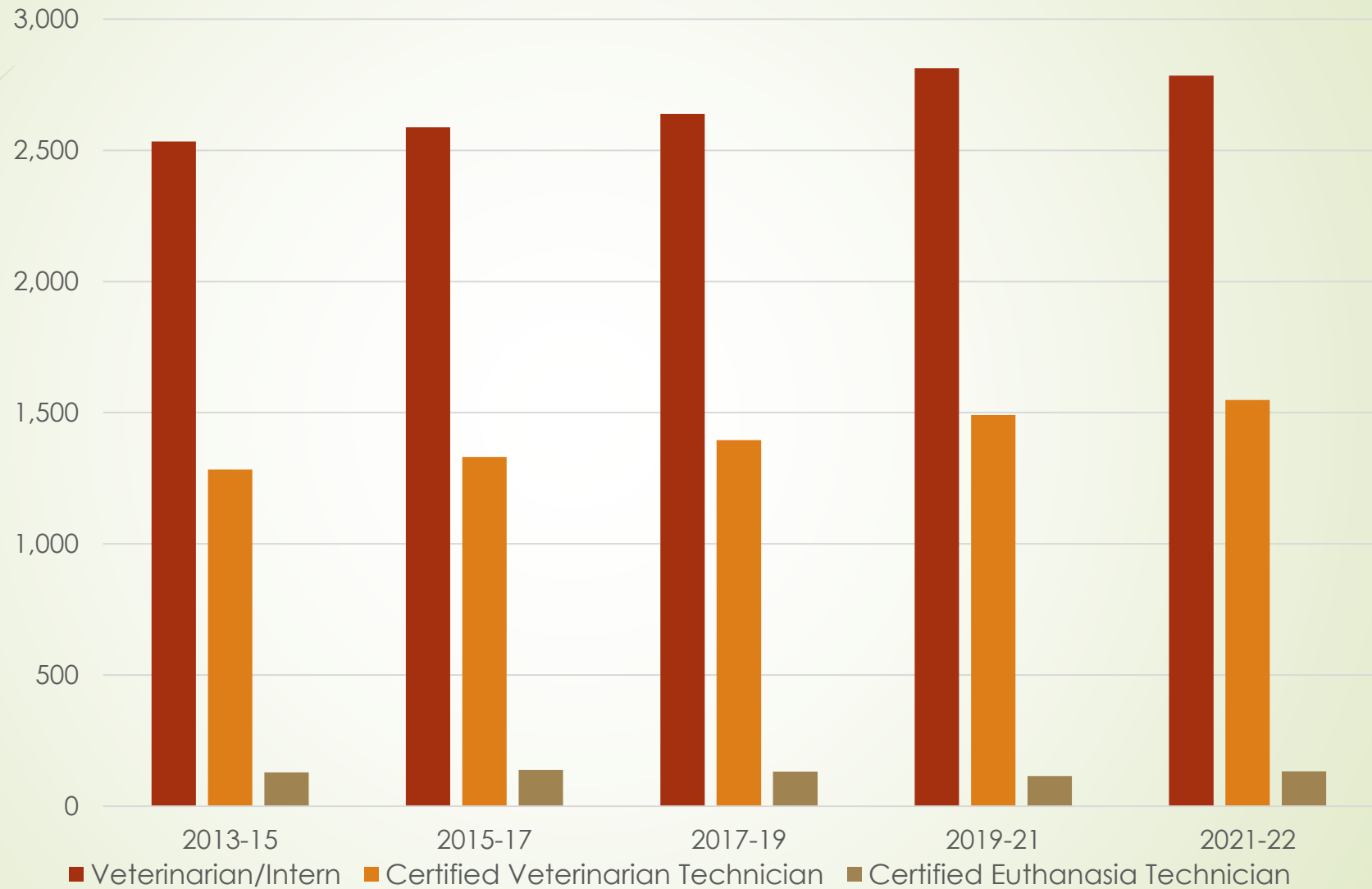
The Veterinary Medical Examining Board was established in 1903 to test, license, monitor and regulate practitioners of veterinary medicine in the state. The Board works in the interest of animal health and welfare, public health, and consumers of veterinary services. The Board's authority comes from the Veterinary Practice Act, Chapter 686 of the Oregon Revised Statutes and Chapter 875 of the Oregon Administrative Rules.

OVMEB Organizational Chart

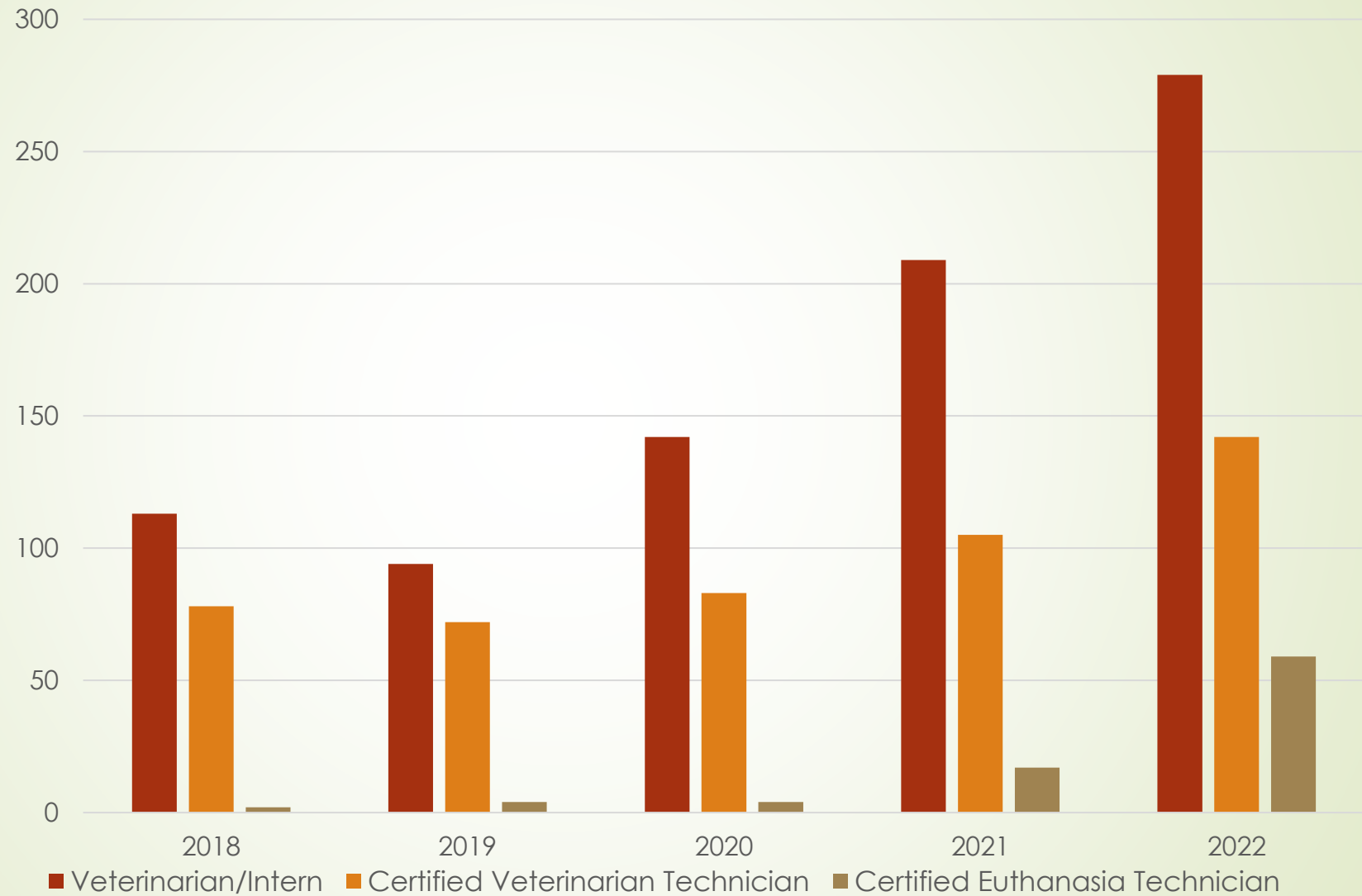
2021-2022 ORGANIZATIONAL CHART



Licensee Total



Licensee By Year





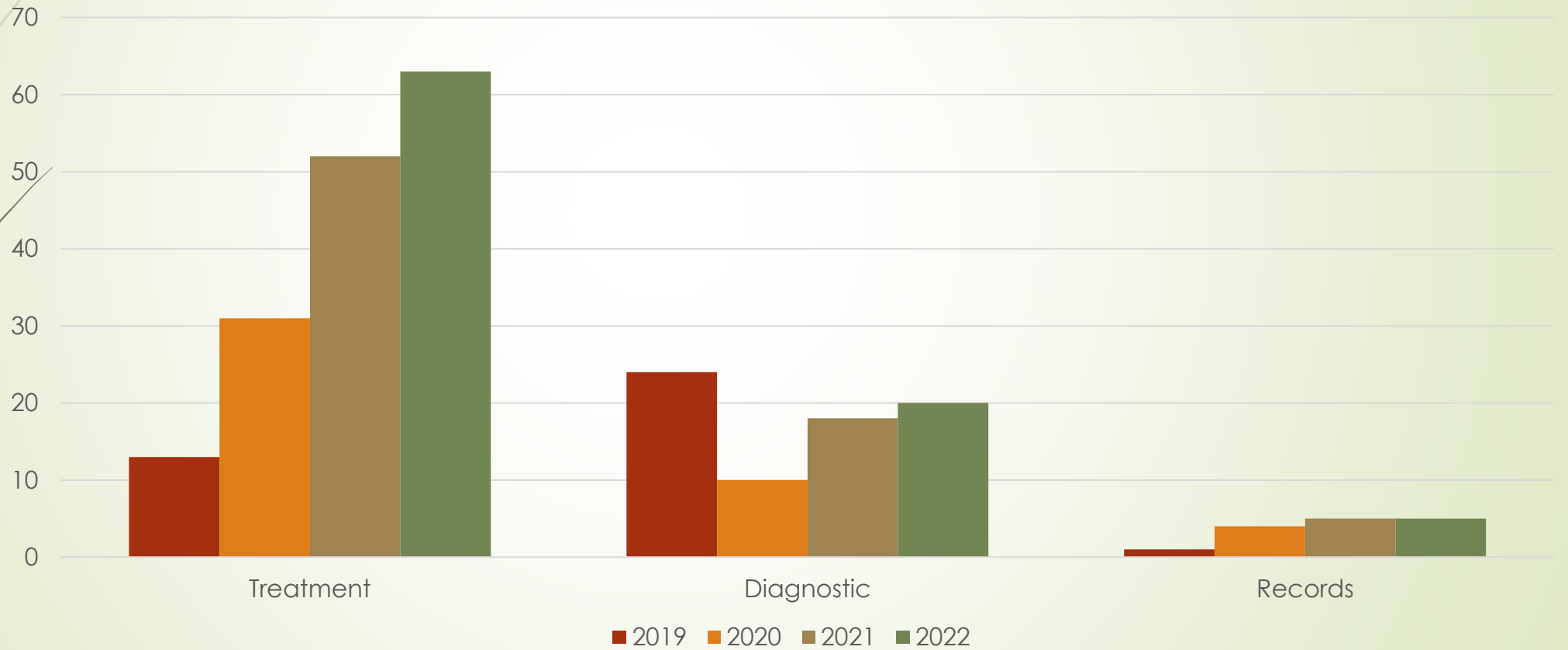
Licensee Geographical Demographics

Veterinarians: 43% practice within tri-counties (Clackamas, Multnomah, Washington Counties); 33% practice in secondary urban counties (Benton, Deschutes, Jackson, Lane, Marion); 24% practice in remaining outlying, rural, counties.

Vet Interns: 28% practice within tri-county area; 45% practice within secondary urban counties; 27% practice within rural counties.

Certified Vet Techs: 50% practice within tri-county area; 28% practice within secondary urban counties; 22% practice within rural counties.

Complaint Overview



Licensing Fees

Fees	
Vet facility fee	\$150
Vet tech late fee	\$15-35
Vet reactivation fee	\$250
Vet late fee	\$50-150
Vet license renewal (inactive)	\$100
Vet license renewal (active)	\$150
Vet initial	\$150
Vet intern permit	\$150
Vet app fee	\$75
CET renewal	\$15
CET initial	\$25
CVT renewal	\$35
CVT initial	\$35

Facility Inspections

Inspection Type	As of 1/25/2019	As of 2/2/2021	As of 1/30/23
Mobile Units	30	116	119
House Call only Facilities	1	17	19
Wild Life Foundation/ Biologic Diagnostics / Surgical Consulting Only	2	3	2
AAHA Certified	60	73	67
Physical Inspections Completed	132	373	101
Due for Inspection	441	71	381
Total Facilities	666	653	688
Inspection Completion Rate	34%	89%	45%
Inspection Backlog Rate	66%	11%	55%



Key Performance Measures (KPMs)

- ▶ **KPM #1: Public Protection - Average time from receipt of a new complaint to completion of the investigation.**
 - ▶ OVMEB has not met this target for the current reporting period. OVMEB has been experienced a near doubling of complaints within the last two years. We are working these cases and are pursuing hiring another investigator and have included a request for a second investigator position as a Policy Option Package within our 2023-25 Agency Request Budget.
- ▶ **KPM #2: Public Protection - Percent of decisions not contested, appealed, and/or upheld on appeal.**
 - ▶ OVMEB has met and exceeded this this 95% target every year but the measure's current wording may lead to general, unanticipated abuses and results counter to public protection: possible reluctance to move forward with discipline or litigation on cases that warrant such action; closing cases prematurely or before board review; or settling cases that should be more fully adjudicated.



Key Performance Measures (KPMs)

- ▶ **KPM #3: Customer Service – Percent of customers rating their overall satisfaction with the agency above average or excellent.**
 - ▶ OVMEB has not met the 95% target. It is unclear how these values were determined in reporting years prior to 2021. However, the results presented in the supplemental document are for "excellent" and "good" responses only. By either measure, there has been improvement in each measure since 2021.
- ▶ **KPM #4: Best Practices – Percent of best practices met by the Board.**
 - ▶ OVMEB has not reported any data for this KPM in 3 of the last 5 reporting years. For 2021, we were able to determine a 74% of best practices being met. For the current reporting period, we have received responses from all seven board members who reported 94% of best practices being met.



Key Performance Measures (KPMs)

- ▶ **KPM #5: Percent of registered veterinary facilities inspected not less than once per biennium.**
 - ▶ OVMEB has not met this target. This is largely due to the addition of pharmacy inspections. However, by law and rule, facility inspections are required every 3 years, rather than every 2 as this KPM measures. As of June 30, 2022, 40% of all veterinary facilities had been inspected. If a facility was not due for a full facility inspection during this reporting period, that facility got selected for a virtual pharmacy inspection for the 2022-23 fiscal year. All facilities that are due for a full facility inspection will be inspected in 2022-23 and the inspection numbers will be closer to 100% completion rate for our next reporting period. These facilities will also get the pharmacy inspection at the same time as the full inspection. Completion rate for pharmacy inspections is 98% for this reporting period because they can and have been done virtually.

Secretary of State Audit (Nov. 2019)

Findings	Recommendations	Board Action Taken
Facility inspections didn't include verification that federal DEA requirements for controlled substances were being followed.	Board action to ensure administrative rules allow for inspections of facilities to monitor controlled substances.	Rules were adopted May 18, 2020, to allow such inspections and closely mirrors Board of Pharmacy rules.
Agency did not conduct background checks on new or renewing licensees, despite 2014 board resolution to do so, in contrast with other agencies.	Complete implementation of administrative rules and begin conducting background checks.	Rules adopted Oct. 28, 2019, and background checks of new and renewing licensees commenced Jan. 1, 2020.
Veterinarians are exempt from participating in Prescription Drug Monitoring Program (PDMP).	Work with OHA and the legislature to require participation in PDMP.	Agency Coordinating with OHA to explore HIPAA compliance with the prescription Drug Monitoring Program to help veterinarians improve prescription drugs management.



COVID Response

- ▶ 2021 renewal fees waived for DVMs (active and inactive), CVTs, and CETs.
 - ▶ Board allowed renewal deadline to be postponed from Dec. 31 to Jan. 31, 2021.
 - ▶ Temporary rule on abiding by Executive Orders and guidance regarding emergency declarations was implemented in Aug. 2020 and will lapse Feb. 12, 2021.
 - ▶ Telemedicine rule was implemented February 2020.
 - ▶ Regular and repeated communications to licensees about COVID guidelines, vaccinations, and referrals to resources made.
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