



# Public Safety & Security on Transit

## Background & Current Efforts

# Summer of 2020



On July 1, 2020, TriMet invested in a community-informed **reimagining** of public safety initiatives to help riders feel more safe and welcome on the region's transit system.



## Reimagine project areas

Conduct community-wide listening sessions & focus groups.

Establish a panel of local and national experts to advise TriMet on best practices for transit security, equity and community engagement in safety and security.


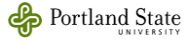
Pilot new community informed strategies.



# Outreach & Project Partners

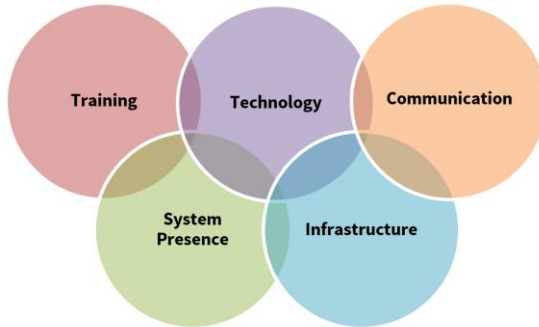
Help TriMet reinvent the future of public safety for transit

TAKE THE SURVEY →

# Community recommendations for system improvements

## 5 areas of focus



## 24 Initiatives

- Training (3)
- System Presence (7)
- Technology (2)
- Infrastructure (6)
- Communication (6)

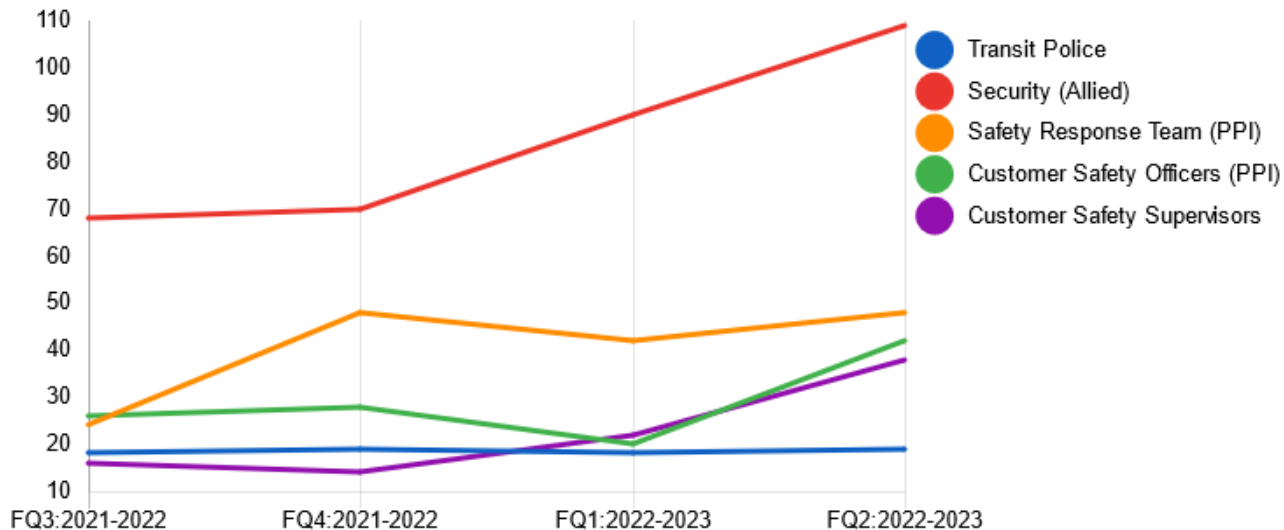


1. Training in anti-racism, cultural humility, mental health and de-escalation for TriMet employees
2. Increased presence of TriMet personnel and unarmed safety presence
3. Crisis intervention teams trained to deal with those in mental health crisis or other behavioral issues

# Safety & Security Department Update

January 2023

## SSE Staffing by Quarter



# Transit Police

*Staffing: 19 of 65*

## **Team information:**

- Taskforce model
- Managed by Multnomah County Sheriff's Office

## **Duties:**

- Patrol the system
- Respond to serious incidents, emergencies
- Focuses on criminal behavior
- Assist riders and employees





# Customer Safety Supervisors & Officers

*Staffing: CSS: 38 CSO: 42*

## Team information:

- System-wide footprint
- Supervisors are TriMet employees
- Officers are contracted employees

## Duties:

- Enforce the TriMet Code
- Provide education and direct riders to reduced fare programs
- Customer service
- Service disruption support



# Security

*Staffing: 109*

## Staff information:

- Contracted employees
- Located throughout the system

## Duties:

- Encourage safe behavior around the system
- Assist riders and employees
- Help with service disruptions



# Safety Response Team

*Staffing: 48*

## **Team Information:**

- Within Safety and Security Division
- Pilot program began September 2021
- 42 people on bus and rail from diverse backgrounds
- Engage with all riders



# Safety Response Team Cont'd

## Duties:

- Provide a presence on the system while assisting riders, TriMet employees and the public
- Discourage inappropriate behavior
- Assist riders, employees and others in need on or near our transit system
- Conduct social service outreach and provide referrals to health care, housing, mental health and addiction services
- Offer conflict resolution services
- Perform first aid

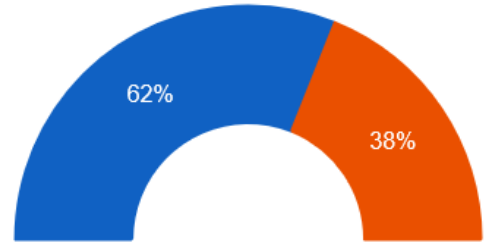
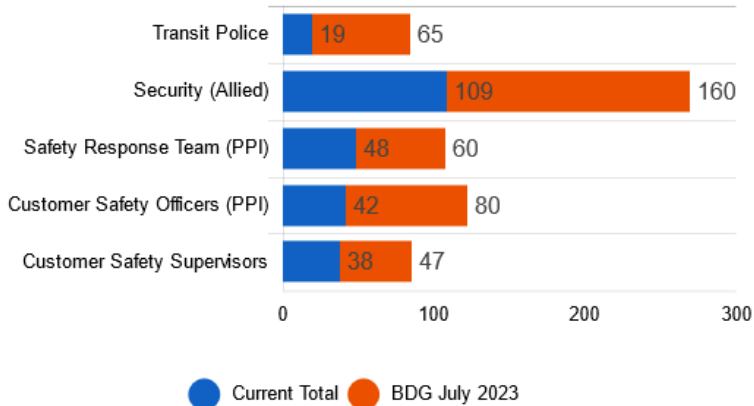
# Surveillance Camera Increases





# Looking Ahead

## SSE Staffing by Work Group Actual vs. Budgeted



## Staffing as a Whole

Current Total: 256  
Budgeted Total: 412