



February 8, 2022,

Chair Prusak, Vice Chairs Salinas and Hayden, members of the committee,

The Department of Consumer and Business Services already has a long-standing reputation of being a good resource for consumers and small businesses who are concerned about issues related to industries the agency regulates. We know this because we have a dedicated internal team that works with the department when concerns are raised. During the pandemic the DCBS team has been stretched incredibly thin and from our perspective have been challenged to keep up with everything that has been thrown at them. We appreciate that they have worked extremely hard to respond to all the challenges to the best of their ability.

We do not see the need for the legislature to create another requirement for DCBS to manage as is written in HB 4132. There are existing avenues for providers to voice their concerns. Adding another requirement would distract the agency from their other important duties such as responding to consumers questions relating to insurance coverage, managing the legislatively directed patient protection reports, network adequacy reporting, and market conduct reviews.

We encourage you to allow DCBS to do their current work well and not pile on additional responsibilities which would ensure that nothing gets the attention it deserves.

Sincerely,

Vince Porter
Director of Oregon Government Affairs
Cambia Health Solutions and Regence Health Plans of Oregon