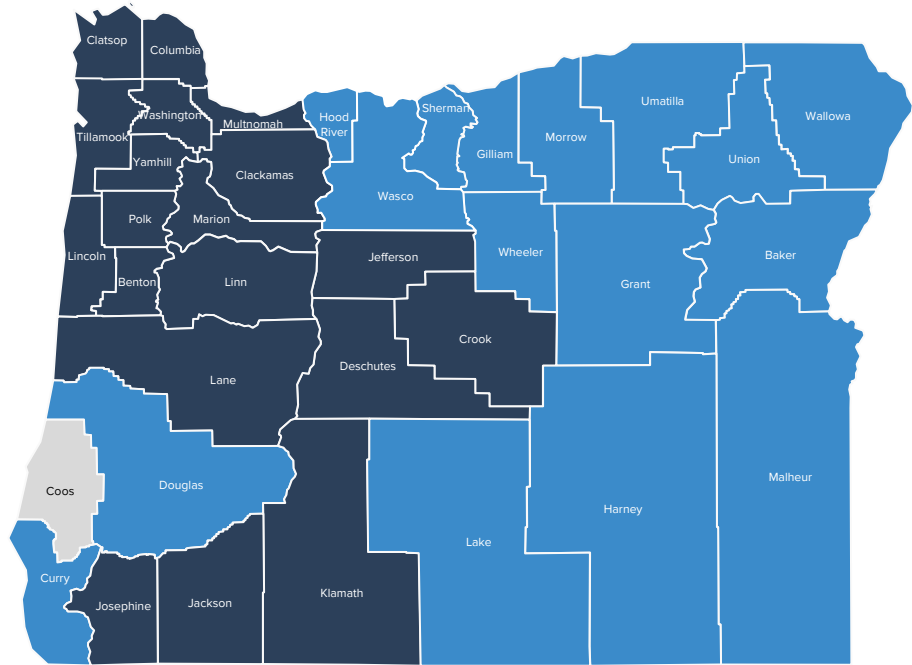# CONNECT OREGON

Already Live
19 counties

Available 2022
16 counties

Unite Us Platform: How it Works

Closed-loop referrals. Care Coordination. A no-wrong door approach.

As the client receives care, the providers coordinate in real time as a "community health team", receiving automated updates while tracking her total health journey.

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We enable secure, meaningful data exchange across sectors.

Certifications

- HITRUST
- SOC 2 Type 2
- NIST

Regulations

- HIPAA
- 42 CFR Part 2
- FERPA

Access and Permissions

- Organization, program, and user-level roles and permissions to satisfy HIPAA/NIST standards

- Personalized onboarding for each partner

- BAAs, where applicable

Infrastructure

- Hosted via AWS' fully certified and compliant cloud servers

- Native permissions engine

- Data secured and encrypted at rest and in transit

- Audited technical, physical, and administrative safeguards

- Annual penetration testing and audit by third party

- Continuous vulnerability monitoring and alerting

- USA based data centers

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Snapshot of Connect Oregon Users

- **CCOs/Health Plans**
  - Care coordinators
  - Triage or transition and referral coordinators
  - Member support specialists
- **Hospitals**
  - Emergency Dept. Social Workers
  - Inpatient Discharge Planners
- **Primary Care and Behavioral Health Clinics**
  - Providers/Nurses
  - Case managers
  - Community health workers/traditional health workers (CHW/THW)
  - Peer Support teams

- **Community based organizations**
  - CHWs/THWs
  - Referral navigators
  - Social workers
  - Client care coordinators

- **211info**
  - Serves as Coordination Center for 11 counties (multi-need referrals)
  - 211info Resource Directory integrated into Connect Oregon

(Lobbyist Contact: Tom Holt, for Oregon Health Leadership Council)

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