



February 17, 2021

To Whom it may concern:

Subject: Memorandum of Support for Right to Repair / Fair Repair Legislation

The Reverse Logistics Association (RLA) represents the interests of organizations engaged in the to the reverse flow of products and materials for the purpose of returns, repair, remanufacture, and/or recycling. Our members support retailers and wholesalers of all forms of products from consumer goods to industrial supplies. Any consumer that has returned a product under warranty or for a refund has been supported by our members.

As internet shopping increases – the volume of returns has increased as well. Retailers rely upon the return logistics industry to recover value from returns. While new clothing may be returned to stock without delay – electronics require far more review once removed from their packaging.

Returned electronics require costly extra handling, testing and repair before being resold. Limitations on repair instantly devalue returned equipment - often to the point where brand new equipment is sent to recyclers. Recyclers could recover value for resale as spare parts from new, but non-functional products, but require more information to make parts harvesting practical. "Right to Repair" legislation will help the return logistics process be more successful. Costs of handling will be offset by parts values and prices to consumers will drop. We urge immediate passage of Right to Repair / Fair Repair legislation.

*Best regards,
Tony*

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