

## **Oregon Small Businesses Support Right to Repair (HB 2698)**

Consumer electronics like smartphones, laptops, tablets have come to play integral roles in our lives. Unfortunately, the more indispensable they've become, the more they have filled up our landfills. In fact, according to a 2013 report from the U.S. Environmental Protection Agency, it is estimated that 4,800 phones are thrown out every day in Oregon.

One of the factors contributing to this problem is the fact that manufacturers make it difficult and overly expensive for consumers to repair their own products. For instance, Apple launched a new software update in 2017 that caused phones with older batteries to slow down drastically. The problem could be fixed by changing the batteries, but since Apple had the exclusive rights to replace iPhone batteries, they became so backlogged with service requests that many consumers were forced to wait months for a new battery.

Unsurprisingly, this and other examples have driven consumer interest in fixing their own devices. For example, shortly after the Apple battery problem became apparent, 3,048 Oregon consumers visited the self-repair website i-Fixit; a 179% increase in traffic. In this case, Right to Repair legislation would give consumers the option of replacing the battery themselves or taking their phone to a third party repair shop.

Consumers and independent repair shops should have the right to repair devices and have access to the same manuals, tools, and parts that manufacturers do. Consumers deserve low-cost options to extend the lifespan of their electronic device.

Releasing this information would not only benefit consumers and repair shops, but would also allow for the responsible recycling of devices that are nearly impossible to take apart without certain manuals and tools.

Right to Repair protects consumers from exorbitant, uncompetitive costs; empowers people to fix their own devices; and contributes to efforts to reduce waste.

We urge you to support Right to Repair in order to protect consumers and reduce the flow of trash into our landfills.

Sincerely,

1201 Computer Repair, Justin Coope and Walter Sebaste, Portland

3G Mobile, Chris, Salem

Absolute Computer Repair and Support, Francis Reining, Albany

Acupro Oregon, Chris Chenoweth, McMinnville

Applehead Repair, Michael Gaffery, Redmond

All Tech Computers, LLC., Michael Bourne, Grants Pass

Bolt Computer Services, Peter Brown, Portland.

BrainWave Computers, Joshua Eversole & Mark Gibbs, Beaverton

Bridgetown Electronics Repair, Adrian Avery-Johnson, Portland

Cellular Mekanix, Timothy Hoppe, Eugene

ComputerBase, Mike Owen, Eugene

Computer Lift, Daniel Cristurean, Portland

Computer Renaissance, Buzz Marron, Beaverton

Corvallis Computer, Nico Cropp, Corvallis

Crash Security, Stuart Ashenbrenner, Portland

Cyber Center, Anthony Kaiserman, Medford

Davis Computer Services, Inc., Zach Eggers, Baker City.

Dawson Computer Services, Josh Dawson, Portland

Device Doctors LLC, Ryan Isbell, Lake Oswego

Dr. Networking, Kittie Leonor, Ashland

Eastwind Computers, James West, Gresham

Electronics Unlimited, Terrill Jarvis, Beaverton

ExperTech Solutions, LLC, Jacob Johnson, Albany

Fixoid, Elena Paliy, Portland

Flux Computer Repair, Jason Krieger, Portland

Gadget Fix, Wes Poritz, Portland

Geeks4Mac, Erick, Reddekopp, Portland

Gizmobyte, Patrick Ewing, Springfield

Hyperion Computerworks, Kate MacQuarrie and Romain Griffith, Portland

iParts & Phone Repairs, Alike Salazar and Kyle Anderson, Gresham

iRepair Smartphones, Hyle Erwin, Tigard

Lake Oswego Mac Repair, Tendu LongSherpa, Lake Oswego

mac tonic, Erin McKercher, Eugene

MacTek, Andrew Gorman, Bend

Mad Genius, Nate Newton, Oregon City

Mobile Command Center, Bakar Mohammed, Tigard

NORVAC Electronic Parts, Jim Schroeder, Salem

Oregon City Computers, LLC, Sean Arnold, Oregon City

Paul's Computer Repair, Paul Aziz and Victoria Owings, Lebanon

Pc & Mac Solutions,LLC, Diego Ordonez, Eugene

PC Garage LLC PCG/PCG IT Consultants, Skye Felton, Cottage Grove

PC-Mac Shop, Lee Wallace, Newport

Portland Support, David Fuller and Grant Lansing, Portland

Primisys, Alden Skinner, McMinnville

Simplified Computing, Randy McMillan, Eugene

Stacy & Dennis IT Solutions, Inc, John Stacy, Klamath Falls

Summit Computer & Technologies LLC., Christopher Orin, Monmouth,

The Cell Fix, Tim Hauner & Harold Wolford, La Grande

The Fix Hut, Peter Missona, Portland

The iPhone Guy, Nick Baumann, Bend

The Mac Guy, LLC, Brant Walsh, Salem

The Phone Doctor, Korniliy, Portland

Two Brothers Computer Solutions, R.Fairbourn, Portland

Willstech, LLC., Robert, Madras