

Good morning,

My name is Ryan Conner. I have been working as a manager and directly supporting members of the IDD community for the last nine years. Bottom line, the community, the DSP caregiving system needs help. This pandemic crisis has strained a system that was already cracking. I am seeing numerous agencies having to close and relocate clients. I am seeing the experienced caregivers, those that should be training and mentoring the next generation forced to work on the front lines. Not only is the quality of applicates is going down, the amount that applying are not enough to replace the losses and I have no resources to train them. Bottom line, we need help. Furthermore the safety net we rely on when the services we provide are not enough to ensure the health and safety of those that we support is emergency services. I might as well have 911 on speed dial now.

Sincerely,

Ryan