

I am a 911 dispatcher. This is my 2nd career. My first career was in hospitality software. I used to train, install, and maintain hotel software. I traveled all over the United States. I had lots of responsibilities. My previous career is nothing compared to the importance of this job. I love this job but it never even crossed my mind others did not believe it was an emergency responder type of position. We deal with people in crisis all day every day for a living. This job is not for everyone. You have to be smart, fast, kind, caring, knowledgeable, resourceful, multi Tasker, problem solver, confident...the list goes on and on. Above all, you have to find ways to understand you are doing your best but sometimes you were involved in someone's worst day ever. We do our very best to leave it at the door and go home to our families. I'm very proud to be a 911 dispatcher.