

March 21, 2021

RE: Senate Bill 714

Testimony of Deborah Brown

Dear Senator Gelser,

For the future of our elderly and some day ourselves it is very important that Senate Bill 714 be supported and enacted.

My 79 year old mother has been a resident of Hawthorne Gardens since December 2019. She began in Memory Care and improved with proper care and staffing available so we moved her to Assisted Living in March 2020. This improvement occurred under a management company that attended to staffing numbers and demonstrated a caring atmosphere for my mother.

Shortly after the owners shifted to another management company and her condition has been considerably worse due to neglect from inadequate staffing numbers and training. I have noticed that staff has had to fill back to back shifts at times and even management will fill in to cover staffing needs. This has caused my mother to have an ambulatory referral December 2020 by her doctor for pain and discomfort in her feet and toes, which was originally addressed in November 2020 with no results.

With the short staffing under the new management company and ample notices I have had to wait for 30 minutes to an hour for a staff member to be located so I can pick up my mom for appointments. Due to staffing issues and lack of staff training I have been given an exception by management to enter the facility to pick her up.

We urgently need to support the passing of Senate Bill 714.
Our families depend on it!

Deborah L. Brown

Deborah L Brown
2884 SE Lake Rd Apt 31
Milwaukie, OR 97222