

To Whom It May Concern:

I have lived in Heidi Manor for four years and I thought that things were great until IPG purchased the park, out from under the tenants, and most home's values have decreased by around \$20,000.00, because the rent for new buyers has increased to \$675.00 plus a \$500.00 deposit, and most people can not afford that on top of a mortgage payment. We keep hearing from the media, that there is a lack of "affordable housing" and manufactured homes used to be an affordable way for elderly or young families to buy into affordable housing. That is no longer the case in Heidi Manor, because if you can't pay cash for your home, you have a mortgage payment on top of \$675.00 and then have to put up with a corporation such as IPG.

Since we are not in an apartment complex, and all IPG owns is the dirt our homes sit on, I don't understand what the \$500.00 deposit is for and, when a person leaves here and requests their \$500.00 back, they will not be paid any interest on that. However, I am sure that IPG will deposit that money into an interest-bearing account so they will get the interest. Most people who buy a home expect to live there for 15 – 30 years so that is a long time to not receive any interest on my investment.

The rent here is the highest in McMinnville and we have no amenities such as a club house for meetings or activities, or a playground for children, and no RV parking.

Furthermore, IPG does not enforce the park rules such as the clutter and lack of repairs and yard maintenance that is addressed in the rules and regulations that everyone had to sign when moving into the park. So, again, my home has depreciated in value.

The management of Heidi Manor apparently does not care that our park in some areas has turned into a slum-looking park and when we approach the management about any issues, we don't get action, just lip service. We have had a rat problem throughout the park and we assume they have been attracted by the clutter and garbage in some people's yards and carports. Management seems to think that if they tell us what they think we want to hear, we will go away. I have news for them, we will not go away.

We have started an association, in the hopes that many voices will make management listen, understand, and take appropriate action, but even that has not solved any problems. We have been trying to address these issues, with management, for going on 3 years now, to no avail.