

February 3, 2021

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The Honorable Rachel Prusak  
Chairwoman, Oregon House Committee  
on Health Care  
Oregon House of Representatives  
900 Court St. NE, H-489  
Salem, Oregon 97301

The Honorable Cedric Hayden  
Vice-Chairman, Oregon House Committee on Health Care  
Oregon House of Representatives  
900 Court St. NE, H-383  
Salem, Oregon 97301

The Honorable Andrea Salinas  
Vice-Chairwoman, Oregon House Committee on Health Care  
Oregon House of Representatives  
900 Court St. NE, H-282  
Salem, Oregon 97301

**RE: Hims & Hers' Support Of House Bill 2508**

Dear Chairwoman Prusak and Vice-Chairs Hayden and Salinas,

On behalf of Hims & Hers, a patient-centered, direct-to-consumer digital health and wellness company, we thank you for the opportunity to lend our support to House Bill 2508. As the nation continues to battle COVID-19, it is imperative we support legislation that works to expand access to telehealth by explicitly permitting asynchronous, or store-and-forward care. At the onset of the pandemic, the state of Oregon took swift action to ensure the safety and wellbeing of its citizens by expanding telehealth options. Now, the legislature has the opportunity to codify a new definition of telehealth as it relates to insurance. We are pleased that HB 2508 explicitly states that telemedicine may be conducted through a synchronous, or asynchronous visit. We are in favor of the proposed language in Section 1 (2) (b) that defines telemedicine as “Synchronous or asynchronous transmissions using audio only, video only, audio and video or text-based media and transmission of data from remote monitoring devices.” By widening the scope of modality available to your constituents, you are increasing their access to care during a critical time.

At Hims & Hers, we connect patients to licensed healthcare providers for medical consultations and treatment across all 50 states. In most states, our platform is powered by asynchronous, store-and-forward technology, which is a care delivery model that has been embraced by state legislatures, hospitals, healthcare providers and patients across the country. Since our founding three years ago, we've powered more than two million digital

healthcare visits across a variety of conditions on this platform. Amid the pandemic, we've pivoted many of our operations and services to address the current crisis and added access to primary care services, behavioral health, and at-home COVID-19 testing offered through Rutgers University's clinical lab under an FDA Emergency Use Authorization. Our convenient telehealth platform has connected patients and providers from the safety of their own home, lessening burdens on our health systems and reducing the risk of exposure to COVID-19 for patients and healthcare providers. We believe providers should always be held to the highest standard of care regardless of the mode of delivery they use, and that is why providers on our platform are licensed, highly-credentialed, and held to evidence-based clinical standards.

HB 2508 provides an opportunity to expand access to telehealth for Oregon citizens. The broad, modality and technology-neutral telehealth definition in HB 2508 will grant Oregonians easy access to virtual healthcare while maintaining the highest standards of care. This modality and technology-neutral telehealth definition will provide uninhibited telehealth access to Oregonians, increase care, and open up telehealth use to populations that may have lacked the broadband access necessary for a synchronous, real-time, two-way telehealth visit. We believe that this legislation has the potential to greatly improve access to care for citizens in your state. Furthermore, we encourage that this new definition of telehealth be adopted in the occupations and professions code (Title 52).

We are eager to continue our mission to expand access to affordable, quality care, especially for those in underserved areas, for whom synchronous modality requirements can be a roadblock to receiving virtual care. We thank the legislature for its support and interest in telehealth and urge the passage of HB 2508. We look forward to working with you to ensure quality care is guaranteed for every Oregonian. If you have any questions or would like to discuss the value of asynchronous telehealth, please contact [april@forhims.com](mailto:april@forhims.com).

Sincerely,

A handwritten signature in cursive script, appearing to read "April Mims".

April Mims  
VP of Public Policy  
Hims & Hers