Legislative Fiscal Office

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Laurie Byerly, Interim Legislative Fiscal Officer



Joint Committee on Ways and Means

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Amanda Beitel, Deputy Legislative Fiscal Officer (Budget) Paul Siebert, Deputy Legislative Fiscal Officer (Audit/IT)

To: General Government Subcommittee

From: Zane Potter, Legislative Fiscal Office

Date: May 10, 2021

Subject: HB 5017 – State Library Work Session Recommendations

State Library – Agency Totals

| | 2017-19 Actual | 2019-21 Legislatively Approved | 2021-23 Current Service Level | 2021-23 LFO Recommended |
|---------------|-------------------|--------------------------------------|-------------------------------------|-------------------------------|
| General Fund | 4,033,676 | 4,081,203 | 4,534,451 | 4,534,451 |
| Other Funds | 6,009,988 | 7,205,514 | 7,550,220 | 7,466,921 |
| Federal Funds | 4,611,084 | 5,285,859 | 5,581,208 | 5,000,000 |
| Total Funds | 14,654,748 | 16,572,576 | 17,665,879 | 17,001,372 |
| Positions | 42 | 41 | 40 | 40 |
| FTE | 40.04 | 39.04 | 38.47 | 38.47 |

The 2021-23 Legislative Fiscal Office recommended budget for the State Library is \$17,001,372 total funds and 40 position (38.47 FTE). This is a 2.6% increase from the 2019-21 Legislatively Approved Budget.

The proposed Key Performance Measures (KPMs) include revisions to three KPMs to more clearly articulate what is being measured. Also, the proposed KPMs include three new KPMs to survey customer satisfaction with State Library services and measure Ready to Read participation per grant dollar.

Adjustments to Current Service Level

See attached "Work Session Presentation Report."

Note: Statewide adjustments and six-year capital construction expenditures are not included in these recommendations. Any needed adjustments will be made in end of session bills.

Performance Measures

See attached "Legislatively Proposed 2021-23 Key Performance Measures."

Recommended Changes

LFO recommends a budget of \$4,534,451 General Fund, \$7,466,921 Other Funds, \$5,000,000 Federal Funds and 40 positions (38.47 FTE), which is reflected in the -1 amendment.

Final Subcommittee Action

LFO recommends that HB 5017, as amended by the -1 amendment, be moved to the Ways and Means Full Committee.

Carriers

Full Committee: _____

House Floor:

Senate Floor: _____

Agency Number: 54300

LFO102 - Work Session Presentation Report 2021-23 Biennium

Version: L - 01 - LFO Analyst Recommended Cross Reference: 54300-000-00-000000

| | General Fund | Lottery Funds | Other Funds | Federal Funds | Nonlimited Other Funds | Nonlimited Federal Funds | Total Funds | Positions | Full-Time Equivalent (FTE) |
|---|-----------------|------------------|-------------|------------------|---------------------------|--------------------------------|--------------|-----------|----------------------------------|
| 2019-21 Agy. Leg. Adopted | 4,200,159 | | - 6,987,429 | 5,221,519 | - | - | 16,409,107 | 41 | 39.04 |
| 2019-21 Ebds, SS & Admin Act | (118,956) | | - 218,085 | 64,340 | - | - | 163,469 | - | - |
| Ways & Means Actions | - | | | - | - | - | | - | - |
| 2019-21 Leg Approved Budget | 4,081,203 | | - 7,205,514 | 5,285,859 | - | - | 16,572,576 | 41 | 39.04 |
| 2019-21 Leg Approved Budget (Base) | 4,200,159 | | - 6,987,429 | 5,221,519 | - | - | - 16,409,107 | 41 | 39.04 |
| Summary of Base Adjustments | 190,034 | | - 383,275 | 134,325 | - | - | 707,634 | (1) | (0.57) |
| 2021-23 Base Budget | 4,390,193 | | - 7,370,704 | 5,355,844 | - | - | 17,116,741 | 40 | 38.47 |
| 010: Non-PICS Pers Svc/Vacancy Factor | 3,074 | | - 1,686 | 1,555 | - | - | 6,315 | - | - |
| 030: Inflation & Price List Adjustments | 158,984 | | - 209,227 | 174,612 | - | - | 542,823 | - | - |
| 050: Fundshifts and Revenue Reductions | (17,800) | | - (31,397) | 49,197 | - | - | | - | - |
| 2021-23 Current Service Level | 4,534,451 | | - 7,550,220 | 5,581,208 | - | - | 17,665,879 | 40 | 38.47 |
| 070: Revenue Reductions/Shortfall | - | | - (83,299) | (581,208) | - | - | (664,507) | - | - |
| Adjusted 2021-23 Current Service Level | 4,534,451 | | - 7,466,921 | 5,000,000 | - | - | • 17,001,372 | 40 | 38.47 |
| Total LFO Recommended Packages | - | | | - | - | - | | - | - |
| 2021-23 Legislative Actions | 4,534,451 | | - 7,466,921 | 5,000,000 | - | - | 17,001,372 | 40 | 38.47 |
| Net change from 2019-21 Leg Approved Budget | 453,248 | | - 261,407 | (285,859) | - | - | 428,796 | (1) | (0.57) |
| Percent change from 2019-21 Leg Approved Budget | 11.1% | 0.0% | 3.6% | (5.4%) | 0.0% | 0.0% | 2.6% | (2.4%) | (1.5%) |
| Net change from 2021-23 Adj Current Service Level | - | | | - | - | - | · - | - | - |
| Percent change from 2021-23 Adj Current Service Level | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% |

Agency Number: 54300

LFO102 - Work Session Presentation Report 2021-23 Biennium

Version: L - 01 - LFO Analyst Recommended Cross Reference: 54300-001-00-00-00000

Operations

| | General Fund | Lottery Funds | Other Funds | Federal Funds | Nonlimited Other Funds | Nonlimited Federal Funds | Total Funds | Positions | Full-Time Equivalent (FTE) |
|---|-----------------|------------------|-------------|------------------|---------------------------|--------------------------------|-------------|-----------|----------------------------------|
| 2019-21 Agy. Leg. Adopted | 129,934 | - | 1,868,762 | 167,011 | - | - | 2,165,707 | 7 | 6.68 |
| 2019-21 Ebds, SS & Admin Act | (43,915) | - | 63,396 | 8,912 | - | - | 28,393 | - | - |
| Ways & Means Actions | - | - | - | - | - | - | | - | - |
| 2019-21 Leg Approved Budget | 86,019 | - | 1,932,158 | 175,923 | - | | 2,194,100 | 7 | 6.68 |
| 2019-21 Leg Approved Budget (Base) | 129,934 | - | 1,868,762 | 167,011 | - | - | 2,165,707 | 7 | 6.68 |
| Summary of Base Adjustments | (590) | - | 207,813 | 6,846 | - | | 214,069 | 1 | 1.00 |
| 2021-23 Base Budget | 129,344 | - | 2,076,575 | 173,857 | - | | 2,379,776 | 8 | 7.68 |
| 010: Non-PICS Pers Svc/Vacancy Factor | (2,138) | - | (441) | (2,617) | - | | . (5,196) | - | - |
| 030: Inflation & Price List Adjustments | 970 | - | 55,835 | 205 | - | | 57,010 | - | - |
| 2021-23 Current Service Level | 128,176 | - | 2,131,969 | 171,445 | - | | 2,431,590 | 8 | 7.68 |
| Adjusted 2021-23 Current Service Level | 128,176 | - | 2,131,969 | 171,445 | - | | 2,431,590 | 8 | 7.68 |
| Total LFO Recommended Packages | - | - | - | - | - | | | - | - |
| 2021-23 Legislative Actions | 128,176 | - | 2,131,969 | 171,445 | - | | 2,431,590 | 8 | 7.68 |
| Net change from 2019-21 Leg Approved Budget | 42,157 | - | 199,811 | (4,478) | - | - | 237,490 | 1 | 1.00 |
| Percent change from 2019-21 Leg Approved Budget | 49.0% | 0.0% | 10.3% | (2.6%) | 0.0% | 0.0% | 10.8% | 14.3% | 15.0% |
| Net change from 2021-23 Adj Current Service Level | - | - | - | - | - | - | · - | - | - |
| Percent change from 2021-23 Adj Current Service Level | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% |

Agency Number: 54300

LFO102 - Work Session Presentation Report 2021-23 Biennium

Version: L - 01 - LFO Analyst Recommended Cross Reference: 54300-002-00-00-00000 Library Support and Development Services

| | General Fund | Lottery Funds | Other Funds | Federal Funds | Nonlimited Other Funds | Nonlimited Federal Funds | Total Funds | Positions | Full-Time Equivalent (FTE) |
|---|-----------------|------------------|-------------|------------------|---------------------------|--------------------------------|-------------|-----------|----------------------------------|
| 2019-21 Agy. Leg. Adopted | 2,377,795 | • | 148,785 | 5,054,508 | - | • | 7,581,088 | 8 | 7.50 |
| 2019-21 Ebds, SS & Admin Act | 18,901 | | | 55,428 | - | | 74,329 | - | - |
| Ways & Means Actions | - | | | - | - | | | - | - |
| 2019-21 Leg Approved Budget | 2,396,696 | | 148,785 | 5,109,936 | - | | 7,655,417 | 8 | 7.50 |
| 2019-21 Leg Approved Budget (Base) | 2,377,795 | | 148,785 | 5,054,508 | - | | 7,581,088 | 8 | 7.50 |
| Summary of Base Adjustments | 73,346 | | | 127,479 | - | | 200,825 | - | - |
| 2021-23 Base Budget | 2,451,141 | | 148,785 | 5,181,987 | - | | 7,781,913 | 8 | 7.50 |
| 010: Non-PICS Pers Svc/Vacancy Factor | (58) | | | 4,172 | - | | • 4,114 | - | - |
| 030: Inflation & Price List Adjustments | 103,851 | | 6,430 | 174,407 | - | | 284,688 | - | - |
| 050: Fundshifts and Revenue Reductions | (49,197) | | | 49,197 | - | | | - | - |
| 2021-23 Current Service Level | 2,505,737 | | 155,215 | 5,409,763 | - | | 8,070,715 | 8 | 7.50 |
| 070: Revenue Reductions/Shortfall | - | | (83,299) | (581,208) | - | | (664,507) | - | - |
| Adjusted 2021-23 Current Service Level | 2,505,737 | | 71,916 | 4,828,555 | - | | 7,406,208 | 8 | 7.50 |
| Total LFO Recommended Packages | 156,865 | | | - | - | | 156,865 | - | 0.50 |
| 2021-23 Legislative Actions | 2,662,602 | | 71,916 | 4,828,555 | - | | 7,563,073 | 8 | 8.00 |
| Net change from 2019-21 Leg Approved Budget | 265,906 | - | . (76,869) | (281,381) | - | - | . (92,344) | - | 0.50 |
| Percent change from 2019-21 Leg Approved Budget | 11.1% | 0.0% | (51.7%) | (5.5%) | 0.0% | 0.0% | (1.2%) | 0.0% | 6.7% |
| Net change from 2021-23 Adj Current Service Level | 156,865 | | | - | - | | 156,865 | - | 0.50 |
| Percent change from 2021-23 Adj Current Service Level | 6.3% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 2.1% | 0.0% | 6.7% |

LFO Analyst Recommended

Version: L - 01 - LFO Analyst Recommended Cross Reference: 54300-002-00-00000

Library Support and Development Services

| General Fund | Lottery Funds | Other Funds | Federal Funds | Nonlimited Other Funds | Nonlimited Federal Funds | Total Funds | Positions | Full-Time Equivalent (FTE) |
|-----------------|------------------|-------------|------------------|---------------------------|--------------------------------|-------------|-----------|----------------------------------|
|-----------------|------------------|-------------|------------------|---------------------------|--------------------------------|-------------|-----------|----------------------------------|

Package 070 Revenue Shortfalls

This package reflects Federal Funds expenditure limitation reductions due to lower revenue estimates from the Institute for Museum and Library Package Description Services (IMLS) grant program responsible for providing the state with Library Services and Technology Act (LSTA) funds. It also reduces Other Funds expenditure limitation to reflect a reduction in revenue from libraries for database subscriptions.

LFO Recommendation Approve the package.

LFO102 - Work Session Presentation Report

State Library

2021-23 Biennium

Agency Number: 54300

LFO102 - Work Session Presentation Report 2021-23 Biennium

LFO Analyst Recommended

Agency Number: 54300 Version: L - 01 - LFO Analyst Recommended

Cross Reference: 54300-002-00-00-00000

Library Support and Development Services

Package 090 Analyst Adjustments

<u>Package Description</u> This package moves 0.5 FTE of Principal Executive Manager D position (2004002) into the Library Support and Development Services Division. The full FTE of this position would be within the Library Support and Development Services Division. This package aligns with the permanent financing plan approved in December 2019.

LFO Recommendation Approve the package.

| LFO Recommended | 156,865 | - | - | - | - | - | 156,865 | - | 0.50 |
|-----------------|---------|---|---|---|---|---|---------|---|------|
|-----------------|---------|---|---|---|---|---|---------|---|------|

State Library

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Agency Number: 54300

LFO102 - Work Session Presentation Report 2021-23 Biennium

Version: L - 01 - LFO Analyst Recommended Cross Reference: 54300-003-00-00-00000 Talking Book and Braille Library

| | General Fund | Lottery Funds | Other Funds | Federal Funds | Nonlimited Other Funds | Nonlimited Federal Funds | Total Funds | Positions | Full-Time Equivalent (FTE) |
|---|-----------------|------------------|-------------|------------------|---------------------------|--------------------------------|-------------|-----------|----------------------------------|
| 2019-21 Agy. Leg. Adopted | 1,692,430 | - | 325,833 | | | | 2,018,263 | 8 | 8.24 |
| 2019-21 Ebds, SS & Admin Act | (93,942) | - | 8,407 | | | | (85,535) | - | - |
| Ways & Means Actions | - | - | - | | | | - | - | - |
| 2019-21 Leg Approved Budget | 1,598,488 | - | 334,240 | | | | 1,932,728 | 8 | 8.24 |
| 2019-21 Leg Approved Budget (Base) | 1,692,430 | - | 325,833 | | | | 2,018,263 | 8 | 8.24 |
| Summary of Base Adjustments | 117,278 | - | 24,483 | | | | . 141,761 | - | (0.26) |
| 2021-23 Base Budget | 1,809,708 | - | 350,316 | | | | 2,160,024 | 8 | 7.98 |
| 010: Non-PICS Pers Svc/Vacancy Factor | 5,270 | - | (1,555) | | | | . 3,715 | - | - |
| 030: Inflation & Price List Adjustments | 54,163 | - | 8,929 | | | | 63,092 | - | - |
| 050: Fundshifts and Revenue Reductions | 31,397 | - | (31,397) | | | | | - | - |
| 2021-23 Current Service Level | 1,900,538 | - | 326,293 | | | | 2,226,831 | 8 | 7.98 |
| Adjusted 2021-23 Current Service Level | 1,900,538 | - | 326,293 | | | | 2,226,831 | 8 | 7.98 |
| Total LFO Recommended Packages | (156,865) | - | - | | | | (156,865) | - | (0.50) |
| 2021-23 Legislative Actions | 1,743,673 | - | 326,293 | | | | 2,069,966 | 8 | 7.48 |
| Net change from 2019-21 Leg Approved Budget | 145,185 | - | (7,947) | | | | · 137,238 | - | (0.76) |
| Percent change from 2019-21 Leg Approved Budget | 9.1% | 0.0% | (2.4%) | 0.0% | 0.0% | 0.0% | 7.1% | 0.0% | (9.2%) |
| Net change from 2021-23 Adj Current Service Level | (156,865) | - | - | | | | (156,865) | - | (0.50) |
| Percent change from 2021-23 Adj Current Service Level | (8.3%) | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | (7.0%) | 0.0% | (6.3%) |

LFO Analyst Recommended

Agency Number: 54300

LFO102 - Work Session Presentation Report 2021-23 Biennium

Version: L - 01 - LFO Analyst Recommended Cross Reference: 54300-003-00-00-00000

Talking Book and Braille Library

| General Fund | Lottery Funds | Other Funds | Federal Funds | Nonlimited Other Funds | Nonlimited Federal Funds | Total Funds | Positions | Full-Time Equivalent (FTE) |
|-----------------|------------------|-------------|------------------|---------------------------|--------------------------------|-------------|-----------|----------------------------------|
|-----------------|------------------|-------------|------------------|---------------------------|--------------------------------|-------------|-----------|----------------------------------|

Package 090 Analyst Adjustments

<u>Package Description</u> This package moves 0.5 FTE of Principal Executive Manager D position (2004002) into the Library Support and Development Services Division from the Talking Book and Braille Division. The full FTE of this position would be within the Library Support and Development Services Division. This package aligns with the permanent financing plan approved in December 2019.

LFO Recommendation Approve the package.

| LFO Recommended | (156,865) | - | - | - | - | - | (156,865) | - | (0.50) |
|-----------------|-----------|---|---|---|---|---|-----------|---|--------|
|-----------------|-----------|---|---|---|---|---|-----------|---|--------|

Agency Number: 54300

16.62

16.62

16.62

(1.31)

15.31

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LFO102 - Work Session Presentation Report 2021-23 Biennium

Version: L - 01 - LFO Analyst Recommended Cross Reference: 54300-004-00-00-00000

Government Information and Library Services General Lottery Other Funds Federal Nonlimited Nonlimited **Total Funds** Positions **Full-Time** Fund Funds Funds **Other Funds** Federal Equivalent (FTE) Funds 2019-21 Agy. Leg. Adopted 4,644,049 4,644,049 18 --. -2019-21 Ebds, SS & Admin Act 146,282 146,282 --_ -Ways & Means Actions ----2019-21 Leg Approved Budget 4,790,331 4,790,331 18 -----2019-21 Leg Approved Budget (Base) -4,644,049 --4,644,049 18 Summary of Base Adjustments 150,979 150,979 (2) ----2021-23 Base Budget 4,795,028 4,795,028 16 ---010: Non-PICS Pers Svc/Vacancy Factor 3,682 3,682 -_ -_ 030: Inflation & Price List Adjustments 138,033 138,033 _ _ _

| 2021-23 Current Service Level | - | - | 4,936,743 | - | - | - | 4,936,743 | 16 | 15.31 |
|---|------|------|-----------|------|------|------|-----------|---------|--------|
| Adjusted 2021-23 Current Service Level | - | - | 4,936,743 | - | - | - | 4,936,743 | 16 | 15.31 |
| Total LFO Recommended Packages | - | - | - | - | - | - | - | - | - |
| 2021-23 Legislative Actions | - | - | 4,936,743 | - | - | - | 4,936,743 | 16 | 15.31 |
| Net change from 2019-21 Leg Approved Budget | - | - | 146,412 | - | - | - | 146,412 | (2) | (1.31) |
| Percent change from 2019-21 Leg Approved Budget | 0.0% | 0.0% | 3.1% | 0.0% | 0.0% | 0.0% | 3.1% | (11.1%) | (7.9%) |
| Net change from 2021-23 Adj Current Service Level | - | - | - | - | - | - | - | - | - |
| Percent change from 2021-23 Adj Current Service Level | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% |

Legislatively Proposed 2021 - 2023 Key Performance Measures

Published: 4/22/2021 9:51:05 AM

Agency: Library, Oregon State

Mission Statement:

The State Library of Oregon cultivates, preserves, and delivers library and information services to foster lifelong learning and community engagement.

| Legislatively Proposed KPMs | Metrics | Agency Request | Last Reported Result | Target 2022 | Target 2023 |
|---|-----------------------------|-----------------|----------------------|-------------|-------------|
| COST PER CIRCULATION - Cost per circulation of talking books and Braille books. | | Approved | \$2.36 | \$2.00 | \$2.00 |
| 5. USE OF THE OREGON SCHOOL LIBRARY INFORMATION SYSTEM - Average daily visits to the Library-funded Oregon School Library Information System. | | Approved | 1,735 | 2,500 | 2,500 |
| overall, timeliness, accuracy, helpfulness, expertise, availability of information. | Availability of Information | Approved | 92.20% | 90% | 90% |
| | Expertise | | 88.20% | 90% | 90% |
| | Helpfulness | | 90.60% | 90% | 90% |
| | Timeliness | | 91.90% | 90% | 90% |
| | Overall | | 94.10% | 90% | 90% |
| | Accuracy | | 90.60% | 90% | 90% |
| Patron Service Transactions - Number of reference queries, document delivery and interlibrary loan requests, and outreach/instruction sessions to state agency employees. | | Proposed New | | 8,000 | 8,000 |
| Government Information and Library Services electronic resources. | Total yearly searches | Proposed New | | 140,000 | 140,000 |
| | Total yearly actions | | | 90,000 | 90,000 |
| | Total yearly downloads | | | 55,000 | 55,000 |
| Talking Book and Braille Library Average Use by User - Total number of circulations per year divided by the number of registered users at the end of the fiscal year. | | Proposed New | | 70 | 70 |
| 8. Value of Talking Book and Braille Library - Percent of Talking Book users that strongly agree or agree that the Talking Book and Braille Library has added value to their life. | | Proposed New | | 90% | 90% |
| Ready to Read Participation - Total number of youth 0 – 14 years of age participating in a Ready to Read grant funded activity per year divided by Ready to Read grant funding per year. | | Proposed New | | 0.40 | 0.40 |
| 10. Value of Library Support Programs and Services - Percent of Oregon ibrary staff that strongly agree or agree that the services and programs offered by Library Support help them provide better library service to their community. | | Proposed New | | 90% | 90% |
| 1. RESEARCH TRANSACTIONS - Number of research assistance ransactions for state employees. | | Proposed Delete | 7,907 | 10,000 | 10,000 |
| 2. USE OF GOVERNMENT SERVICES ELECTRONIC RESOURCES - Average [daily] use of Government Information and Library Services electronic resources. | | Proposed Delete | 1,408 | 1,115 | 1,115 |

| Legislatively Proposed KPMs | Metrics | Agency Request | Last Reported Result | Target 2022 | Target 2023 |
|--|---------|-----------------|----------------------|-------------|-------------|
| 3. TALKING BOOK AND BRAILLE SERVICES USERS - Number of individuals registered to receive Talking Book and Braille Services. | | Proposed Delete | 5,004 | 5,400 | 5,400 |
| 6. PUBLIC LIBRARIES MEETING APPLICABLE OLA STANDARDS - Percentage of Oregon public libraries meeting essential and enhanced level of applicable Oregon Library Association Standards for a Public Library. | | Proposed Delete | 57% | 62% | 62% |

LFO Recommendation:

The Legislative Fiscal Office recommends approval of the proposed Key Performance Measures and targets. The proposed KPMs include revisions to KPMs 1, 2, and 3 to more clearly articulate what is being measured. The proposed KPMs also include three new KPMs (7-10) and the deletion of KPM 6. Two of these new KPMs survey customer satisfaction with State Library services (8 and 10) and KPMs 9 measures the annual number of youth participating in a Ready to Read grant funded activity per grant dollar during one year.

SubCommittee Action: