



# 2021-23 GOVERNOR'S BUDGET BOARD OF ACCOUNTANCY

## Presentation to Oregon State Legislature Joint Committee on Ways and Means – Subcommittee on General Government

- HB 5001 Budget Bill

Nancy Young-Oliver, CPA, Board Chair

Kimberly Fast, Executive Director

February 17, 2021

# AGENCY OVERVIEW

Mission: The mission of the Board of Accountancy is to protect Oregon consumers by ensuring only qualified licensees practice public accountancy in accordance with established professional standards and promulgated rules.

Created in 1913. As of January 2019, the Board has 8,300 individual and 1,000 firm licensees. Volume is stable (<1% growth over 5 years).

Board Size: 7 (Governor-appointed and Senate confirmed; 5 CPAs, 1 PA and 1 Public Member)

Current Staff Size: 7.5 FTE including two full-time investigators

Scope of practice regulated: services by licensees in the arenas of

- Audits, Reviews and Compilations (includes municipal and governmental audits, and assurances as to the reliability of attested information)
- Tax and Accounting services
- Personal Financial Planning, Business Consulting, etc.

# AGENCY OVERVIEW – PART 2

## CASE TYPE OVERVIEW

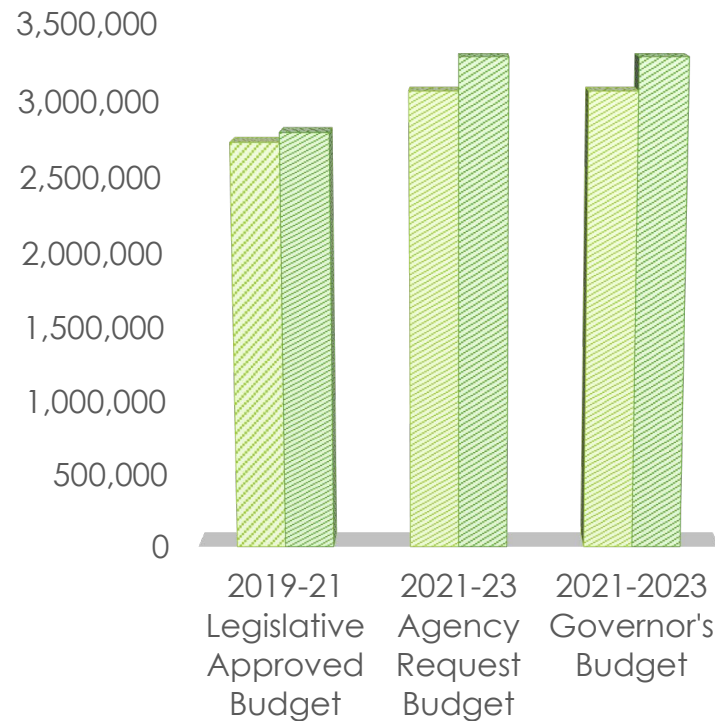
### BY BOARD CHAIR NANCY YOUNG-OLIVER, CPA

Board holds licensees accountable to professional standards and Board laws and rules that apply

#### Recent complaints

- Professional misconduct
- Integrity and objectivity
- Business transactions with clients
- Due professional care
- Holding out
- Use of the CPA designation while license is lapsed or inactive

# 2021-23 GOVERNOR'S BUDGET REQUEST SUMMARY



	2019-21 Legislative Approved Budget	2021-23 Agency Request Budget	2021-2023 Governor's Budget
■ New Revenue	2,723,415	3,055,945	3,055,945
■ Expenditures	2,788,351	3,277,122	3,277,122

## IMPROVEMENTS IN SERVICE DELIVERY AND RESULTS — PART 2

### **Key Performance Measures 2020:**

The Board is requesting new performance measures that more accurately reflects the Board's compliance and enforcement improvements.

The Board has implemented a two-tier system when receiving complaints. This system allows the enforcement team to reach out to the respondent for their response to the complaint filed. Investigators review the response and compile a report for the Complaints Committee to determine whether the inquiry should be closed for insufficient evidence, or open an investigation.

This system allows a streamlined and more efficient process.

# IMPROVEMENTS IN SERVICE DELIVERY AND RESULTS PART 3

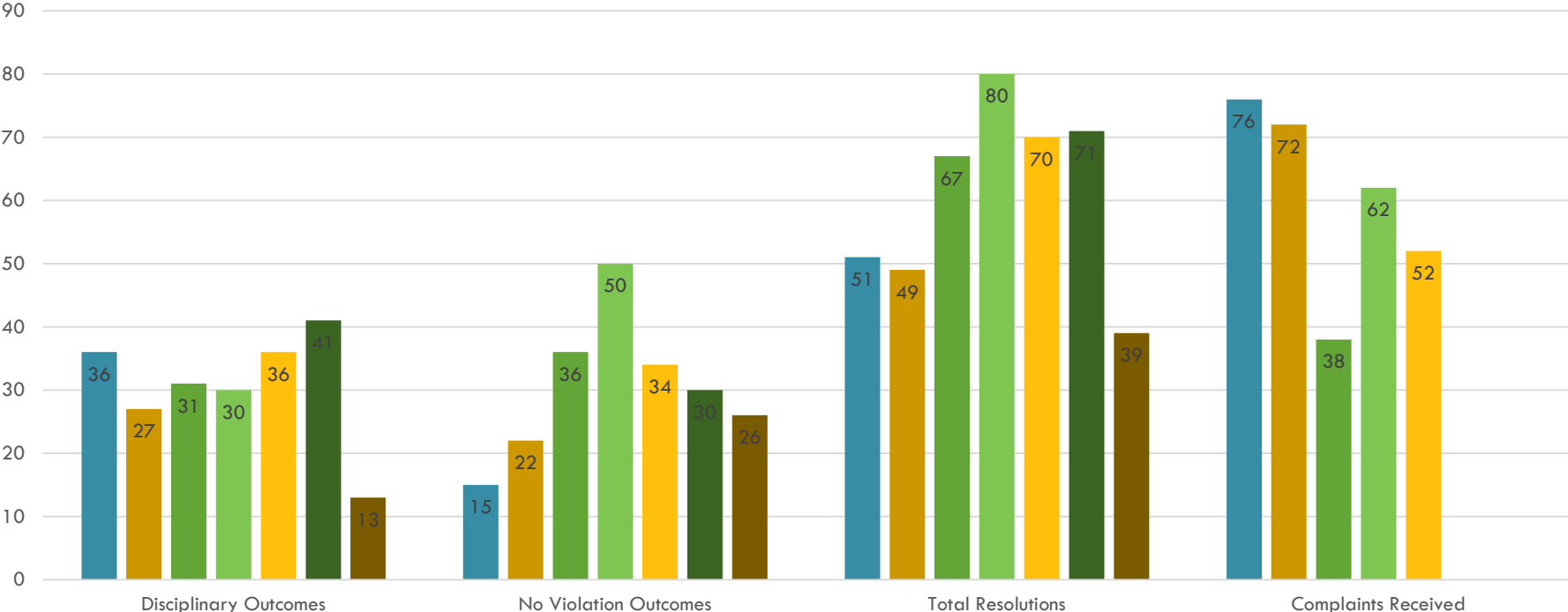
## Improved access to disciplinary data

- The Board updated its website in 2020 which provides for a more friendly experience. Consumers are able to use the website to look-up CPAs to determine if they are properly licensed. The look-up also provides information if the licensee has had any disciplinary actions
- Disciplinary action summaries on front page of Board's web site in an excel document which allows consumers, ethics instructors and licensees to review disciplinary actions
- Addition of a web link to a fillable pdf form for Public Record Requests
- **Transparency with other jurisdictions (licensure and discipline)**
  - Completion of all phases of IT project linking Board licensing and enforcement data to national database linking 50 jurisdictions
  - National Association of State Boards of Accountancy (NASBA) run national databases for State Boards (ALD) as well as for consumers (cpaverify.org)
- **Efficiency: linking exam applicant data to national database**
  - Automatic upload of Oregon CPA exam applicant data to NASBA database, eliminating manual dual entry process at the Board

# IMPROVEMENTS IN SERVICE DELIVERY AND RESULTS – PART 4

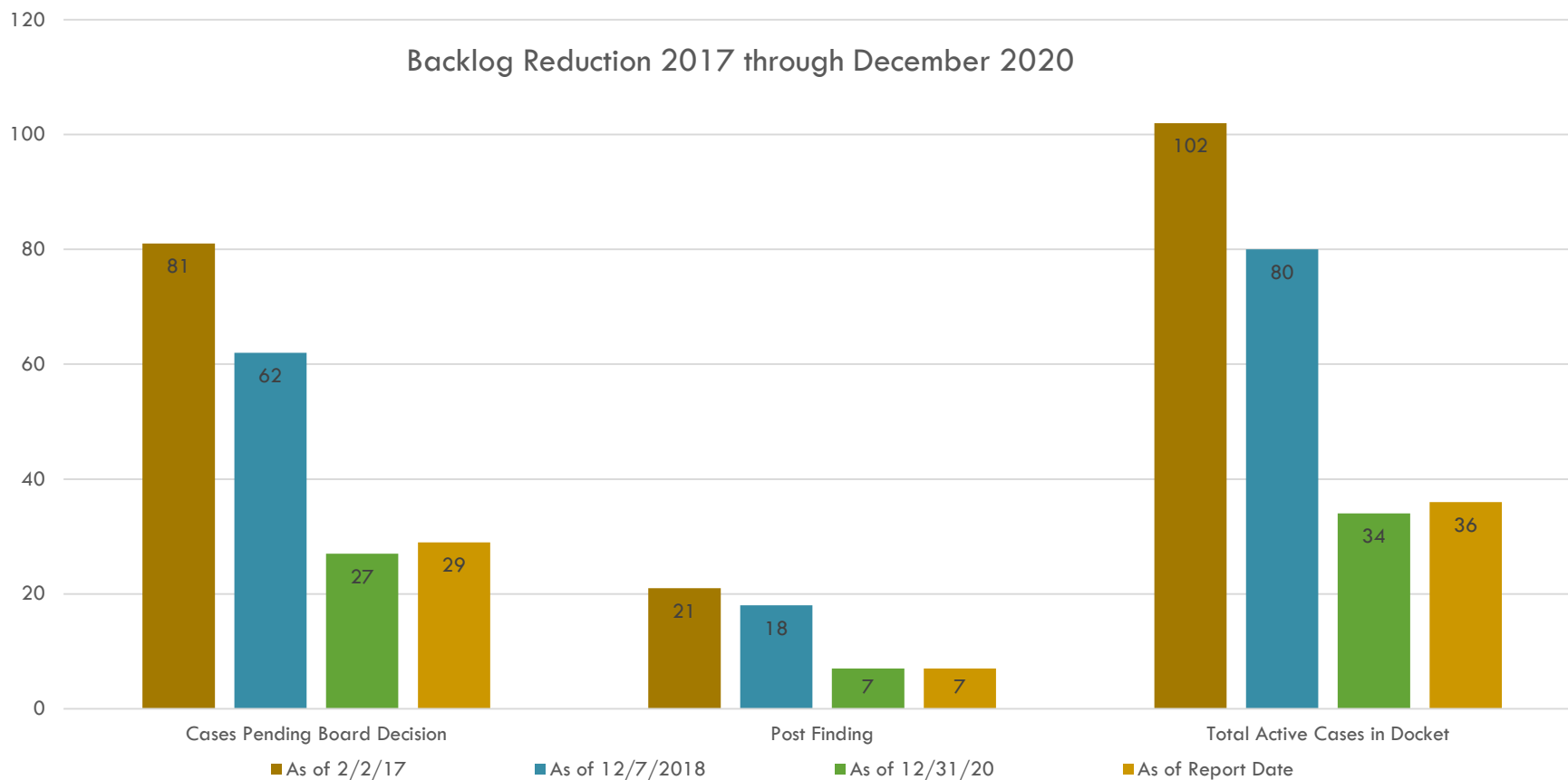
Calendar Year Comparison of Complaints Received/Resolved

■ Calendar 2014 
 ■ Calendar 2015 
 ■ Calendar 2016 
 ■ Calendar 2017 
 ■ Calendar 2018 
 ■ Calendar 2019 
 ■ Calendar 2020



# IMPROVEMENTS IN SERVICE DELIVERY AND RESULTS – PART 5

Backlog Reduction 2017 through December 2020





# OTHER BUDGET ISSUES

The Board is continuing to press forward on implementing an Online Licensing System to increase efficiencies and the ability to work remotely. With the pandemic we are experiencing it is now more important than ever to have the ability to continue working in safe environment and still provide excellent services to our stakeholders.

At this time, no resources beyond regular IT line item necessary

Collaboration with other small Board's has been helpful.

## Questions?

# Complaint Investigation Process

Board of Accountancy

