

Residential Care Quality Measurement Program

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Background

In 2017, the Oregon Legislative Assembly passed House Bill 3359 (codified as ORS 443.446 and 443.447). This new law requires that a uniform quality metrics reporting system be developed to measure and compare performance of residential care facility (RCF) and assisted living facility (ALF) across the state. The governor-appointed [Quality Measurement Council](#), in consultation with the department, is tasked with developing metrics to measure the quality of care provided by facilities. The council is also responsible for ensuring the measurement program won't be burdensome to facilities.

Purpose of the Quality Measurement Council

ORS 443.447 established the Quality Measurement Council to manage the Residential Care Measurement program. This governor-appointed council is tasked with developing metrics to measure the quality of care provided by facilities. Initially, the council is responsible for ensuring the measurement program won't be burdensome to facilities.

Responsibility of Facilities to Report Metrics Annually

The law mandates that each RCF and ALF annually submit quality metrics data to the department. RCFs and ALFs will soon be required to report annually on specific metrics. Each RCF and ALF shall submit the required quality metrics data to the department. The first reporting cycle will begin with facilities reporting 2020 data early in 2021. Metrics data will then continue to be required by January 31st every year after that. (This reporting requirement does not apply to nursing facilities or adult foster homes.)

The department, in conjunction with the council, will create an online, user-friendly system for facilities to submit data and collaborate with provider organizations to ensure facilities have ample opportunity to submit required data. This system will be tested by a small group of facilities during 2019 to “work out the bugs” before all facilities are required to collect and then report.

The first year of data collection will start in 2020 for reporting in January of 2021. Initially, residential care and assisted living facilities will be required to report the following metrics:

- Retention of direct care staff.
- Compliance with staff training requirements.
- Number of resident falls that result in injury.
- Incidence of use of antipsychotic medications for non-standard purposes.
- Results of annual resident satisfaction survey conducted by an independent entity.

Annual Report

The department will compile the information received from all RCFs and ALFs and publish an annual report describing statewide patterns and trends. This report will be available online to be used by facilities and the general public to evaluate and compare facilities.