2021-23 Governor's Budget Presentation: Board of Nursing

- Presentation to the Joint Ways and Means Subcommittee on Human Services Regarding HB 5022
- Executive Director Ruby Jason, RN, MSN, NEA-BC

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Mission and Goals

Our Mission:

Established in 1911, the Oregon State Board of Nursing protects the public by regulating nursing education, licensure, and practice.

Strategic Goals:

- Focus on customer service.
- Effective, high-quality leadership and governance.

Board Members

Kathleen Chinn, FNP

Devorah Bianchi, RN

Sheryl Caddy, JD, MSN, RN

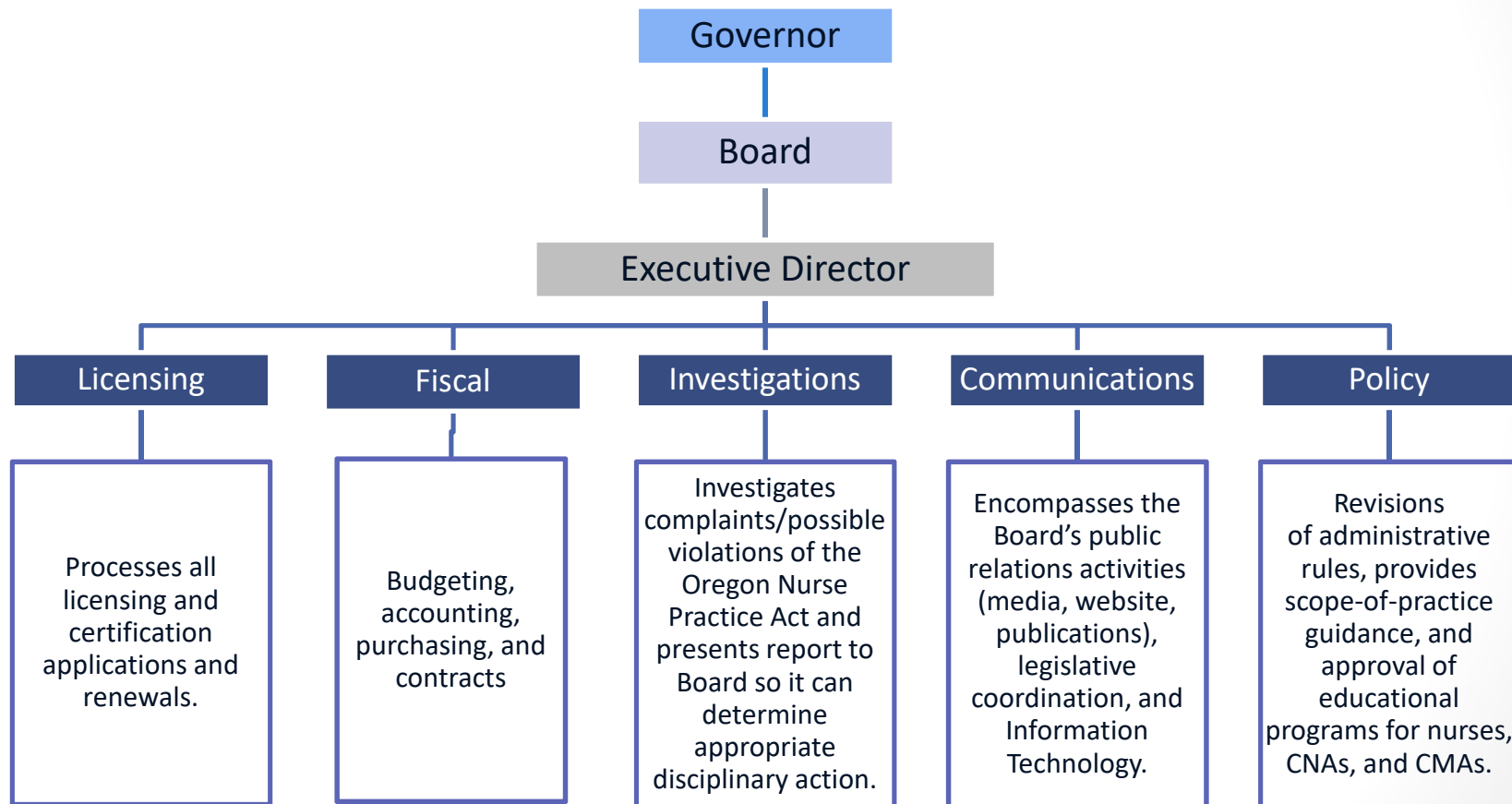Michelle Chau, LPN

Sarah Horn, MSN, RN

Judith Woodruff, JD

Michael Wynter-Lightfoot

Aaron Green, CNA

- Board members serve three-year terms and are appointed by the Governor and confirmed by the Senate.
- Nine members comprised of 2 public members, 1 LPN, 1 CNA, 1 NP, and 4 RNs (2 staff nurses, 1 nurse administrator, 1 nurse educator).
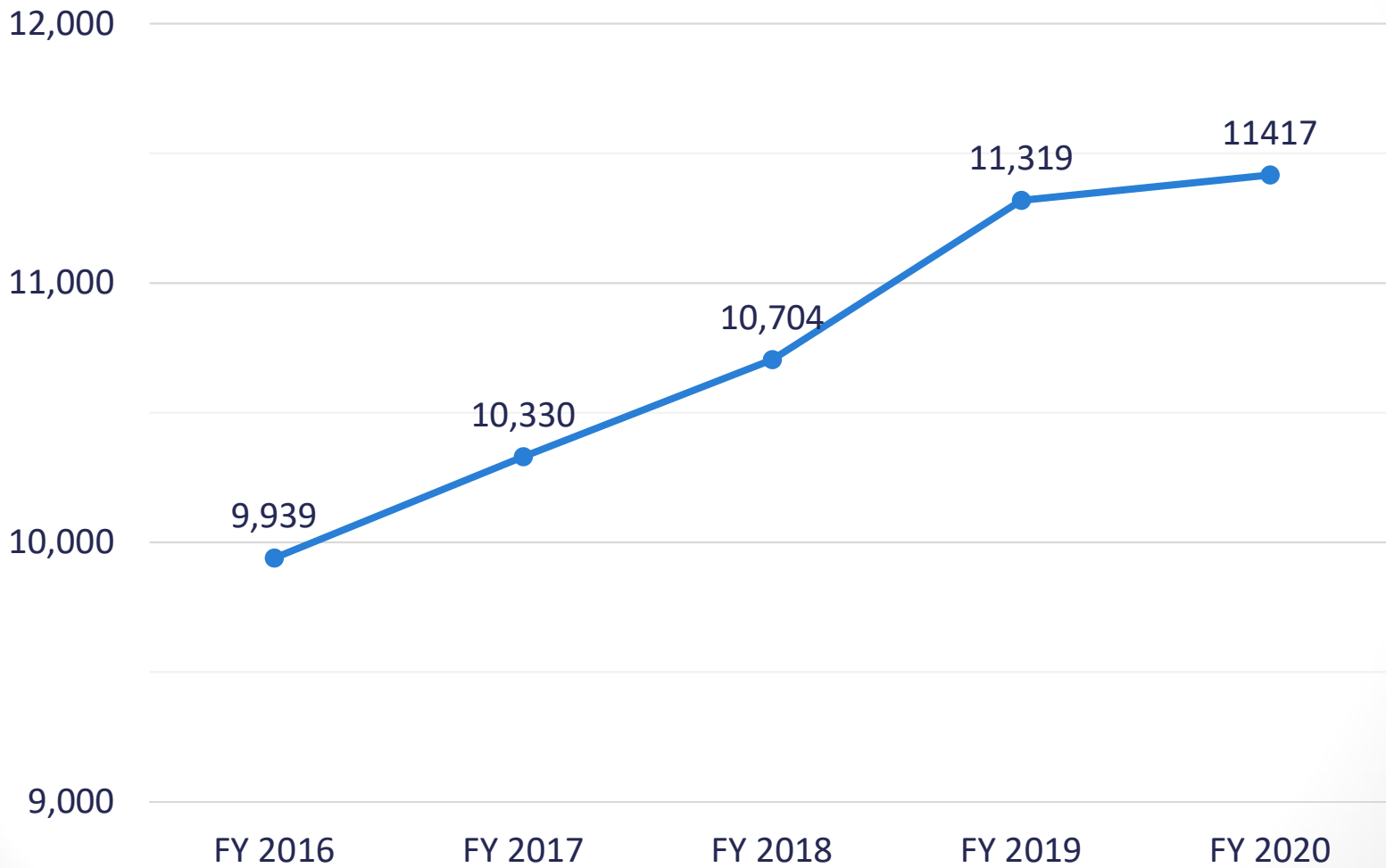- Currently seeking 1 RN member.

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Agency Overview

Governor

Board

Executive Director

Licensing	Fiscal	Investigations	Communications	Policy
Processes all licensing and certification applications and renewals.	Budgeting, accounting, purchasing, and contracts	Investigates complaints/possible violations of the Oregon Nurse Practice Act and presents report to Board so it can determine appropriate disciplinary action.	Encompasses the Board's public relations activities (media, website, publications), legislative coordination, and Information Technology.	Revisions of administrative rules, provides scope-of-practice guidance, and approval of educational programs for nurses, CNAs, and CMAs.

Number of Agency FTE

	FTEs Reported	Positions
2013-2015	47.8	48
2015-2017	47.8	48
2017-2019	48.9	49
2019-2021	53.90	54
2021-2023	53.90	54

Number of Licensees
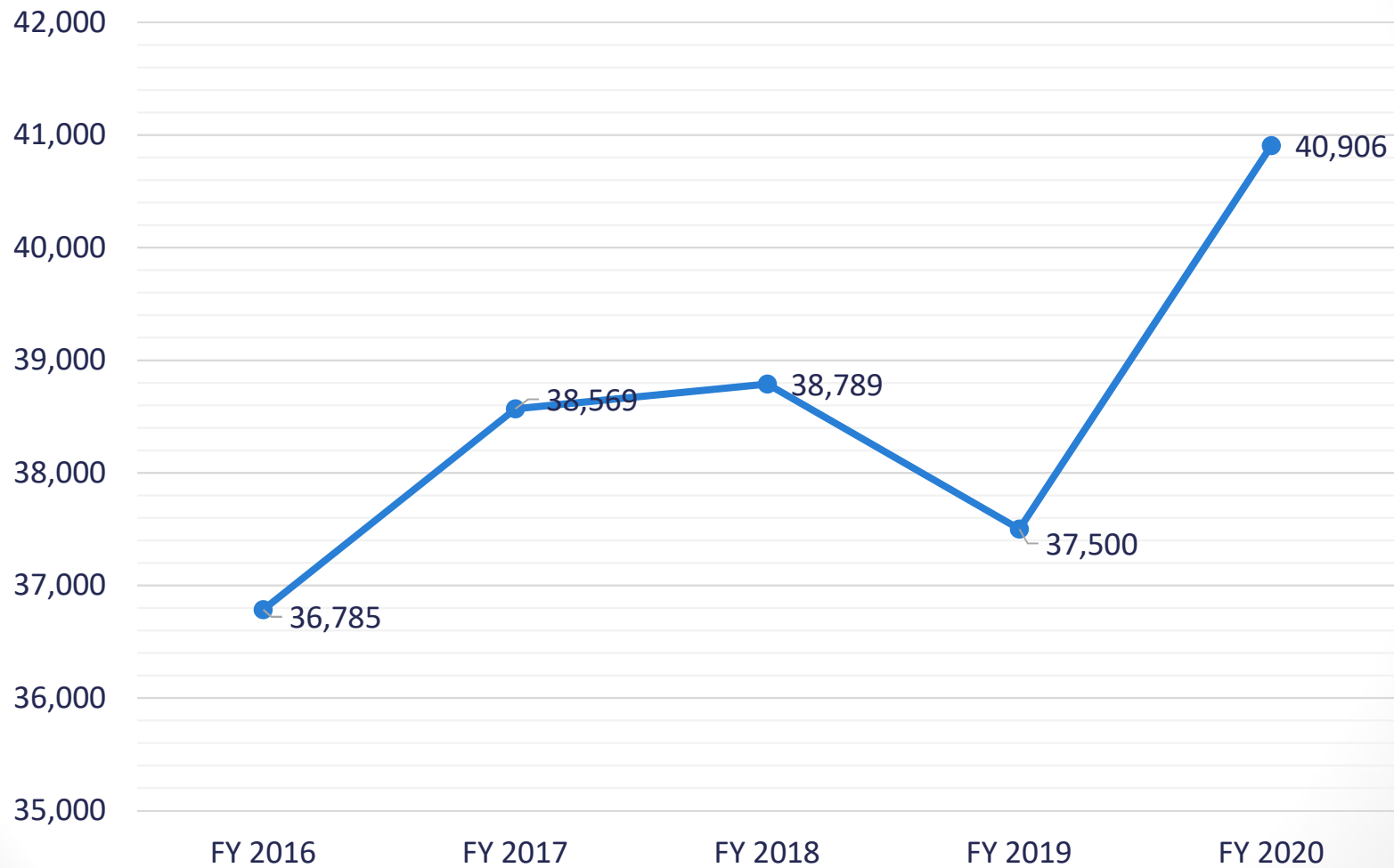
- Registered Nurses   68,283
- Licensed Practical Nurses   5,810
- Certified Nursing Assistants   19,418
- Certified Medication Aides   871
- Nurse Practitioners   5,497
- Clinical Nurse Specialists   162
- Certified Registered Nurse Anesthetists   660

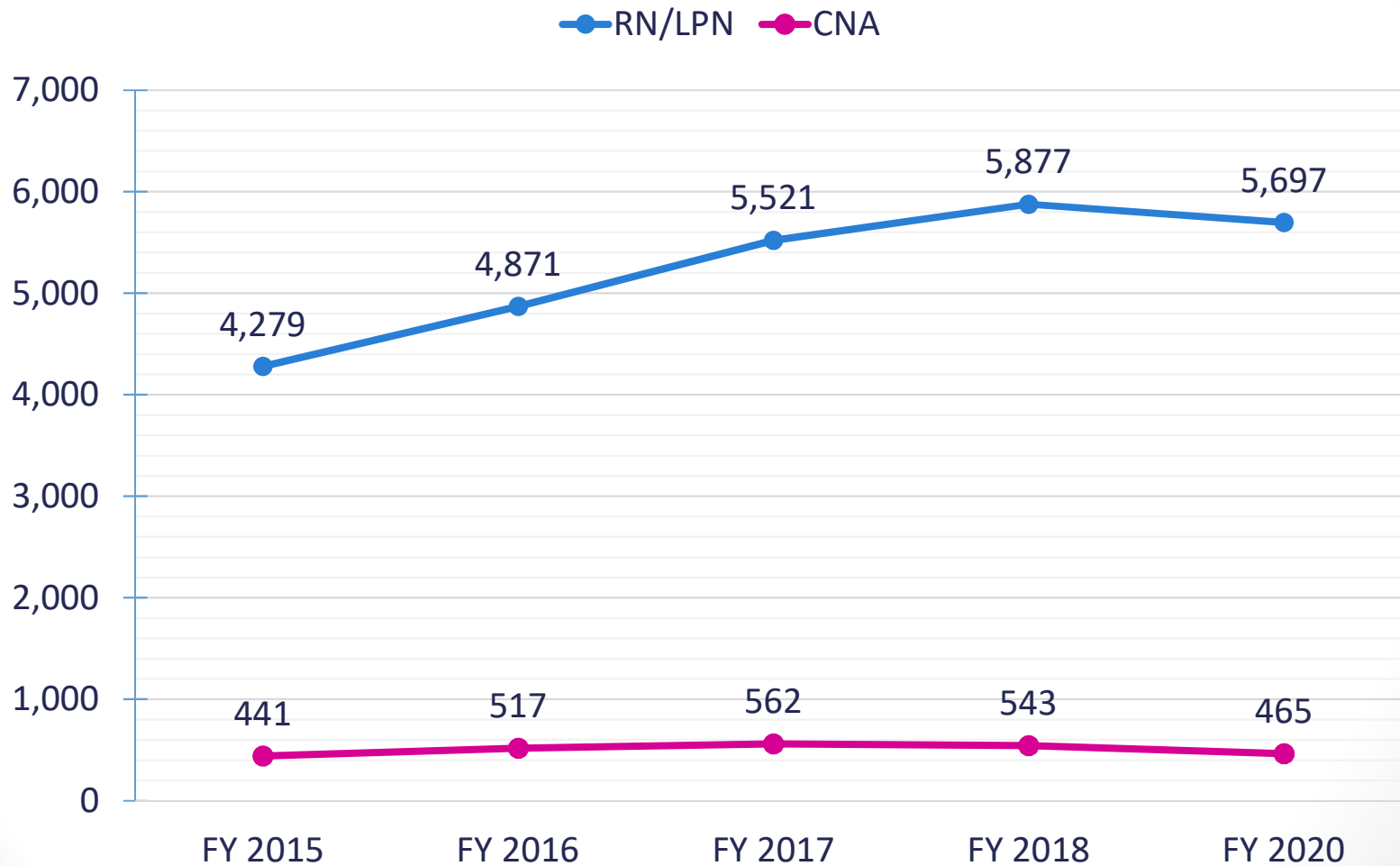- *As of February 11, 2021*

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New Applications Processed

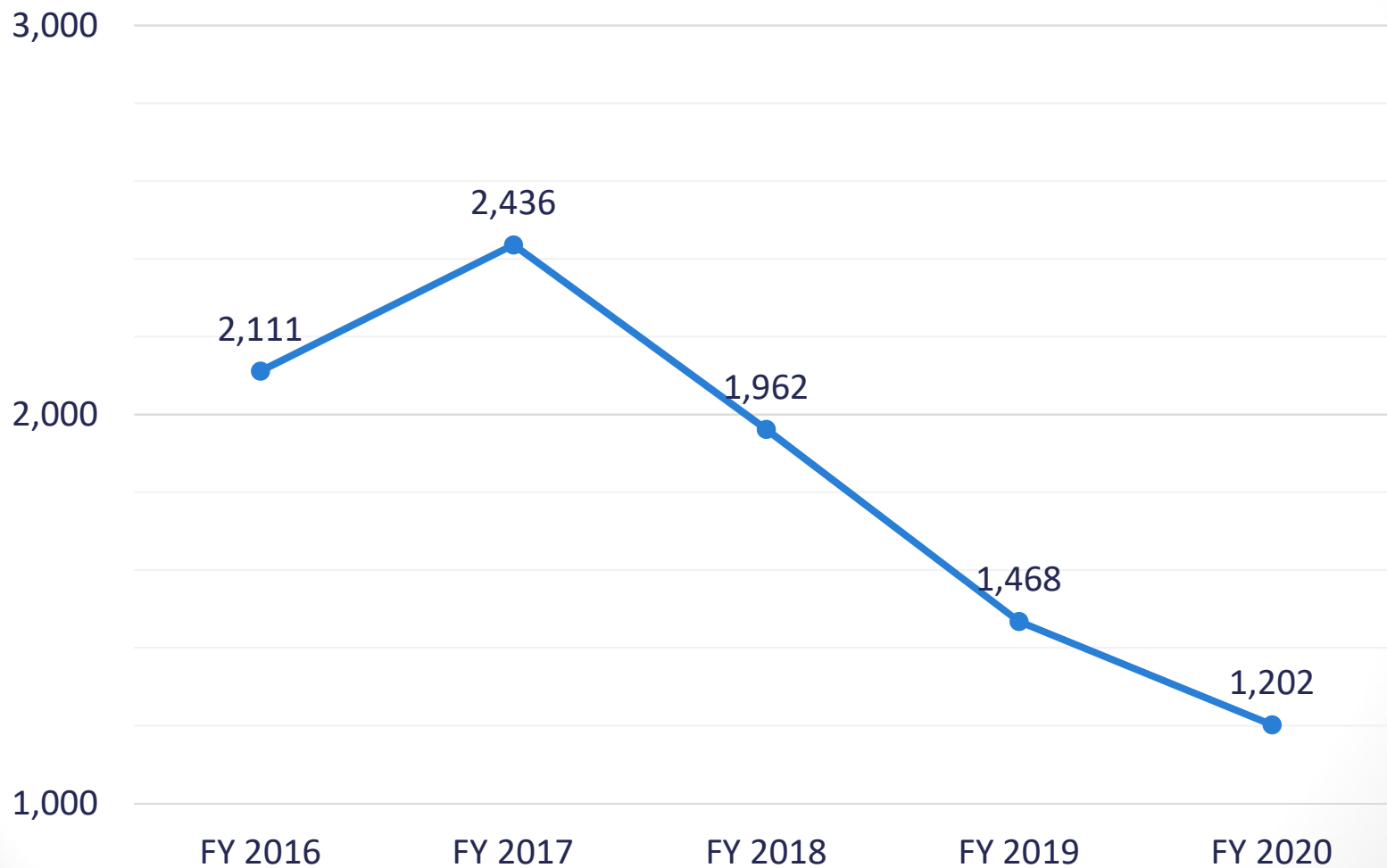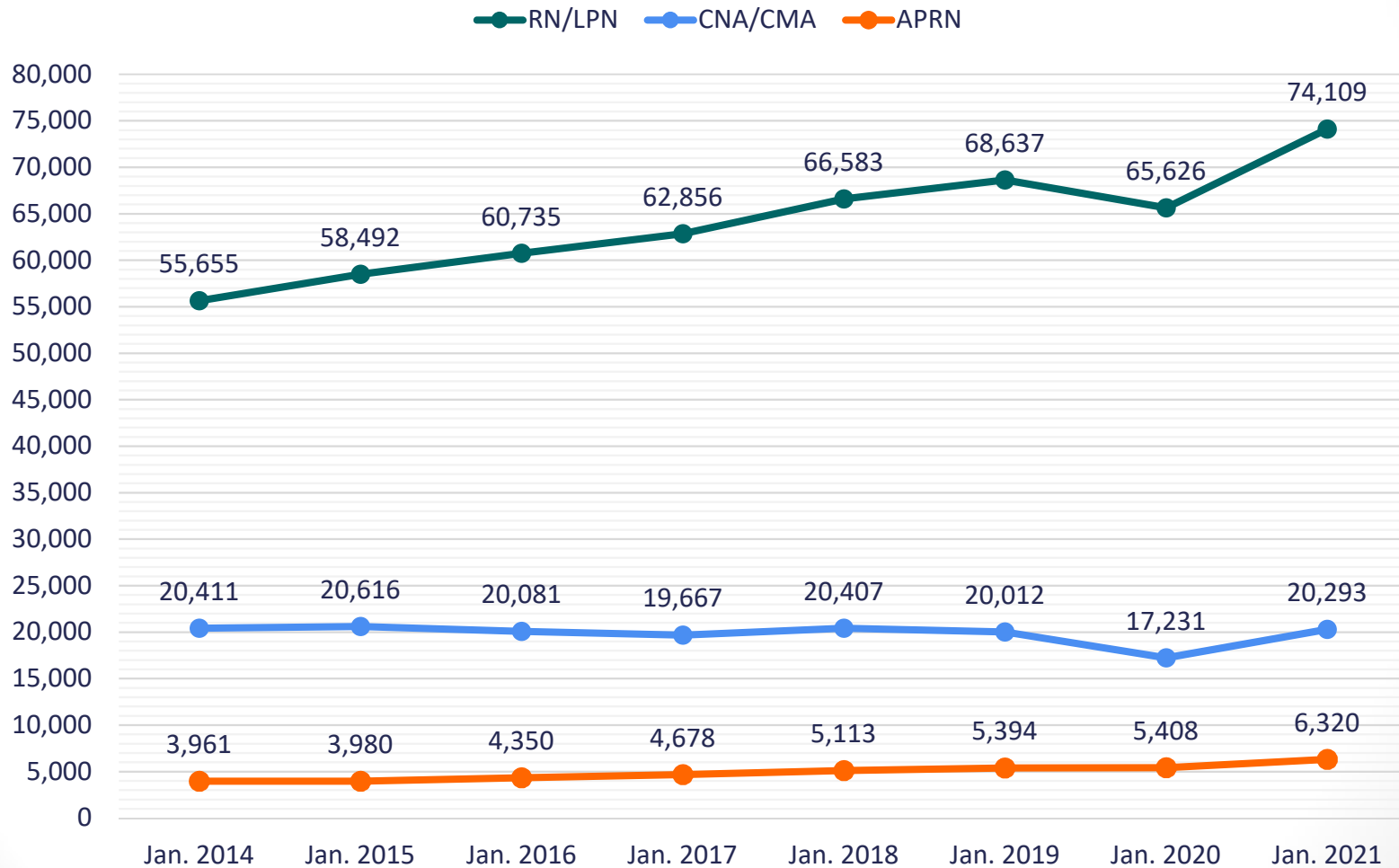
	FY 2016	FY 2017	FY 2018	FY 2019	FY 2020
New Applications	9,939	10,330	10,704	11,319	11417

Renewals Processed

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Endorsements Received

Line chart titled "Endorsements Received" showing RN/LPN and CNA endorsements by fiscal year.

RN/LPN:
- FY 2015: 4,279
- FY 2016: 4,871
- FY 2017: 5,521
- FY 2018: 5,877
- FY 2020: 5,697

CNA:
- FY 2015: 441
- FY 2016: 517
- FY 2017: 562
- FY 2018: 543
- FY 2020: 465

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Complaints Investigated

Numbers of Licensees

Legend: RN/LPN (dark green), CNA/CMA (blue), APRN (orange)

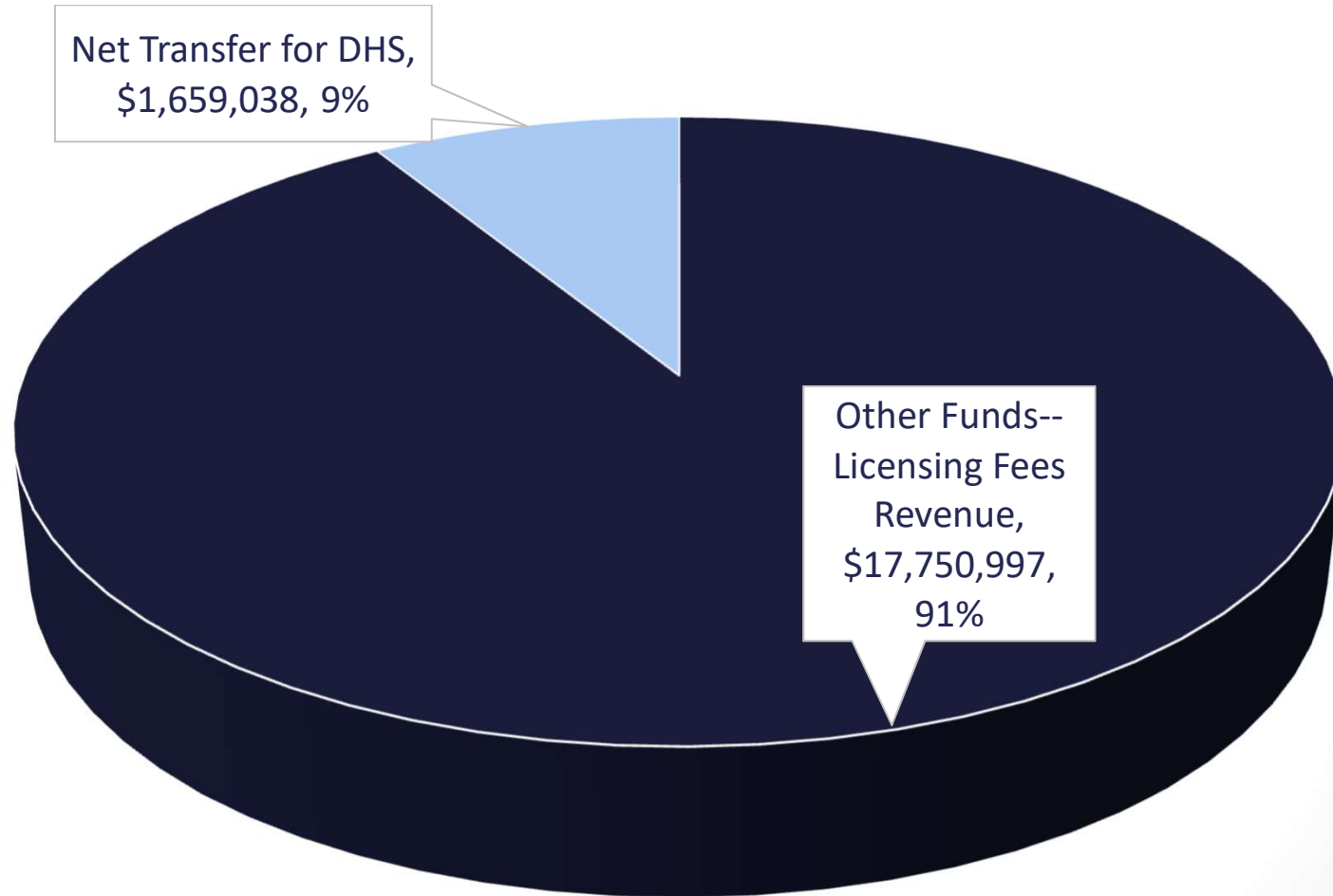|	Jan. 2014	Jan. 2015	Jan. 2016	Jan. 2017	Jan. 2018	Jan. 2019	Jan. 2020	Jan. 2021
RN/LPN	55,655	58,492	60,735	62,856	66,583	68,637	65,626	74,109
CNA/CMA	20,411	20,616	20,081	19,667	20,407	20,012	17,231	20,293
APRN	3,961	3,980	4,350	4,678	5,113	5,394	5,408	6,320

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Covid-19 Response

- Temporary Authorizations: Temporary authorization to practice/work in Oregon without a nursing license or CNA certificate. To date, 603 temporary authorizations have been issued; 285 are still active.

- License Renewal Deferral: Delayed all license renewals until December 31, 2020.

- Offered free license reactivations to retired nurses who wished to rejoin the workforce. (337 LPN/RN, 105 CNA)

- Changed rule to allow simulation instead of hands-on clinical study for nursing education programs.

- Provided guidance that retired nurses <u>can</u> give vaccination shots without a nursing license.
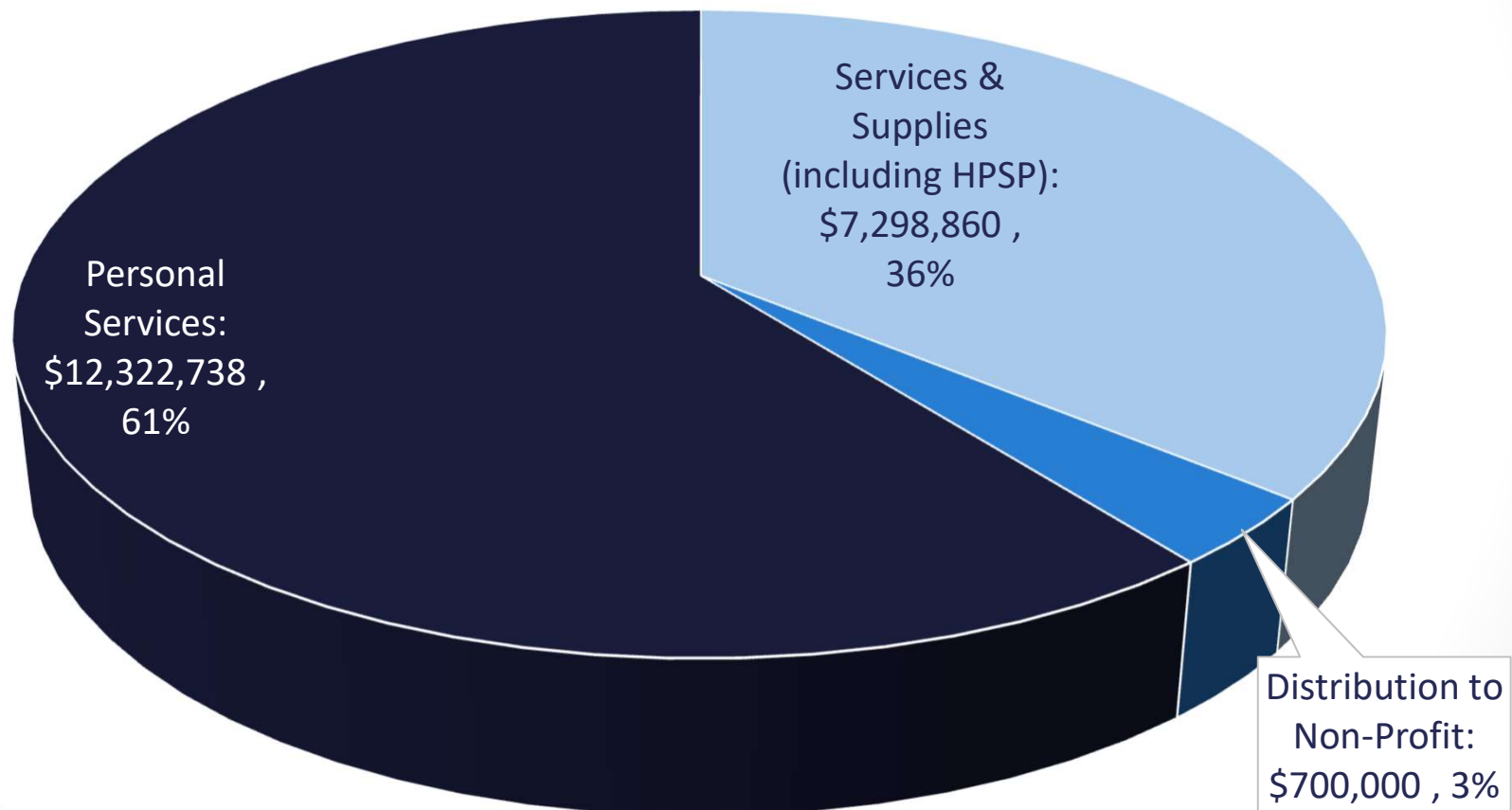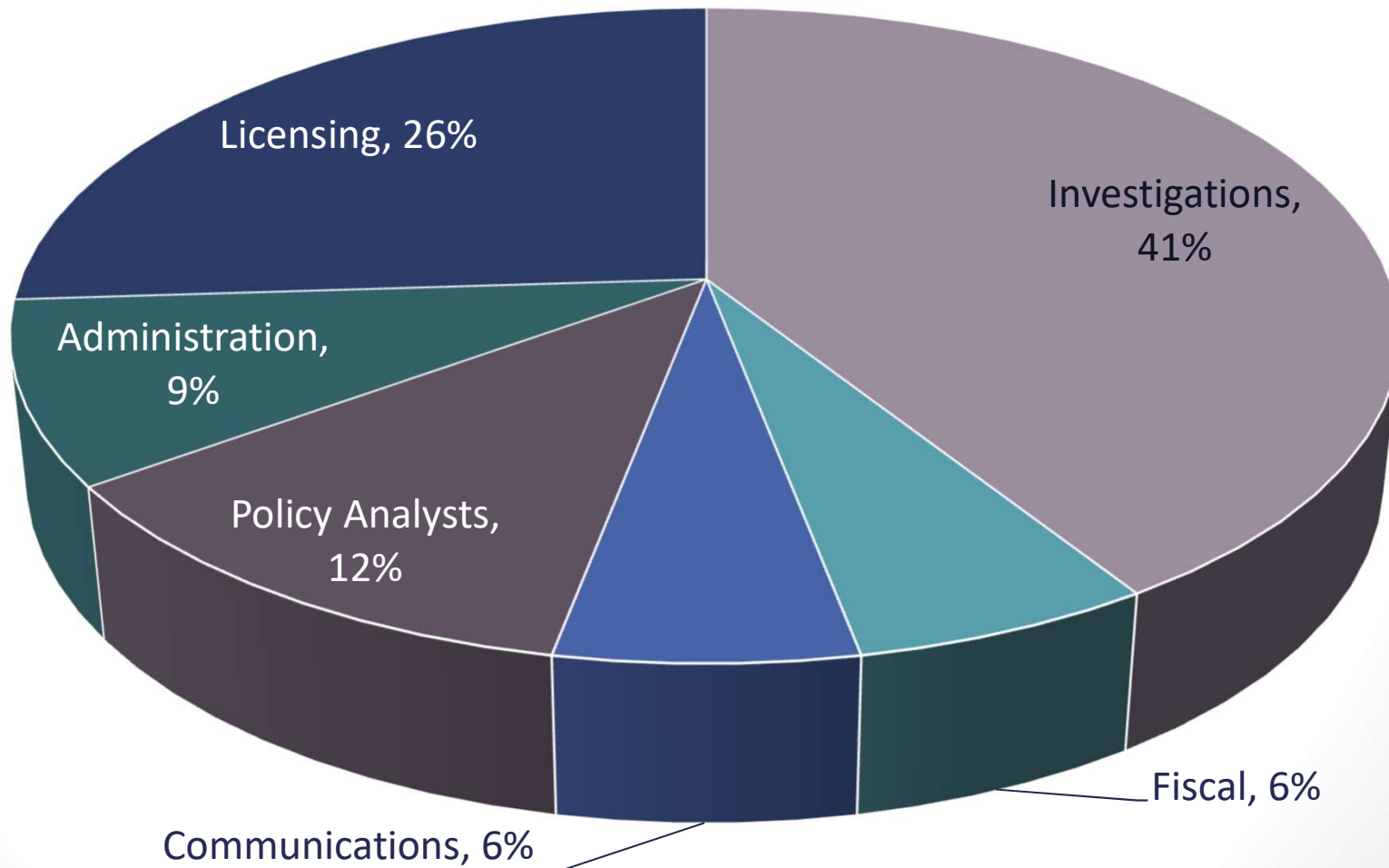
Revenue 2021-23 GB
$19,410,035

Net Transfer for DHS, $1,659,038, 9%

Other Funds--Licensing Fees Revenue, $17,750,997, 91%

Expenditures 2021-23 GB
$20,321,598

Services &
Supplies
(including HPSP):
$7,298,860 ,
36%

Personal
Services:
$12,322,738 ,
61%

Distribution to
Non-Profit:
$700,000 , 3%

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Expenditures by Department 2021-23 GB

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Reduction Options

Withdraw from the Health Professionals' Services Program and transfer existing participants to probationary status.

- Number of HPSP participants has steadily declined. Current number is 67 (6 self-referred).

- Estimated program cost for 2021-23 is $1,109,760. Estimated cost per participant is $16,564

- Would require hire of one compliance monitor at approximately $226,000.

- Overall savings: $883,760 OF

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2019-20 Agency Accomplishments

- Transitioned a total 95% of staff to telework within weeks.

- Enacted measures within days to help licensees respond to Covid-19 pandemic.

- Identifying and modernizing outdated statutory language.

- Launched complete redesign of our online licensing system to incorporate almost all applications and provide a better user experience, especially for mobile users.

- Transitioned agency to Outlook 365.

Key Performance Measures

KPM Title	Description	FY2018	FY2019	FY2020
Timely Resolution of Complaints	% of complaints referred to the Board within 120 days of receipt.			
Reduction of Recidivism	% of disciplined cases w/ new complaint within three years of closing the original case.	✔	✔	
Customer Service	% of customers rating their overall satisfaction with the agency's customer service as "good" or "excellent".	✔	✔	✔
Timely Licensing	% of licensing applications processed within 5 business days.	✔	✔	✔
Effective Governance	% of total best practices met by Board.		✔	✔

✓ Target met or exceeded

Contact Information

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