# Oregon Board of Chiropractic Examiners (OBCE)

Education Subcommittee of Joint Ways & Means Committee February 10, 2021

Cass McLeod-Skinner, J.D., Executive Director Franchesca Vermillion, D.C., President

#### Mission

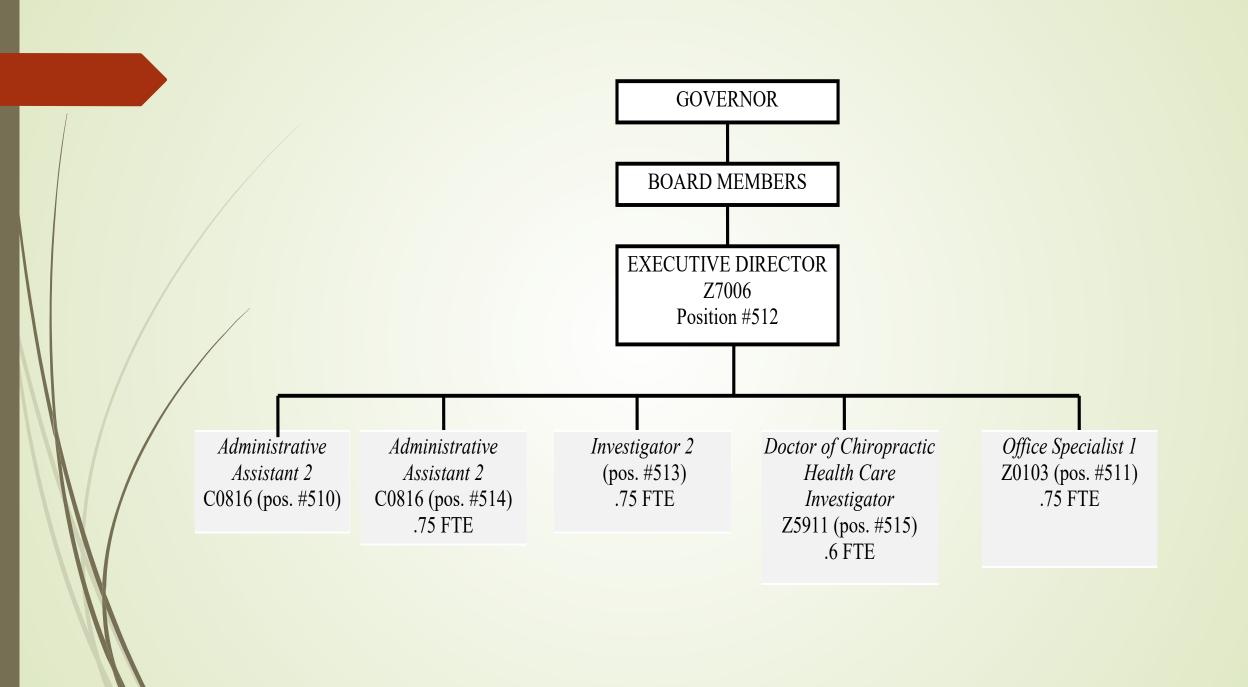
To protect the public by regulating the practice of chiropractic. (01/2019)

**Vision** (01/2019)

To protect the health, safety, and welfare of the public in all matters of chiropractic care by setting a national standard in educating, licensing, and regulating our licensees.

Values (01/2019)

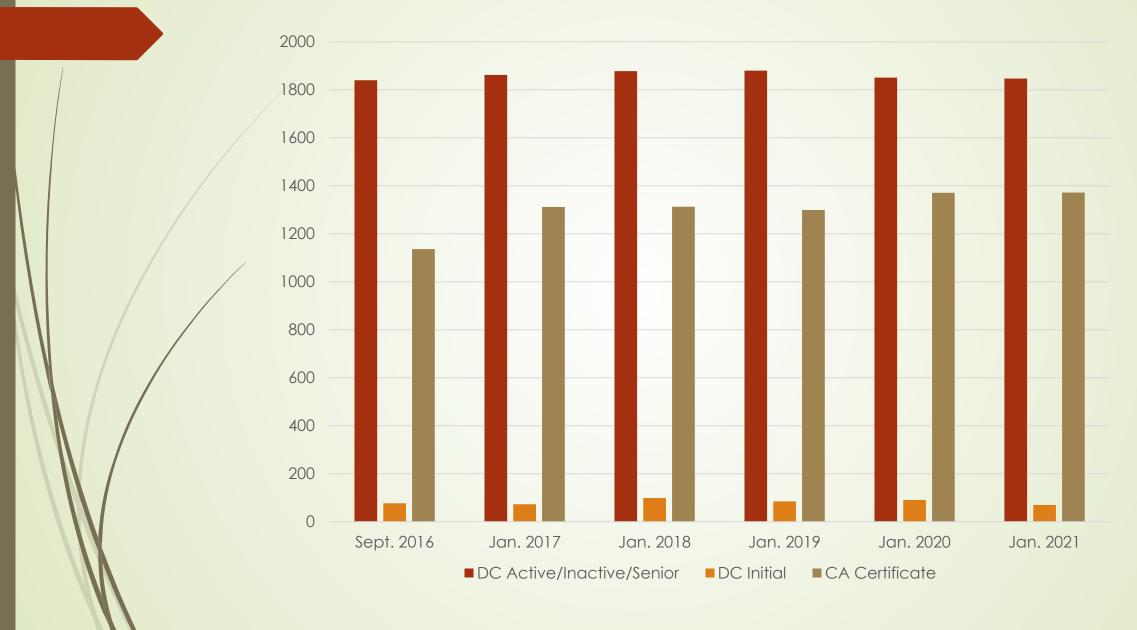
- Integrity
- Accountability
- Excellence
- Professionalism
- Equity



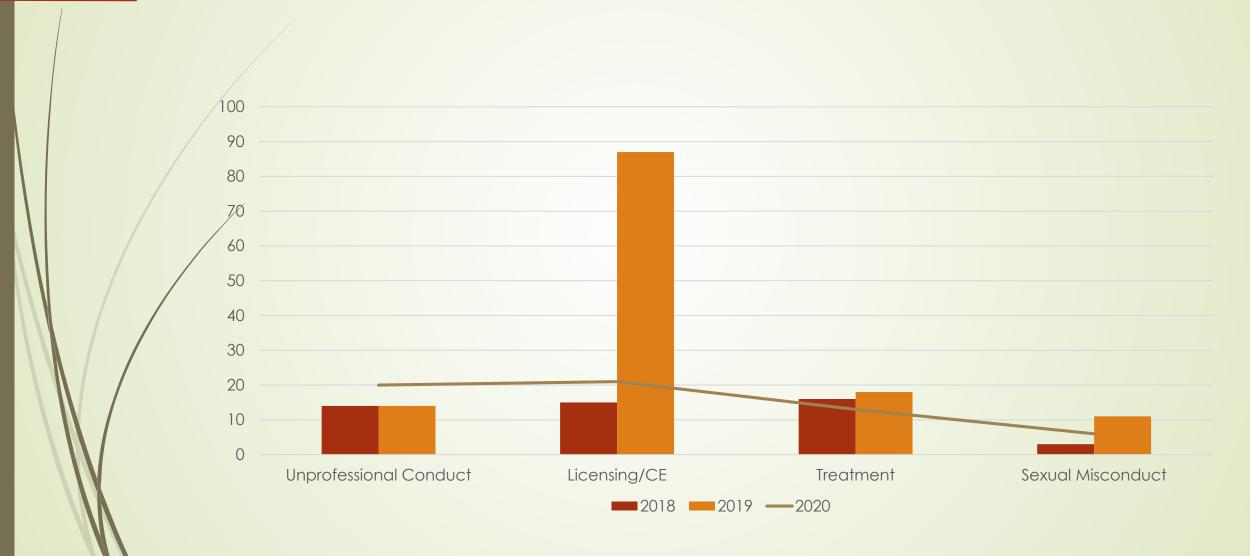
# Licensing and Certification Fees

Fees	
DC Application	\$100
DC Regular Active	\$425
DC Senior License	\$315
DC Initial License	\$150
DC Inactive	\$225
Late Renewal Penalty	\$125 per week up to \$500
CA Application	\$30
CA Initial Certification	\$50
CA Renewal	\$75

### Licensee Overview



# Complaint Overview



## Key Performance Measures (KPMs)

- ► KPM #8: % of cases having investigation reports written within 120 days from when complaint received to preparation for Board review/action. Initial target: 80%.
  - Highest achieved since 2017-19 inception is 40%.
  - Target decrease to 60% is requested.
- ► **KPM #9:** % of cases with prepared investigation that is ready for Board review/action, that are presented to the Board within 30 days of completion. Initial target: 90% with upward trend as positive result.
  - Met the target in 2017 but have had downward trend due to investigation reports being written with more time before the upcoming meeting (outside the 30 day window).
  - Purpose of KPM is to analyze how quickly investigations were finalized and to the Board.
  - Our internal review process has become more efficient, reports are written in less time and presented for review with a greater review window.
  - Consider modifying 30 day target to 60 days or report a downward trend as a positive result, rather than negative.

## COVID Response

- March 2020, implemented temporary rules to allow for payment plans for license renewals and postponement of certain CE requirements for first year DC renewals.
- Suspended background checks for those experiencing hardship in obtaining access to open processing offices during that time.
- July 2020, implemented temporary rule requiring facial coverings to be worn in office settings by licensees and patients and to abide by relevant Executive Orders and OHA guidance.
- January 2021, implemented permanent rule requiring facial coverings to be worn and abiding by relevant Executive Orders and OHA guidance. Provides sunset clause once emergency declaration is rescinded.

## Board Meetings and Outreach

- Meets 6 times per year, including three 2 day meetings.
- Pre-COVID, averaged 2 travel board meetings per year to meet and talk with practitioners and members of the public outside the Salem/Portland area.
- Since 2014, the Board had traveled to Florence, Corvallis, Sunriver/Central Oregon, North Bend/Coos Bay, Baker City, and Ashland.
- All Board meetings, including subcommittees, have been via remote platforms since March 2020 and will continue to be so through 2021.
- Board requires new licensees to attend an Introduction to the Board class put on twice per year.

#### **Board Excellence**

- National recognition for Telehealth regulatory model, November 2020 (p. 58-62, Boghosian, <a href="https://cdn.chiroeco.com/wp-content/uploads/2020/11/CHEC\_18\_2020\_FULL-2.pdf">https://cdn.chiroeco.com/wp-content/uploads/2020/11/CHEC\_18\_2020\_FULL-2.pdf</a>)
- Federation of Chiropractic Licensing Board's Pennebaker/Wiley Outstanding Chiropractic Licensing Board Award (2018)
  - Online and birth month renewal for all licensees.
  - Fingerprint background checks for all new licensee applicants and at 6 year intervals for renewing licensees.
  - Regular schedule for e-blast newsletter distribution focused on education and preemptive solutions.
  - Federal Aviation Administration Basic Medical Examination for private pilots.