Construction Contractors Board

	2017-19 Actual	2019-21 Legislatively Adopted	2019-21 Legislatively Approved *	2021-23 Current Service Level	2021-23 Governor's Budget
Other Funds	13,845,585	15,038,579	16,424,675	16,830,996	17,481,456
Total Funds	13,845,585	15,038,579	16,424,675	16,830,996	17,481,456
Positions	60	61	61	60	60
FTE	60.00	61.00	61.00	60.00	60.00

* Includes Emergency Board and administrative actions through January 2021.

Program Description

The Construction Contractors Board (CCB) regulates the profession of construction contracting and provides construction-related consumer protection services. The agency licenses construction contractors, subcontractors, home inspectors, and issues certifications for locksmiths, construction flaggers, home energy assessors, and lead paint removal. CCB also investigates complaints, imposes fines for violations of Oregon laws and ensures that new contractors meet statutory pre-licensing educational and testing requirements.

CSL Summary and Issues

The agency's 2021-23 CSL does not reflect CCB's actual needed expenditure limitation. This issue has largely been corrected as part of the Governor's Budget, which includes:

- Package 090, which increases expenditure limitation by \$544,000 to reflect actual Services and Supplies expenditure patterns over multiple biennia.
- Package 087 (August 2020 Special Session), which increases Special Payments expenditure limitation by \$775,000. This reflects the fees that licensees pay to PSI, the company that proctors CCB licensing examinations.

Policy Issues

The agency faces continued uncertainty around revenue due to the COVID-19 pandemic, as economic downturns are especially difficult for contractors. CCB's 2021-23 ARB included reductions in Package 070 (Revenue Shortfall) due to an anticipated decline in licensee numbers. This package was not included in the Governor's Budget as more recent data shows that licensee numbers have so far declined only slightly since March 2020.

CCB was on track to finally implement a new licensing system during the 2021-23 biennium, but did not request funding for this project as part of their 2021-23 ARB due to budget concerns. This project may come before the Legislature later in the 2021-23 biennium if CCB finds the resources to implement it.

Other Significant Issues and Background

Beginning in the 2017-19 biennium and carrying on through 2019-21, licensing fees were temporarily reduced by \$75 (from \$325 to \$250) due to an exceptionally high ending balance. Fees will return to their normal level during the 2021-23 biennium.

CCB outsourced their budget and accounting work to DAS Shared Financial Services (SFS) in mid-2020. They are currently holding a position vacant in order to cover the cost of these services. CCB expects to continue using DAS SFS in the near term, but may later decide to bring this work back within the agency.

Key Performance Measures

A copy of the CCB Annual Performance Progress Report can be found on the LFO website: <u>https://www.oregonlegislature.gov/lfo/APPR/APPR%20CCB%202020.pdf</u>