



OREGON BOARD OF PHARMACY

Budget Presentation 2021-23

Joint Committee on Ways and Means
February 1, 2021

The Oregon Board of Pharmacy serves to promote and protect public health, safety, and welfare by ensuring high standards in the practice of pharmacy and through effective regulation of the manufacture and distribution of drugs.

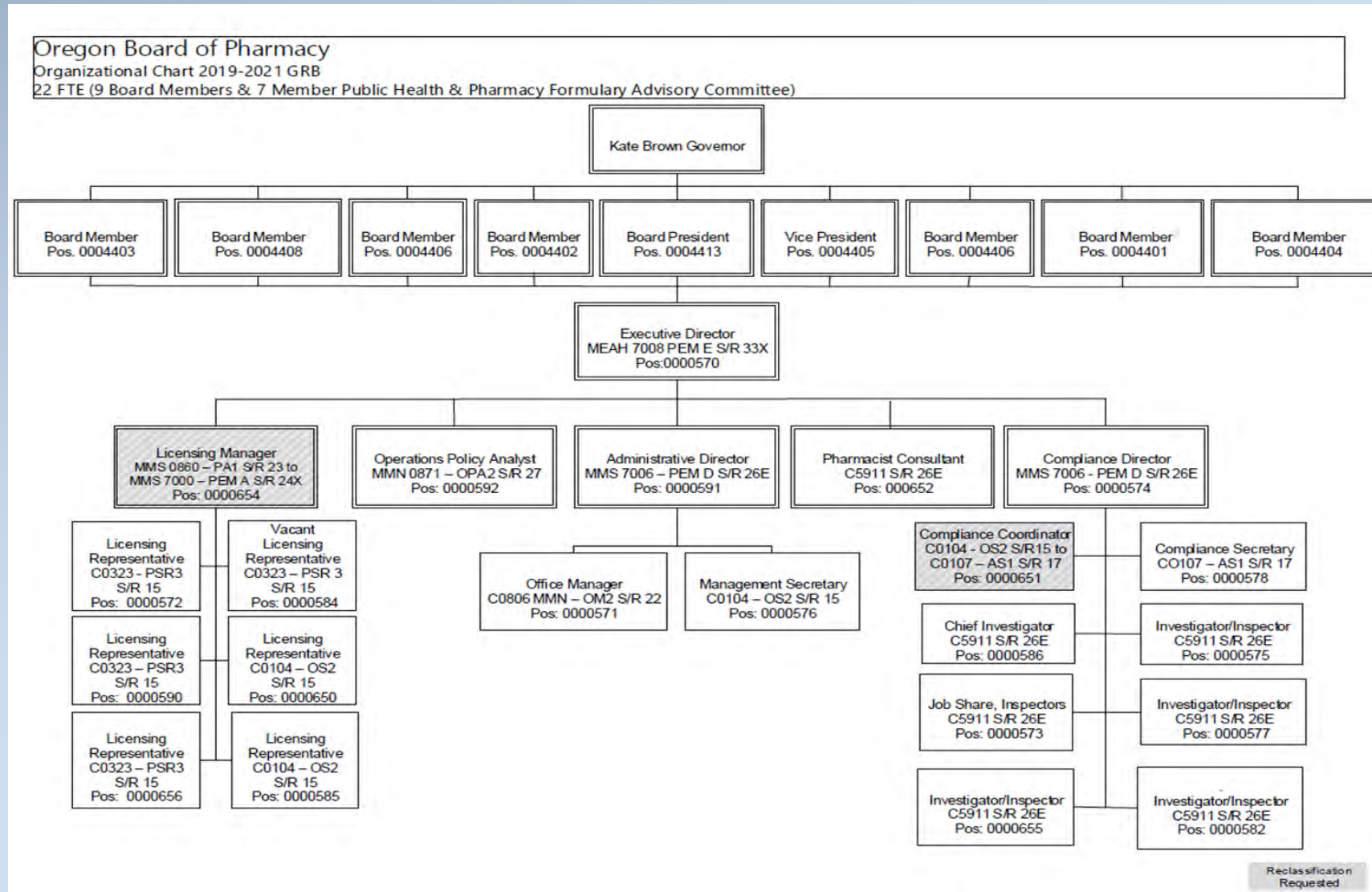


Summary

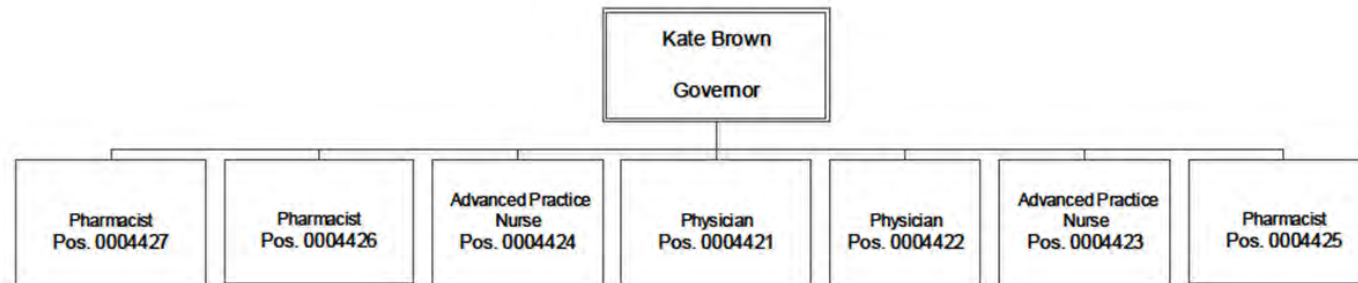
- Board of Pharmacy Programs
 - Examinations
 - Licensing
 - Compliance
 - Communication and Education
 - Board Administration (Members and Meetings)
 - Public Health and Pharmacy Formulary Advisory Committee (PHPFAC)



Summary



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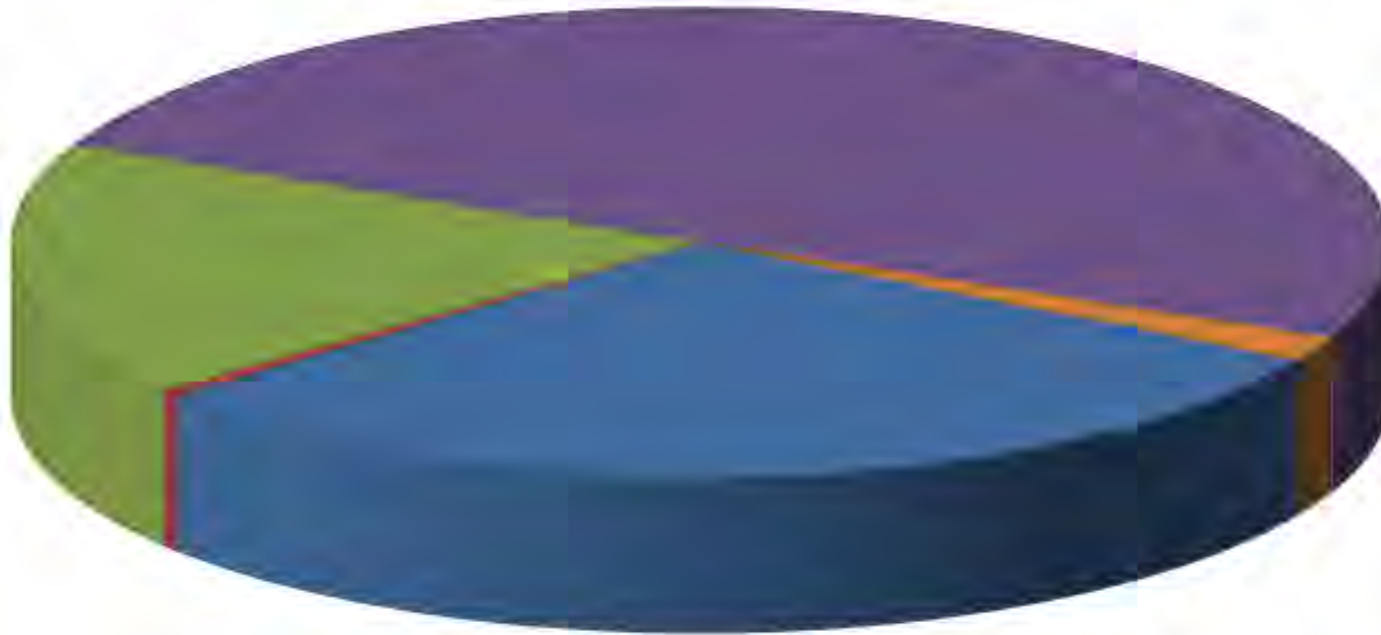


PUBLIC HEALTH AND PHARMACY FORMULARY ADVISORY COMMITTEE
Established January 1, 2018

Members are appointed by the Governor to make recommendations to the Oregon Board of Pharmacy regarding pharmacist prescriptive authority



2021-2023 Program Allocation



- Operations/Administration/Communications 30.38%
- Board Meeting and Member Activities .45%
- Licensing 17.69%
- Compliance 49.69%
- Public Health & Pharmacy Formulary Advisory Committee .06%
- Health Professionals Service Program (HPSP) 1.73%



Key Performance Measures (KPM)

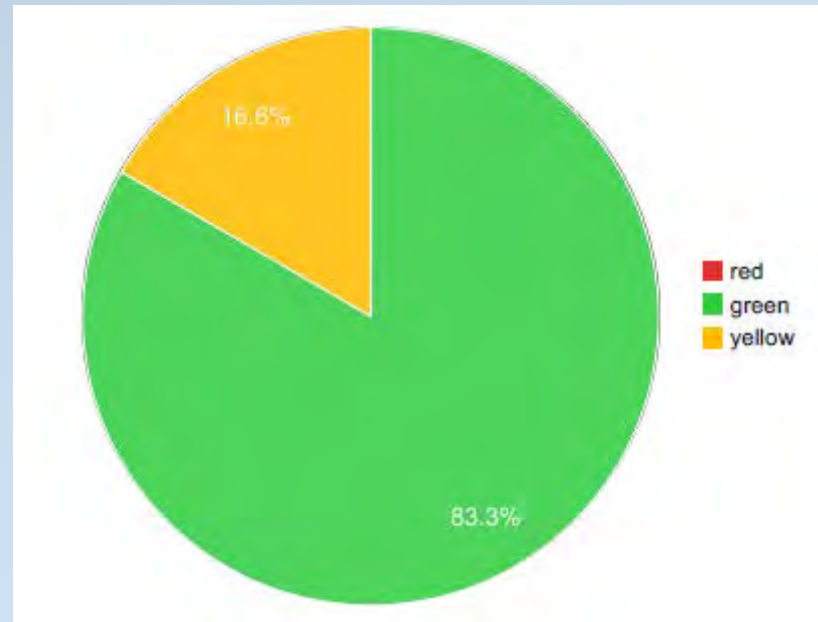
The Board's 2020-24 Strategic Plan identified five strategic goal areas:

- Technicians
- Technology
- Licensing
- Regulation
- Communication



Key Performance Measures (KPM)

- The Board has 6 KPM's
- 2020 Annual Performance Progress Report results show:



Key Performance Measures (KPM)

KPM #1- Percent of inspected pharmacies that are in compliance annually

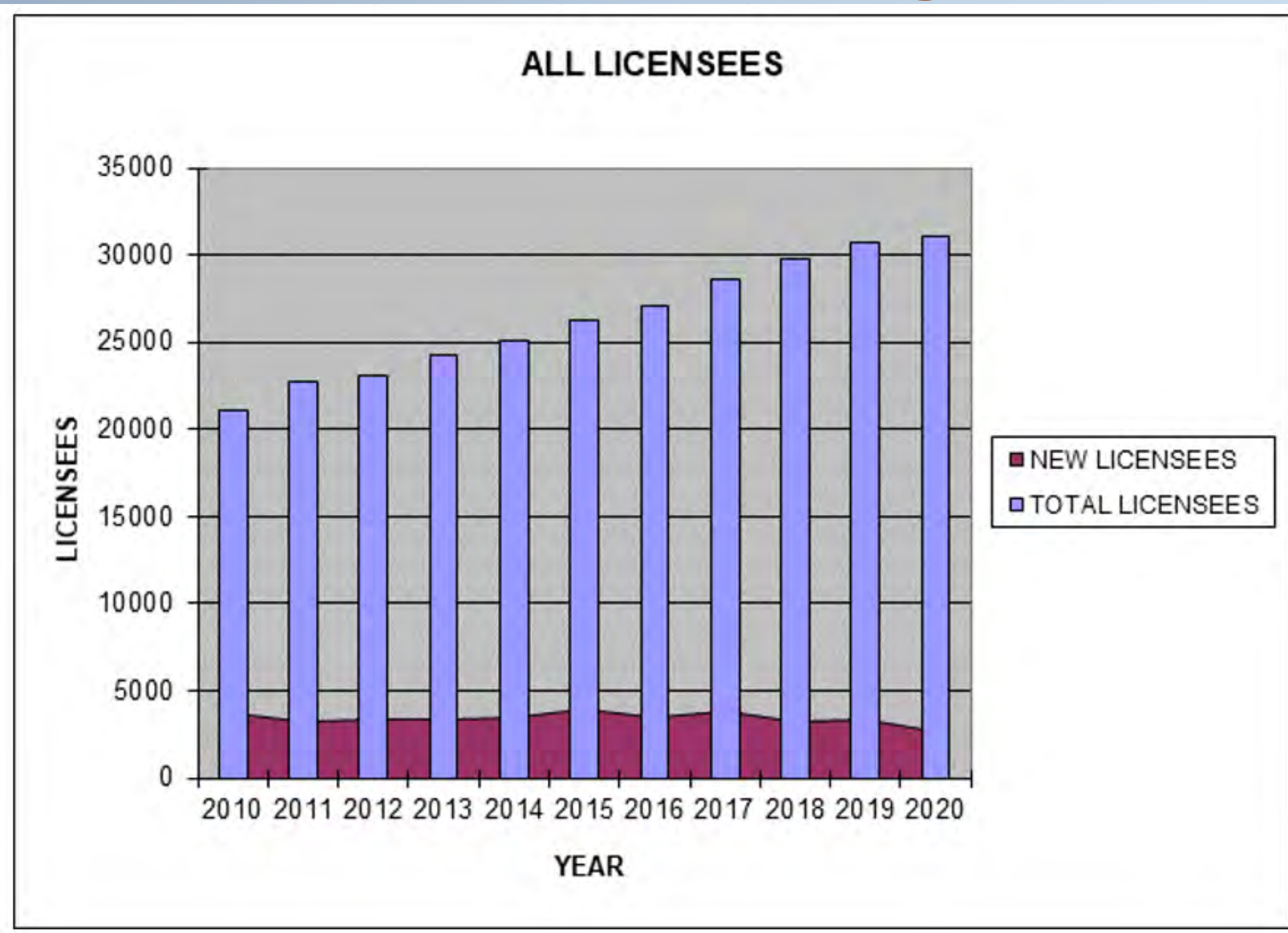
KPM #2 - Percent of audited pharmacists who complete continuing education on time

Proposed for deletion / request for change

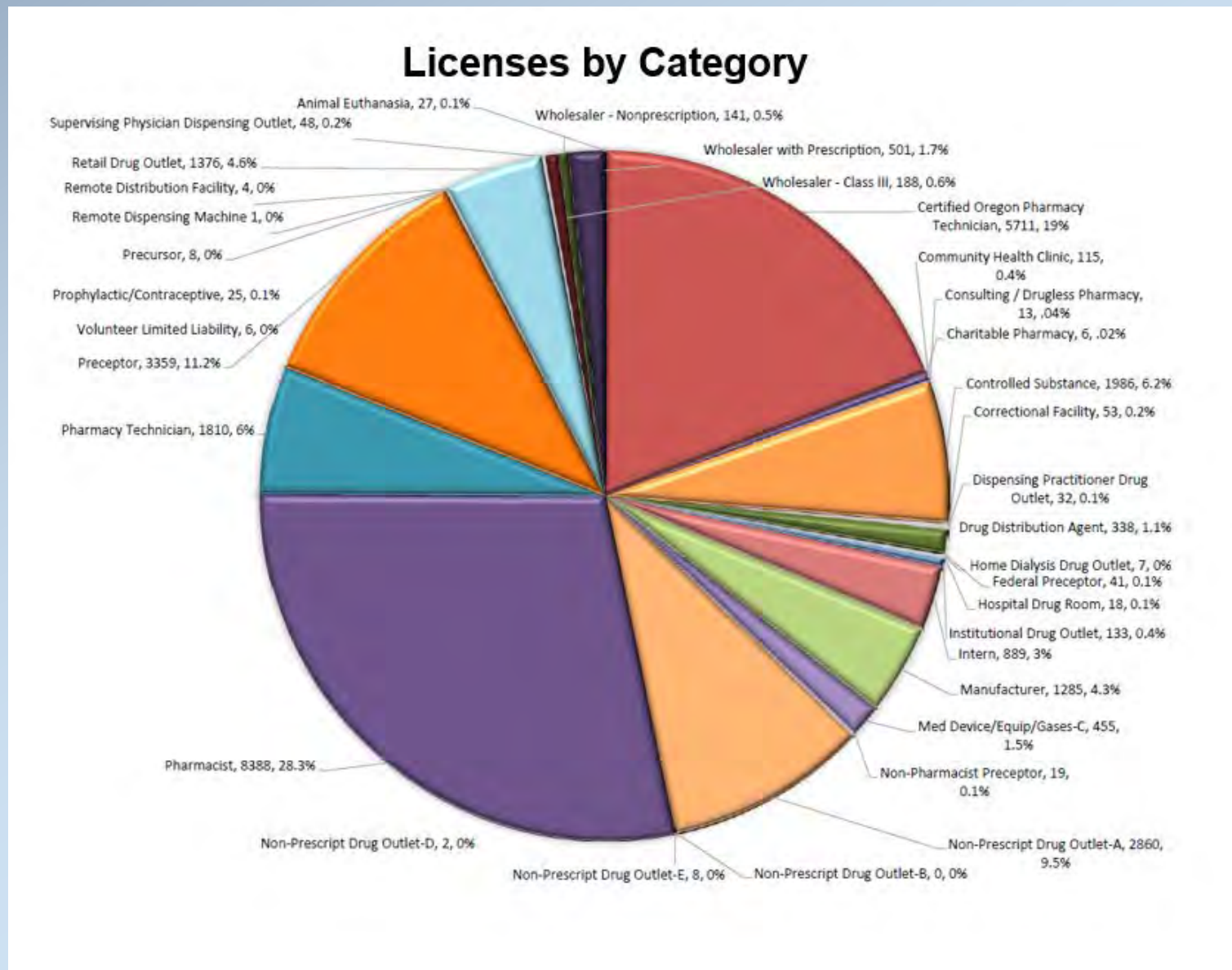
NEW - KPM #2: Percentage of individual and facility licenses that are issued in within 30 days. Proposed target = 75%.



New and Total Licensing #'s



34 Categories - Individuals and Facilities



Key Performance Measures (KPM)

KPM #3 - Percent of pharmacies inspected annually

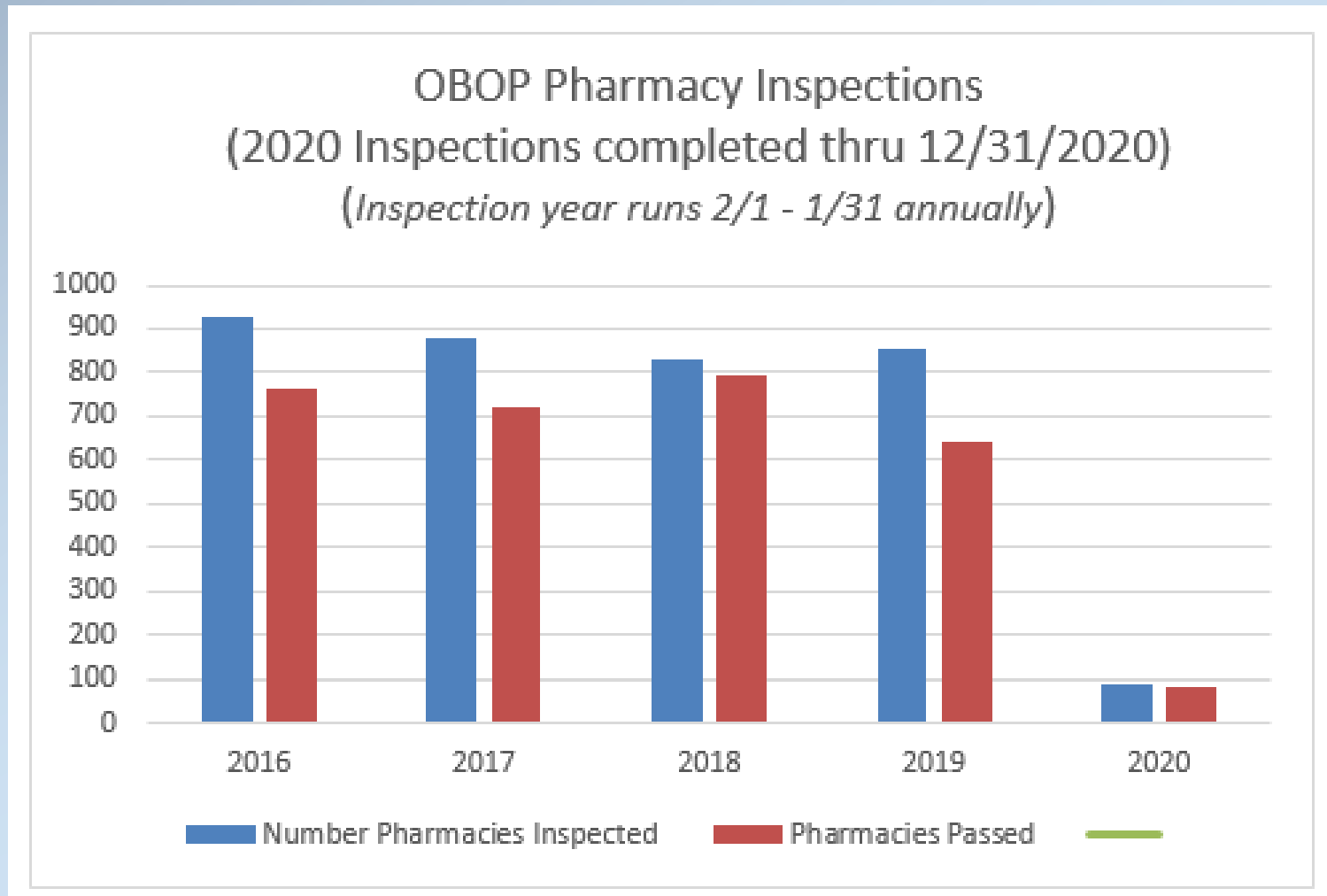
Proposed for revision

NEW KPM #3: *Percent of pharmacies inspected biennially (every two years). Proposed target = 100%.*

- Focus processes to ensure public safety
- Strategic focus towards high-risk locations for better patient safety outcomes
- Anticipated to reduce travel inspection costs

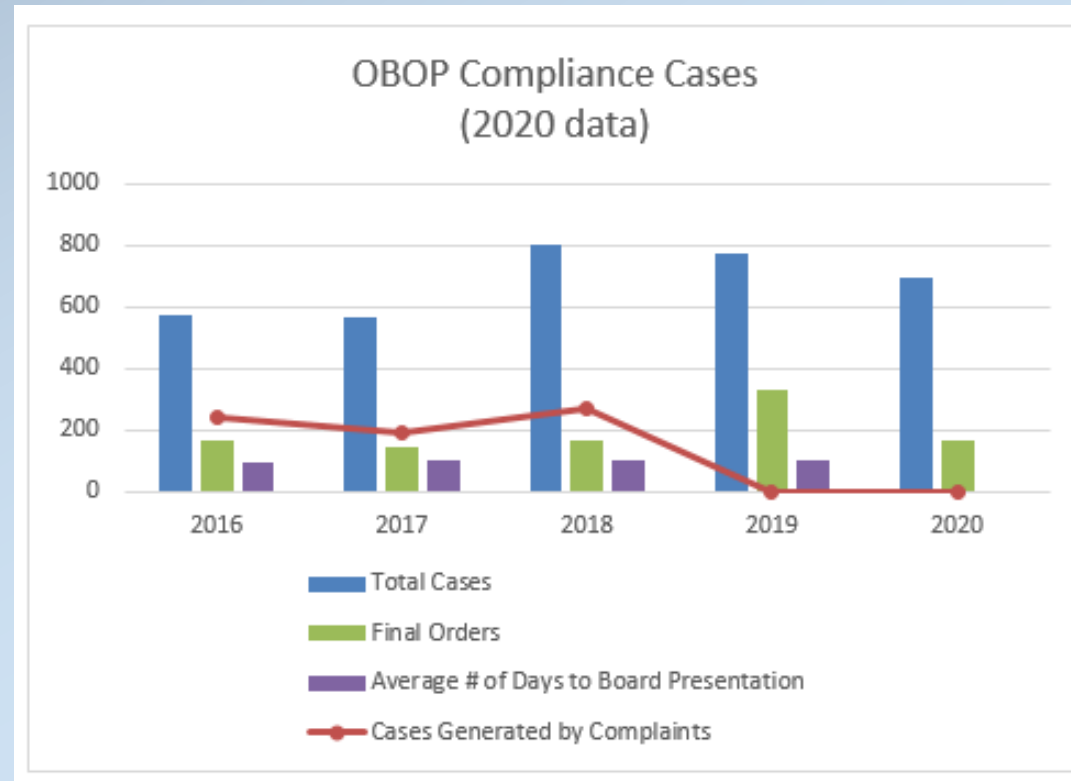


Pharmacy Inspections



Key Performance Measures (KPM)

KPM #4 - Average number of days to complete an investigation from complaint to Board presentation



Key Performance Measures (KPM)

KPM #5 – Customer Service – Percent of customers rating their satisfaction with the agency's customer service as "good" or "excellent"

KPM #6 - Percent of total best practices met by the Board.



COVID-19 and Wildfires

As with many State agencies, the Board of Pharmacy has been actively involved in helping licensees, registrants and the public navigate and stay safe during the COVID-19 public health emergency. From the beginning of the pandemic in March, the Board has communicated with licensees and registrants to assist them in keeping their staff and the public safe.



Outstanding Issues

- FDA Memorandum of Understanding
- Limited English Proficiency Labeling implementation
- Public Health Emergency rules (OAR 855-007)
- Continued Implementation of Licensing System



Agency-proposed legislation

- The Agency does not have any proposed legislation
- Tracked Bills with potential impact:
 - [HB 2958](#) – Pre-Exposure Prophylaxis (PrEP)
 - [HB 2074](#) – PDMP fee increase \$25 to \$35 annually
 - [HB 2648](#) / [SB 526](#) – Pseudoephedrine dispensing without a prescription
 - [SB 629](#) – Telepharmacy services in remote locations



Agency Changes, Budget Drivers, Budget Risks, IT Projects

Significant changes include:

- Implementation of upgraded licensing database and online services.
- Technology and security changes
- Upgraded Website
 - Updated online forms including Public Records Request, applications etc.
- Incorporating LEAN process improvement methods



Agency Changes, Budget Drivers, Budget Risks, IT Projects

- Biggest impact: COVID-19 and telework, change to virtual Board Meetings on Teams.
- Prior changes:
 - New Director 2019
 - New Compliance Director 2017
 - Addition of the Public Health and Pharmacy Formulary Advisory Committee



Agency Changes, Budget Drivers, Budget Risks, IT Projects

Budget Drivers

- Personnel Services cost represent 69% of budget
- Services and Supplies represent 31% of budget, tend to not fluctuate significantly
- Attorney General is the second largest agency expenditure at 6.81%.
 - flat-rate agreement change in 21-23
 - 776 cases
 - 327 final orders issued
 - 42 hearings requested and being managed



Agency Changes, Budget Drivers, Budget Risks, IT Projects

2021-2023 Expenditures by Type
\$9,104,052



■ Personnel Services	68.85%
■ Travel	1.39%
■ Data Processing & Telecommunications	3.98%
■ Prof. Services/Hearings Panel	1.73%
■ Agency Program Related S & S (Fingerprinting)	2.64%
■ IT Expendable Property	0.48%
■ IT Professional Services	1.48%
■ Publicity & Publications	0.37%
■ Office Expenses/Supplies (Includes Storage Fees & Postage)	1.42%
■ Attorney General	6.81%
■ State Government Service Charges	2.12%
■ Facilities & Rent	2.58%
■ Employee Training	0.24%
■ Expendable Property	0.14%
■ Health Professional's Service Program	1.81%
■ Other Special Payments	0.00%
■ Other Services & Supplies	3.97%
■ Medical Services & Supplies	0.01%



Agency Changes, Budget Drivers, Budget Risks, IT Projects

- Budget includes one small Policy Package related to Personnel. (Package 100)
- 2019 LAB approved Fee increases implemented, no new fees.
- The biggest risk would be any loss of personnel or FTE.
- No new IT Projects



10% Reduction Options

The Governor's budget includes reductions submitted from the Agency submitted Reduction Options list.

- Special payments
- Capital outlay
- Publicity & Publications

Total \$32,284



Cost Containment Actions

- Regular review of expenditures and spending requests
- Use of virtual meetings
- Virtual inspections
- Eliminating one vehicle
- Working to settle cases prior to hearing
- Judicious use of DOJ resources

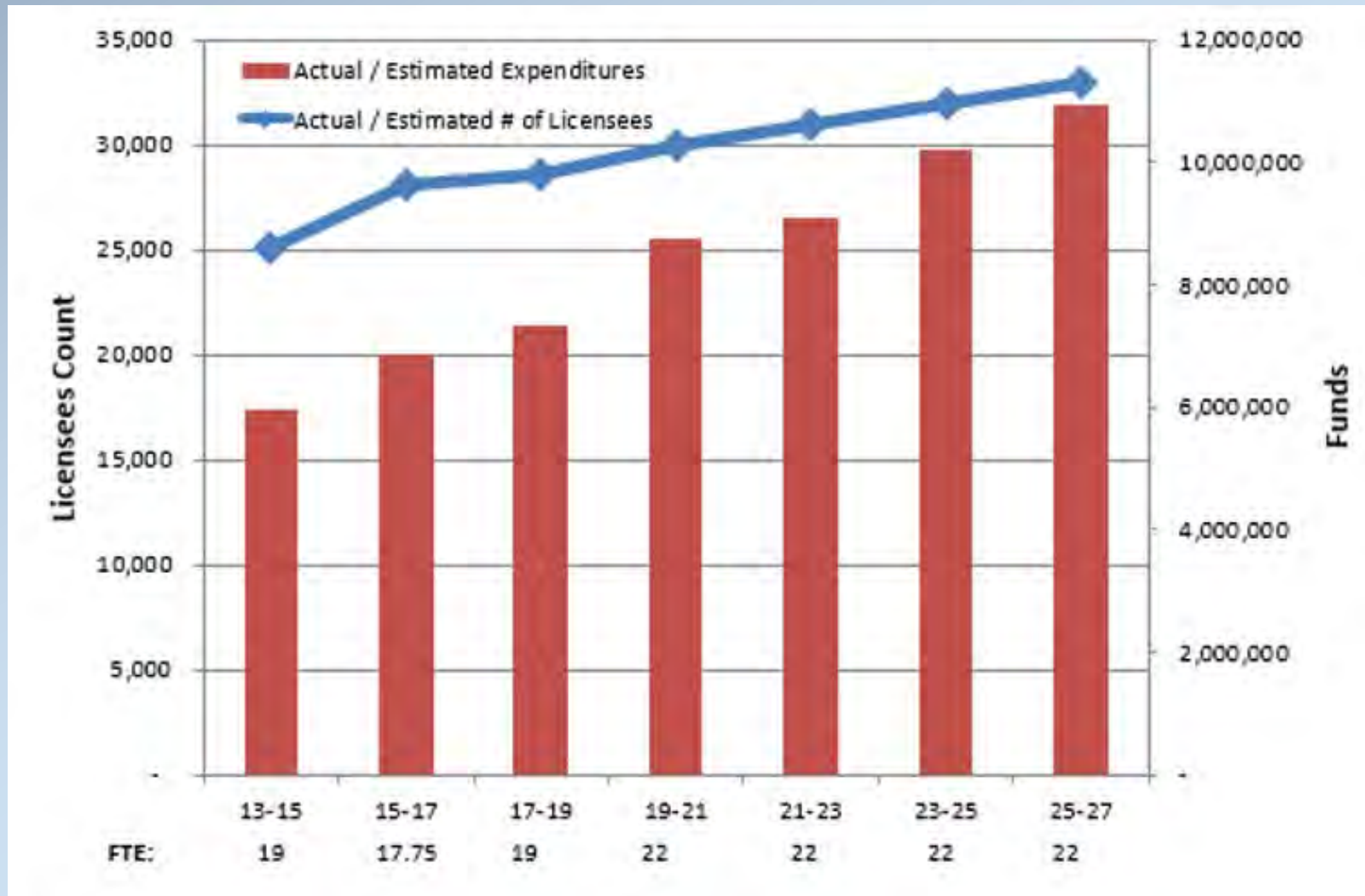


2021-2023 Budget Request

- Other Fund expenditure limitation request of \$9,104,052
- .95% increase over the 2019-21 LAB (includes 12/2020 E-Board)
- ESSENTIAL PACKAGES
- DAS adjustments (increases, decreases or reductions)
- Package 022 Phase out = \$288,415 (database upgrade)
- Package 090 Analyst Reductions = totaling \$32,284
- The remaining packages relate to Statewide adjustments - DAS Price List, State Government Service Charges, and Microsoft 365 Consolidation.



Budget History – Licensee Count / FTE / Agency Funds



2021-2023 Budget Request

- POLICY PACKAGE 100
- Reclassify an Office Specialist 2 to Administrative Specialist 1
 - Established “Compliance Coordinator” role, currently work out of class
- Salary correction due to hiring during COVID-19 – pay equity
- Reclassify Program Analyst 1 to Principal Executive Manager A
 - Licensing Manager position class reviewed for duties, responsibilities & decision-making authority - currently work out of class
- Chief Human Resources Office reviewed and approved both reclassifications, and completed the pay equity on 3rd position.
- Package 100 total = \$29,851.



2021-2023 Budget Request

- Ending Balance
- A 9.6 month ending balance is anticipated
- A higher balance was expected as fees were approved for increase in 2019
 - Regular evaluation of revenue & expenditures





THANK YOU!