



ODHS Department Overview

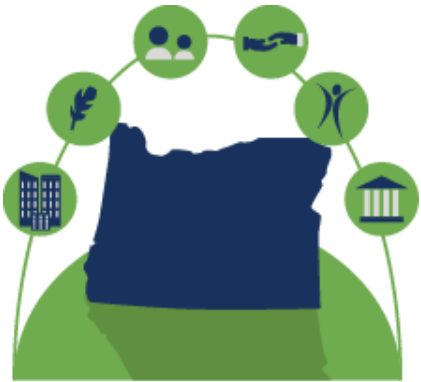
House Human Services Committee

January 27, 2021

Outline

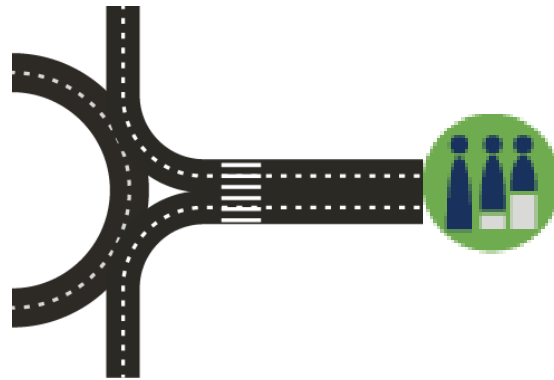
- **Oregon Department of Human Services Overview, Director Fariborz Pakseresht**
 - Central and Shared Services and 2021 Legislative Proposals
 - COVID-19
 - Wildfire
 - ONE update
- **Child Welfare Programs and 2021 Legislative Proposals, Director Rebecca Jones Gaston**
- **Self-Sufficiency Programs, Director Dan Haun**
- **Vocational Rehabilitation, Director Keith Ozols**
- **Office of Developmental Disabilities Services and 2021 Legislative Proposals, Director Lilia Teninty**
- **Aging and People with Disabilities, Interim Director Mike McCormick**
- **Questions**

We help build well-being so every person and community can reach their potential



Strong human services ecosystem

+



Laying the avenues for inclusion and equity

=



Foundations for more resilient communities and economic prosperity

ODHS Equity North Star



The Oregon Department of Human Services inclusively leads with race and intersectionality in order to address the roots of systemic oppression that impact all protected classes.



We are dedicated to make services, supports and well-being accessible to all.



We are committed to partnering with communities to develop and deliver policies and programs that are equitable and improve community conditions.



Staff and communities will know services and supports are working when all who live in Oregon, regardless of identity or place can achieve well-being.

ODHS programs support more than a million Oregonians

By supporting people across the lifespan, human services construct and maintain well-being.

Child Welfare



Self-Sufficiency Programs



Vocational Rehabilitation



Office of Developmental Disabilities Services



Aging and People with Disabilities



Birth

Adulthood

**Final
stages
of life**

Legislatively Approved Budget after January 8, 2021

Emergency Board: Budget by fund type

Federal Funds Non-Lmtd

2,489,345,331

General Fund

3,739,559,861

Total Funds
13,469,897,707

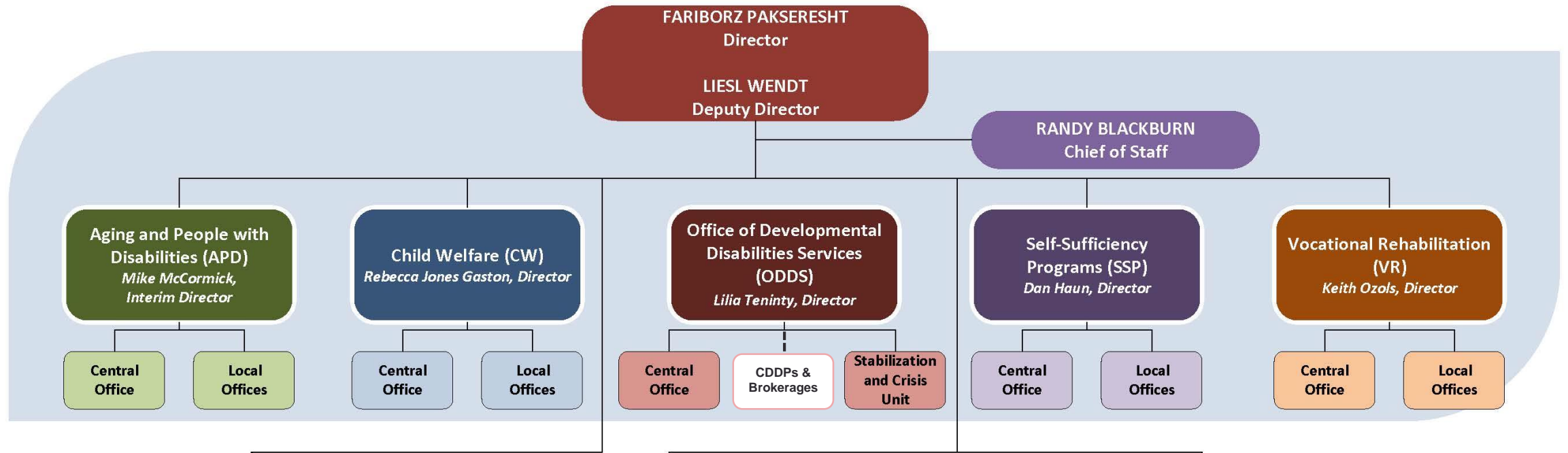
839,002,062
Other Funds

6,401,990,453

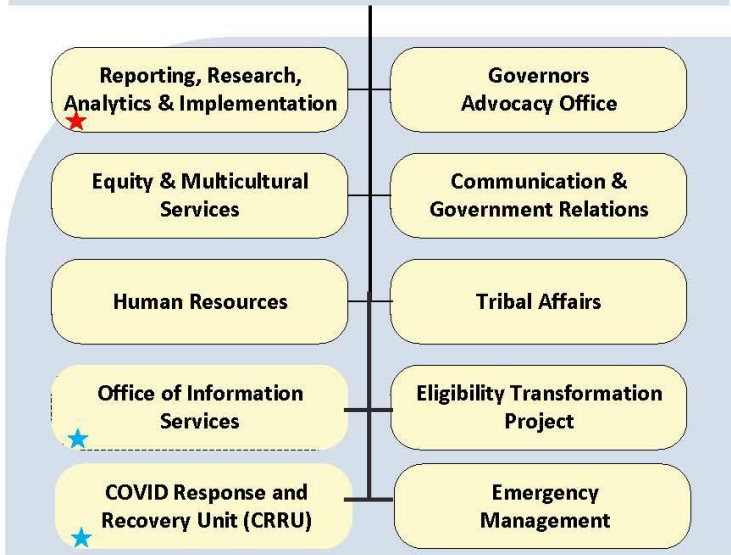
Federal Funds

ODHS Total FTE: 9,365.74

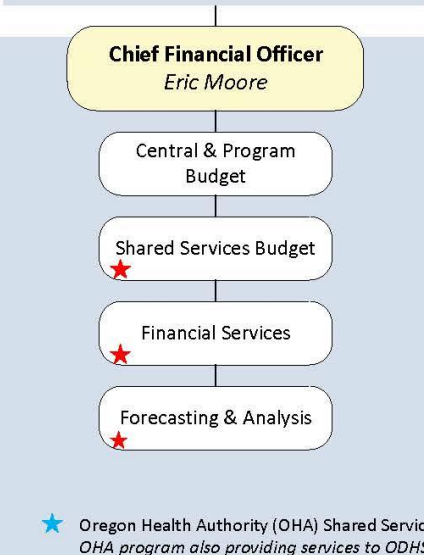
More than 90% of ODHS resources are spent in the community in the form of payments to providers, individuals and direct service staffing costs.



ODHS DIRECTOR'S OFFICE



CHIEF FINANCIAL OFFICER



CHIEF ADMINISTRATIVE OFFICER



★ Oregon Health Authority (OHA) Shared Service: OHA program also providing services to ODHS.

★ Oregon Department of Human Services (ODHS) Shared Service: DHS program also providing services to OHA.

Central and Shared Services

Provides critical operations supports that enable ODHS and the Oregon Health Authority to deliver services to Oregonians in their communities. Some of the offices include:

Central Services

- Budget
- Business supports
- Director's Office and policy
- Office of Equity and Multicultural Services
- Human Resources
- Public Affairs
- Public Records
- Reporting, Research, Analytics, and Implementation
- Tribal Affairs

Shared Services

- Background Check Unit
- Contracts and procurement
- Facilities
- Financial services
- Forecasting and analysis
- Imaging and records
- Internal audits and consulting
- Payment accuracy and recovery
- Publications and creative services
- Office of Training, Investigations and Safety

Central & Shared Services: 2021 Proposed Legislation

House

- **HB 2106** – Codifies the scope of the Governor’s Advocacy Office (GAO) in statute, changes the name of the office from the Office of the Children’s Advocate to the Office of the Human Services Ombuds, and makes other updates.
- **HB 2107** - Adds ODHS and OHA as recipients of the incarcerated individuals list and removes the signature requirement for notices of garnishment.
- **HB 2108** - Corrects contradictions that prevented independent housing arrangements known as IRFs from existing by ensuring the needed flexibility for certifying, authorizing, and licensing IRFs.

Senate

- **SB 92** - Seeks to compliment SB 1515 (2016) by extending the same child abuse report and records confidentiality protections provided for other child abuse investigation records.
- **SB 93** - Removes the requirement for funds in the Child-Caring Agencies Account to be held separately, avoiding monthly bank fees.

COVID-19, Wildfire, ONE Updates

COVID-19 Response and Recovery Unit (CRRU)

ODHS and OHA partner on an equitable, efficient and effective COVID-19 response and recovery effort

Mission

To successfully prevent the spread and mitigate the impacts of COVID-19 across all Oregon and tribal communities while laying the foundation for future response efforts.

- **Elevating community voices**
- Centering the state's response in **equity**
- Providing essential and equitable **supports and services**
- **Coordinated and agile**

Looking ahead

- Continued guidance and support of local public health authorities and tribal communities
- Testing strategy and implementation
- Surge planning and capacity building through winter months

ODHS COVID-19: Current State

- **Support vaccination** of residents and staff of Long-Term Care facilities and other Phase 1a populations, including older adults, adults with disabilities, and people with Intellectual and Developmental Disabilities and the people who serve them.
- **Supplemental Nutrition Assistance Program (SNAP)** recipients will continue receiving the maximum allotment through February. There is also a temporary increase in SNAP benefits of approximately 15% for all recipients.
- Expanded capacity in statewide network of **COVID-19 recovery units** in Long-Term Care facilities to ease hospital bed demand.



Oregon Department of Human Services

COVID-19 web resources

ODHS COVID-19 Resources

Information about services that are available to Oregonians from ODHS.

<https://govstatus.egov.com/or-dhs-covid-19>

Health and Human Services Community Resources

Comprehensive resources from both ODHS and the Oregon Health Authority to help partners and community-based organizations quickly find and access COVID-19 and disaster related information.

English: <https://govstatus.egov.com/or-dhs-community-resources>

Spanish: <https://govstatus.egov.com/or-dhs-recursos-de-la-comunidad>

NeedFood? - Materials available in 12 languages

Food resources, including how to apply for SNAP, meals for older adults and information about food banks.

English: <https://govstatus.egov.com/or-dhs-food>

Spanish: <https://govstatus.egov.com/or-dhs-alimentos>

You Are Not Alone - Materials available in 12 languages

Resources to reduce isolation and to prevent and address abuse, neglect and exploitation during the pandemic.

<https://govstatus.egov.com/or-dhs-not-alone>



Oregon Department
of Human Services

<https://oregon.gov/dhs>

Oregon Wildfires Background

- Sept. 7, 2020
- 1,000,000+ Acres Burned
- 4,000+ Structures Burned
- 12,000+ Applicants for Housing Assistance



Wildfire Conditions

- COVID-19
- Dearth of affordable housing
- Interim and long-term housing solutions unknown



What are we doing now?

- Directly managing shelter operations
- Feeding operations through vendors
- Conducting Multiagency Shelter Transition Team operations
- Contracting with Community Based Organizations for wrap-around services
- Preparing for Disaster Case Management
- Working with Oregon Housing and Community Services to initiate recovery functions



Assess the situation

Essential Elements of Information

- Impacts to housing stock
- Impacts to Food, Water, and Shelter
- Demographics of impacted communities

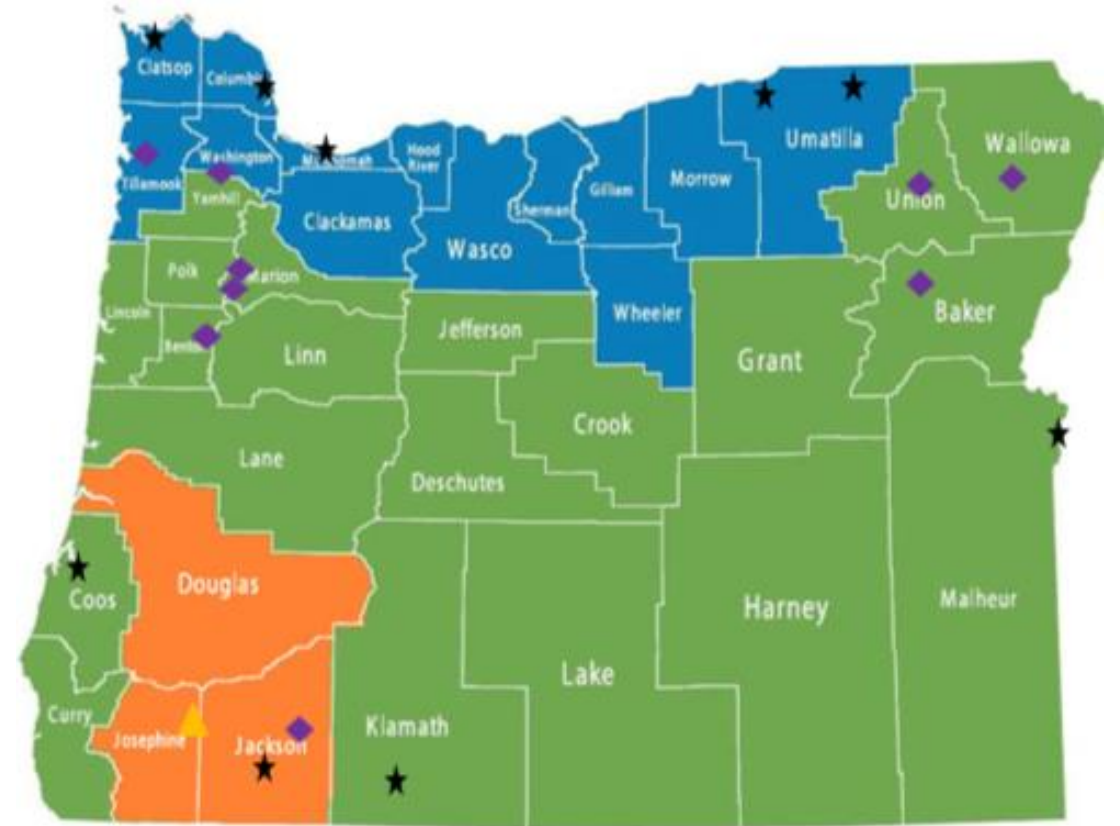
Sources of information

- Community based organizations
- FEMA / State / local damage assessments
- American Red Cross damage assessments
- Emergency Coordination Center (ECC) Infrastructure Branch



ONE update

- **Statewide access in February**
 - One place to apply for: medical, food, cash and childcare assistance
- **Improved self-service options in online portal**
- **Current online applicant portal will be unavailable from Friday, January 29 at 5 p.m. through Monday, February 1 at 7 a.m. PST**
- **one.oregon.gov, 1-800-699-9075**



 Feb 1, Wave 2: 15 counties and Multnomah County AAA

Child Welfare

Director Rebecca Jones Gaston

Child Welfare Division Core Areas of Work

Oregon Child Abuse Hotline	Child Safety Child Protection Services	Permanency: Foster Care, Reunification, Adoption, Guardianship	Youth Transitions Program
Fatality Prevention and Review	Health and Wellness	Foster Parent Recruitment & Retention	Treatment Services
ICPC Interstate Compact for Placement of Children	Policy State and Federal	Equity, Training, & Workforce Development	Business & Operations Contracts, ORKIDS

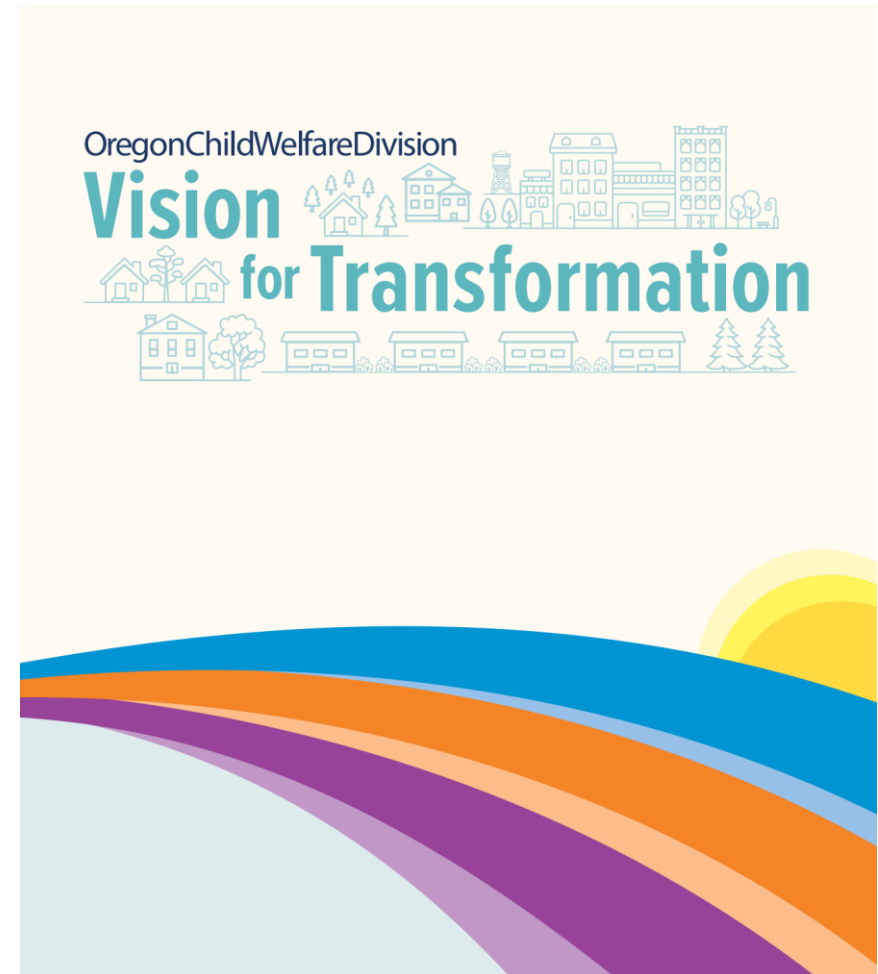
Child Welfare: Highlights

- Children in foster care remain on a downward trend (**6,296**) **lowest number in about 15 years**
- Children in out-of-state placements **remain at 0**
- Overall, the division's **caseworker staffing is at 91.47% of position authority**
- Average wait times at the Oregon Child Abuse Hotline (ORCAH) continued to stay low with an **average of 3.37 minutes** despite call volume increases.
- The use of TL has been **reduced by 66%** over the last 12 months.
- Launched the implementation of **ORICWA** (Oregon Indian Child Welfare Act)
- Created leadership role – **Deputy Director for Equity, Training and Workforce Development**



Child Welfare Division Vision for Transformation

- The Child Welfare Division Vision for Transformation is the spirit of what we believe the child welfare system can and should be in Oregon.
- We envision a child welfare system built on our mission, core values, and a belief that children do best growing up in a family and their community.

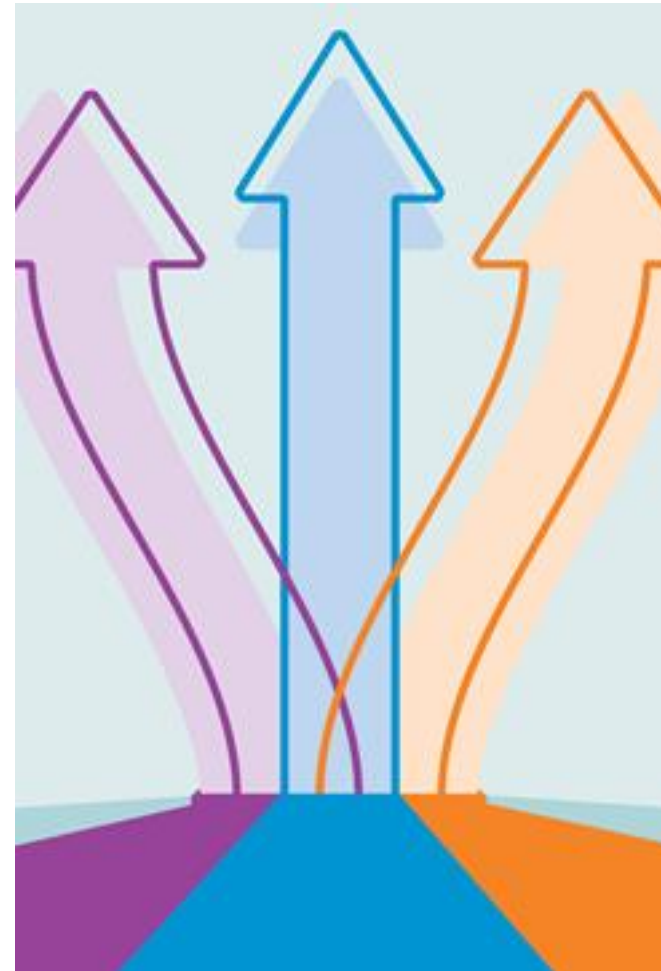


Guiding Principles

Guiding Principle 1: Supporting families and promoting prevention

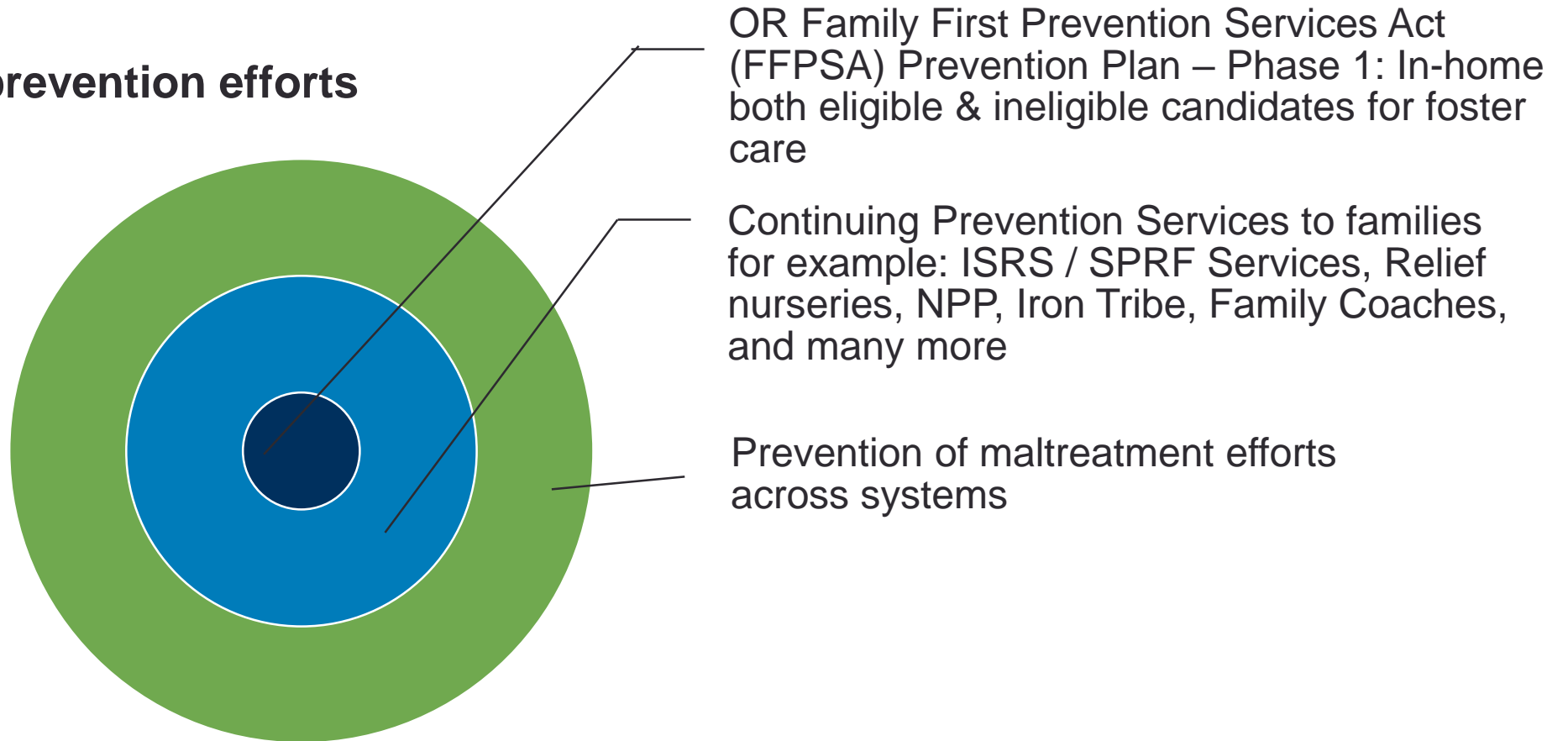
Guiding Principle 2: Enhancing our staff and infrastructure

Guiding Principle 3: Enhancing the structure of our system by using data with continuous quality improvement



Multi Layered Journey to Prevention

Concurrent prevention efforts



Child Welfare: 2021 Proposed Legislation

House

- **HB 2103** - Provide staff support for Governor's Child Foster Care Advisory Commission, modifies membership and provides reimbursement to members
- **HB 2146** - Prevents minors from being charged with “prostitution” when they are victims of sex trafficking & removes the term “prostitution” when referring to sexual contact with a minor
- **HB 2104** - Changes the criteria for how a foster parent becomes a “current caretaker”, which allows for additional consideration as it relates to permanency options & closes a gap in law that allowed a youth to be returned to a parent without a hearing under specific circumstances

Senate

- **SB 84** - A placeholder that may require use to incorporate components of the state’s 5-year plan which has been submitted for federal approval, as part of the Family First Prevention Services Act
- **SB 85** - Consists of technical fixes regarding Qualified Residential Treatment Programs, this bill expands on timelines for placement, updates language around nursing, and clarifies expectations for telehealth and transportation

Self-Sufficiency Programs

Director Dan Haun

What we do

Self-Sufficiency Programs serve Oregonians of all ages through a variety of programs and partnerships. Benefits and services offered provide a safety net of services, family stability and a connection to careers aimed at reducing poverty in Oregon and stopping the cycle of poverty for the next generation.

Self-Sufficiency: Areas of Focus



**Safety
Net**

Safety Net – housing, food security, income, transportation, childcare, clothing



**Family
Stability**

Family Stability – medical access, physical health, emotional health, substance use, school engagement, social support, safety, parent education



**Connect
to
Careers**

Connection to Careers – training and education, learning environment, communication, workplace skills, work experience

Self-Sufficiency: Overview of Programs



Employment Related Day Care (ERDC)



Temporary Assistance for Domestic Violence Survivors (TA-DVS) / Co-Located Advocates



Supplemental Nutrition Assistance Program (SNAP)



Refugee Program



Temporary Assistance for Needy Families (TANF)

Self-Sufficiency: Oregonians Served

900,000

Oregonians were served by SNAP (2020)

19,835

Families were served by TANF (FY 19-20)

12,901

Families were served by ERDC (FY 19-20)

11,038

Survivors utilized Co-Located Advocates (FY 19-20)

3,608

Families utilized TA-DVS supports (FY 19-20)

Self-Sufficiency: 2021 Proposed Investments

\$10 Million Investment for Survivors of Domestic Violence and Sexual Assault

SIP was developed in partnership with the Governor's Office, the Oregon Tribes, culturally specific Domestic Violence and Sexual Assault (DVSA) providers and our partner DVSA providers statewide.

SIP recognizes that tribes and culturally specific organizations know their communities best and survivors know their circumstances best.

Survivor Investment Partnership (SIP) Policy Option Package (POP) #130



The SIP POP was put forward by the Oregon Department of Human Services' (ODHS) Self-Sufficiency Program (SSP) and is included as a \$10M investment in the Governor's Recommended Budget. SIP was developed in partnership with the Governor's Office, the Oregon Tribes, culturally specific Domestic Violence and Sexual Assault (DVSA) providers and our partner DVSA providers statewide.

SIP recognizes that tribes and culturally specific organizations know their communities best and survivors know their circumstances best.

Increase accessibility and meaningful financial support for survivors

The intent of the SIP POP is to increase the accessibility of advocacy services and meaningful financial support to survivors of domestic violence and sexual assault including Tribal members, individuals without children, and vulnerable populations.

Increase autonomy and resources for providers

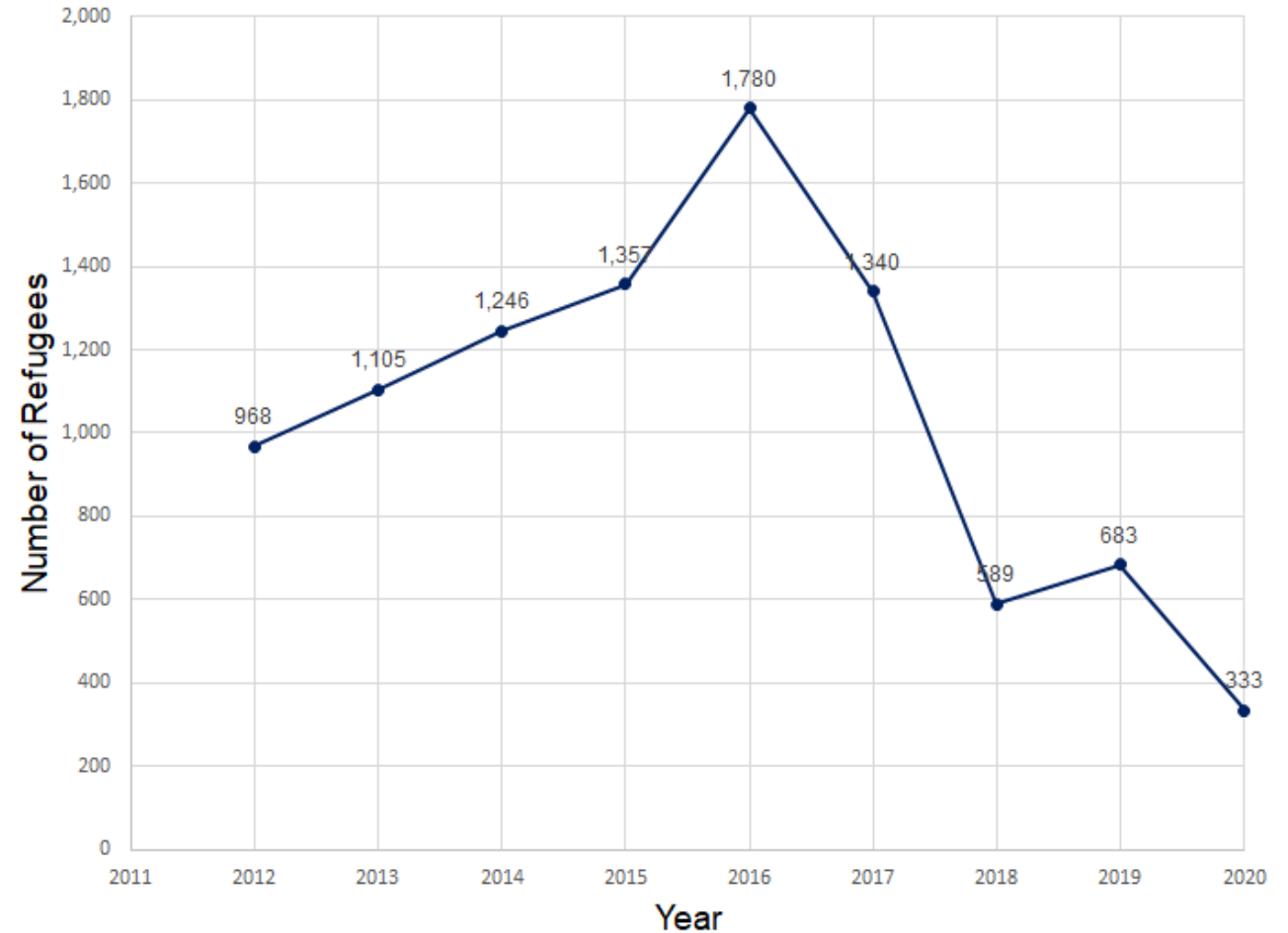
The funding gives tribes and organizations autonomy on how to administer their programs and provides survivors the ability to decide which supports they need to stay safe and maintain stability. In addition to serving survivors in a more culturally holistic way and providing resources for those who may be ineligible for the Temporary Assistance for Domestic Violence Survivors (TA-DVS) Program, a portion of the funds will support the administrative costs of overseeing the program.

Self-Sufficiency: 2021 Proposed Investments

\$2 Million Refugee Program Investment

This investment would preserve capacity to deliver services to refugees resettling in Oregon.

Total Oregon Refugee Arrivals (2011 - 2020)



Vocational Rehabilitation

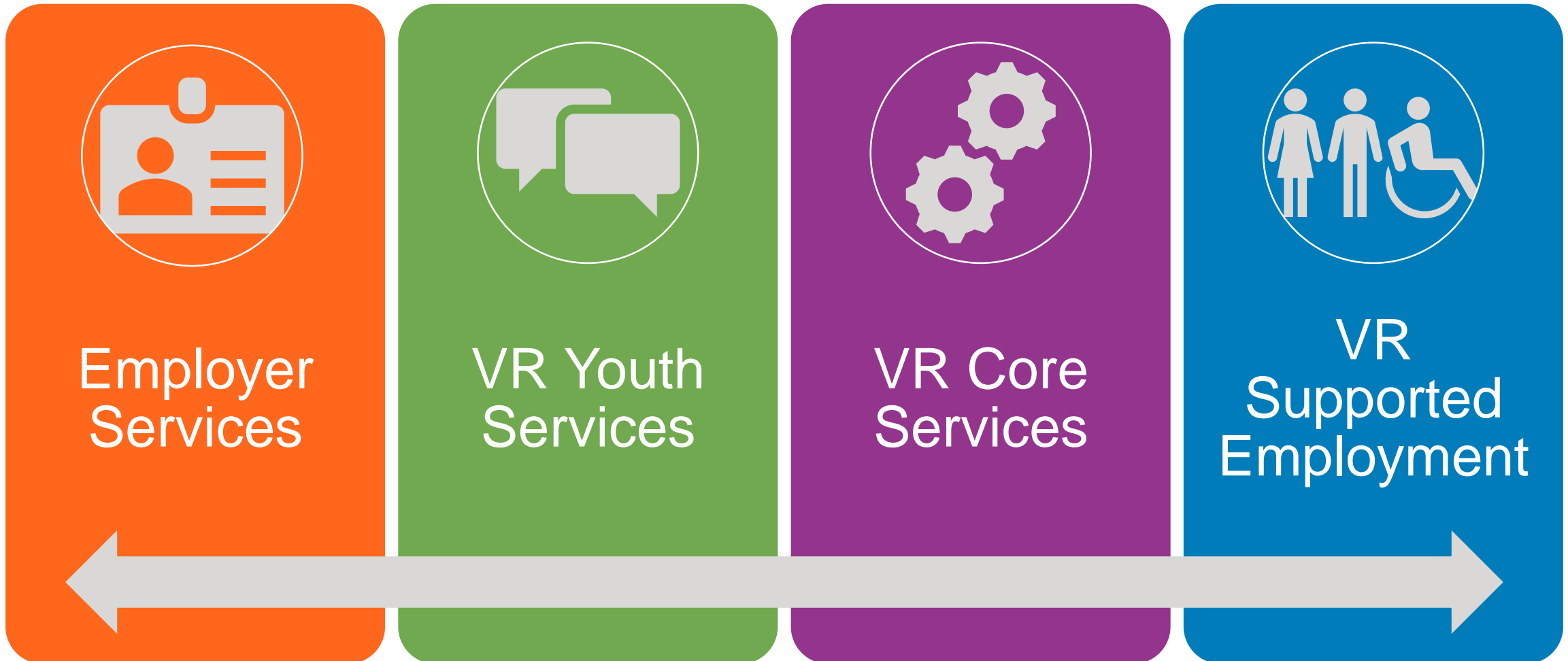
Director Keith Ozols

Celebrating 100 years!

- **2020 marks the 100th anniversary of the first federally funded program to assist people with disabilities reintegrate into community-based employment.**
- **Vocational Rehabilitation (VR) is a valuable part of building the well-being and expanding the inclusion and equity within communities by working alongside employers and those with disabilities.**



VR Provides 4 Key Program Services



What is Vocational Rehabilitation (VR)?

- VR is a federal-state program that helps people who have physical or mental disabilities get or keep a job. VR is committed to helping people with disabilities achieve competitive integrated employment
- **VR provides:**
 - Medical and Psychological Assessment
 - Career Counseling and Guidance
 - Work Experience While in High School
 - Training and Education After High School
 - Job-site Accommodations
 - Job Placement and Coaching
 - On-the-Job Training
 - Supported Employment for the most significantly disabled
- **Funds are supplied jointly by the federal and state governments with an 80/20 match.**



Pre-Employment Transition Services (Pre-ETS)

- Workforce Innovation and Opportunity act (require VR to spend 15% of federal grant on Pre-ETS)
- Pre-ETS are services built to serve each client's unique needs
- Pre-ETS are:
 - Job Exploration and Counseling
 - Work-based learning experiences
 - Counseling on postsecondary education and transition programs
 - Workplace readiness training
 - Instruction in self-advocacy



Employer Services Include



Diversity and inclusion education information and resources



Recruit and refer qualified applicants to your business



Provide help with accommodation needs



Establish long-term business relations and supports



Training and technical assistance: Provide disability awareness, etiquette and tailored trainings



Assistive Technology

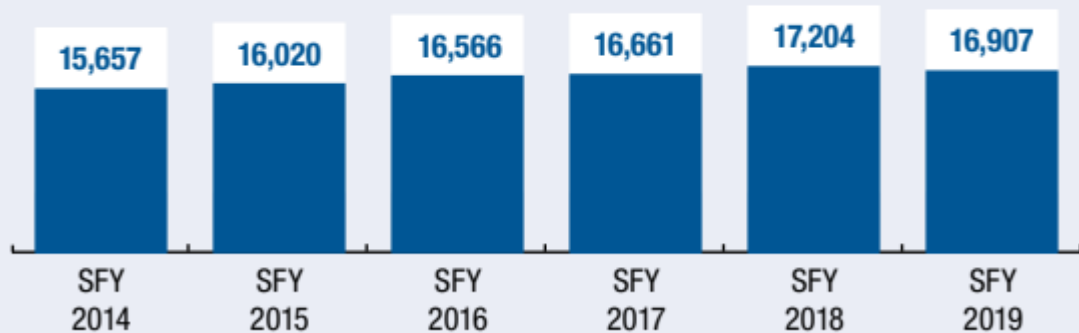


On the Job Training Agreements

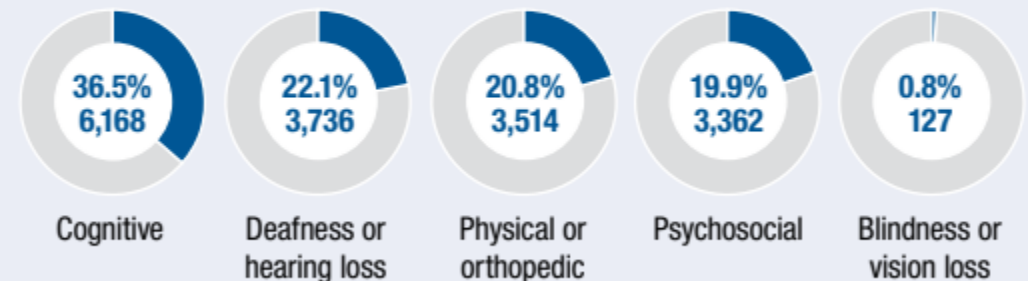
Who We Serve

- We serve all 36 counties in Oregon
- VR helps high school students and adults of all ages to find or advance in employment
- 25.6% of adults in Oregon have some type of disability
- Before pandemic, 2,386 consumers were searching for work through VR
- 8,894 students with disabilities received VR's Pre-Employment Transition Services last year

Total clients served



Number and percent of clients served by primary disabling condition, SFY 2019



COVID-19 Pandemic and Wildfire Response

- **During COVID-19:**
 - Immediately moved staff to virtual operations
 - Created system to conduct intakes online
 - With State Rehabilitation Council, created COVID-19 resources web page for clients and partners
 - Provided additional payments to our vendors to maintain capacity
 - Created innovative at-home activities for youth to safely simulate work experiences
- **During the wildfires, our counselors reached out to those individuals who were impacted to help refer them to other services**
- **Looking forward, VR anticipates being a vital resources for those who are ready to get back into the workforce**

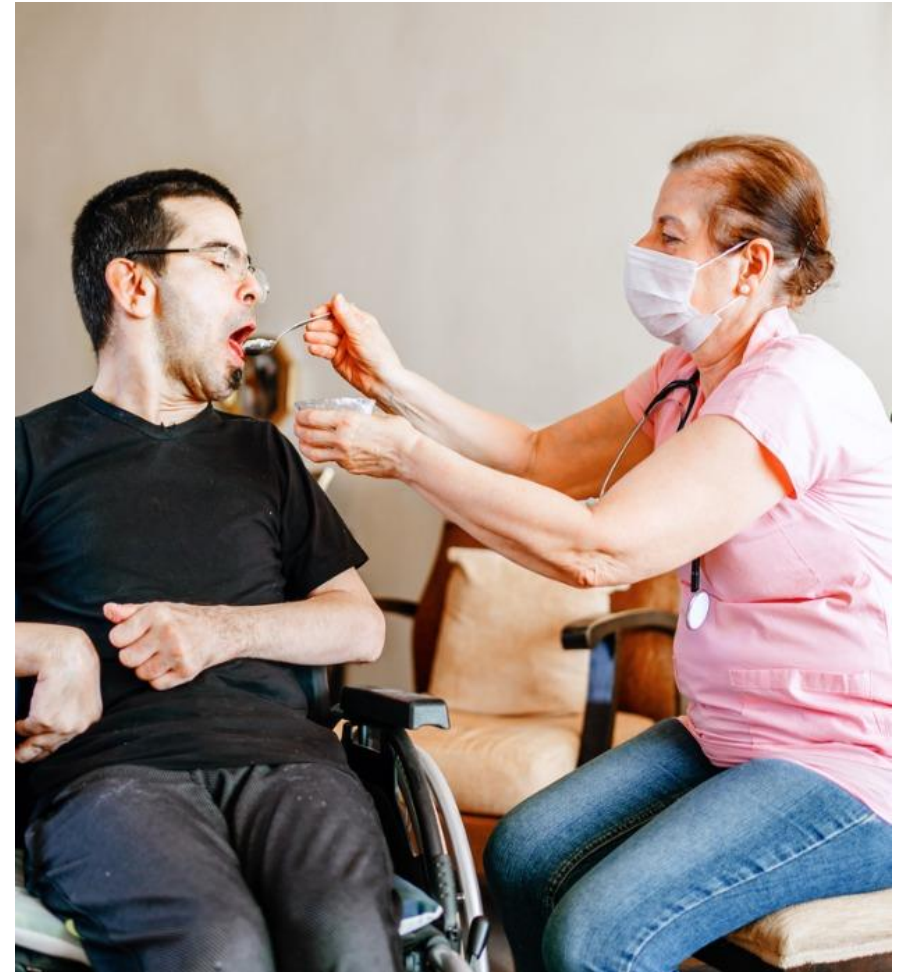


Office of Developmental Disabilities Services

Director Lilia Teninty

Who we are

- The **Office of Developmental Disabilities Services (ODDS)** provides supports across the lifespan to Oregonians who experience intellectual and developmental disabilities (I/DD).
- Oregon's system is built on critical partnerships between local governments, non-profits, provider agencies, self-advocates and families to help persons with I/DD to live successfully in their communities.
- ODDS oversees the system, runs the Stabilization and Crisis Unit and provides case management for children with significant needs.
- Community Developmental Disabilities Programs and Brokerages support all other children and adults with I/DD.



Why our work matters

- **We support people with I/DD to live full lives in their communities**, not segregated from others.
- We strive to support choices of individuals with I/DD and their families by promoting and providing **services that are person-centered and directed**.
- **Kids with I/DD grow up with the same expectations as any other child** – to become contributing members of their communities.



Queena and Danny live independently in their own apartment, supported by the Harney County CDDP.

Who we serve

- An individual must meet financial eligibility and:
 - Experience an **intellectual disability** (IQ 75 or below) and limited ability to handle day-to-day activities; or
 - Experience a **developmental disability**, including autism, down syndrome and cerebral palsy.
- **We serve about 31,200 people** who experience I/DD.
 - **9,900 children**
 - **21,300 adults**



Equity in ODDS

- Oregonians with I/DD, like any other Oregonians, deserve to live lives free of ableism, racism, sexism, ageism and other forms of discrimination.
- ODDS equity work includes:
 - Developing strategies for workforce diversity around recruitment, on-boarding and retention
 - Improving language access
 - Translating director's messages into the five key languages used by people receiving I/DD services
 - Implementing service equity-based framework for policy development
 - Requiring in contract that Community Developmental Disabilities Programs and Brokerages develop service equity assessments and plans
- We recognize that **we have more work to do** to improve equity in ODDS. This work will need to take place in partnership with people with I/DD, their families and communities.

Office of Developmental Disability Services: 2021 Proposed Legislation

House

- **HB 2151** - Establishes Task Force on the State as a Model Employer Program for the employment of people with I/DD and codifies the program within the Oregon Department of Human Services
- **HB 2105** - Updates Oregon law to require consideration of Supported Decision Making as an alternative to the appointment of a fiduciary for a person with a disability


Senate

- **SB 86** - Gives authority to consider provider's performance in other states when evaluating licensing
- **SB 88** - Corrects references created in SB 20 (2019)
- **SB 89** - Clarifies age of youth in I/DD foster homes and residential programs as 17 years of age or under, correcting error in SB 243 (2017)
- **SB 90** - Protects client privacy by exempting from disclosure addresses of adults with I/DD who reside in adult foster homes and residential programs

Aging and People with Disabilities

Interim Director Mike McCormick

Aging and People with Disabilities (APD)



Aging & Disability Resource Connection	Eligibility	Disability Determination Services	Long-Term Services & Supports	State Unit on Aging & Older Americans	Facility Licensing & Regulation	Adult Protective Services
Main entry point for services via phone and online	Apply for Medicaid, SNAP & Medicare Assistance Programs	Helping people connect with Social Security Disability Insurance (SSDI) or Supplemental Security Income (SSI)	Supports for People in need of nursing home level of care	Meals, personal care services, nutrition education, transportation	Licensing, Registering, Regulatory/ corrective action	Investigates abuse including physical, emotional, financial and self neglect
127,710 referrals made last year to resources	173,000 people receive ongoing medical assistance	33,617 cases decided	36,450 in Medicaid Long Term Services and Supports	217,000 receive services	38,100 reside in licensed long-term care settings	15,171 allegations of abuse investigated

Questions & Answers

Thank you!
