



OREGON DEPARTMENT OF VETERANS' AFFAIRS AGENCY OVERVIEW

House Committee on Veterans and Emergency Preparedness | 26 January 2021

Kelly Fitzpatrick, Director



THE MISSION CONTINUES

SERVING AND HONORING VETERANS IN OREGON



OUR VISION

Veterans and their families thrive in Oregon.

OUR MISSION

ODVA serves and honors veterans through our leadership, advocacy and strong partnerships

OUR VALUES

Respect, Integrity,
Stewardship and Excellence





1 OUT OF 14

OREGONIANS IS A VETERAN

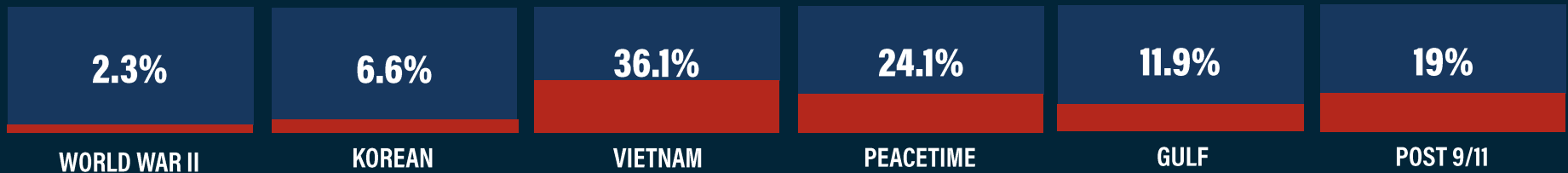


300,573

OREGON VETERAN POPULATION

76% WARTIME

OREGON VETERAN POPULATION BY ERA (AS OF SEPT. 2019)





FEDERAL VA EXPENDITURES IN OREGON

\$3.18 BILLION
TOTAL FY 19 VA EXPENDITURES IN OREGON



\$1.4 Billion

Health Care Expenditures



\$1.52 Billion

Disability Compensation and Pension Payments



\$160 Million

Education Payments



**HOME
LOAN
PROGRAM**



**STATEWIDE
VETERAN SERVICES**



**AGING
VETERAN SERVICES**



**OREGON
VETERANS'
HOMES**

CORE OPERATIONS



ODVA HOME LOAN PROGRAM

\$47 MILLION

In ODVA home loans were made to Oregon veterans in calendar year 2020.



142 Veterans

purchased homes using ODVA's Veteran Home Loan in 2020.



\$305 Million

In home loan portfolio and 1,571 units under servicing.

PROGRAM OVERVIEW

- Oregon is one of only five states that offers a veteran home loan program
- This Oregon benefit is separate and distinct from the federal VA Home Loan Guaranty
- More than \$8 billion in low-interest home loans to more than 336,000 veterans since 1945

BENEFIT

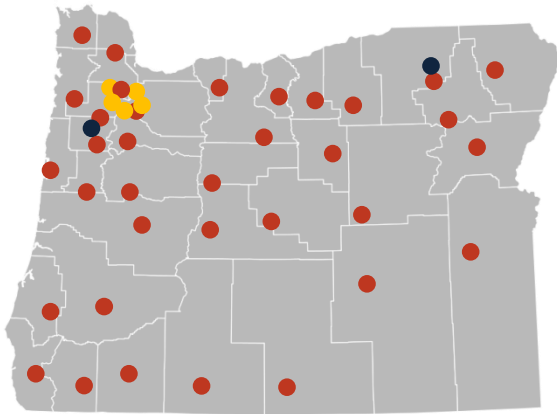
- Owner-occupied, single family residence
- Borrow up to \$548,250 (Fannie Mae limit as of 2021)
- Purchase only (no refinancing)
- Up to four home loans (non-concurrent) over veterans' lifetime
- Current rate: 30-year fixed rate loan is 2.250% with no loan origination fee for QVMB eligible veterans

DELIVERY

- ODVA is self-funded and acts as the lender and servicer of OrVet home loans
- Partner with Oregon brokers and lenders to originate OrVet home loans across the state



STATEWIDE VETERAN SERVICES



21,267 Claims

Were filed under ODVA's Powers of Attorney in FY 2019.



New Powers of Attorney

8,447 new Powers of Attorney were filed in FY 2019.



Grants and Partnerships

Veteran Services implemented and partnered to award four grant programs to deliver direct services to veterans.

PROGRAM OVERVIEW

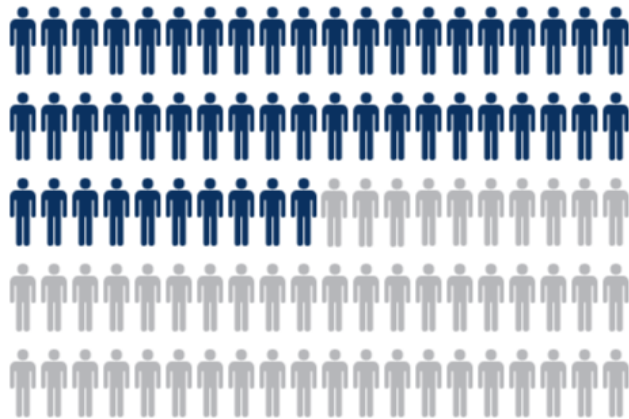
- Submits state and county claims that are under ODVA's power of attorney and provides appeals representation for veterans
- Provides training and accreditation for veteran service officers representing Oregon veterans under ODVA's power of attorney
- Grants and emergency aid
- Outreach to underserved veterans (women, LGBTQ, incarcerated, students, tribal)
- Partnerships with federal and state agencies, counties and tribal nations

BENEFIT

- Access to claims representation and benefit assistance in every county of the state
- Accredited network of veteran service officers trained to develop claims that result in higher rating decisions
- Grants provide veterans access to resources and services in their local communities
- Traditionally underserved veterans are receiving specialized assistance to obtain representation and advocacy they have previously not been able to access.
- Leverages existing state services to assist veterans across the state
- Reduces need for back-end safety net services



AGING VETERAN SERVICES



51% OF OREGON VETERANS AGE 65 YEARS OR OLDER



\$1 Million Per Month

ODVA's Representative Payee services pay nearly \$1 million in expenses per month on behalf of Oregon veterans.



Assets Under Management

ODVA manages approximately \$25.5 million in assets for veterans under conservatorship.

PROGRAM OVERVIEW

- Aging Veteran Services is a new program area, established in 2015
- Focuses resources and outcomes in serving the changing needs of veterans as they age
- Population estimates for veterans aged 65 and older will remain the majority population for the next two decades
- Conservatorship program began in 1965, Representative Payee services began in 2015

BENEFIT

- Nearly 300 veterans receive assistance in managing their financial affairs either through an appointed representative payee or a court appointed conservator
- Long-term skilled nursing and rehabilitative care for veterans, their spouses and Gold Star parents
- Specialized volunteer and outreach advocates conduct local outreach to aging veterans to educate and connect veterans to benefits
- Claims assistance and advocacy focused on the needs of aging veterans



OREGON VETERANS' HOMES



Both Veterans' Homes have received quality achievement awards from the American Health Care Association



447 Residents

Received skilled-nursing care at Oregon Veterans' Homes in 2019.



Veterans Save

The Homes on average charge \$105 less per day than the average Oregon private pay rate.

PROGRAM OVERVIEW

- Earned benefit available to veterans, their spouses and Gold Star Parents
- Homes in The Dalles and Lebanon provide skilled and long-term nursing care with endorsed memory care services if needed
- Care provided by staff who understand and honor the unique needs of the men and women who served our country

BENEFIT

- Highest quality of care and lower care cost to veterans and qualified family members
- Culture of camaraderie, understanding and respect by the veterans for each other due to their shared military experiences
- ODVA's Veterans' Homes represent two of the eleven nursing homes in Oregon with a memory care endorsement
- Access to claims representation and benefit assistance by service officers who focus on the needs of veterans who served during the Vietnam, Korean and WWII wars



JOURNEY OF A VETERANS CLAIM



2 TRIBAL VETERAN SERVICE OFFICES; 36 COUNTY VETERAN SERVICE OFFICES; 5 NATIONAL SERVICE OFFICES



**CLAIMS IN OREGON SUBMITTED BY ODVA TO THE FEDERAL VA
AND VETERANS ARE REPRESENTED UNDER ODVA'S POWER OF ATTORNEY**



VA



U.S. Department
of Veterans Affairs

RATING DECISION BASED ON CODE OF FEDERAL REGULATIONS, TITLE 38



\$127 MILLION PER MONTH TO OREGON VETERANS IN DISABILITY COMPENSATION AND PENSION PAYMENTS

QUESTIONS?



OREGON DEPARTMENT
of **VETERANS' AFFAIRS**

Proudly serving veterans since 1945

Learn about veteran benefits at www.oregon.gov/odva or call 800-692-9666



ADDITIONAL INFORMATION: ODVA WEBSITE

- **ODVA Home Page** | Access agency social media and subscribe to emails
www.oregon.gov/odva
- **ODVA COVID Veteran Resource Navigator**
www.oregon.gov/odva/COVID/Pages/default.aspx
- **CVSO Directory**
www.oregon.gov/odva/Services/Pages/County-Services.aspx
- **Oregon Veterans' Homes**
www.oregon.gov/odva/Vets-Homes/Pages/default.aspx
- **ORVET Home Loans**
www.oregon.gov/odva/Home-Loans/Pages/default.aspx
- **Social Media**
www.oregon.gov/odva