

Strategic Campaign 2020-2021

Commitment 1

We will join with community partners to improve services and outcomes for people who are underserved, vulnerable, or marginalized; and we will develop effective, supportive, and creative solutions to respond to their legal needs.

Initiatives

- 2.1 We will participate in statewide efforts to examine how to best meet the needs of Oregonians with **mental and behavioral health challenges** and develop best practices for courts to use in cases where those challenges must be addressed.
- 2.2 We will continue to examine the impacts of **finances and fees**, develop best practices for their imposition, and take affirmative steps to ensure that they do not create unnecessary barriers or disproportionate outcomes.
- 2.3 We will seek funding to launch a **conservatorship pilot project** to audit court-ordered conservatorships and ensure that the assets of people who are unable to manage their financial affairs are protected from waste or fraud.
- 2.4 We will launch a **juvenile delinquency** improvement program.
- 2.5 We will continue efforts to expand **problem-solving courts**, such as veteran, family, and mental health treatment courts.

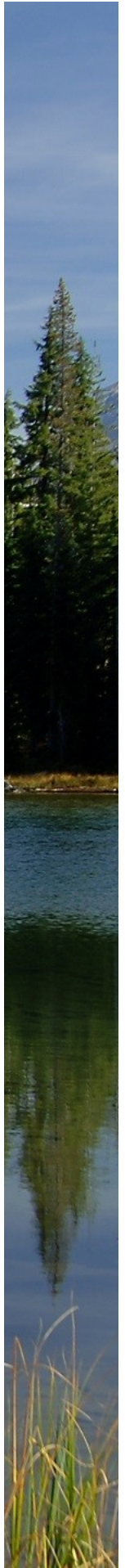
Commitment 2

We will improve access to justice by eliminating barriers; continuing to simplify and streamline our processes and forms; enhancing service options; leveraging technology; improving interpreter services; and advocating for resources to keep courts open, safe, and secure.

Initiatives:

- 2.1 We will launch and participate in collaborative initiatives to better serve **self-represented litigants** throughout the state.
- 2.2 We will explore the use of **technology** to improve our communications with, and services for, all court users, including those with challenges due to limited time, location, or capacity.
- 2.3 We will launch initiatives to improve OJD's ability to recruit, retain, and engage **interpreters**, and increase multi-language services across the state.
- 2.4 We will examine, assess, and advocate for **adequate resources** to keep courts open, safe, secure, and responsive to the needs of Oregonians.





Commitment 3

We will enhance the public's trust and confidence in Oregon's state government, including the judicial branch, by listening and responding to the needs of those we serve; holding ourselves to high standards; and communicating the role of our courts in providing justice for all.

Initiatives:

- 3.1. We will launch community **outreach and engagement** initiatives in all judicial districts, with the goal of listening and responding to the needs of those who rely on our courts.
- 3.2. We will expand **transparency and public education** by communicating the work of our courts.
- 3.3. We will develop data-driven **performance measures** and analyze our effectiveness.
- 3.4. We will assist the **Office of Public Defense Services** in its efforts to monitor attorney caseloads and performance.
- 3.5. We will pursue the resources necessary to ensure that our judicial branch is on **sound financial footing** for the next generation of Oregonians.

Commitment 4

We will create a workplace and courthouse culture that is supportive, inclusive, welcoming, and affirming; that embraces diversity; and where all people can thrive and are treated with respect and dignity.

Initiatives:

- 4.1. We will provide judges and staff with ongoing education and training in the areas of **diversity, equity, and inclusion**.
- 4.2. We will offer OJD-led education and training to all **court security personnel** in the areas of diversity, equity and inclusion.
- 4.3. We will launch initiatives to enhance workplace **collaboration**, peer-to-peer engagement, and wellness among staff and judges.
- 4.4. We will begin to develop a **statewide core curriculum** for OJD staff and judges that includes education and training on the role of courts in our democracy, the mission of OJD, and how to provide procedural justice, increase civility, and best serve those who use our courts.

For more information, contact Nancy Cozine, State Court Administrator (nancy.cozine@ojd.state.or.us) or Erin Pettigrew, Access to Justice Counsel (erin.m.pettigrew@ojd.state.or.us); or call 503-986-5500.