

From: [Richard Gaffield](#)
To: [Exhibits SGGEP](#)
Subject: SB 1659 hearing
Date: Saturday, February 8, 2020 10:42:42 AM

I moved into apt #314 at [8719 SE Monterey Ave. Happy Valley, 97086](#) 11/2/17. My '92 Subaru was towed by 21st Century Towing from the loading zone at the Town Center Station apts while I was unloading it by myself that day. It was unattended when I was taking boxes upstairs.

A week later the same towing company towed my '92 Subaru from the parking lot because they claimed my parking permit wasn't in view. A photo was shown to the manager when I complained the next day. It was taken to the 21st Century Towing lot on Congress Ave. I didn't remove the permit from the rear view mirror from the time I first placed it there after I received it from the management after I signed the lease. When I picked up the car the permit wasn't in the car, and my driver's side door was unlocked. My suspicion was someone unlocked the door and removed the parking permit. There is a record of someone "picking" the door lock at the sheriff's office last summer when I reported it stolen. It was found ransacked at the laundromat up the street the following day.

The fees for the 2 tows totaled over \$450. Almost half of what I paid for the car 2 years ago, and 2/3 of my monthly rent. I lived in NYC, Manhattan, for 40 years, owned a car there for almost 20, and nothing like this ever happened to me in that time. Two questionable tows in less than 2 weeks. I moved here from 8800 SE Causey Loop where my car was broken into once and stolen once ransacked and left at a laundromat up the street. I was happy to get it back. I lived in NYC, Manhattan, for 40 years, owned a car there for almost 20, and nothing like this ever happened to me. Two questionable tows in less than 2 weeks, and 3 car thefts in 3 years. The 3rd time it was stolen I didn't get it back.

Just recently 7 cars, including my '98 Subaru which replaced the 3 times stolen '92, were towed by 21st Century Towing from the same Town Center Station apartment parking lot in the middle of the night. The reason stated was that there was no handwritten "P" on the parking permit. 6 of us were able to retrieve our cars without paying the towing fee because our apt managers explained to the towing company that the "P" wasn't required.

Yesterday a tenant's car was towed because the rear view mirror that held his permit was broken and on the front seat. I don't know how that turned out.

Thank you,
Richard Gaffield
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