

# House Bill 3232

Sponsored by Representative SALINAS; Representative HERNANDEZ

## SUMMARY

The following summary is not prepared by the sponsors of the measure and is not a part of the body thereof subject to consideration by the Legislative Assembly. It is an editor's brief statement of the essential features of the measure **as introduced**.

Establishes Health Care Interpreter Board within Health Licensing Office. Directs office to issue license to practice health care interpretation to qualified applicant.  
Takes effect on 91st day following adjournment sine die.

## A BILL FOR AN ACT

1  
2 Relating to health care interpretation; creating new provisions; amending ORS 414.625, 676.150,  
3 676.565, 676.568, 676.579, 676.595, 676.608, 676.612, 676.613, 676.616, 676.622, 676.850 and 676.992;  
4 and prescribing an effective date.

5 Whereas the State of Oregon recognizes the practice of health care interpretation as integral  
6 to improving health outcomes for persons with limited English proficiency; and

7 Whereas it is the policy of the Legislative Assembly to require the use of health care inter-  
8 preters certified or qualified by the Oregon Health Authority whenever possible to ensure accurate  
9 and adequate provision of health care to persons with limited English proficiency; and

10 Whereas health care interpreters may be certified or qualified, the incentive to be certified or  
11 qualified is limited by the failure to perceive health care interpretation as a medical profession; and

12 Whereas it is in the public interest to support the profession of health care interpretation; and

13 Whereas mandatory licensure programs aim to improve public safety; and

14 Whereas the purpose of this 2019 Act is to regulate the profession of health care interpretation;  
15 and

16 Whereas nothing in this 2019 Act abridges, limits or changes the right of a person with limited  
17 English proficiency to use a health care interpreter of the person's choice, regardless of whether the  
18 interpreter is licensed; now, therefore,

19 **Be It Enacted by the People of the State of Oregon:**

### **SECTION 1. As used in sections 1 to 8 of this 2019 Act:**

20 (1) **"Health care interpretation" means to accurately, within the context of health care:**

21 (a) **Interpret the oral statements of a person with limited English proficiency, or the**  
22 **statements of a person who communicates in sign language, into English; and**

23 (b) **Interpret the oral statements of other persons into the language of the person with**  
24 **limited English proficiency or into sign language.**

25 (2) **"Licensed health care interpreter" means a person licensed to practice health care**  
26 **interpretation under section 2 of this 2019 Act.**

27 (3) **"Person with limited English proficiency" means a person who identifies as being, or**  
28 **is evidently, unable to speak, read or write in English at a level that enables the person to**  
29 **understand health-related information communicated in English.**

30 **SECTION 2. (1) The Health Licensing Office shall issue a license to practice health care**  
31

**NOTE:** Matter in **boldfaced** type in an amended section is new; matter *[italic and bracketed]* is existing law to be omitted.  
New sections are in **boldfaced** type.

1 interpretation to an applicant who:

- 2 (a) Is at least 18 years of age;
- 3 (b) Pays a licensure fee established under ORS 676.576; and
- 4 (c) Submits to the office:

5 (A) Proof of certification or qualification as a health care interpreter issued under ORS  
6 413.558; or

7 (B) Proof of authorization as a health care interpreter from a national authorizing or-  
8 ganization if the Health Care Interpreter Board adopts rules to accept proof of authorization  
9 from a national authorizing organization.

10 (2) A license issued under this section is valid for two years from the date of issuance.

11 (3) The office, in consultation with the board, may adopt rules to carry out this section,  
12 including rules regarding renewal of licenses issued under this section.

13 **SECTION 3.** A licensed health care interpreter shall comply with the code of ethics and  
14 care standards established by the Health Care Interpreter Board by rule under section 7 of  
15 this 2019 Act.

16 **SECTION 4.** A person may not practice health care interpretation, purport to practice  
17 health care interpretation or use the title “licensed health care interpreter” unless the per-  
18 son is licensed under section 2 of this 2019 Act.

19 **SECTION 5.** In the manner prescribed in ORS chapter 183 for contested case hearings  
20 and in consultation with the Health Licensing Office, the Health Care Interpreter Board may  
21 impose a form of discipline specified in ORS 676.612 against any person practicing health care  
22 interpretation for any of the grounds listed in ORS 676.612 and for any violation of sections  
23 1 to 8 of this 2019 Act, or the rules adopted under sections 1 to 8 of this 2019 Act.

24 **SECTION 6.** (1) The Health Care Interpreter Board is established within the Health Li-  
25 censing Office. The board consists of nine members appointed by the Governor and subject  
26 to confirmation by the Senate in the manner provided in ORS 171.562 and 171.565. All mem-  
27 bers of the board must be residents of this state. Of the members of the board:

28 (a) Three must be individuals who meet the requirements for qualification or certification  
29 as a health care interpreter under ORS 413.558;

30 (b) Two must be members of the public, at least one of whom is a person with limited  
31 English proficiency;

32 (c) One must be a licensed health care practitioner;

33 (d) One must be a representative of a professional association representing health care  
34 interpreters;

35 (e) One must be a representative of a health care interpreter agency; and

36 (f) One must be a representative of a health insurer.

37 (2) In appointing members to the board, the Governor shall strive to balance the repre-  
38 sentation on the board according to:

39 (a) Geographic areas of this state; and

40 (b) Ethnic group.

41 (3)(a) The term of office of each member is three years, but a member serves at the  
42 pleasure of the Governor. The terms must be staggered so that not more than three terms  
43 end each year. Vacancies shall be filled by the Governor by appointment for the unexpired  
44 term. A member shall hold the member’s office until the appointment and qualification of a  
45 successor. A member is eligible for reappointment. If a person serves two consecutive full

1 terms, a period of at least three years must elapse before the person is again eligible for  
2 appointment to serve on the board.

3 (b) A member shall be removed immediately from the board if, during the member's  
4 term, the member:

5 (A) Is not a resident of this state;

6 (B) Has been absent from three consecutive board meetings, unless at least one absence  
7 is excused; or

8 (C) If the person was appointed under subsection (1)(a) of this section, no longer meets  
9 the requirements for qualification or certification as a health care interpreter under ORS  
10 413.558.

11 (4) Members of the board are entitled to compensation and expenses as provided in ORS  
12 292.495. The office may provide by rule for compensation to board members for the per-  
13 formance of official duties at a rate that is greater than the rate provided in ORS 292.495.

14 (5) The board shall:

15 (a) Elect a chairperson.

16 (b) Adopt rules to govern the proceedings of the board.

17 (c) Hold meetings at times and places that the board determines.

18 (6) A majority of the members of the board shall constitute a quorum.

19 **SECTION 7.** (1) The Health Care Interpreter Board shall adopt rules to:

20 (a) Establish a code of ethics and care standards for licensed health care interpreters.

21 (b) Require that an entity that employs or contracts for health care interpretation ser-  
22 vices employs or contracts with licensed health care interpreters.

23 (c) Establish a process for the issuance of licenses and renewal of licenses under section  
24 2 of this 2019 Act.

25 (2) The board may adopt:

26 (a) Rules to require licensed health care interpreters to complete continuing education.

27 (b) Other rules as necessary to carry out sections 1 to 8 of this 2019 Act.

28 **SECTION 8.** In addition to the powers otherwise granted by sections 1 to 8 of this 2019  
29 Act, the Health Licensing Office, in consultation with the Health Care Interpreter Board,  
30 may:

31 (1) Determine whether applicants meet the qualifications under section 2 of this 2019 Act  
32 and grant licenses to qualified applicants upon compliance with the rules of the board;

33 (2) Take any action necessary or proper to effect and carry out the duties required of the  
34 office under sections 1 to 8 of this 2019 Act; and

35 (3) Accept and expend donations, contributions and grant funds for the purposes of  
36 sections 1 to 8 of this 2019 Act.

37 **SECTION 9.** ORS 676.150, as amended by section 19, chapter 61, Oregon Laws 2018, is amended  
38 to read:

39 676.150. (1) As used in this section:

40 (a) "Board" means the:

41 (A) State Board of Examiners for Speech-Language Pathology and Audiology;

42 (B) State Board of Chiropractic Examiners;

43 (C) State Board of Licensed Social Workers;

44 (D) Oregon Board of Licensed Professional Counselors and Therapists;

45 (E) Oregon Board of Dentistry;

- 1 (F) Board of Licensed Dietitians;
- 2 (G) State Board of Massage Therapists;
- 3 (H) Oregon Board of Naturopathic Medicine;
- 4 (I) Oregon State Board of Nursing;
- 5 (J) Long Term Care Administrators Board;
- 6 (K) Oregon Board of Optometry;
- 7 (L) State Board of Pharmacy;
- 8 (M) Oregon Medical Board;
- 9 (N) Occupational Therapy Licensing Board;
- 10 (O) Physical Therapist Licensing Board;
- 11 (P) Oregon Board of Psychology;
- 12 (Q) Board of Medical Imaging;
- 13 (R) State Board of Direct Entry Midwifery;
- 14 (S) State Board of Denture Technology;
- 15 (T) Respiratory Therapist and Polysomnographic Technologist Licensing Board;
- 16 (U) Oregon Health Authority, to the extent that the authority licenses emergency medical ser-
- 17 vices providers;
- 18 (V) Oregon State Veterinary Medical Examining Board; *[or]*
- 19 (W) State Mortuary and Cemetery Board; **or**
- 20 **(X) Health Care Interpreter Board.**
- 21 (b) "Licensee" means a health professional licensed or certified by or registered with a board.
- 22 (c) "Prohibited conduct" means conduct by a licensee that:
- 23 (A) Constitutes a criminal act against a patient or client; or
- 24 (B) Constitutes a criminal act that creates a risk of harm to a patient or client.
- 25 (d) "Unprofessional conduct" means conduct unbecoming a licensee or detrimental to the best
- 26 interests of the public, including conduct contrary to recognized standards of ethics of the licensee's
- 27 profession or conduct that endangers the health, safety or welfare of a patient or client.
- 28 (2) Unless state or federal laws relating to confidentiality or the protection of health information
- 29 prohibit disclosure, a licensee who has reasonable cause to believe that another licensee has en-
- 30 gaged in prohibited or unprofessional conduct shall report the conduct to the board responsible for
- 31 the licensee who is believed to have engaged in the conduct. The reporting licensee shall report the
- 32 conduct without undue delay, but in no event later than 10 working days after the reporting licensee
- 33 learns of the conduct.
- 34 (3) A licensee who is convicted of a misdemeanor or felony or who is arrested for a felony crime
- 35 shall report the conviction or arrest to the licensee's board within 10 days after the conviction or
- 36 arrest.
- 37 (4) The board responsible for a licensee who is reported to have engaged in prohibited or un-
- 38 professional conduct shall investigate in accordance with the board's rules. If the board has rea-
- 39 sonable cause to believe that the licensee has engaged in prohibited conduct, the board shall present
- 40 the facts to an appropriate law enforcement agency without undue delay, but in no event later than
- 41 10 working days after the board finds reasonable cause to believe that the licensee engaged in pro-
- 42 hibited conduct.
- 43 (5) A licensee who fails to report prohibited or unprofessional conduct as required by subsection
- 44 (2) of this section or the licensee's conviction or arrest as required by subsection (3) of this section
- 45 is subject to discipline by the board responsible for the licensee.

1 (6) A licensee who fails to report prohibited conduct as required by subsection (2) of this section  
2 commits a Class A violation.

3 (7) Notwithstanding any other provision of law, a report under subsection (2) or (3) of this sec-  
4 tion is confidential under ORS 676.175. A board may disclose a report as provided in ORS 676.177.

5 (8) Except as part of an application for a license or for renewal of a license and except as pro-  
6 vided in subsection (3) of this section, a board may not require a licensee to report the licensee's  
7 criminal conduct.

8 (9) The obligations imposed by this section are in addition to and not in lieu of other obligations  
9 to report unprofessional conduct as provided by statute.

10 (10) A licensee who reports to a board in good faith as required by subsection (2) of this section  
11 is immune from civil liability for making the report.

12 (11) A board and the members, employees and contractors of the board are immune from civil  
13 liability for actions taken in good faith as a result of a report received under subsection (2) or (3)  
14 of this section.

15 **SECTION 10.** ORS 676.565, as amended by section 22, chapter 61, Oregon Laws 2018, is  
16 amended to read:

17 676.565. Pursuant to ORS 676.568, the Health Licensing Office shall provide administrative and  
18 regulatory oversight and centralized service for the following boards, councils and programs:

- 19 (1) Board of Athletic Trainers, as provided in ORS 688.701 to 688.734;
- 20 (2) Board of Cosmetology, as provided in ORS 690.005 to 690.225;
- 21 (3) State Board of Denture Technology, as provided in ORS 680.500 to 680.565;
- 22 (4) State Board of Direct Entry Midwifery, as provided in ORS 687.405 to 687.495;
- 23 (5) Respiratory Therapist and Polysomnographic Technologist Licensing Board, as provided in  
24 ORS 688.800 to 688.840;
- 25 (6) Environmental Health Registration Board, as provided in ORS chapter 700;
- 26 (7) Board of Electrologists and Body Art Practitioners, as provided in ORS 690.350 to 690.410;
- 27 (8) Advisory Council on Hearing Aids, as provided in ORS 694.015 to 694.170;
- 28 (9) Sex Offender Treatment Board, as provided in ORS 675.360 to 675.410;
- 29 (10) Long Term Care Administrators Board, as provided in ORS 678.710 to 678.820;
- 30 (11) Board of Licensed Dietitians, as provided in ORS 691.405 to 691.485;
- 31 (12) Behavior Analysis Regulatory Board, as provided in ORS 676.806;
- 32 (13) Board of Certified Advanced Estheticians, as provided in ORS 676.630 to 676.660;
- 33 **(14) Health Care Interpreter Board, as provided in sections 1 to 8 of this 2019 Act;**
- 34 ~~[(14)]~~ **(15)** Art therapy, as provided in ORS 681.740 to 681.758; and
- 35 ~~[(15)]~~ **(16)** Lactation consultation, as provided in ORS 676.665 to 676.689.

36 **SECTION 11.** ORS 676.568 is amended to read:

37 676.568. (1) The Health Licensing Office is responsible for the administration and regulatory  
38 oversight of the boards, councils and programs listed in ORS 676.565. The responsibilities of the of-  
39 fice include, but are not limited to:

- 40 (a) Budgeting;
- 41 (b) Record keeping;
- 42 (c) Staffing;
- 43 (d) Contracting;
- 44 (e) Consumer protection and investigating complaints;
- 45 (f) Establishing and collecting fees;

1 (g) Establishing and administering uniform application processes for the issuance of authori-  
 2 zations;

3 (h) Issuing and renewing authorizations;

4 (i) Subject to ORS 676.616 and 687.445 **and section 5 of this 2019 Act**, conditioning, limiting,  
 5 suspending, revoking or refusing to issue or renew an authorization or otherwise disciplining appli-  
 6 cants and authorization holders;

7 (j) Sanctioning any examination service provider, interpreter or proctor who is under contract  
 8 or agreement with the office and who compromises the security, confidentiality or integrity of ex-  
 9 aminations developed or conducted pursuant to the statutory authority of the boards, councils and  
 10 programs listed in ORS 676.565;

11 (k) Enforcing all administrative rules adopted under any statute the office is charged with en-  
 12 forcing, including board, council and program administrative rules establishing professional code of  
 13 conduct and practice standards, the scope of professional practice and requirements for obtaining  
 14 informed consent before providing certain services or performing any procedure on clients;

15 (L) Preparing, tracking and reporting office performance measures;

16 (m) Implementing regulatory streamlining initiatives to reduce regulatory burdens without com-  
 17 promising regulatory standards;

18 (n) Preparing and circulating printed and electronic materials for educating or otherwise as-  
 19 sisting applicants, authorization holders and the public;

20 (o) Adopting rules for the issuance of waivers or provisional authorizations to practice, and es-  
 21 tablishing special conditions of practice, during a state of emergency declared by the Governor un-  
 22 der ORS 401.165;

23 (p) Referring impaired practitioners to a diversion program approved or recognized by the office  
 24 and establishing criteria by rule for monitoring the impaired practitioner's progress and successful  
 25 completion of the program;

26 (q) Establishing requirements for additional education, training or supervised experience to  
 27 achieve compliance with the laws and rules governing professional practice;

28 (r) Establishing by rule continuing education requirements for renewal of an authorization if the  
 29 office determines that continuing education is appropriate for renewal of the authorization;

30 (s) Exempting from authorization requirements a person who provides services at charitable or  
 31 fund raising events, after the office has considered and evaluated the written request for an ex-  
 32 emption on an individual basis; and

33 (t) Establishing requirements by rule for the issuance of a provisional authorization for purposes  
 34 related to education or training.

35 (2) The enumeration of duties, functions and powers in subsection (1) of this section is not in-  
 36 tended to be exclusive or to limit the duties, functions and powers imposed on or vested in the office  
 37 by other statutes.

38 **SECTION 12.** ORS 676.579 is amended to read:

39 676.579. (1)(a) The Health Licensing Office is under the supervision and control of a director,  
 40 who is responsible for the performance of the duties, functions and powers and for the organization  
 41 of the office.

42 (b) The Director of the Oregon Health Authority shall establish the qualifications for and ap-  
 43 point the Director of the Health Licensing Office, who holds office at the pleasure of the Director  
 44 of the Oregon Health Authority.

45 (c) The Director of the Health Licensing Office shall receive a salary as provided by law or, if

1 not so provided, as prescribed by the Director of the Oregon Health Authority.

2 (d) The Director of the Health Licensing Office is in the unclassified service.

3 (2) The Director of the Health Licensing Office shall provide the boards, councils and programs  
4 administered by the office with any services and employees as the office requires to carry out the  
5 office's duties. Subject to any applicable provisions of the State Personnel Relations Law, the Di-  
6 rector of the Health Licensing Office shall appoint all subordinate officers and employees of the of-  
7 fice, prescribe their duties and fix their compensation.

8 (3) The Director of the Health Licensing Office is responsible for carrying out the duties, func-  
9 tions and powers under ORS 675.360 to 675.410, 676.560 to 676.625, 676.665 to 676.689, 676.810,  
10 676.815, 676.825, 676.992, 678.710 to 678.820, 680.500 to 680.565, 681.740 to 681.758, 687.405 to 687.495,  
11 687.895, 688.701 to 688.734, 688.800 to 688.840, 690.005 to 690.225, 690.350 to 690.410, 691.405 to  
12 691.485 and 694.015 to 694.170 and ORS chapter 700 **and sections 1 to 8 of this 2019 Act.**

13 (4) The enumeration of duties, functions and powers in subsection (3) of this section is not in-  
14 tended to be exclusive or to limit the duties, functions and powers imposed on or vested in the office  
15 by other statutes.

16 **SECTION 13.** ORS 676.595, as amended by section 23, chapter 61, Oregon Laws 2018, is  
17 amended to read:

18 676.595. (1) As used in this section, "board" means the:

19 (a) Sex Offender Treatment Board established under ORS 675.395.

20 (b) Behavior Analysis Regulatory Board created under ORS 676.806.

21 (c) Long Term Care Administrators Board established under ORS 678.800.

22 (d) State Board of Denture Technology established under ORS 680.556.

23 (e) State Board of Direct Entry Midwifery established under ORS 687.470.

24 (f) Board of Athletic Trainers established under ORS 688.705.

25 (g) Respiratory Therapist and Polysomnographic Technologist Licensing Board established under  
26 ORS 688.820.

27 (h) Board of Licensed Dietitians established under ORS 691.485.

28 (i) Environmental Health Registration Board established under ORS 700.210.

29 **(j) Health Care Interpreter Board established under section 6 of this 2019 Act.**

30 (2) Except to the extent that disclosure is necessary to conduct a full and proper investigation,  
31 the Health Licensing Office may not disclose information, including complaints and information  
32 identifying complainants, obtained by the office as part of an investigation conducted under:

33 (a) ORS 675.360 to 675.410, 676.810 to 676.820, 678.710 to 678.820, 680.500 to 680.565, 687.405 to  
34 687.495, 688.701 to 688.734, 688.800 to 688.840 or 691.405 to 691.485 or ORS chapter 700 **or sections**  
35 **1 to 8 of this 2019 Act.**

36 (b) ORS 676.560 to 676.625 if the investigation is related to the regulation of:

37 (A) Sex offender therapy under ORS 675.360 to 675.410;

38 (B) Applied behavior analysis under ORS 676.810 to 676.820;

39 (C) Nursing home administration and residential care facility administration under ORS 678.710  
40 to 678.820;

41 (D) The practice of denture technology under ORS 680.500 to 680.565;

42 (E) Direct entry midwifery under ORS 687.405 to 687.495;

43 (F) Athletic training under ORS 688.701 to 688.734;

44 (G) Respiratory care and polysomnography under ORS 688.800 to 688.840;

45 (H) Dietetics under ORS 691.405 to 691.485; [or]

(I) Environmental or waste water sanitation under ORS chapter 700; **or**  
**(J) Health care interpretation under sections 1 to 8 of this 2019 Act.**

(3) Notwithstanding subsection (2) of this section, if the office decides not to impose a disciplinary sanction after conducting an investigation described in subsection (2) of this section:

(a) The office shall disclose information obtained as part of the investigation if the person requesting the information demonstrates by clear and convincing evidence that the public interest in disclosure outweighs other interests in nondisclosure, including the public interest in nondisclosure.

(b) The office may disclose to a complainant who made a complaint related to the investigation a written summary of information obtained as part of the investigation to the extent that disclosure is necessary to explain the office's decision. The person who is the subject of the investigation may review and obtain a copy of a written summary disclosed under this paragraph after the office has redacted any information identifying the complainant.

(4) Notwithstanding subsection (2) of this section, if a decision is made to impose a disciplinary sanction and to issue a notice of intent to impose a disciplinary sanction after conducting an investigation described in subsection (2) of this section, upon written request by the person who is the subject of the investigation, the office shall disclose to the person all information obtained by the office during the investigation, except that the office may not disclose:

(a) Information that is otherwise privileged or confidential under state or federal law.

(b) Information identifying a person who provided information that led to the investigation, unless the person will provide testimony at a hearing arising out of the investigation.

(c) Information identifying a complainant.

(d) Reports of expert witnesses.

(5) Information disclosed to a person under subsection (4) of this section may be further disclosed by the person only to the extent that disclosure is necessary to prepare for a hearing arising out of the investigation.

(6) The office shall disclose:

(a) Any notice related to the imposition of a disciplinary sanction.

(b) A final order related to the imposition of a disciplinary sanction.

(c) An emergency suspension order.

(d) A consent order or stipulated agreement that involves the conduct of a person against whom discipline is sought.

(e) Information to further an investigation into board conduct under ORS 192.685.

(7) The office must summarize the factual basis for the office's disposition of:

(a) A final order related to the imposition of a disciplinary sanction;

(b) An emergency suspension order; or

(c) A consent order or stipulated agreement that involves the conduct of a person against whom discipline is sought.

(8)(a) An office record or order, or any part of an office record or order, that is obtained during an investigation described in subsection (2) of this section, during a contested case proceeding or as a result of entering into a consent order or stipulated agreement is not admissible as evidence and may not preclude an issue or claim in a civil proceeding.

(b) This subsection does not apply to a proceeding between the office and a person against whom discipline is sought as otherwise authorized by law.

(9)(a) Notwithstanding subsection (2) of this section, the office is not publicly disclosing information when the office permits other public officials and members of the press to attend executive



1 sessions where information obtained as part of an investigation is discussed. Public officials and  
 2 members of the press attending such executive sessions may not disclose information obtained as  
 3 part of an investigation to any other member of the public.

4 (b) For purposes of this subsection, “public official” means a member, member-elect or employee  
 5 of a public entity as defined in ORS 676.177.

6 (10) The office may establish fees reasonably calculated to reimburse the actual cost of disclos-  
 7 ing information to a person against whom discipline is sought as required by subsection (4) of this  
 8 section.

9 **SECTION 14.** ORS 676.608 is amended to read:

10 676.608. (1) As used in this section, “public entity” has the meaning given that term in ORS  
 11 676.177.

12 (2)(a) The Health Licensing Office shall carry out the investigatory duties necessary to enforce  
 13 the provisions of ORS 676.560 to 676.625 and 676.992.

14 (b) Subject to [subsection] **subsections (12) and (13)** of this section, the office, upon its own  
 15 motion, may initiate and conduct investigations of matters relating to the practice of occupations  
 16 or professions subject to the authority of the boards, councils and programs listed in ORS 676.565.

17 (3) While conducting an investigation authorized under subsection (2) of this section or a hear-  
 18 ing related to an investigation, the office may:

19 (a) Take evidence;

20 (b) Administer oaths;

21 (c) Take the depositions of witnesses, including the person charged;

22 (d) Compel the appearance of witnesses, including the person charged;

23 (e) Require answers to interrogatories;

24 (f) Compel the production of books, papers, accounts, documents and testimony pertaining to the  
 25 matter under investigation; and

26 (g) Conduct criminal and civil background checks to determine conviction of a crime that bears  
 27 a demonstrable relationship to the field of practice.

28 (4) In exercising its authority under this section, the office may issue subpoenas over the sig-  
 29 nature of the Director of the Health Licensing Office or designated employee of the director and in  
 30 the name of the State of Oregon.

31 (5) If a person fails to comply with a subpoena issued under this section, the judge of the Circuit  
 32 Court for Marion County may compel obedience by initiating proceedings for contempt as in the  
 33 case of disobedience of the requirements of a subpoena issued from the court.

34 (6) If necessary, the director, or an employee designated by the director, may appear before a  
 35 magistrate empowered to issue warrants in criminal cases to request that the magistrate issue a  
 36 warrant. The magistrate shall issue a warrant, directing it to any sheriff or deputy or police officer,  
 37 to enter the described property, to remove any person or obstacle, to defend any threatened violence  
 38 to the director or a designee of the director or an officer, upon entering private property, or to as-  
 39 sist the director in enforcing the office’s authority in any way.

40 (7) In all investigations and hearings, the office and any person affected by the investigation or  
 41 hearing may have the benefit of counsel.

42 (8) If an authorization holder who is the subject of a complaint or an investigation is to appear  
 43 before the office, the office shall provide the authorization holder with a current summary of the  
 44 complaint or the matter being investigated not less than 10 days before the date that the authori-  
 45 zation holder is to appear. At the time the summary of the complaint or the matter being investi-

1 gated is provided, the office shall provide the authorization holder with a current summary of  
 2 documents or alleged facts that the office has acquired as a result of the investigation. The name  
 3 of the complainant may be withheld from the authorization holder.

4 (9) An authorization holder who is the subject of an investigation, and any person acting on  
 5 behalf of the authorization holder, may not contact the complainant until the authorization holder  
 6 has requested a contested case hearing and the office has authorized the taking of the complainant's  
 7 deposition pursuant to ORS 183.425.

8 (10) Except in an investigation or proceeding conducted by the office or another public entity,  
 9 or in an action, suit or proceeding in which a public entity is a party, an authorization holder may  
 10 not be questioned or examined regarding any communication with the office made in an appearance  
 11 before the office as part of an investigation.

12 (11) This section does not prohibit examination or questioning of an authorization holder re-  
 13 garding records about the authorization holder's care and treatment of a patient or affect the  
 14 admissibility of those records.

15 (12) In conducting an investigation related to the practice of direct entry midwifery, as defined  
 16 in ORS 687.405, the office shall:

17 (a) Allow the State Board of Direct Entry Midwifery to review the motion or complaint before  
 18 beginning the investigation;

19 (b) Allow the board to prioritize the investigation with respect to other investigations related  
 20 to the practice of direct entry midwifery; and

21 (c) Consult with the board during and after the investigation for the purpose of determining  
 22 whether to pursue disciplinary action.

23 **(13) In conducting an investigation related to the practice of health care interpretation,  
 24 as defined in section 1 of this 2019 Act, the office shall:**

25 **(a) Allow the Health Care Interpreter Board to review the motion or complaint before  
 26 beginning the investigation;**

27 **(b) Allow the board to prioritize the investigation with respect to other investigations  
 28 related to the practice of health care interpretation; and**

29 **(c) Consult with the board during and after the investigation for the purpose of deter-  
 30 mining whether to pursue disciplinary action.**

31 **SECTION 15.** ORS 676.612 is amended to read:

32 676.612. (1) Subject to ORS 676.616 and 687.445 **and section 5 of this 2019 Act**, and in the  
 33 manner prescribed in ORS chapter 183 for contested cases and as specified in ORS 675.385, 676.685,  
 34 676.825, 678.780, 680.535, 681.755, 687.445, 688.734, 688.836, 690.167, 690.407, 691.477, 694.147 and  
 35 700.111 **and section 5 of this 2019 Act**, the Health Licensing Office may refuse to issue or renew,  
 36 may suspend or revoke or may otherwise condition or limit an authorization or may discipline or  
 37 place on probation an authorization holder for commission of the prohibited acts listed in subsection  
 38 (2) of this section.

39 (2) A person subject to the authority of a board, council or program listed in ORS 676.565  
 40 commits a prohibited act if the person engages in:

41 (a) Fraud, misrepresentation, concealment of material facts or deception in applying for or ob-  
 42 taining an authorization to practice in this state, or in any written or oral communication to the  
 43 office concerning the issuance or retention of the authorization.

44 (b) Using, causing or promoting the use of any advertising matter, promotional literature, testi-  
 45 monial, guarantee, warranty, label, insignia or any other representation, however disseminated or

1 published, that is false, misleading or deceptive.

2 (c) Making a representation that the authorization holder knew or should have known is false  
3 or misleading regarding skill or the efficacy or value of treatment or remedy administered by the  
4 authorization holder.

5 (d) Practicing under a false, misleading or deceptive name, or impersonating another authori-  
6 zation holder.

7 (e) Permitting a person other than the authorization holder to use the authorization.

8 (f) Practicing with a physical or mental condition that presents an unreasonable risk of harm  
9 to the authorization holder or to the person or property of others in the course of performing the  
10 authorization holder's duties.

11 (g) Practicing while under the influence of alcohol, cannabis, controlled substances or other  
12 skill-impairing substances, or engaging in the illegal use of controlled substances or other skill-  
13 impairing substances so as to create a risk of harm to the person or property of others in the course  
14 of performing the duties of an authorization holder.

15 (h) Failing to properly and reasonably accept responsibility for the actions of employees.

16 (i) Employing, directly or indirectly, any suspended, uncertified, unlicensed or unregistered per-  
17 son to practice a regulated occupation or profession subject to the authority of the boards, councils  
18 and programs listed in ORS 676.565.

19 (j) Unprofessional conduct, negligence, incompetence, repeated violations or any departure from  
20 or failure to conform to standards of practice in performing services or practicing in a regulated  
21 occupation or profession subject to the authority of the boards, councils and programs listed under  
22 ORS 676.565.

23 (k) Conviction of any criminal offense, subject to ORS 670.280. A copy of the record of con-  
24 viction, certified by the clerk of the court entering the conviction, is conclusive evidence of the  
25 conviction. A plea of no contest or an admission of guilt is a conviction for purposes of this para-  
26 graph.

27 (L) Failing to report any adverse action, as required by statute or rule, taken against the au-  
28 thorization holder by another regulatory jurisdiction or any peer review body, health care institu-  
29 tion, professional association, governmental agency, law enforcement agency or court for acts or  
30 conduct similar to acts or conduct that would constitute grounds for disciplinary action as described  
31 in this section.

32 (m) Violation of a statute regulating an occupation or profession subject to the authority of the  
33 boards, councils and programs listed in ORS 676.565.

34 (n) Violation of any rule regulating an occupation or profession subject to the authority of the  
35 boards, councils and programs listed in ORS 676.565.

36 (o) Failing to cooperate with the office in any investigation, inspection or request for informa-  
37 tion.

38 (p) Selling or fraudulently obtaining or furnishing an authorization to practice in a regulated  
39 occupation or profession subject to the authority of the boards, councils and programs listed in ORS  
40 676.565, or aiding or abetting such an act.

41 (q) Selling or fraudulently obtaining or furnishing any record related to practice in a regulated  
42 occupation or profession subject to the authority of the boards, councils and programs listed in ORS  
43 676.565, or aiding or abetting such an act.

44 (r) Failing to pay an outstanding civil penalty or fee that is due or failing to meet the terms of  
45 any order issued by the office that has become final.

1 (3) For the purpose of requesting a state or nationwide criminal records check under ORS  
 2 181A.195, the office may require the fingerprints of a person who is:

- 3 (a) Applying for an authorization;
- 4 (b) Applying for renewal of an authorization; or
- 5 (c) Under investigation by the office.

6 (4) If the office places an authorization holder on probation under subsection (1) of this section,  
 7 the office, in consultation with the appropriate board, council or program, may determine and at any  
 8 time modify the conditions of the probation.

9 (5) If an authorization is suspended, the authorization holder may not practice during the term  
 10 of suspension. Upon the expiration of the term of suspension, the authorization may be reinstated  
 11 by the office if the conditions of suspension no longer exist and the authorization holder has satis-  
 12 fied all requirements in the relevant statutes or administrative rules for issuance, renewal or rein-  
 13 statement.

14 **SECTION 16.** ORS 676.613 is amended to read:

15 676.613. (1) In addition to all other remedies, when it appears to the Health Licensing Office that  
 16 a person is engaged in, has engaged in or is about to engage in any act, practice or transaction that  
 17 violates any provision of ORS 675.360 to 675.410, 676.665 to 676.689, 676.810, 676.815, 678.710 to  
 18 678.820, 680.500 to 680.565, 681.740 to 681.758, 687.405 to 687.495, 688.701 to 688.734, 688.800 to  
 19 688.840, 690.005 to 690.225, 690.350 to 690.410, 691.405 to 691.485 or 694.015 to 694.170 or ORS  
 20 chapter 700 **or sections 1 to 8 of this 2019 Act**, the office may, through the Attorney General or  
 21 the district attorney of the county in which the act, practice or transaction occurs or will occur,  
 22 apply to the court for an injunction restraining the person from the act, practice or transaction.

23 (2) A court may issue an injunction under this section without proof of actual damages. An in-  
 24 junction issued under this section does not relieve a person from any other prosecution or enforce-  
 25 ment action taken for violation of statutes listed in subsection (1) of this section.

26 **SECTION 17.** ORS 676.616 is amended to read:

27 676.616. The Health Licensing Office shall delegate the authority to enter a final order for all  
 28 contested cases related to the practice of:

29 (1) Direct entry midwifery, as defined in ORS 687.405, to the State Board of Direct Entry  
 30 Midwifery. Notwithstanding ORS 183.411, the delegation of authority does not need to be made in  
 31 writing before the issuance of an order.

32 **(2) Health care interpretation, as defined in section 1 of this 2019 Act, to the Health Care**  
 33 **Interpreter Board. Notwithstanding ORS 183.411, the delegation of authority does not need**  
 34 **to be made in writing before the issuance of an order.**

35 **SECTION 18.** ORS 676.622 is amended to read:

36 676.622. (1) A transaction conducted through a state or local system or network that provides  
 37 electronic access to the Health Licensing Office information and services is exempt from any re-  
 38 quirement under ORS 675.360 to 675.410, 676.560 to 676.625, 676.665 to 676.689, 676.810, 676.815,  
 39 676.992, 680.500 to 680.565, 681.740 to 681.758, 687.405 to 687.495, 688.701 to 688.734, 688.800 to  
 40 688.840, 690.005 to 690.225, 690.350 to 690.410, 691.405 to 691.485 and 694.015 to 694.170 and ORS  
 41 chapter 700 **and sections 1 to 8 of this 2019 Act**, and rules adopted thereunder, requiring an ori-  
 42 ginal signature or the submission of handwritten materials.

43 (2) Electronic signatures subject to ORS 84.001 to 84.061 and facsimile signatures are acceptable  
 44 and have the same force as original signatures.

45 **SECTION 19.** ORS 676.850, as amended by section 24, chapter 61, Oregon Laws 2018, is

1 amended to read:

2 676.850. (1) As used in this section, “board” means the:

3 (a) State Board of Examiners for Speech-Language Pathology and Audiology;

4 (b) State Board of Chiropractic Examiners;

5 (c) State Board of Licensed Social Workers;

6 (d) Oregon Board of Licensed Professional Counselors and Therapists;

7 (e) Oregon Board of Dentistry;

8 (f) Board of Licensed Dietitians;

9 (g) State Board of Massage Therapists;

10 (h) Oregon Board of Naturopathic Medicine;

11 (i) Oregon State Board of Nursing;

12 (j) Long Term Care Administrators Board;

13 (k) Oregon Board of Optometry;

14 (L) State Board of Pharmacy;

15 (m) Oregon Medical Board;

16 (n) Occupational Therapy Licensing Board;

17 (o) Physical Therapist Licensing Board;

18 (p) Oregon Board of Psychology;

19 (q) Board of Medical Imaging;

20 (r) State Board of Direct Entry Midwifery;

21 (s) State Board of Denture Technology;

22 (t) Respiratory Therapist and Polysomnographic Technologist Licensing Board;

23 (u) Home Care Commission;

24 **(v) Health Care Interpreter Board;**

25 [(v)] **(w)** Oregon Health Authority, to the extent that the authority licenses emergency medical  
26 service providers; and

27 [(w)] **(x)** Health Licensing Office, to the extent that the office licenses lactation consultants.

28 (2)(a) In collaboration with the Oregon Health Authority, a board may adopt rules under which  
29 the board may require a person authorized to practice the profession regulated by the board to re-  
30 ceive cultural competency continuing education approved by the authority under ORS 413.450.

31 (b) Cultural competency continuing education courses may be taken in addition to or, if a board  
32 determines that the cultural competency continuing education fulfills existing continuing education  
33 requirements, instead of any other continuing education requirement imposed by the board.

34 (3)(a) A board, or the Health Licensing Office for those boards for which the office issues and  
35 renews authorizations to practice the profession regulated by the board, shall document partic-  
36 ipation in cultural competency continuing education by persons authorized to practice a profession  
37 regulated by the board.

38 (b) For purposes of documenting participation under this subsection, a board may adopt rules  
39 requiring persons authorized to practice the profession regulated by the board to submit documen-  
40 tation to the board, or to the office for those boards for which the office issues and renews author-  
41 izations to practice the profession regulated by the board, of participation in cultural competency  
42 continuing education.

43 (4) A board shall report biennially to the authority on the participation documented under sub-  
44 section (3) of this section.

45 (5) The authority, on or before August 1 of each even-numbered year, shall report to the interim

1 committees of the Legislative Assembly related to health care on the information submitted to the  
 2 authority under subsection (4) of this section.

3 **SECTION 20.** ORS 676.992, as amended by section 25, chapter 61, Oregon Laws 2018, is  
 4 amended to read:

5 676.992. (1) Except as provided in subsection (3) of this section, and in addition to any other  
 6 penalty or remedy provided by law, the Health Licensing Office may impose a civil penalty not to  
 7 exceed \$5,000 for each violation of the following statutes and any rule adopted under the following  
 8 statutes:

- 9 (a) ORS 688.701 to 688.734 (athletic training);
- 10 (b) ORS 690.005 to 690.225 (cosmetology);
- 11 (c) ORS 680.500 to 680.565 (denture technology);
- 12 (d) Subject to ORS 676.616 and 687.445, ORS 687.405 to 687.495 (direct entry midwifery);
- 13 (e) ORS 690.350 to 690.410 (tattooing, electrolysis, body piercing, earlobe piercing, dermal im-  
 14 planting and scarification);
- 15 (f) ORS 694.015 to 694.170 (dealing in hearing aids);
- 16 (g) ORS 688.800 to 688.840 (respiratory therapy and polysomnography);
- 17 (h) ORS chapter 700 (environmental sanitation);
- 18 (i) ORS 675.360 to 675.410 (sexual abuse specific treatment);
- 19 (j) ORS 678.710 to 678.820 (nursing home administrators and residential care facility adminis-  
 20 trators);
- 21 (k) ORS 691.405 to 691.485 (dietitians);
- 22 (L) ORS 676.612 (prohibited acts);
- 23 (m) ORS 676.810 and 676.815 (applied behavior analysis);
- 24 (n) ORS 681.700 to 681.730 (music therapy);
- 25 (o) ORS 676.630 to 676.660 (advanced nonablative esthetics procedure);
- 26 (p) ORS 681.740 to 681.758 (art therapy); [and]
- 27 (q) ORS 676.665 to 676.689 (lactation consultation); **and**
- 28 **(r) Subject to ORS 676.616 and section 5 of this 2019 Act, sections 1 to 8 of this 2019 Act**  
 29 **(health care interpretation).**

30 (2) The office may take any other disciplinary action that it finds proper, including but not  
 31 limited to assessment of costs of disciplinary proceedings, not to exceed \$5,000, for violation of any  
 32 statute listed in subsection (1) of this section or any rule adopted under any statute listed in sub-  
 33 section (1) of this section.

34 (3) Subsection (1) of this section does not limit the amount of the civil penalty resulting from a  
 35 violation of ORS 694.042.

36 (4) In imposing a civil penalty under this section, the office shall consider the following factors:

- 37 (a) The immediacy and extent to which the violation threatens the public health or safety;
- 38 (b) Any prior violations of statutes, rules or orders;
- 39 (c) The history of the person incurring a penalty in taking all feasible steps to correct any vio-  
 40 lation; and
- 41 (d) Any other aggravating or mitigating factors.

42 (5) Civil penalties under this section shall be imposed as provided in ORS 183.745.

43 (6) The moneys received by the office from civil penalties under this section shall be deposited  
 44 in the Health Licensing Office Account and are continuously appropriated to the office for the ad-  
 45 ministration and enforcement of the laws the office is charged with administering and enforcing that

1 govern the person against whom the penalty was imposed.

2 **SECTION 21.** ORS 414.625, as amended by section 3, chapter 49, Oregon Laws 2018, is amended  
3 to read:

4 414.625. (1) The Oregon Health Authority shall adopt by rule the qualification criteria and re-  
5 quirements for a coordinated care organization and shall integrate the criteria and requirements  
6 into each contract with a coordinated care organization. Coordinated care organizations may be  
7 local, community-based organizations or statewide organizations with community-based participation  
8 in governance or any combination of the two. Coordinated care organizations may contract with  
9 counties or with other public or private entities to provide services to members. The authority may  
10 not contract with only one statewide organization. A coordinated care organization may be a single  
11 corporate structure or a network of providers organized through contractual relationships. The cri-  
12 teria and requirements adopted by the authority under this section must include, but are not limited  
13 to, a requirement that the coordinated care organization:

14 (a) Have demonstrated experience and a capacity for managing financial risk and establishing  
15 financial reserves.

16 (b) Meet the following minimum financial requirements:

17 (A) Maintain restricted reserves of \$250,000 plus an amount equal to 50 percent of the coordi-  
18 nated care organization's total actual or projected liabilities above \$250,000.

19 (B) Maintain a net worth in an amount equal to at least five percent of the average combined  
20 revenue in the prior two quarters of the participating health care entities.

21 (C) Expend a portion of the annual net income or reserves of the coordinated care organization  
22 that exceed the financial requirements specified in this paragraph on services designed to address  
23 health disparities and the social determinants of health consistent with the coordinated care  
24 organization's community health improvement plan and transformation plan and the terms and con-  
25 ditions of the Medicaid demonstration project under section 1115 of the Social Security Act (42  
26 U.S.C. 1315).

27 (c) Operate within a fixed global budget and, by January 1, 2023, spend on primary care, as de-  
28 fined in section 2, chapter 575, Oregon Laws 2015, at least 12 percent of the coordinated care  
29 organization's total expenditures for physical and mental health care provided to members, except  
30 for expenditures on prescription drugs, vision care and dental care.

31 (d) Develop and implement alternative payment methodologies that are based on health care  
32 quality and improved health outcomes.

33 (e) Coordinate the delivery of physical health care, mental health and chemical dependency  
34 services, oral health care and covered long-term care services.

35 (f) Engage community members and health care providers in improving the health of the com-  
36 munity and addressing regional, cultural, socioeconomic and racial disparities in health care that  
37 exist among the coordinated care organization's members and in the coordinated care organization's  
38 community.

39 (2) In addition to the criteria and requirements specified in subsection (1) of this section, the  
40 authority must adopt by rule requirements for coordinated care organizations contracting with the  
41 authority so that:

42 (a) Each member of the coordinated care organization receives integrated person centered care  
43 and services designed to provide choice, independence and dignity.

44 (b) Each member has a consistent and stable relationship with a care team that is responsible  
45 for comprehensive care management and service delivery.

1 (c) The supportive and therapeutic needs of each member are addressed in a holistic fashion,  
2 using patient centered primary care homes, behavioral health homes or other models that support  
3 patient centered primary care and behavioral health care and individualized care plans to the extent  
4 feasible.

5 (d) Members receive comprehensive transitional care, including appropriate follow-up, when en-  
6 tering and leaving an acute care facility or a long term care setting.

7 (e) Members receive assistance in navigating the health care delivery system and in accessing  
8 community and social support services and statewide resources, including through the use of certi-  
9 fied health care interpreters and qualified health care interpreters, as those terms are defined in  
10 ORS 413.550, **and licensed health care interpreters, as defined in section 1 of this 2019 Act.**

11 (f) Services and supports are geographically located as close to where members reside as possi-  
12 ble and are, if available, offered in nontraditional settings that are accessible to families, diverse  
13 communities and underserved populations.

14 (g) Each coordinated care organization uses health information technology to link services and  
15 care providers across the continuum of care to the greatest extent practicable and if financially vi-  
16 able.

17 (h) Each coordinated care organization complies with the safeguards for members described in  
18 ORS 414.635.

19 (i) Each coordinated care organization convenes a community advisory council that meets the  
20 criteria specified in ORS 414.627.

21 (j) Each coordinated care organization prioritizes working with members who have high health  
22 care needs, multiple chronic conditions, mental illness or chemical dependency and involves those  
23 members in accessing and managing appropriate preventive, health, remedial and supportive care  
24 and services, including the services described in ORS 414.766, to reduce the use of avoidable emer-  
25 gency room visits and hospital admissions.

26 (k) Members have a choice of providers within the coordinated care organization's network and  
27 that providers participating in a coordinated care organization:

28 (A) Work together to develop best practices for care and service delivery to reduce waste and  
29 improve the health and well-being of members.

30 (B) Are educated about the integrated approach and how to access and communicate within the  
31 integrated system about a patient's treatment plan and health history.

32 (C) Emphasize prevention, healthy lifestyle choices, evidence-based practices, shared decision-  
33 making and communication.

34 (D) Are permitted to participate in the networks of multiple coordinated care organizations.

35 (E) Include providers of specialty care.

36 (F) Are selected by coordinated care organizations using universal application and credentialing  
37 procedures and objective quality information and are removed if the providers fail to meet objective  
38 quality standards.

39 (G) Work together to develop best practices for culturally appropriate care and service delivery  
40 to reduce waste, reduce health disparities and improve the health and well-being of members.

41 (L) Each coordinated care organization reports on outcome and quality measures adopted under  
42 ORS 414.638 and participates in the health care data reporting system established in ORS 442.464  
43 and 442.466.

44 (m) Each coordinated care organization uses best practices in the management of finances,  
45 contracts, claims processing, payment functions and provider networks.



1 (n) Each coordinated care organization participates in the learning collaborative described in  
 2 ORS 413.259 (3).

3 (o) Each coordinated care organization has a governing body that complies with section 2,  
 4 chapter 49, Oregon Laws 2018, and that includes:

5 (A) At least one member representing persons that share in the financial risk of the organiza-  
 6 tion;

7 (B) A representative of a dental care organization selected by the coordinated care organization;

8 (C) The major components of the health care delivery system;

9 (D) At least two health care providers in active practice, including:

10 (i) A physician licensed under ORS chapter 677 or a nurse practitioner certified under ORS  
 11 678.375, whose area of practice is primary care; and

12 (ii) A mental health or chemical dependency treatment provider;

13 (E) At least two members from the community at large, to ensure that the organization's  
 14 decision-making is consistent with the values of the members and the community; and

15 (F) At least one member of the community advisory council.

16 (p) Each coordinated care organization's governing body establishes standards for publicizing  
 17 the activities of the coordinated care organization and the organization's community advisory  
 18 councils, as necessary, to keep the community informed.

19 (3) The authority shall consider the participation of area agencies and other nonprofit agencies  
 20 in the configuration of coordinated care organizations.

21 (4) In selecting one or more coordinated care organizations to serve a geographic area, the au-  
 22 thority shall:

23 (a) For members and potential members, optimize access to care and choice of providers;

24 (b) For providers, optimize choice in contracting with coordinated care organizations; and

25 (c) Allow more than one coordinated care organization to serve the geographic area if necessary  
 26 to optimize access and choice under this subsection.

27 (5) On or before July 1, 2014, each coordinated care organization must have a formal contractual  
 28 relationship with any dental care organization that serves members of the coordinated care organ-  
 29 ization in the area where they reside.

30 **SECTION 22.** ORS 414.625, as amended by section 14, chapter 489, Oregon Laws 2017, and  
 31 section 4, chapter 49, Oregon Laws 2018, is amended to read:

32 414.625. (1) The Oregon Health Authority shall adopt by rule the qualification criteria and re-  
 33 quirements for a coordinated care organization and shall integrate the criteria and requirements  
 34 into each contract with a coordinated care organization. Coordinated care organizations may be  
 35 local, community-based organizations or statewide organizations with community-based participation  
 36 in governance or any combination of the two. Coordinated care organizations may contract with  
 37 counties or with other public or private entities to provide services to members. The authority may  
 38 not contract with only one statewide organization. A coordinated care organization may be a single  
 39 corporate structure or a network of providers organized through contractual relationships. The cri-  
 40 teria and requirements adopted by the authority under this section must include, but are not limited  
 41 to, a requirement that the coordinated care organization:

42 (a) Have demonstrated experience and a capacity for managing financial risk and establishing  
 43 financial reserves.

44 (b) Meet the following minimum financial requirements:

45 (A) Maintain restricted reserves of \$250,000 plus an amount equal to 50 percent of the coordi-

1 nated care organization's total actual or projected liabilities above \$250,000.

2 (B) Maintain a net worth in an amount equal to at least five percent of the average combined  
3 revenue in the prior two quarters of the participating health care entities.

4 (C) Expend a portion of the annual net income or reserves of the coordinated care organization  
5 that exceed the financial requirements specified in this paragraph on services designed to address  
6 health disparities and the social determinants of health consistent with the coordinated care  
7 organization's community health improvement plan and transformation plan and the terms and con-  
8 ditions of the Medicaid demonstration project under section 1115 of the Social Security Act (42  
9 U.S.C. 1315).

10 (c) Operate within a fixed global budget and spend on primary care, as defined by the authority  
11 by rule, at least 12 percent of the coordinated care organization's total expenditures for physical  
12 and mental health care provided to members, except for expenditures on prescription drugs, vision  
13 care and dental care.

14 (d) Develop and implement alternative payment methodologies that are based on health care  
15 quality and improved health outcomes.

16 (e) Coordinate the delivery of physical health care, mental health and chemical dependency  
17 services, oral health care and covered long-term care services.

18 (f) Engage community members and health care providers in improving the health of the com-  
19 munity and addressing regional, cultural, socioeconomic and racial disparities in health care that  
20 exist among the coordinated care organization's members and in the coordinated care organization's  
21 community.

22 (2) In addition to the criteria and requirements specified in subsection (1) of this section, the  
23 authority must adopt by rule requirements for coordinated care organizations contracting with the  
24 authority so that:

25 (a) Each member of the coordinated care organization receives integrated person centered care  
26 and services designed to provide choice, independence and dignity.

27 (b) Each member has a consistent and stable relationship with a care team that is responsible  
28 for comprehensive care management and service delivery.

29 (c) The supportive and therapeutic needs of each member are addressed in a holistic fashion,  
30 using patient centered primary care homes, behavioral health homes or other models that support  
31 patient centered primary care and behavioral health care and individualized care plans to the extent  
32 feasible.

33 (d) Members receive comprehensive transitional care, including appropriate follow-up, when en-  
34 tering and leaving an acute care facility or a long term care setting.

35 (e) Members receive assistance in navigating the health care delivery system and in accessing  
36 community and social support services and statewide resources, including through the use of certi-  
37 fied health care interpreters and qualified health care interpreters, as those terms are defined in  
38 **ORS 413.550, and licensed health care interpreters, as defined in section 1 of this 2019 Act.**

39 (f) Services and supports are geographically located as close to where members reside as possi-  
40 ble and are, if available, offered in nontraditional settings that are accessible to families, diverse  
41 communities and underserved populations.

42 (g) Each coordinated care organization uses health information technology to link services and  
43 care providers across the continuum of care to the greatest extent practicable and if financially vi-  
44 able.

45 (h) Each coordinated care organization complies with the safeguards for members described in

1 ORS 414.635.

2 (i) Each coordinated care organization convenes a community advisory council that meets the  
3 criteria specified in ORS 414.627.

4 (j) Each coordinated care organization prioritizes working with members who have high health  
5 care needs, multiple chronic conditions, mental illness or chemical dependency and involves those  
6 members in accessing and managing appropriate preventive, health, remedial and supportive care  
7 and services, including the services described in ORS 414.766, to reduce the use of avoidable emer-  
8 gency room visits and hospital admissions.

9 (k) Members have a choice of providers within the coordinated care organization’s network and  
10 that providers participating in a coordinated care organization:

11 (A) Work together to develop best practices for care and service delivery to reduce waste and  
12 improve the health and well-being of members.

13 (B) Are educated about the integrated approach and how to access and communicate within the  
14 integrated system about a patient’s treatment plan and health history.

15 (C) Emphasize prevention, healthy lifestyle choices, evidence-based practices, shared decision-  
16 making and communication.

17 (D) Are permitted to participate in the networks of multiple coordinated care organizations.

18 (E) Include providers of specialty care.

19 (F) Are selected by coordinated care organizations using universal application and credentialing  
20 procedures and objective quality information and are removed if the providers fail to meet objective  
21 quality standards.

22 (G) Work together to develop best practices for culturally appropriate care and service delivery  
23 to reduce waste, reduce health disparities and improve the health and well-being of members.

24 (L) Each coordinated care organization reports on outcome and quality measures adopted under  
25 ORS 414.638 and participates in the health care data reporting system established in ORS 442.464  
26 and 442.466.

27 (m) Each coordinated care organization uses best practices in the management of finances,  
28 contracts, claims processing, payment functions and provider networks.

29 (n) Each coordinated care organization participates in the learning collaborative described in  
30 ORS 413.259 (3).

31 (o) Each coordinated care organization has a governing body that complies with section 2,  
32 chapter 49, Oregon Laws 2018, and that includes:

33 (A) At least one member representing persons that share in the financial risk of the organiza-  
34 tion;

35 (B) A representative of a dental care organization selected by the coordinated care organization;

36 (C) The major components of the health care delivery system;

37 (D) At least two health care providers in active practice, including:

38 (i) A physician licensed under ORS chapter 677 or a nurse practitioner certified under ORS  
39 678.375, whose area of practice is primary care; and

40 (ii) A mental health or chemical dependency treatment provider;

41 (E) At least two members from the community at large, to ensure that the organization’s  
42 decision-making is consistent with the values of the members and the community; and

43 (F) At least one member of the community advisory council.

44 (p) Each coordinated care organization’s governing body establishes standards for publicizing  
45 the activities of the coordinated care organization and the organization’s community advisory

1 councils, as necessary, to keep the community informed.

2 (3) The authority shall consider the participation of area agencies and other nonprofit agencies  
3 in the configuration of coordinated care organizations.

4 (4) In selecting one or more coordinated care organizations to serve a geographic area, the au-  
5 thority shall:

6 (a) For members and potential members, optimize access to care and choice of providers;

7 (b) For providers, optimize choice in contracting with coordinated care organizations; and

8 (c) Allow more than one coordinated care organization to serve the geographic area if necessary  
9 to optimize access and choice under this subsection.

10 (5) On or before July 1, 2014, each coordinated care organization must have a formal contractual  
11 relationship with any dental care organization that serves members of the coordinated care organ-  
12 ization in the area where they reside.

13 **SECTION 23. Notwithstanding the term of office specified by section 6 of this 2019 Act,  
14 of the members first appointed to the Health Care Interpreter Board:**

15 (1) Two shall serve for terms ending December 31, 2021.

16 (2) Two shall serve for terms ending December 31, 2022.

17 (3) Two shall serve for terms ending December 31, 2023.

18 (4) Three shall serve for terms ending December 31, 2024.

19 **SECTION 24. (1) Sections 1 to 8 of this 2019 Act and the amendments to ORS 414.625,  
20 676.150, 676.565, 676.568, 676.579, 676.595, 676.608, 676.612, 676.613, 676.616, 676.622, 676.850 and  
21 676.992 by sections 9 to 22 of this 2019 Act become operative on January 1, 2020.**

22 **(2) The Health Licensing Office and the Oregon Health Authority may take any action  
23 before the operative date specified in subsection (1) of this section that is necessary to enable  
24 the office and the authority to exercise, on and after the operative date specified in sub-  
25 section (1) of this section, all of the duties, functions and powers conferred on the office and  
26 the authority by sections 1 to 8 of this 2019 Act and the amendments to ORS 414.625, 676.150,  
27 676.565, 676.568, 676.579, 676.595, 676.608, 676.612, 676.613, 676.616, 676.622, 676.850 and 676.992  
28 by sections 9 to 22 of this 2019 Act.**

29 **SECTION 25. This 2019 Act takes effect on the 91st day after the date on which the 2019  
30 regular session of the Eightieth Legislative Assembly adjourns sine die.**

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