



Background on Alvarez & Marsal

Alvarez & Marsal, privately held since its founding in 1983, is a leading global professional services firm that provides advisory, performance improvement and turnaround management services. With over 3,500 people across four continents, we deliver tangible results for government agencies, corporations, and other organizations facing complex challenges. Our senior leaders and their teams help organizations transform operations and accelerate results through decisive action. Comprised of experienced operators, world-class consultants, and former government executives, A&M turns change into a strategic asset and manages risk.

The A&M Public Sector Services Group

To serve the unique needs of government, A&M started a Public Sector Services consulting group in 2003. As a leading public sector consultant for entities at the municipal, state and federal levels, A&M goes beyond providing recommendations, as we work with health and human services departments and state and local education authorities to design and implement reforms. A&M helps government officials serve their constituents by bringing a sense of urgency to every situation. We offer a pragmatic, hands-on approach and a relentless focus on execution, accountability and results.

A&M Public Sector Services has successfully completed assignments, including:

- **Indiana Department of Child Services (DCS):** A&M performed an organizational assessment of DCS, developing recommendations to improve outcomes for children and families through strategic case management, increased use of evidence-based interventions, and mitigating turnover for case managers.
- **Louisiana Division of Administration (DOA):** A&M assessed government efficiency to validate and accelerate the progress of policy, planning, and transformation initiatives; and developed a strategic sourcing initiative. Ultimately, the team implemented the recommendations as a Project Management Office, working closely with DOA and other state agencies.
- **State of Wyoming:** A&M conducted a statewide efficiency review which included a rapid assessment to identify, quantify, and prioritize new approaches for the State to pinpoint opportunities to reduce costs and operate more efficiently, and reduce overlapping or obsolete programs.



The A&M Team in Oregon

A&M brings an experienced team to support Oregon's Department of Human Services. The Phase I team will include the following team members:

- Tom Shaffer: A&M's Co-National Practice Leader for Public Sector Services that has successfully driven transformation in the North Carolina Medicaid system and is currently leading A&M's role in the transformation of the Maryland Department of Health's Developmental Disabilities Administration. A Certified Project Management Professional (PMP), Tom earned an MBA from Harvard Business School.
- Mark Howard: A&M's State and Local Service Line leader who specializes in enterprise-wide transformation in Public Sector organizations, and has served clients in dozens of states, including Health and Human Services / Child Welfare experience in Massachusetts and Minnesota. Mark earned an MPA from The University of Texas at Austin.
- Wanda Seiler: A&M Senior Director and former Director of South Dakota's Division of Developmental Disabilities who has overseen the closure of state-operated facilities and private institutions, lead placement teams for children in state custody, and since moving into consulting has provided expert witness and/or advisory services to over a dozen state Medicaid agencies in various phases of system transformation. Wanda earned an EMPA in Public Administration from the University of South Dakota,
- Brendan Stallard: A&M Director who specializes in initiative planning, budget analysis, and stakeholder engagement. Brendan recently conducted analysis and scenario planning for the right-sizing of a state-run long-term acute care facility facing accreditation issues and, quality of care challenges and budget constraints. A Certified Project Management Professional (PMP), Brendan earned a Bachelor of Arts from Yale.
- Rachael Onserio: A&M Analyst who has recently served the State of Wyoming through an A&M statewide efficiency review. Rachel earned a Bachelor of Arts from Dartmouth College.

To learn more, visit: AlvarezandMarsal.com. Follow A&M on [LinkedIn](#), [Twitter](#) and [Facebook](#).