

Chair Taylor and Vice-Chair Knopp,

With DHS/OHA Shared Services' help, I was able to find answers to your questions. I have included a spreadsheet with a lot of the information you requested. Apologies if you are already aware, but on the spreadsheet the Amend No column indicates if the contract was amended and how many times, where the NTE Amount is the Not To Exceed Amount placing a ceiling on how much money could at most be spent by the State on that contract.

The spreadsheet includes all translation services paid for by either DHS and OHA, which I believe covers most health care interpretation services contracted by the State. The range of hourly payments depend on the services provided. Namely:

In-Person Interpretation: \$40-\$60 depending on type of translation services necessary.

Video Remote Interpretation: \$0.82-\$0.95 per minute (\$49.20 - \$57 per hour) depending on whether the language is spoken or is American Sign Language with ASL paying more.

These contracts did require the State to pay for cancellations with less than 24 hours' notice, and did have additional costs associated with requests for interpreters with less than 24 hours' notice. These additional costs range from paying an additional hour's worth of cost, to multiplying the hours spent interpreting by 1.25.

Finally, the State has the ability to cancel these contracts after providing 30 days' notice, or immediately if the contractor has:

- 1) Declared bankruptcy or insolvency.
- 2) No longer holds the necessary licenses or certifications to perform its' obligations.
- 3) Committed a material breach of the contract or fails to perform the work contracted under the time specified.

If you have additional questions or if I can help in any other way, please don't hesitate to let me know.

Best,

Adam Crawford

Government Relations Director

Department of Administrative Services