What does NPLEx do?

Monitors proposed purchases of OTC PSE and EPH products in real time by electronically receiving ID (state DL or ID, US passport, US military ID) and product information from pharmacies.

Compares proposed purchases to previous purchases received from every retailer in 35 states (including WA and ID), and thousands more in CA and all other states, recorded pursuant to state and federal law.

Determines if a proposed purchase would violate state or federal law.

Recommends to the pharmacy, in real time, whether to allow the purchase or not, based on state and federal law.

Records the purchase or attempted purchase per state and federal law.

Supplies recourse for a denied customer via web-based and live support.

Maintains the records for access by law enforcement per state and federal law.

Supports all NPLEx users (state government, law enforcement, retailers, customers) with a 24X7 live support center based in Kentucky.

Acts as the Business Records Custodian for all subpoenas of NPLEx records.

Complies with HIPAA and the CMEA.

What does NPLEx NOT do?

Never sells customer information, or any part of the transaction record.

Never shares NPLEx transactions with **ANY** person or entity other than law enforcement or the retailer that submitted the transaction, per federal law.

Never mingles NPLEx data with any other data, including PDMP data, unless required to by state law.

Never recommends approval or disapproval of a transaction based on anything other than the state or federal law.

Jim Acquisto

SVP, Appriss