

# Problem Statement

The current housing market has made it increasingly difficult for Oregon families to provide the basic necessities for their children's futures, including a safe and stable roof over their heads. There is a well-documented need to help provide families with young children better and more affordable housing options. Housing Stability is foundational: it enables families to best engage with children's enrichment, early learning, and other proven activities to help children succeed.

Major Issue



In 2017, Oregon had the second highest rate of homelessness among people in households with children in the U.S.

Too many Oregon families with children are facing homelessness or housing instability



Thirty-one percent of all renter household families with children under age five spend more than half of their incomes on rent and are considered severely housing cost-burdened



For families earning less than thirty percent of Area Median Income, a staggering 84 percent of households are severely cost-burdened leaving families with little or no cushion for basic necessities

## **Bridging DHS and OHCS Services**



### Recognizing the importance of quality case management

The current state of service delivery requires families in need of accessing housing services to work back and forth in-between agencies.

#### This can result in:



Duplication of services and case management work between agencies



Lack of knowledge of all potentially available services between agencies



Service delivery is confusing and disjointed



### Person-centered approach: "No wrong door"

The future state of delivery would allow families in need of accessing housing services to work directly through either agency with simultaneous guidance from both through collaborative case management

This results in:







More efficient and effective case management work Full knowledge and access to all potentially available services between agencies Quality service delivery and optimal outcomes for families

# What does collaborative case management look like?

Families focus on their personal journey to housing and financial stability instead of navigating the system of available resources





1. CAA: Community Action Agency, service delivery system for OHCS







