

Communication and Visitation Guidelines

Communication:

- All visitors are to refrain from discussing the protective proceeding with Eathel. If Eathel brings it up, all parties should reassure her she is cared for and redirect the conversation.
- All visitors are to refrain from discussing care costs associated with in home care with Eathel.
- Family is to refrain from making disparaging remarks about each other in Eathel's presence.
- Phone calls are prohibited from 7:00 p.m. to 8:00 a.m. Eathel is welcome to return calls but we ask that she not receive calls to allow her time to transition into her evening.
- All communication with Eathel is to occur in the presence of a care giver. Please do not pull Eathel to the side for a private conversation.
- Questions regarding care and medications should be directed to the guardian, not the care givers. The care givers are authorized to release general information only.

Visitation/Outings:

- Visiting hours are from 9:00 a.m. to 6:00 p.m. unless prearranged and approved by the guardian. Please provide 48 hours' notice if you would like to schedule a visit or outing outside of visiting hours.
- The care giver is to attend all outings with Eathel.
- Visits and outings do not need to be pre-arranged if they fall within visiting hours.

We will look at creating a visitation schedule if conflict cannot be avoided with this restrictions.