

Oregon Department of Justice

Ellen F. Rosenblum, Attorney General

2019 Joint Committee on Ways & Means Public Safety Subcommittee Presentation – Phase 2 April 24-25, 2019



Department of Justice - Overview

Mission & Values

To serve state government and to support safe and healthy communities throughout Oregon by providing essential justice services.

We are dedicated to:

- Providing ethical, independent and high quality legal services to state government;
- Safeguarding consumers from fraud and unfair business practices;
- Fighting crime and helping crime victims;
- Advocating for vulnerable children;
- Supporting families through the collection of child support;
- Enforcing environmental protections;
- Defending the civil rights of all Oregonians; and
- Pursuing justice and upholding the rule of law.





Critical Priorities

- Ensuring the ongoing stability of our operating structure.
- Protecting the interests of Oregon children through the legislatively initiated Child Advocacy expansion.
- Supporting Criminal Justice efforts to resolve complex criminal cases.
- Supporting crime victims and survivors.
- Advocating for Oregon families.
- Providing responsive, high quality legal services to state agencies.
- Maximizing external funding to advance State of Oregon objectives.
- Protecting Oregon Citizens.





Oregon Department of Justice

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Administrative Services Division



POP #104 – Essential Costs for Information Technology

Ensuring the ongoing stability of our operating structure.

- Technical adjustment to make permanent the 2017-19 LAB rebaselining amount (\$2.7M), and address the total *agency-wide* technology budget shortfall.
- Primarily Hardware/Software/Security Lifecycle (not project related).
- Maintains the quality, security, and performance of statewide legal and child support work.

\$4,787,025	Other Funds Limited*
\$32,716	Federal Funds
\$93,848	General Fund

*DOJ is working with LFO to refine numbers

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POP #104 – Essential Costs for IT by Category



DOJ Budget - IT Percentage



Department of Justice – Administrative Services Division

Customers Supported





POP #104 – Essential Costs for IT



DOJ IS 5 Year Strategic Information Technology Plan

Enable our agency to prevail in its mission, related litigation, and ensure that child support dollars are distributed to families.

- 1. Secure and maintain systems and system lifecycle replacement in support of essential services.
- 2. Develop and implement enhanced support for essential services during and after a disaster.
- 3. Develop and implement technology standardization for services.
- 4. Promote innovative and collaborative technology ideas to meet business needs.
- 5. Enhance and expand information security training and awareness program.



Department of Justice – Administrative Services Division

POP #152 – Legal Tools Expenditure Limitation

Ensuring the ongoing stability of our operating structure.

Support the replacement of DOJ's legal case management system, which upholds the quality, security, and performance of statewide legal and child support work.

- This request has changed since ARB.
- Currently working with OSCIO and LFO.
- Recovered \$569,610 from vendor.
- Requesting limitation of same, \$569,610, to restart the planning phase.
- Will return after planning phase with a full report.



Other Funds Limited

2 Positions/1.58 FTE





POP #158 – Federal Data Security Compliance & Auditing

Ensuring the ongoing stability of our operating structure.

Provide funding for a position on the DOJ Information Risk & Compliance Team to manage and track all federal compliance requirements, perform system security audits, and to further enhance and protect our systems and data.

\$214,654 Other Funds Limited

1 Position/0.88 FTE



POP #150 – Renew HB 2101 Sunshine Committee Staff

Continue a Legislative Initiative.

Continue the important public records work of the Sunshine Committee as initiated by the 2017 Legislature in HB 2101, which established a 15-member Oregon Sunshine Committee staffed by the Department of Justice. Due to the duration of work anticipated, DOJ requests that the original two .50 FTE temporary (LD) staff positions be made permanent.

\$302,132

General Fund

2 Positions/1.00 FTE

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POP #151 – Defend Oregon Statutes

Benefits Oregonians by pursing legal actions in defense of Oregon state statutes and the Oregon Constitution.

Provide funding to pursue legal actions involving federal government actions that are contrary to Oregon State Laws. These cases involve issues of immigration, funding for the Affordable Care Act, Oregon's status as a Sanctuary State, and rescission of the Deferred Action for Childhood Arrivals (DACA) program. There could be other actions in the future that Oregon must initiate or join in order to protect Oregonians.

\$2,000,000General Fund\$1,008,276Other Funds Limited

4 Positions/3.52 FTE (in Trial Division)

15



POP #153 – Inclusion and Equity

Workplace Compliance.

Provide funding for an HR position to coordinate EEOC Title V and VII issues relating to diversity, inclusion, equity, equal opportunity, civil rights, and affirmative action.

\$227,608 Other Funds Limited

1 Position/0.88 FTE

16



POP #105 – Grants Management Coordinator Position

Federal Compliance.

Provide funding for one position to manage approximately 20 federal grants including both direct and pass-through grants from other agencies. Some of the grants have multiple year awards active concurrently.

This request is also in response to an audit recommendation for this position.

\$206,317 Other Funds Limited

1 Position/0.88 FTE





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General Counsel Division



Department of Justice – General Counsel Division

POP #355 – Two Attorneys in Business Activities

Responsive High Quality Legal Services.

Respond to increased demand due to increase in volume and complexity of Oregon OSHA cases, increase in hearings arising from appellate court decisions, increase in cases and workload from other client agencies, and loss of experience due to retirements.

\$604,530 Other Funds Limited 2 Positions/1.76 FTE

Department of Justice – General Counsel Division

POP #354 – Two Attorneys in Tax & Finance

Responsive High Quality Legal Services.

Respond to increased demand from Housing & Community Services, Business Oregon and other agencies.

\$604,530 Other Funds Limited 2 Positions/1.76 FTE



Department of Justice – General Counsel Division

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POP #356 – One Attorney in Natural Resources

Responsive High Quality Legal Services.

Respond to a material increase in demand for legal advice and representation in contested case hearings from the Department of Agriculture, Oregon Water Resources Department, Department of Geology and Mineral Industries, and from the Department of Environmental Quality

\$302,267

Other Funds Limited

1 Position/0.88 FTE





Department of Justice – General Counsel Division

POP #357 – Paralegal and Legal Secretary Positions

Responsive High Quality Legal Services.

Add paralegal and legal secretary positions to support the work of new attorney positions, maintaining an effective ratio; facilitate delegation of work to lower billing rate personnel and free attorney time for higher level work

\$677,724 Other Funds Limited 4 Positions/3.52 FTE



POP #350 – Public Law Conference and Trainings

Responsive High Quality Legal Services.

Providing quality legal services to state agencies through funding for the biannual Attorney General's Public Law Conference (PLC) including the creation of three public law manuals, which train and empower agency personnel, expand our reach, and reduce risk.

\$199,695 Other Funds Limited

0 Positions/0.00 FTE



Department of Justice – General Counsel Division

POP #351 – Four LD Positions to Permanent

Responsive High Quality Legal Services.

Responding to the ongoing, increased demand for legal services in General Counsel's Government Services Section, Business Transactions Section, Tax & Finance Section, and Health & Human Services Section.

\$1,610,840 Other Funds Limited

4 Positions/4.00 FTE

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Department of Justice – General Counsel Division



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Criminal Justice Division



Department of Justice – Criminal Justice Division

POP #251 - Strengthen Criminal Analysis Team

Enhance Public Safety.

This package would add permanent state-wide analysts to the Criminal Justice Division team to ensure we will be able to provide continued investigative support to state law enforcement agencies and prosecutors.

\$1,390,685 General Fund(\$212,328) Other Funds Limited

Department of Justice – Criminal Justice Division

6 Positions/5.28 FTE

POP #251 - Strengthen Criminal Analysis Team

Front-Line Support to Oregon Police Officers.

- Quick turnaround research.
- Officer Safety.
- Information Sharing.

Support for Complex Criminal Investigations.

- Homicide.
- Human Trafficking.
- Elder Abuse.
- Financial Crime.





Department of Justice – Criminal Justice Division

POP #251 - Strengthen Criminal Analysis Team



Department of Justice – Criminal Justice Division

POP #256 - Criminal Information Services Section Manager

Enhance Public Safety.

Adds a manager to act as a direct-line supervisor for the analysts in the Criminal Justice Division. This position was previously grant funded.

\$258,517 General Fund

1 Position/0.88 FTE

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Department of Justice – Criminal Justice Division

POP #252 - Change Criminal Justice Funding Source

Increase Transparency of Budgeted Funding.

Currently, 17 positions in the Criminal Justice Division are paid with General Fund and 22 positions are paid through the Legal Fund. Shifting primarily to a single funding source is expected to increase transparency in budgeting for the Division.

\$2,004,790	General Fund				
(\$9,120,490)	Other Funds Limited				

0 Positions/0.00 FTE



Department of Justice – Criminal Justice Division



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Civil Enforcement Division



NEW Package – Consumer Privacy

Protecting Oregon Citizens.

Position authority and expenditure limitation to handle increased workload in the areas of data privacy, data security, and high tech fraud. Authorizes additional technical and legal staff to handle large-scale, complex matters affecting large numbers of Oregon consumers.

\$922,340

Protection & Education Funds

3 Positions/2.64 FTE

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POP #203 – Tobacco Criminal Investigator

Protecting Oregon Citizens.

Position authority and funding for a Criminal Investigator to investigate possible criminal activity relating to the sale and distribution of cigarettes in Oregon. Position will support enforcement efforts under the Tobacco Master Settlement Agreement (MSA).



Tobacco MSA Funds

1 Position/0.88 FTE





POP #202 – Increase in Child Support Legal Caseload

Oregon's Families.

Position authority and budget limitation due to increased workload related to four counties transferring the private child support caseload to the Department of Justice.

Civil Enforcement Division:

\$2,218,614 **Other Funds Limited**

Division of Child Support:

\$2,065,085 Federal Funds \$1,032,543 General Fund

8 Positions/7.02 FTE

0 Positions/0.00 FTE 0 Positions/0.00 FTE





POP #201 – Child Advocacy Multnomah County

Oregon's Children – Full Juvenile Dependency Legal Representation.

Position authority and budget limitation for Child Advocacy work in Multnomah County. This is necessary to complete the implementation of the third phase of full juvenile dependency legal representation of DHS Child Welfare caseworkers.

\$9,862,822

Other Funds Limited

34 Positions/32.5 FTE





POP #201 – Child Advocacy Multnomah County

	Original Request		Adjustment		Total Request	
	Positions	FTE	Positions	FTE	Positions	FTE
Attorney in Charge	0	0.00	1	1.00	1	1.00
Assistant Attorney General	7	7.00	0	0.00	7	7.00
Senior Assistant Attorney General	5	5.00	3	3.00	8	8.00
Legal Secretary	5	5.00	3	2.50	8	7.50
Paralegal	5	5.00	2	2.00	7	7.00
Office Specialist 1	2	1.50	1	0.50	3	2.00
Total Position/FTE	24	23.50	10	9.00	34	32.50
Total Cost	\$7,005,535		\$2,857,287		\$9,862,822	



Department of Justice – Civil Enforcement Division
POP #200 – Child Advocacy Budget & Position Realignment

Oregon's Children – Full Juvenile Dependency Legal Representation.

Refined and adjusted position authority and budget limitation for the full juvenile dependency legal representation of DHS Child Welfare caseworkers. This package is necessary to fully implement court representation of DHS caseworkers across the state.

\$6,826,586

Other Funds Limited

20 Positions/16.81 FTE





Department of Justice – Civil Enforcement Division

POP #200 – Child Advocacy Budget & Position Realignment

		Resolve Double Fills	Eugene Temp Employees to Permanent	Child Advocacy Expansion Position True Up	Manager Position True Up	Additional Staff for Base Program	Temp Limitation	Total
Original	Positions	4	2	0	0	0	0	6
	FTE	3.00	2.00	0.00	0.00	0.00	0.00	5.00
Request	Total Cost	\$1,182,361	\$335,097	\$1,872,430	\$16,899	\$0	\$144,688	\$3,551,475
	Positions	0	0	0	0	14	0	14
Adjustment	FTE	0.00	0.00	0.00	0.00	11.83	0.00	11.83
	Total Cost	\$0	\$0	\$0	\$0	\$3,275,111	\$0	\$3,275,111
Total	Positions	4	2	0	0	14	0	20
Current	FTE	3.00	2.00	0.00	0.00	11.83	0.00	16.83
Request	Total Cost	\$1,182,361	\$335,097	\$1,872,430	\$16,899	\$3,275,111	\$144,688	\$6,826,586

Department of Justice – Civil Enforcement Division



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Trial Division

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Department of Justice – Trial Division

POP #400 – Transportation Package Condemnation Work

Assist ODOT to acquire property when necessary to maintain, improve and add to the state's highway infrastructure.

ODOT anticipates our average caseload will increase 200% over the next 1-3 years (from 50 cases/year to 150 cases/year).

\$900,872 Other Funds Limited 3 Positions/3.14 FTE



Department of Justice – Trial Division

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NEW Package – Water Resources Department Legal Services

Defending Oregon Water Resources Department (OWRD) decisions related to regulation of water rights.

- Regulation of junior water rights to meet the rights of senior water right holders.
- Regulation of water users using water without a water right.
- Regulation of use that is inconsistent with the conditions and limitations contained in a water right.

\$414,149 Other Funds Limited

3 Positions/2.20 FTE

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*See accompanying POP #356 in General Counsel for additional related position.



Department of Justice – Trial Division

NEW PKG – Defense of Criminal Convictions/ Trial Division Mandated Caseload Revision

Preserving convictions and sentences obtained by the state's prosecutors.

Main factors driving increased workload:

- Increased scrutiny of Post Conviction Relief (PCR) claims by the Oregon trial and appellate courts.
- Increase in the number of PCR claims and length of petitions.
- Increase in the use of expert witnesses.
- Increase in length of trial memoranda.
- Average hours worked per PCR case has increased from 43.79 to 57.04 in the last 18 months.

\$769,870Other Funds Limited in Trial2 Positions/2.50 FTE\$1,652,775General Fund in DCC



Department of Justice – Trial Division



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Division of Child Support



What we're about:

Supporting parents to support children.



Department of Justice – Division of Child Support

Oregon's Federal Title IV-D Program



Presentation Overview

Policy Option Packages

Basic operations

- #450 Revenue reduction restoration
- #452 Operations & maintenance for Origin

System project

- #451 System hosting for Origin
- #475 System project funding/close-out

Legal costs for child support (Civil Enforcement Division)

• #202 – AAG costs to support child support program





POP #450 – Revenue Restoration

Diminishing Funding Stream – Other Funds

Ongoing loss of recoveries resulted in 070 – Revenue Reduction

DOJ Division of Child Support collects TANF recoveries as revenue to help fund operations expenses (Other Funds)

But the nature of child support programs – and their funding – has been changing over several biennia, and will continue to do so

- TANF caseloads diminishing both nationally and in Oregon
- State-assigned TANF recoveries continue to decline due to law changes related to TANF
- Increase in percentage of collections going to Oregon families due to evidence-based changes in state law and policy

Reduction in Other Funds operating revenue results in related loss of matching federal funding.

• \$6.2 million reduction in recoveries + \$11.6 million related reduction in federal match = **total reduction of \$17.8 million**



POP #450 – Revenue Restoration

This request substitutes General Fund for the lack of Other Funds revenues required for the state share (1/3) of the operating budget

\$6.2 M GF enables \$11.6 FF match = \$17.8 M in total funding 91.44 FTE (92 positions) 16% of the Division's personnel

- Impacts to funding and performance also impact 22 DA offices
- Greatest impacts to Program federal performance measures 12-18 months following staffing reduction
- Failing federal performance requirements results in:
 - Penalties and reduced incentive funds to Child Support Program
 - Direct reduction in the state TANF grant



POP #450 – Revenue Restoration

	Agency Requested Budget	Adjusted Request to LFO
Restoration of		
Revenue Reduction	\$6.20 M GF	same
	<u>\$11.57 M</u> FF	
Tota	l \$17.77 M	

Maintains current service level: 91.44 FTE (92 positions)



Department of Justice – Division of Child Support

Origin Operations & Maintenance

- Moving from project to operationalization
- Repurpose and enhance current (and prior) biennia system project FTE to operations
 - Same staff embedded with implementation contractor (Deloitte) throughout the design, development, implementation of Origin
- Leverage current management structure
 - No new management positions
- Meets Origin operational system support needs in house without augmenting with contracted system support services
- Two categories of positions: business & technology

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Origin Operations & Maintenance – Technology Team –

Repurposing system project FTE/positions for operations

- Information System Specialists
 - Developers
 - Support Presentation tier
 - Web-based user interface applications
 - Middleware Administrators
 - Support Application/Communication tier Java, IBM COTS
 - Security Operations Administrators
 - Database Administrators
 - Support Database tier
 - Relational databases, data dictionaries, data warehouse



Current State: Legacy + System Project Technology Teams



Legacy FTE

System Project FTE

Origin Project Technology Positions



Future State: Origin Operations & Maintenance

Technology Team





Department of Justice – Division of Child Support

Origin Operations & Maintenance – Business Team –

Repurposing system project FTE/positions for operations

- Operations and Policy Analyst (OPA) positions Business Analysts
 - Maintain the current level of system support for Origin
 - Provide Help Desk support
 - Provide regulatory compliance and role-based system access coordination
 - Manage system change projects (e.g., other agency system upgrades, business improvements and activities, state and federal legislative changes, security or other technological advances)
- Project Manager
 - Project management principles and execution employed throughout operations and business





Origin Operations & Maintenance

Without this package, vendor support would be necessary to operate Origin to maintain functionality of the Oregon Child Support Program. Estimated cost for vendor (Deloitte): **\$13.4 million** in addition to the contracted costs for finishing the system project.

Period	Estimated Cost	Description of Services
Jun 2019 – May 2020	\$ 5,076,825	Current plan: Deloitte provides primary O&M support and the agency provides secondary support. The cost is for Deloitte to assume the additional scope of O&M instead.
Jun 2020 – May 2021	\$ 7,382,302	Current plan: Deloitte provides secondary O&M support and the agency provides primary support. The cost is for Deloitte to assume the additional scope of O&M instead.
June 2021	\$ 976,323	Current plan: The agency to completely take over O&M support, without Deloitte assistance. The cost is for Deloitte to assume full O&M support instead.
	\$ 13,435,450	2019-2021 Deloitte System Support Cost Estimate



	Agency Requested Budget	Adjusted Request for LAB
Origin Operations		
& Maintenance		
Positions	25	21
FTE	16.75	13.23
	\$1.43 M GF	\$1.13 M GF
	<u>\$2.70 M</u> FF	<u>\$2.19 M</u> FF
Total	\$4.12 M	\$3.32 M



POP #475 – System Project

New Child Support System – Origin

All states must maintain a child support automated system that meets federal certification requirements.

- Oregon's former system (CSEAS) was one of the oldest systems in the nation, using components and databases from the 1970s
- The Program has worked with its federal oversight office on a multiyear, prescribed process to replace its certified system
- POP 475 allows the Program to complete the last phases of the project: federal certification, post-implementation technical knowledge transfer, and operationalization
- This package also includes debt service for the last series of bonds sold in February 2019





POP #475 – System Project

Legislative Timeline

Feasibility Study Report – Nov 2011 to Oct 2012

Business Process Re-engineering – Dec 2012 to Dec 2013

Planning Approval – 2013 Legislative Session

Stage Gate 3 & Readiness Assessment Approval – 2016 Legislative Session

Continuation of Implementation Project – 2016 through 2017-19 Biennium

Federal Certification, Stage Gate 4 & Project Close-out – 2019-21 Biennium



Department of Justice – Division of Child Support

POP #475 – System Project

	Agency Requested Budget	Adjusted Request for LAB
System Project Close-		
Out & Debt Service	\$2.91 M GF	\$2.13 M GF
	\$2.74 M OF	\$3.69 M OF
	<u>\$10.97 M</u> FF	<u>\$11.31 M</u> FF
Project Budget Subtotal	\$16.62 M	\$17.13 M
Debt Service Subtotal	\$0.46 M GF	\$1.48 M GF
Total	\$17.08 M	\$18.61 M



Department of Justice – Division of Child Support

Other Policy Option Packages

	_	Agency Requested Budget	Adjusted Request for LAB
POP #451			
System Hosting		\$1.44 M GF	same
		<u>\$2.80 M</u> FF	
	Total	\$4.24 M	

- Origin is currently hosted with Atmosera, a vendor under contract with Oregon's Enterprise Technology Services to provide overflow services to state agencies.
- Although eventual migration to the State Data Center is planned, it does not have the capacity and technology to support this system.



Other Policy Option Packages

		Agency Requested Budget	Adjusted Request for LAB
POP #202			
Child Support		\$0.72 M GF	\$1.03 M GF
Legal Caseload		<u>\$1.39 M</u> FF	<u>\$2.06 M</u> FF
	Total	\$2.11 M	\$3.09 M

- Increase in number of counties in which DOJ Division of Child Support handles the entire caseload
 - Klamath, Josephine, Benton, Wasco county programs returned to the state
 - Non-assistance caseload typically has more legal actions in circuit court
- Increase in civil contempt efforts, resulting in significantly larger collections for families





Oregon Department of Justice

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Budget Requests that do not impact the General Fund



Department of Justice – No General Fund Impact

POP #300 – Victims of Crime Act Budget

Supporting Crime Victims and Survivors.

Since 2016, funding for the Victims of Crime Act (VOCA) has continued to increase. The VOCA Assistance award is sub-granted through the Division to non-profit and prosecutor-based victim service providers as well as child abuse intervention centers.

\$58,074,323 Federal Funds Limited 3 Positions/2.64 FTE



POP #250 Ongoing Grants (UASI & SHSP)

Investigating Complex Crimes.

- Urban Area Security Initiative (UASI) grant is designed to assist high-threatened and high density urban areas.
- State Homeland Security Program (SHSP) grant assists state, tribal and local preparedness gap activities.
- Both federally funded through the Oregon Office of Emergency Management/Military.

\$569,430

Other Funds Limited

2 Positions/2.00 FTE





Department of Justice – No General Fund Impact

POP #453 - Federal Fee Change

Implementing a Federal Law change.

- The federal Bipartisan Budget Act of 2018 increased the annual collection fee for Child Support Programs from \$25 to \$35.
- The law also revises from \$500 to \$550 the amount that the State must collect and disburse to the family before imposing the collection fee each year.

\$69,800 Otl

Other Funds Limited

0 Positions/0.00 FTE

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Department of Justice – No General Fund Impact



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Reconciliation & Technical Adjustments



Position Adjustments

Changes to budgeted positions to realign them with actual business needs and resolve work out of class and other budgetary matters.

- Adjusts 9 positions in the Administration Division.
- Adjusts 4 positions in the Trial Division.
- Adjusts 5 positions in the Civil Enforcement Division.
- Moves 3 positions from the Civil Enforcement Division to the Administration Division.
- Moves 4 positions in the Civil Enforcement Division across programs.
- Moves 1 position in the Criminal Justice Division across programs and changes funding split.

\$46,336 General Fund \$31,212 Other Funds Limited \$12,384 Federal Funds Limited \$89,932 Total Funds

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POP #100 – Reconcile Intra-Agency Charges

- Administration Division expenses are funded by assessing the other DOJ divisions a share of the costs.
- Allocations are determined using a model reviewed and approved by the federal government.
- DOJ budget does not match the federally approved charges.
- Without this funding, other budgets must be used to fill this gap.

\$2,384,957	General Fund	0 Positions/0.00 FTE
\$7,150,711	Other Funds Limited	0 Positions/0.00 FTE
\$1,802,489	Federal Funds Limited	0 Positions/0.00 FTE

POP #102 – Reconcile Attorney Position Classifications

This policy package is to reconcile actual attorney salaries with budgeted attorney salaries which have become out of sync over time. New attorney positions are budgeted at a default entry level and do not account for the salary associated with hiring an experienced attorney.

Divisions Affected:

- Trial
- Appellate
- General Counsel
- Civil Enforcement
- AG Office



Other Funds Limited 0 Positions/0.00 FTE







Oregon Department of Justice

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Legal Fund



Department of Justice – Legal Fund

DOJ's statutory billing authority

• 180.160 Charges for services to public agencies; rules.

- Provides that DOJ may charge agencies and other public bodies for rendering legal assistance.
- 180.170 Billing for services to public agencies.
 - Provides that DOJ shall estimate biennial expenses in advance and invoice agencies and other public bodies for their share of these expenses. Provides for adjusting future invoices for prior differences between actual and estimated expenses.
- The hourly billing rate is not set in statute. It is developed in conjunction with the development of the biennial budget.
 - The rate is not final until the end-of-session omnibus budget bill.





Department of Justice – Legal Fund
What is the Legal Fund?

The Legal Fund is an internal service fund which records the revenues and expenses for providing Legal Services to state government.

Examples of Other Internal Service Funds: Motor Pool, Copy Machines – each with a user fee.



Department of Justice – Legal Fund

Legal Fund Budget Model:

- Other Funds expenditure limitation to hire employees and pay operating costs.
- The legal rate billed to client agencies has to be adequate to fund:
 - The attorney
 - Contribute to division operating costs for supplies, services, technology, capital items and costs charged to divisions for rent, payroll, accounting, human resources, etc.
 - Ideally, billed revenue should equal actual expenses.





How does the billing process work?



How does the Department of Justice determine the Legal Rate?



Department of Justice – Legal Fund

Legal Rate – Two Components

Direct Cost of the Hours of Work

Plus

Operating Costs and Assessments for Agency & State Overhead *

 * - Overhead includes non-billable hours, division operating costs, administrative assessments the department receives for technology, telecommunications, rent, insurance, accounting and human resources.





Department of Justice – Legal Fund

Calculation of the Legal Rate

Total projected biennial legal service costs

Projected number of biennial billable hours

* - Rate is actually assigned in the end-of-session omnibus budget bill.





Rate

Department of Justice – Legal Fund

Legal Rate Parallels the State Budget Process

- Agency Request Budget Legal Rate is an estimate of the ARB with all budgetary requests made by the Department of Justice.
- Governor's Budget Legal Rate recalculated to represent Current Service Level plus adopted Policy Option Packages and other components of Governor's Budget.
- Legislatively Adopted Budget Legal Rate recalculated for each legislative budget decision affecting Department of Justice.

\$223 / Hour

\$208 / Hour

\$??? / Hour



Department of Justice – Legal Fund



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Key Performance Measures



Department of Justice – Key Performance Measures

Performance Measures

- **1** % of legal cases in which the state's position is upheld.
- 2 % of appropriate litigation resolved through settlement.
- **3** Amount of monies recovered for the state divided by the cost of recovery.
- **4** Average time from receipt of contracting document to first substantive response to agency.
- **5** Percent of legal billing receivables collected within 30 days.
- **6** % of timely and complete charities' reports submitted relative to total charities registered.
- 7 % of customers rating agency's customer service as "good" or "excellent"; overall customer service.
- **8** % of Criminal Justice Division cases resolved successfully.
- **9** % of crime victims compensation orders issued within 90 days of receipt.
- 10 % of support collected by the Child Support Program (CSP), which is distributed to families.
- **11** % of current child support collected relative to total child support owed.
- **12** % of CSP cases paying towards arrears relative to total CSP cases with arrears due.
- **13** % of CSP cases with support orders relative to total CSP cases.
- 14 % of adult victims leaving Domestic Violence shelters with a safety plan after a stay of five days or more.
- 15 % of sexual assault exams conducted by specially trained Sexual Assault Nurse Examiners (SANE).
- **16** % of Defense of Criminal Convictions (DCC) cases briefed within 210 days.



Department of Justice – Key Performance Measures

Performance Measures



Accomplished
Progress Made
Challenge



Department of Justice – Key Performance Measures

Performance Measures



Department of Justice – Key Performance Measures

Questions?



Department of Justice – Questions