



SHERIFF JOHN W. HANLIN DOUGLAS COUNTY, OREGON

Justice Building Roseburg, Oregon 97470 (541) 440-4450 • (541) 957-8140 FAX www.dcso.com

April 19, 2019

Representative Nancy Nathanson, Chair House Committee on Revenue 900 Court St, NE Salem, OR 97301

RE: Support of HB2449

Chair Nathanson, Members of the House Revenue Committee:

The Douglas County Sheriff's Office operates Douglas County Emergency Communications (DCEC) 9-1-1 center for Douglas County. Our agency proudly answers 9-1-1 calls for all of Douglas County and dispatches for 33 police, fire and medical response agencies in our area. Additionally, we also provide public safety emergency dispatching for the Public Works Department, Bureau of Land Management, United States Forest Service, Veterans Administration Police, Douglas County Medical Examiner's Office, State Parole and Probation and the Douglas County Juvenile Department.

DCEC answers nearly 60,000 9-1-1 calls per year and we are extremely dependent on the technology and communications infrastructure to process each of these calls. The amount of funds distributed to our PSAP from the 9-1-1 tax covers 25% of our operational budget.

As you know, the 9-1-1 tax in Oregon has not kept up with inflation and has remained at .75 cents since 1995. HB2449 seeks to increase the tax and help ensure continued safe operations of our 9-1-1 network in the State of Oregon. The cost of operating a consolidated 9-1-1 center continues to rise based on fixed operational and personnel costs.

Our agency has been notified by the 9-1-1 program within Oregon Emergency Management that the 9-1-1 tax will no longer fund some of our basic equipment that we have in use today. This shifts more of the burden of the 9-1-1 operations to our local jurisdictions and means that in order to just maintain our current service levels, our police, fire and medical agencies will be required to pay more for 9-1-1 call taking equipment and operations. If we are unable to absorb the costs that have been paid by the 9-1-1 tax, our agency will be forced into a situation where calls may need to go into a queue or we may have a significant delay in answering calls simply because we do not have enough call taking positions or telephone lines within our PSAP to answer emergency calls while dispatching responders.

Currently the 9-1-1 tax does not have sufficient funds to pay for our 9-1-1 needs, nor does it have enough funds to plan for needed upgrades to the system. HB2449 helps ensure a more sustainable model for our emergency communications needs throughout the State of Oregon.



From the desk of

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We have already seen a shift from the 9-1-1 tax to the local level to support basic operations. We need immediate assistance to fix this deficit and ensure the 9-1-1 program in Oregon is funded to be that first line of defense for any emergency. We need your help to keep our communities in safe.

Respectively submitted,

Sheriff John Hanlin

Douglas County Sheriff's Office