# **OJD PRESENTATION - AGENDA**

#### April 1 – 4, 2019



Day 2 Oregon Tax and Circuit Court Programs

Day 3	Circuit Court Programs continued
	Circuit Court Programs continued OJD Budget and Policy Option Packages

Day 4	Public Testimony
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#### Chief Justice's Budget Priorities 2019-21 Biennium

- Better Service for Oregonians Who Need Help
  - o Add court staff so we can meet our statutory and constitutional obligations
  - Ensure community can access courts all business hours every judicial day
  - Enter judgments and orders within 72 hours
  - Provide consistent access to problem-solving courts to improve outcomes
  - Resolve cases in a timely manner while adhering to principles of procedural justice
- Correct imbalance in judicial compensation
- Improve outcomes in juvenile dependency cases through targeted additions of new judges and support staff
- Support safe and secure courthouses
- Preserve critical technology infrastructure and services

# **Criminal**

- Average 294,529 filings per year (2013-2018)
- Filings include
  - Felony crimes which a person can be sentenced to prison
  - Misdemeanor crimes which a person can be sentenced to jail
  - *Violations* fines only, no jail; traffic offenses
- The criminal code and caselaw is constantly evolving, and is much more complex than ever before



#### Traditional methods of case management

- charging instrument
- arraignment
- pretrial release decision
- pretrial motions practice (stop/search)
- plea negotiations
- trial setting
- case resolution

#### **Collaborative Efforts to Improve Outcomes**

- Justice Reinvestment Initiative (JRI)
- Mental Health Issues
  - Behavioral Health JRI
  - Aid and Assist
- Local PSCC (Public Safety Coordinating Council)
- Public Safety Task Force
- Community Corrections
- Pretrial Justice Reform
- Grand Jury Recordation
- Criminal Justice Advisory Committees

#### **Problem-Solving Courts**

Specialized court dockets that seek to address the underlying issues that contribute to criminality by providing a combination of treatment, services, and supervision.

#### Specialty Courts (also known as Treatment Courts)

A subset of Problem-Solving Courts that were developed based on the National Association of Drug Court Professional's (NADCP) 10 Key Components and are subject to the Oregon Specialty Court Standards adopted by the Chief Justice. These courts target specific populations, provide court-directed supervision, and require treatment and/or counseling services.

A public health approach using a specialized model in which the judiciary, prosecution, defense bar, probation, law enforcement, mental health, social service, and treatment communities work together to help addicted offenders into long-term recovery.

## **Oregon Problem-Solving Courts**

#### 81 Problem-Solving Courts in Oregon

- **23** counties receive CJC specialty court grant funds
- **5** counties receive no CJC specialty court grant funds
- **8** have no Problem-Solving Courts

#### Types

- ✓ Adult Drug
- Domestic Violence
- DUII
- ✓ Family Drug
- ✓ Juvenile Drug
- Mental Health
- ✓ Veterans
- ✓ Community Court
- Hybrid (combination)



# Traditional Court vs. Problem-Solving Court

#### **Typical Court Process First Appearance First Appearance Program Interview Status Check / Trial** Readiness **Enter Program** Plea / Trial / Dismissal **Staffing Meeting\* Status Check Hearing\* Disposition**

\* Process repeats until participant graduates or is terminated from the program

**Problem-Solving Court Process** 

### **Dynamics of a Problem-Solving Court Team**

Problem-solving courts involve close collaboration between the judge and a team.

The judge leads the court, providing encouragement and holding the participant accountable.

<u>A team generally consists of:</u> Judge Court Coordinator District Attorney Defense Attorney Probation Officer Law Enforcement Officer Treatment Provider

### **Benefits of Problem-Solving Courts**

- Reduces recidivism
- Positive change for individuals from the inside out
- Relies on sanctions and incentives applied to the right behaviors and delivered at the right times
- Embodies a common sense of "all hands to the wheel" on society's most difficult and topical crises
- Collaboration to achieve the best and most durable community safety outcomes
- Maintains evidence-based practices



Klamath County Circuit Court

## Funding is Critical

Procedural Justice – allowing victims, defendants, and family members to be heard – is essential to ensuring confidence in the justice system and in our government

- Courts must meet statutory and constitutional mandates; almost 40% of court docket time is dedicated to misdemeanor and felony cases
- Judgments must be entered and shared with parties and appropriate justice partners
  - Aid and Assist orders
  - Release orders
  - Warrants and warrant recalls
  - Driver's license suspension (related to conduct, not non-payment of fines and fees)
- Problem-Solving courts take more time, but reduce rates of recidivism, thereby reducing harm in our communities



## OJD Technology

## Specialty Court Case Management System (SCMS)

Partnership with the Criminal Justice Commission (CJC) and OJD



# SCMS and Increasing Court Efficiency



- Improve communication between team members
- More time for coordinator to focus on participants
- Statewide problem-solving court statistics
- Measure effectiveness and compliance with best practices
- Embedded support and resources in SCMS
- Provides an alert system so team members can quickly engage when a participant is in crisis
- Better statistics
- Improved outcomes

# **SCMS Go-Live Events**

Go-Live Event	Go-Live Date	Circuit Court	No. of Specialty Courts	
E1	10/24/18	Klamath	4	
E2	11/19/18	Lane	4	
E3	12/12/18	Douglas	2	
E4	01/28/19	Marion Columbia	5 4	├── Complete
E5	03/18/19	Deschutes Crook / Jefferson Hood River / Wasco	2 3 3	
E6	04/08/19	Multnomah Clatsop	4 3	
E7	04/29/19	Coos Jackson Josephine Lake	1 3 2 1	
E8	05/20/19	Lincoln Polk Yamhill Linn Benton	3 2 3 3 1	
E9	06/03/19	Washington Clackamas	3 4	
E10	06/24/19	Harney Malheur Union / Wallowa Umatilla / Morrow	1 3 3 1	

#### **Technology Innovations**

#### Recent Improvements

- Specialty Courts Case Management System (SCMS)
- Text-to-Debt (payment plan reminders)
- OJD Web Pages mobile friendly redesign

A Multnomah County Circuit Court pmt of \$229.00 is <u>due</u> 10/05/18. Pay @ <u>courts.oregon.gov/ePay</u> or <u>1-888-564-2828</u> Case#

99PK123456 ReplySTOPtoEnd

- Online Records and Calendar Search
- ePay online payment options
- File and Serve eFiling availability
- Guide and File interactive forms



### eFiling By the Numbers – 2018



#### Free Access to Case History Information

#### Welcome to the Oregon Judicial Department Online Records Search

The Oregon Judicial Department is pleased to provide free online access to limited case information in the circuit courts and Tax Court of this state. The displayed information is not the official ORS 7.020 register record, and, therefore, should not be relied upon as an official record of the court. Specifically, individuals should not use this system for background checks or other purposes that require more complete identity or case information. The full official register for non-confidential case types can be accessed at the courthouse public terminals or, for certain business entities, through a subscription to OJCIN Online.

Click here to view our user guide

Click here to access Frequently Asked Questions

Click here to access the Oregon eCourt Case Information (OECI) system

Courts may change their schedules at any time. Please check the calendar on the day of your scheduled event to confirm the information for your event.

Sign-in and/or registration is not required to perform a search on this site. To specify which court records you want to search, along with other options, click on the Advanced Search Options link in the Smart Search section below.



Smart Search Search for court records.

#### Partner Integrations



#### What Lies Ahead



#### **OJD** Guide and File



#### Interactive FAMILY LAW FORMS ONLINE for:\*



**Oregon Judicial Department iForms** make completing court forms simple: 1. Type in answers to online "interview" questions

- 2. iForms produces your completed form
- 3. eFile the form using iForms or print & submit to the court by mail or in person





#### What You'll Need

- 1. All related information: names, addresses, correspondence & documents (pdf format)
- 2. A credit card if you are going to eFile an iForm that requires a fee
- 3. The ability to download and save your copy of the iForm
- 4. Access to a printer if you need to file at the courthouse

SMALL CLAIMS

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- 5. Watch the "How To" video. Help information is provided throughout the interview process
- Then click "Start Your Legal Process" to select a form and begin the interview!

Start Your Legal Process .

### **Online Self-Guided Interview Process**

#### Interactive forms

- Self-guided; easy to understand
- Generate completed court forms
- No fee to complete
- eFile or print and submit to the court

Petitioner's Information Enter your information below. T	his information w	ill be a	public record.				* = required fi
Your Name (Petitioner) First * Midd	lie La	ist *		Suffix [Select]	T		
The Respondent will get a co	opy of this inforr	nation					
You must give the court a cont contact address must be in the	-						-
The court will assume you recould both regularly so you know if the hearing, any order may be chan Notify the court in writing if you Enter your contact address	he court has set h anged or your cas	iearing e may	is or needs info be dismissed c	rmation from ompletely.	you. If you do	not appea	ir for a
Address *		_	Apartment/Uni	t			
Street Address			Apt./Unit				
City *	State *	Zip	Code *				
City	OR •						
Enter your phone number Use a SAFE contact number *	<b>3</b> 7						
Exit Go to Petitioner	's Information	¥			Previo	us	Next
Guide and File FAQs   Te	chnical Suppor	t					

# <u>Guide and File – Interviews Completed</u> 16,068 (2018)

FORMS	#COMPLETED
Divorce, Children and Separation (Petition)	3,861
Divorce, Children and Separation (Response)	621
FAPA (petition, renew, change, etc)	2,963
Name / Sex Change Petition	1,187
Parenting Plan (Main; Safety)	855
Payment Plan Application	46
Residential Eviction (FED) Complaint	925
Satisfaction of Money Award	219
Small Claims Complaint	3,902
Small Claims Answers / Counterclaim	1,489

#### <u>Guide and File – Interviews eFiled</u> 6,955 (2018)



### Guide and File – User Satisfaction Survey

Sept-Dec 2018



Results have met and in some areas exceeded OJD's expectations

#### **Technology Improves Our Work**



- Oregon eCourt
- Guide & File
- Data
- Continuous Quality Improvement



#### <u>2017-19 LAB</u> – \$718.9M



## <u>2017-19 LAB</u> – \$263M (OF)

Oregon Courthouse Capital Construction & Improvement Fund \$195.2 Million	<ul> <li>Bond Funds to County for up to 50% State Match</li> <li>Deposited County Funds – once deposited are returned to county</li> </ul>
<b>Technology Fund</b> \$17.9 Million	<ul> <li>Pays part of cost of public access and assistance for OECI</li> <li>Pays statewide eFiling costs</li> <li>OECI maintenance</li> </ul>
Capital Construction \$14.9 Million	<ul> <li>Supreme Court Building Seismic and Renovation \$6.0 Million</li> <li>New Multnomah County Courthouse F&amp;E \$8.9 Million</li> </ul>
Grants and Other Programs \$14.3 Million	<ul> <li>Grants for Problem-Solving Courts and Special Programs</li> <li>Application Contribution Program – Verification for Indigent Defense</li> <li>Citizens Review Board – Oversight for Foster Care System</li> </ul>
<b>Legal Aid</b> \$11.9 Million	<ul> <li>\$11.9 million from Filing Fees</li> <li>To State Bar for noncriminal free legal help</li> </ul>
Security and County Pass-throughs \$6.4 Million	<ul> <li>Funds passed to counties to assist in providing security to courts</li> <li>Marshal's Office – Emergency Response, Disaster Preparedness &amp; Statewide Security</li> </ul>
State of Oregon Law Library \$2.4 Million	<ul> <li>Library Operations</li> <li>Statewide Legal Periodical Access</li> </ul>

#### 2019-21 Current Service Level \$554M (All Funds)



## 2019-21 CSL General Fund Budget \$505.6M (GF)



These numbers do not include the Policy Option Packages and capital construction costs.

#### 2019-21 Chief Justice Recommended Budget \$925.5M



#### OJD and Judicial Branch GF 2019-21 Co-Chair Budget



#### <u>Revenue</u>

#### 91% of Cases are Paid in Full



#### 2017-19 Projected Collections & Distribution \$289.5M



#### **Court Collections and Distribution**


## **Collection Systems**



## 98% of Outstanding Debt Owed in Criminal Cases



Debt by Case Type

## **Third Party Collection Cost Drivers**

#### **Cost Drivers**

- More cases referred to DOR / PCFs
- Improved collection performance = more OJD debt being collected by third parties
- Credit card costs
- DOR increased collection fee
- \$4.31 collected for each \$1 spent on collections



## **Budget Reduction Options**

## 10% General Fund Reduction

- 2019-21 CSL for General Fund and General Fund Debt Service = \$505.6 million
  - 10% reduction = \$50.56 million
  - 5% reduction = \$25.28 million

## **Reduction Impact**



## Appropriations Subject to GF Reduction

#### Third-Party Debt Collections (-\$2.0 million):

- Reduces payments to DOR for collection activities or eliminate use of private collection firms
- Reduces state revenues
- This item needs additional funds to meet current revenue projections

#### External Pass-throughs (-\$2.0 million):

- Reduces payments to counties for Mediation / Conciliation Services and Law Libraries
- Reduces payments to Oregon Law Commission and Council on Court Procedures

#### Mandated Payments (-\$2.2 million):

• Reduces payments for jury services and court interpreter services

#### Appellate eCourt Maintenance (-\$0.31 million):

• Reduces funding for contractual maintenance payments

## Non-Reducible Budget Items = Larger Cuts Elsewhere 10% = 13%



## Share of Budget Reductions \$50.6 M Reduction

Mandated = \$2.2 M Pass-throughs = \$2.0 M 3<sup>rd</sup> Party Collections = \$2.0 M OReCt Maintenance = \$0.31 M



## Circuit Courts / Appellate & Tax Courts / Central Services \$44.1 M Reduction



#### Reductions in court staff and support means

- Reduced "open" hours at courthouses
- Less public access and assistance
- Impacts to entry and data processing
- · Less policy, data, and business support to courts
- Closing courtrooms
- Slower case processing

#### Mandated / Pass-throughs / 3<sup>rd</sup> Party Collections / OReCt Maintenance \$6.5 M Reduction



Mandated Payments \$2.2M Interpreters; Jury Costs

## 2017-19 CSL Reductions

\$21.6 million reduction in GF from CSL – 6.5% reduction

- OJD made cuts to meet the reduction:
  - Unable to fill 80 unfunded, legislatively approved positions
  - Delay hiring by requiring four-month wait
  - Restricted training
  - Discontinue equipment lifecycle replacement; only replace upon failure
- Ultimately the cuts were too deep for OJD to absorb, and the Legislature added funding in 2018 that mitigated employee layoffs (still 80 positions down)

## 2017-19 Reductions Impact

 Reduced staffing has impaired OJD's abilities to serve Oregonians

- Time to disposition getting worse
- Pending caseloads growing
- Less available help for self-represented litigants
- Reduced operating hours and services in most locations
  - Most courthouses cannot operate full service hours
  - Longer counter and phone wait time for service
  - Courtroom closures have increased

## **Policy Option Packages**

## **Policy Option Packages**

#### **CRITICAL PRIORITIES**

- **103 Statewide Service Restoration for Circuit Courts**
- **102 Judicial Compensation**
- 101 New Judgeships and Support Staff
- **104 General Fund Support for OECI Maintenance**
- **107 Support Effective Court Programs Technology Services**
- 111 Oregon Courthouse Capital Construction and Improvement Fund
  112 Supreme Court Building Preservation and Seismic Retrofit
  110 Local Courts Facilities Infrastructure and Safety

#### **OTHER PRIORITIES**

- 105 Support Effective Court Programs Pro Se
- 106 Support Effective Court Programs Statewide Services
- 108 County Mediation and Conciliation Funding
- 109 Treatment / Specialty Courts Grant Funding
- 113 Application Contribution Program Support

#### **POP 103 – Statewide Service Restoration for Circuit Courts**

Provides positions to ensure critical court services – counters open, phones answered, timely case processing in all circuit courts.

- > \$9.7M GF
- > 69.92 FTE

#### QUICK FACTS

- 12.5% less staff in OJD since 2007-09
- Only 1 circuit court provides all public services 8:00am to 5:00pm
- Over 750,000 cases filed every year in Oregon's state courts
- 34,685 requests for language interpreters in 2018
- More than 43,000 domestic relations cases filed every year
- Thousands of self-represented litigants attempt to navigate complex court cases with little or no help

#### **POP 102 – Judicial Compensation**

Increases judicial compensation to start at 75% of a US District Court judge salary, with adjustments for appellate judges and presiding appellate judge positions

- > \$7.5M GF
- Oregon judges currently make less than the publicly paid lawyers who appear before them
- Judicial recruitment and retention is becoming an increasing challenge



\* The Governor's Recommended Budget (GRB) fully funds CSL and bonds for court projects, and proposes a \$10 million E-Board allocation for judicial compensation and family treatment courts.

# JUDICIAL COMP – OREGON



# JUDICIAL COMP – STRUCTURAL INTEGRITY



## Judicial Compensation

#### CIRCUIT COURT JUDICIAL SALARIES

(January 6, 2019 – NCSC Report)

Cost-Adjusted Nat'l Ranking	State	Amount
28	California	\$207,424
21	Hawaii	\$205,080
25	Alaska	\$189,720
26	Washington	\$172,571
17	Colorado	\$168,202
9	Utah	\$166,300
00	Nieuwalau Adardiau Maratau Chataa	¢1/0.000
22	Nevada – Median Western States	\$160,000
22 29	Wyoming	\$150,000
29	Wyoming	\$150,000
29 36	Wyoming Arizona	\$1 <i>5</i> 0,000 \$149,383
29 36 <mark>48</mark>	Wyoming Arizona Oregon	\$150,000 \$149,383 <b>\$142,136</b>

#### **POP 101 – New Judgeships and Support Staff**

Provides funding for 14 new judgeships, with support staff, in Multnomah (2), Lane (2), Linn, Washington, Marion, Deschutes, Douglas, Clackamas, Klamath, Malheur, Coos/Curry, and Jackson Counties

- > \$4.5M GF
- > 19.46 FTE



\* The Governor's Recommended Budget (GRB) fully funds CSL and bonds for court projects, and proposes a \$10 million E-Board allocation for judicial compensation and family treatment courts.

#### **POP 104 and 107 – Support Effective Court Programs**



#### 104 Tech Fund for systems maintenance

Increases funding to support public access and statewide support for court electronic applications, systems, and services

> \$3.3M GF

#### 107 Maintain technology for court operations

Provides needed statewide computer hardware replacements and technology personnel in Multnomah County

\$5.4M GF2.76 FTE

## Maintain and Support Technology

#### www.courts.oregon.gov

#### Oregon eCourt

- Guide and File interactive forms
- Text-to-Debt (payment plan reminders)
- Online Records and Calendar Search
- ePay online payment options
- File and Serve eFiling availability







## Partner Integrations



#### **POPs – Safe and Secure Court Facilities**

- Continues support for courthouse replacements in Multnomah, Lane, and Clackamas counties; provides matching funds for planning and construction in Benton and Linn counties
- Continues support for capital construction and bonding authority to perform replacement, renovations, and seismic upgrades to the Supreme Court Building
- Increases pass-through funding to ensure minimal court security in courthouses; providing funds from the Criminal Fine Account for capital construction and capital improvement projects in county courthouses







#### **POP 111– Safe and Secure Court Facilities**

Continues support for courthouse replacement in Multnomah county

- > \$0.8M GF
- > \$8.5M OF



Progress on Multnomah County Circuit Court Courthouse – Dec. 2018

- Last request to finish the Multnomah Courthouse
  - \$8.5 million as the second half of the bond funding for necessary furniture, fixtures, and equipment
  - o \$750,000 GF for moving expenses
- 17 story, 460,000 square feet, to be completed late spring 2020
- Office of Public Defense Services (OPDS) is co-located state agency

#### **POP 111– Safe and Secure Court Facilities**

Continues support for courthouse replacements in Lane and Clackamas counties

> \$119.1M OF



- Lane County \$87.6 million
  - o OPDS is co-located state agency
  - o Completion mid to late 2023
  - o Already received \$6.4 million of \$94 million total request



- Clackamas County \$31.5 million
  - OPDS and DHS are co-located state agencies
  - Completion late 2023 to early 2024
  - o Already received \$1.2 million of \$95.7 million total request
  - Will request \$63 million in 2021-23

#### **POP 111– Safe and Secure Court Facilities**

Provides matching funds for planning and construction in **Benton** and **Linn** counties

> \$17.9M OF



- Benton County \$2.0 million
  - o To begin planning with additional information and requests in 2021-23



- Linn County \$15.9 million
  - o Single request that will fund planning and complete construction

#### **POP 112 – Supreme Court Building Seismic / Modernization**

Continues support for capital construction and bonding authority to perform replacement, renovations, and seismic upgrades to the Supreme Court Building

- > \$3.8M GF
- > \$28.2M OF



**NOTE:** Most recent estimates call for \$1.5 million less in General Fund (was \$5.3M), but will require an additional 2021-23 request of approximately \$9 million in bond funding

#### **POP 110 – Court Security Funding, Courthouse Improvements**

Increases pass-through funding by \$1.5M to court Security accounts to ensure minimal court security in courthouses; provides \$3.6M in funding from the Criminal Fine Account for capital construction and capital improvement projects in county courthouses

> \$5.1M OF





#### **POP 105 – Support Effective Court Programs – Pro Se**

Circuit court resources (Baker, Columbia, Lane counties) to assist self-represented litigants

- > \$0.3M GF
- > 2.3 FTE



#### Domestic Relations Cases with Pro Se Litigants

### POP 106 – Support Effective Court Programs Statewide Services

Provides funding for statewide positions in the Office of the State Court Administrator (OSCA) for positions in Human Resources, Legal Counsel, and Data Management

Necessary to ensure adequate staffing and training, and to appropriately manage contracts, data requests, data integrations, and data analysis.

- > \$0.6M GF
- > 2.76 FTE



#### **POP 108 – County Mediation and Conciliation Funding**

Increases pass-through funding for county mediation and conciliation services and program coordination

> \$1.6M GF



ORS 36.100 ... when two or more persons cannot settle a dispute... it is preferable... to resolve... with the assistance of a trusted and competent third party mediator... rather than... remaining unresolved or resulting in litigation.

#### **POP 109 – Treatment / Specialty Courts Grant Funding**

Renews position authority and expenditure limitation for grants that either extend into the 2019-21 biennium or are expected to renew

> \$4.6M OF

- **23** counties receive CJC specialty court grant funds
  - **5** counties receive no CJC specialty court grant funds
- **8** have no Problem-Solving Courts



#### **POP 113 – Application Contribution Program Support**

Provides limitation and position authority to continue this program and these existing positions as we improve collection efforts

- > \$0.7M OF
- ▶ 4.0 FTE

The Application Contribution Program, also known as the Verification Program, is the Oregon Judicial Department (OJD) program responsible for carrying out the provisions of these statutes:



**ORS 151.485** a person is financially eligible for appointed counsel at state expense if they are "...financially unable to retain adequate counsel without substantial hardship..." **ORS 151.487** "The court shall enter a limited judgment requiring that the person pay...the amount that it finds the person is able to pay without creating substantial hardship..."

## **OJD Legislative Bills**

- HB 2238: Corrects imbalance in judicial compensation
- **HB 2239:** Adds judges to improve dependency outcomes
- HB 2240: Provides specific authority for centralized violations bureau
- HB 2241: Allows Chief Justice to impose fees to public entities for electronic access
- SB 186: Changes statutory consumer price index for Tort Claims Act
- **SB 187:** Modifies judicial marshal retirement benefits

## OJD and Judicial Branch GF 2019-21 Co-Chair Budget



Judicial Branch \$850 Million 3.6%

Judicial Department (OJD) 2.13% of State CSL

## Chief Justice's Budget Priorities 2019-21 Biennium

- Better Service for Oregonians Who Need Help
  - $_{\circ}~$  Add court staff so we can meet our statutory and constitutional obligations
- Correct imbalance in judicial compensation
- Improve outcomes in juvenile dependency cases through targeted additions of new judges and support staff
- Support safe and secure courthouses
- Preserve critical technology infrastructure & services

## **OJD PRESENTATION - AGENDA**

### April 1 – 4, 2019

Day 1 Overview of the Judicial Branch

Day 2 Oregon Tax and Circuit Court Programs

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