



Oregon

Kate Brown, Governor

Department of Human Services

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March 1, 2019

The Honorable Senator Lee Beyer, Co-Chair
The Honorable Representative Rob Nosse, Co-Chair
Ways and Means Joint Subcommittee on Human Services
900 Court Street NE
H-178 State Capitol
Salem, OR 97301-4048



Re: Follow-up Questions

Dear Co-Chairs:

Please accept our apologies for the amount of time it has taken to answer the final two unanswered questions from the January 30, 2019 hearing.

Unanswered Questions from January 30, 2019 Hearing

How many vacant surveyors does APD have?

As of 12/31/18, we have 58* Client Care Surveyors; 23 CBC Surveyors and 35 Nursing Facility (NF) Surveyors. There are seven CBC Surveyor vacancies (30%) and two NF Surveyor vacancies (6%) as of 12/31/18.

	Total Budgeted	Total Net Vacants	% Vacant
CBC Surveyors	23	7	30%
NF Surveyors	35	2	6%
Total Combined	58	9	16%

**Important Note: The figures above do not include 12 surveyor positions received at the December 2018 E Board, as those positions are not yet available for hire.*

“Assisting People to Become Independent, Healthy and Safe”

What is the turnover rate for surveyors?

Based on the time period between January 1, 2018 and December 31, 2018 the turnover for CBC Surveyors is approximately 9%; for NF Surveyors the turnover is approximately 43%.

	Total Budgeted	Total Turnovers	% of Total Turnovers
CBC Surveyors	23	2	9%
NF Surveyors	35	15	43%
Total Combined	58	17	29%

What was the impact of the mandated fund reductions? Also related – how many people did NOT receive relief from the extended waiver – in other words, how many people were forced to leave their homes or go without essential services?

For context, the Oregon State Legislature adopted the DHS Aging and People with Disabilities 2017-19 budget, which directed changes to ensure sustainability of the long-term care services and supports program. APD worked with legislators and stakeholders on immediate actions and policy changes that would impact long-term sustainability with the least impact possible to consumers. The changes were estimated to impact approximately 1,200 consumers. Approximately 55 percent of these consumers live in their own homes while the remaining live in licensed care settings.

The specific policy direction originating from HB5526 (2017) were as follows:

- Eliminated the in-home, live-in service option, effective **10/1/17**.
- Strengthen the assessment tool for eligibility – anticipated to reduce the caseload by 4%.
- Implement a new system for calculating in-home support hours, based on contracted-out research that resulted in some support tasks receiving support more time and some receiving less.
- Set clearer definitions of Activities of Daily Living (ADL) that comprise the nursing facility level of care (NF LOC) delivered by the program. This was intended to ensure that a more accurate assessment of consumer needs and appropriate level of care determination is made.

APD has created a variety of mechanisms to track progress towards the budget targets. These include tracking eligibility and service authorization for existing consumers to determine the impact on all existing consumers.

From October 2017 to September 2018, 1,210 consumers who were on Medicaid LTSS were determined ineligible for Medicaid LTSS. Of those determined ineligible during that time frame:

- 371 were reassessed in that timeframe and came back on to Medicaid LTSS;
- 594 maintained some level of Medicaid primary health benefits for example, Oregon Health Plan, or help with Medicare premium assistance and co-pays;
- 25 individuals were determined to be eligible for Extended Waiver Eligibility (i.e., APD/Medicaid continues to pay for some of their services in a long term care setting); and
- The remaining 195 people didn't qualify for any Medicaid benefits (this includes individuals who died, some who received non-Medicaid assistance through Oregon Project Independence, some didn't qualify because their health or financial situation improved, others were determined to be inappropriately assessed initially).

APD is preparing a report to illustrate the effects of the changes. We would be happy to share and/ or discuss when the report is finalized.

The Department hopes our answers to your questions were responsive and adequate. Please let us know if you have additional questions.

Sincerely,



Eric Luther Moore
DHS Chief Financial Officer

cc: Ken Rocco, Legislative Fiscal Office
Laurie Byerly, Legislative Fiscal Office
George Naughton, Department of Administrative Services
Tamara Brickman, Department of Administrative Services
Cathleen Connolly, Department of Administrative Services