

This bill is unreasonable and unacceptable to the consumers and towers operating in a fair and professional manner!

It is unrealistic. This bill places more demands on the towers than onto the consumer themselves, who should be responsible for their actions. **Ignorance of law means** want of knowledge of those **laws** which a person has a duty to know and which everyman is presumed to know. **Ignorance** can be voluntary or involuntary. It is voluntary when a person might by taking reasonable pains could have acquired the necessary knowledge. This should not fall on the towers. It is the consumers that need to be educated.

Tows that are requested by the police department have their own procedure to send out letters to the owner of record. They have more access to the ownership records than a tower does. Most of these consumers are notified within 24 to 48 hours.

The new DMV system has only started 1-22-19! There are still flaws in the system trying to be worked out. All towers do not have access to this new system. We have always had to pay for the privilege get the information needed. Which if in Oregon takes from one day to several depending on what the consumer has reported. If the vehicle has out of state plates in can take up to 3 MONTHS if at all to receive information back. So in a sense we would never be in compliance if this bill was to take place. It would be out of our control! We should not have to be held responsible for the indifferences of the laws that are already in place and conflicting. Let alone, adding this bill!

If the vehicle has been sold and the seller has not done their diligence (as required by law) to notify DMV they no longer own it, the letters sent out are a waste of time and money for the tower. Approximately, 42 percent of all certified mailing come back to the tower as NON deliverable, moved, or just unclaimed on purpose. Then there are several vehicles that come back after a long wait at UTL (unable to locate) what do we do with those? Again this is a consumer issue not one that should be dumped on the tower.

This bill does not fix or help the consumer at all. Most towers notify the police department (as required by state law) at the time of the tow. Most consumers KNOW when their vehicle is not there to call the police. It is the consumer that needs to be responsible for their actions. Vehicles that are bought by a person on drugs or with mental illness don't think about registering the vehicle, just how long they can get away with driving it.. Especially, if the plates and tags are good on the vehicle.

This bill needs to be redone and focus more on the consumer education and holding them accountable for their rights and privileges.

Beaverton Towing strongly OPPOSES this bill!!!!

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