OR Hotline Reports/Referals 2015-18

	Total Reports	Total Referrals
2015 Q1	17108	7541
2015 Q2	17591	7745
2015 Q3	15600	7155
2015 Q4	16806	7576
2016 Q1	18399	8710
2016 Q2	19215	9050
2016 Q3	17803	8792
2016 Q4	17949	9161
2017 Q1	19415	10110
2017 Q2	20249	10565
2017 Q3	16939	8748
2017 Q4	18931	9309
2018 Q1	20525	10030
2018 Q2	20695	9583
2018 Q3	18604	9578
2018 Q4		

Hotline Calls and Assessments Assigned 2015-2018



Top line is total reports received at the hotline. Bottom line is total reports assigned for assessment. SB 243 went into effect on January 1, 2018. That is blue star. Note: There is also a circled star indicating implementation of SB 1515, though it did not impact programs monitored by CPS. That was OTIS.

Percent of Hotline Calls Assigned for Assessment, 2015-2018

CW Hotline Percent Calls

Quarter	Percent Assigned
2015 Q1	45.9
2015 Q2	46
2015 Q3	48
2015 Q4	47.5
2016 Q1	49.9
2016 Q2	49.2
2016 Q3	51.8
2016 Q4	53.9
2017 Q1	55.5
2017 Q2	54.9
2017 Q3	54.9
2017 Q4	52.5
2018 Q1	52.5
2018 Q2	49.4
2018 Q3	51.5

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2015 Q1	2015 Q2	2015 Q3	2015 Q4	2016 Q1	2016 Q2	2016 Q3	2016 Q4	2017 Q1	2017 Q2	2017 Q3	2017 Q4	2018 Q1	2018 Q2	2018 Q3

Percent Assigned

1