



OREGON DEPARTMENT
of **VETERANS' AFFAIRS**



2019-21 GOVERNOR'S BUDGET

WAYS AND MEANS SUBCOMMITTEE ON TRANSPORTATION AND ECONOMIC DEVELOPMENT
FEBRUARY 18, 2019

KELLY FITZPATRICK, DIRECTOR



THE MISSION CONTINUES: SERVING AND HONORING VETERANS

OUR VISION

Veterans and their families thrive in Oregon

OUR MISSION

ODVA serves and honors veterans through our leadership, advocacy and strong partnerships

OUR VALUES

Respect, Integrity, Stewardship and Excellence

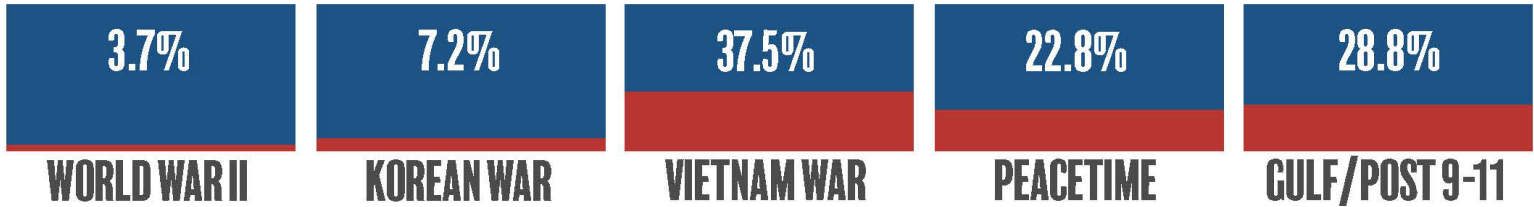


1 OUT OF 13

OREGONIANS IS A VETERAN



77% WARTIME



WHO WE ARE

303,689

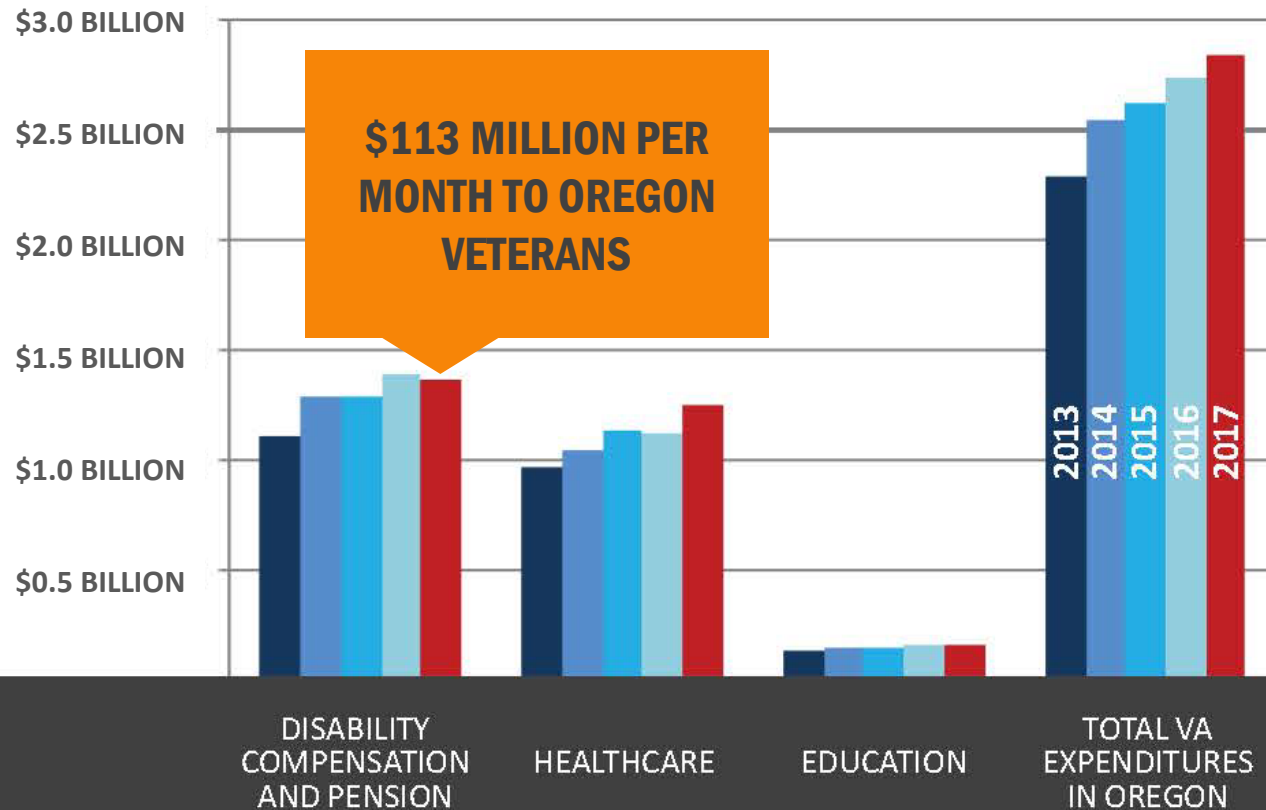
TOTAL NUMBER OF VETERANS IN OREGON

25%

**OF OREGON VETERANS ARE RECEIVING
DISABILITY COMPENSATION OR PENSIONS
PAYMENTS AS OF 2017**

\$2.8 BILLION PER YEAR IN TOTAL VA EXPENDITURES IN OREGON

FEDERAL VA EXPENDITURES IN OREGON



OUR WORK





36 COUNTY VETERAN SERVICES OFFICES



CLAIMS IN OREGON SUBMITTED BY ODVA TO THE FEDERAL VA
AND ALL VETERANS ARE REPRESENTED UNDER ODVA'S POWER OF ATTORNEY.



RATING DECISION BASED ON CODE OF FEDERAL REGULATIONS, TITLE 38.



\$113 MILLION PER MONTH TO OREGON VETERANS IN COMPENSATION AND PENSION PAYMENTS



**OREGON
VETERANS'
HOMES**

**HOME
LOAN
PROGRAM**

**STATEWIDE
VETERAN
SERVICES**

**AGING
VETERAN
SERVICES**

CORE OPERATIONS



HOME LOAN PROGRAM

PROGRAM OVERVIEW

**\$102
MILLION**

in ODVA home loans were made to Oregon veterans in calendar year 2018. This is the highest loan origination volume since 1997.

- Oregon is one of only five states that offers a veteran home loan program
- This Oregon benefit is separate and distinct from the federal VA Home Loan Guaranty
- More than \$8 billion in low-interest home loans to more than 336,000 veterans since 1945

BENEFIT

- Owner-occupied, single family residence
- Borrow up to \$484,350 (Fannie Mae limit as of 2019)
- Purchase only (no refinancing)
- Up to four home loans (non-concurrent) over veterans' lifetime
- Current rate: 30-year fixed rate loan is 4.375% with no loan origination fee (as of 01/01/19)

DELIVERY

- ODVA is self-funded and acts as the lender and servicer of veteran home loans
- Partner with Oregon brokers and lenders to originate veteran home loans across the state



362 Veterans

purchased a home using ODVA's Veteran Home Loan in 2018.



\$372 Million

in home loan portfolio and 1,980 units under servicing.

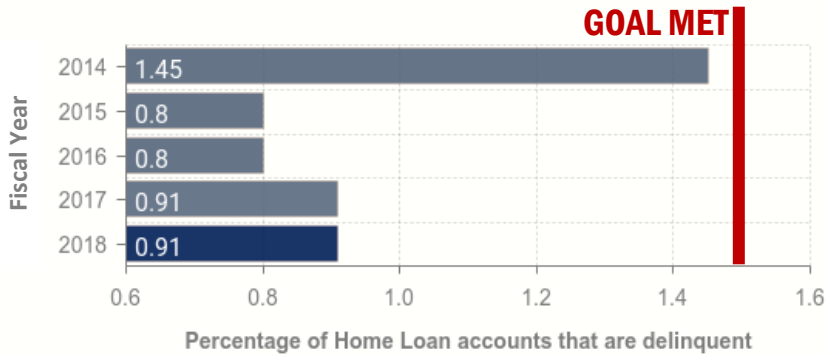


HOME LOAN PROGRAM PERFORMANCE MEASURES

DELINQUENT ACCOUNTS

GOAL: <1.5%

This metric measures the percentage of the Department's loan (in units) that are 90 or more days delinquent or in foreclosure.

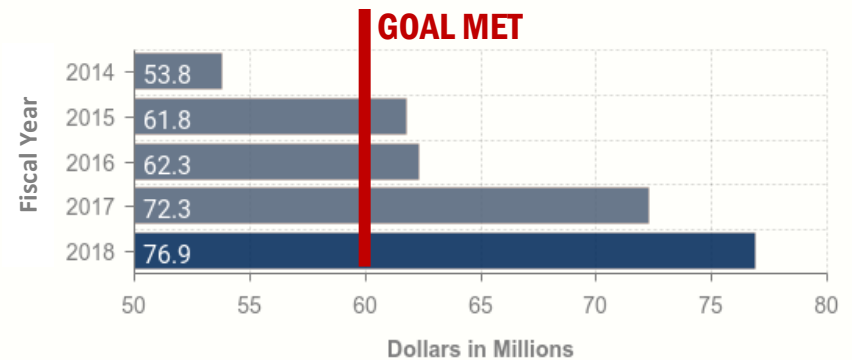


Note: ODVA delinquencies are generally less than industry average.
2018 – Conventional Loans @ 1.07%
2017 – Conventional Loans @ 1.52%

LOAN ORIGINATIONS

GOAL: +\$60 MILLION

Fiscal year 2018 results exceeded the target and represent the highest level of loan origination's since 1997.

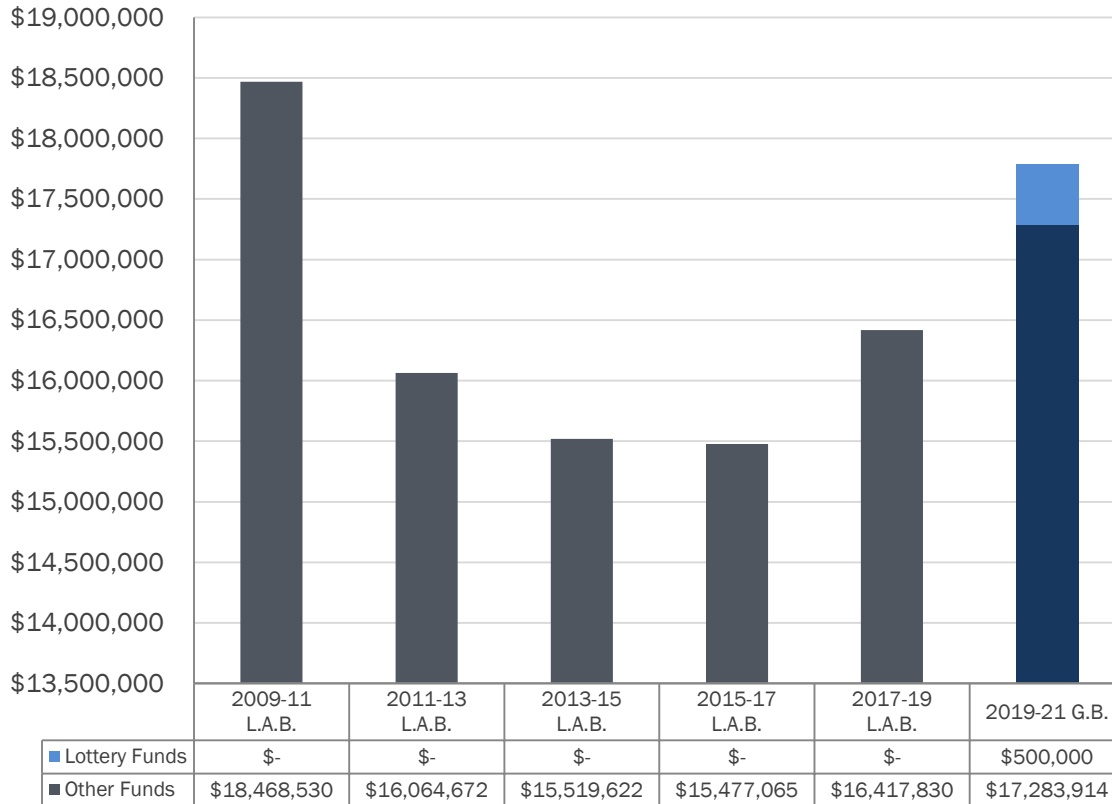


Note: KPM based on fiscal year
2018 Calendar Year = \$102 Million



HOME LOAN PROGRAM

HISTORICAL OPERATING COSTS



BUDGET DRIVERS

Veteran loan demand and loans serviced are the key budget drivers.

MAJOR CHANGES TO PROGRAM

2017-19 – For calendar year to 2018, \$102 million in loan originations. Removed most of the subsidies provided to other program areas.

2015-17 – Increased loan originations and also negotiated lower bank facility costs and remarketing fees. Annual ongoing savings of more than \$40,000 (OF).

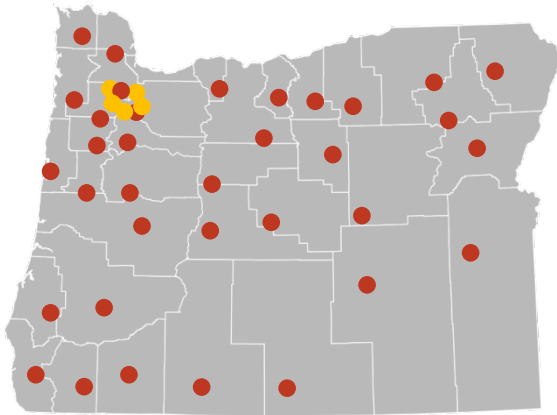
2013-15 – More than doubled loan originations over the prior biennium.

L.A.B. – Legislatively Adopted Budget
Excludes: Debt Service, Capital Construction and Non-Limited expenditures



STATEWIDE VETERAN SERVICES

PROGRAM OVERVIEW



25,061 New Claims

were filed under ODVA's Power of Attorney in FY 17 and FY 18.



2,861 Appeals on Claims

were filed on behalf of Oregon veterans during FY 17 and FY 18.



Grants and Partnerships

Veteran Services implemented and awarded two new grant programs to deliver direct services to veterans.

- Submits all state and county claims under ODVA's power of attorney and provides appeals representation for veterans
- Provides training and accreditation for all county veteran service officers representing Oregon veterans under ODVA's power of attorney
- Grants and emergency aid
- Outreach to underserved veterans (women, LGBTQ, incarcerated, students, tribal)
- Partnerships with state agencies, counties and tribal nations

BENEFIT

- Access to claims representation and benefit assistance in every county of the state
- Accredited network of state and county veteran service officers trained to develop claims that result in higher rating decisions
- Grants provide veterans access to resources and services in their local communities
- Traditionally underserved veterans are receiving specialized assistance to obtain representation and advocacy they have previously not been able to access.
- Leverages existing state services to assist veterans across the state
- Reduces need for back-end safety net services

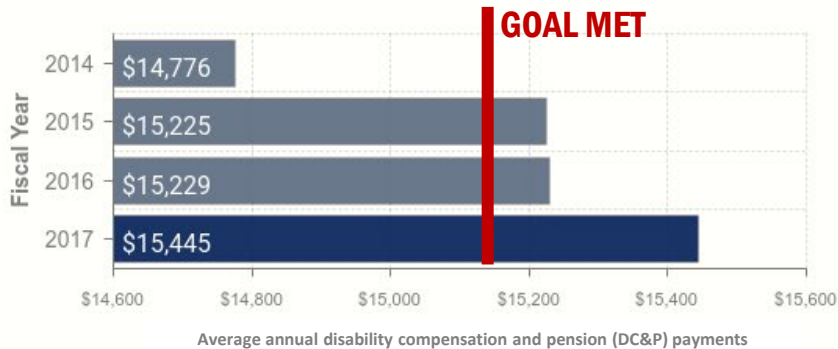


STATEWIDE VETERAN SERVICES PERFORMANCE MEASURES

AVERAGE ANNUAL DC&P PAYMENTS

GOAL: +\$15,168

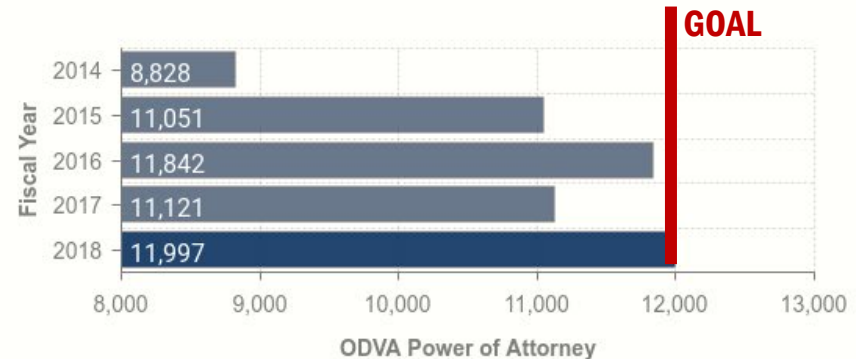
The quality and effectiveness of ODVA's claims representation result in the receipt of higher disability compensation and pension dollars by Oregon veterans and their families.



POWER OF ATTORNEY (POA)

GOAL: +12,000

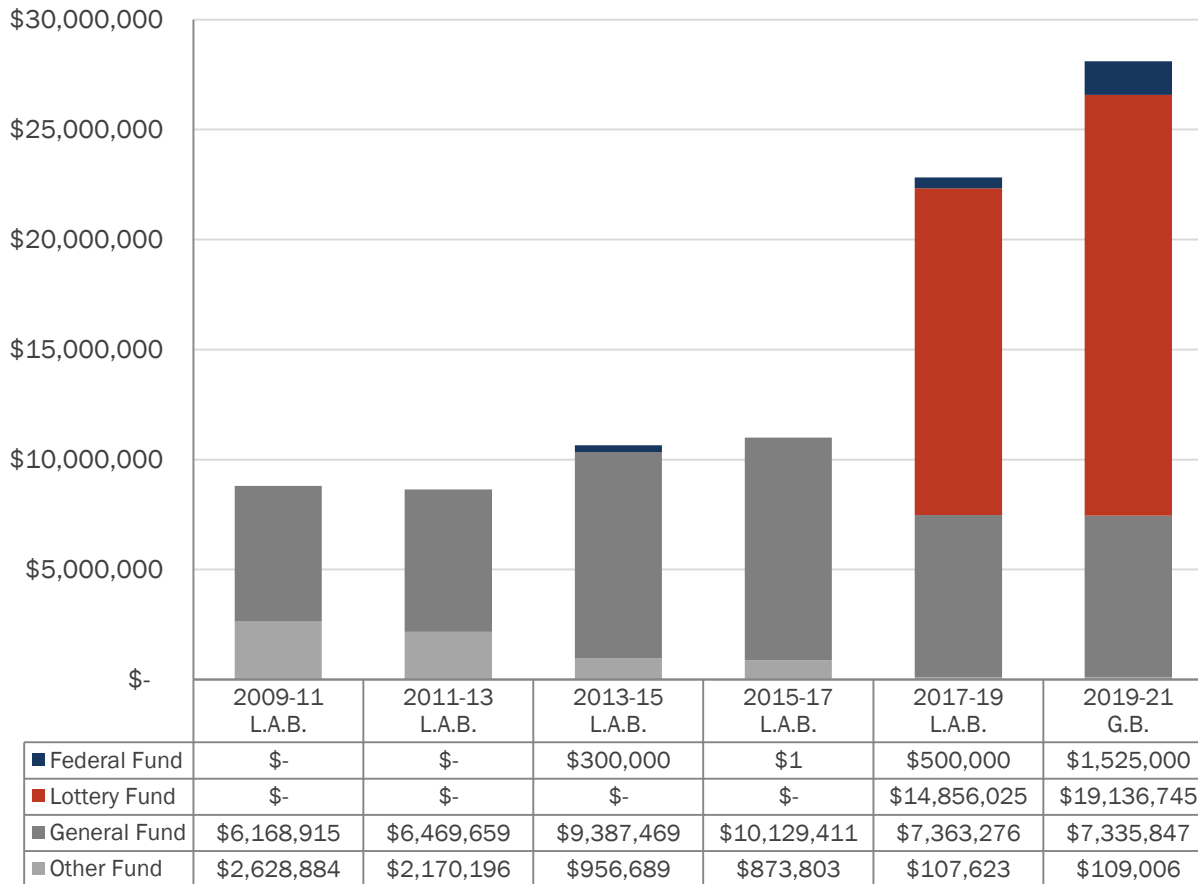
Number of powers of attorney granted by veterans to veteran service officers and the Department.





STATEWIDE VETERAN SERVICES

HISTORICAL OPERATING COSTS



BUDGET DRIVERS

- Partnerships to drive veteran services into the communities where veterans live.
- Since 2003, the total dollars being received by Oregon veterans has nearly tripled from \$924 million to \$2.8 billion (2018). In the last 4 years, ODVA has seen a doubling of new claims filed.

MAJOR CHANGES TO PROGRAM

- Doubled pass through funding to County Veteran Service Offices and National Service Organizations
- Transitioned veteran claims work to Polk and Marion Counties, resulting in local access to benefit assistance in all 36 counties
- Created special advocacy programs for Women, LGBTQ, Campus and Incarcerated Veterans
- Implemented new grants and extended partnerships into housing Oregon veterans.

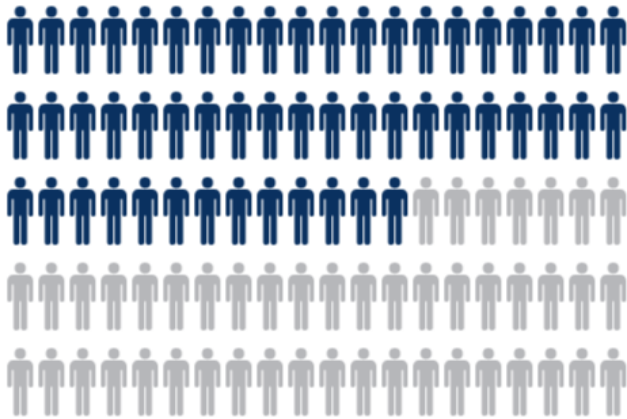
L.A.B. – Legislatively Adopted Budget

Excludes: Debt Service, Capital Construction and Non-Limited expenditures



AGING VETERAN SERVICES

PROGRAM OVERVIEW



53 % OF OREGON VETERANS AGE 65 YEARS OR OLDER



\$1 Million Per Month

ODVA's Representative Payee services pay nearly \$1 million in expenses per month on behalf of Oregon veterans.



Assets Under Management

ODVA manages approximately \$25.5 million in assets for veterans under conservatorship.

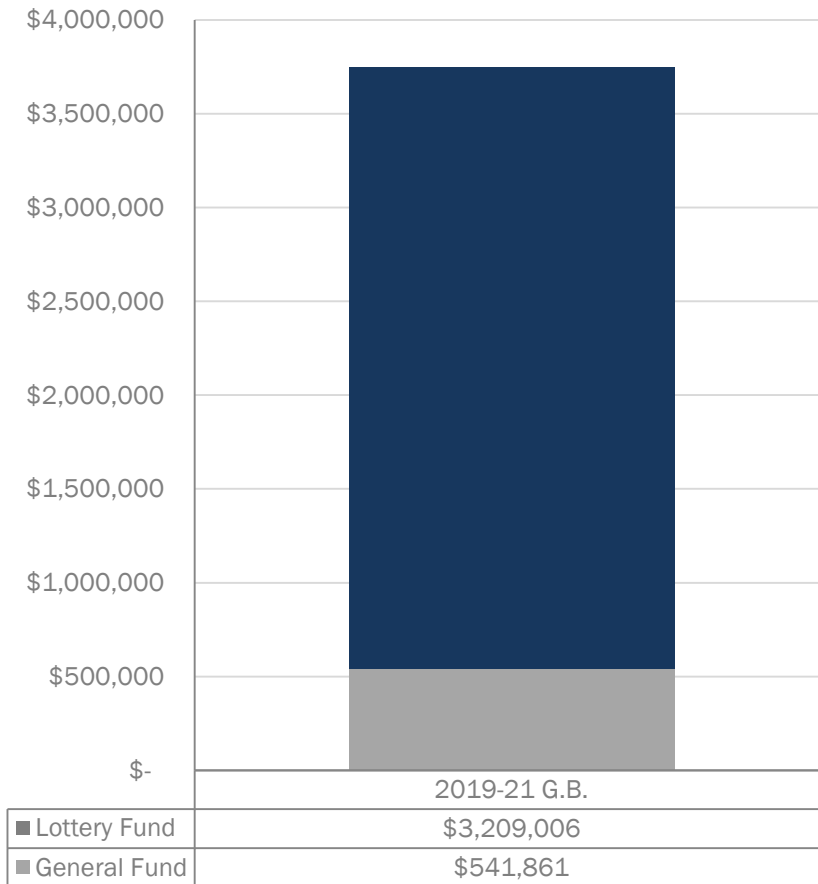
- Aging Veteran Services is a new program area, established in 2015
- Focuses resources and outcomes in serving the changing needs of veterans as they age
- Population estimates for veterans aged 65 and older will remain the majority population for the next two decades
- Conservatorship program began in 1965, Representative Payee services began in 2015

BENEFIT

- Nearly 300 veterans receive assistance in managing their financial affairs either as an appointed representative payee or a court appointed conservator
- Long-term skilled nursing and rehabilitative care for veterans, their spouses and parents whose child was killed in action
- Specialized volunteer and outreach advocates conduct local outreach to aging veterans to educate and connect veterans to benefits
- Claims assistance and advocacy focused on the needs of aging veterans



AGING VETERAN SERVICES OPERATING COSTS



BUDGET DRIVERS

- ODVA recently prioritized resources to address the needs and concerns of our rapidly aging veterans
- In 2017 approximately 75% of veterans over the age of 64 were not receiving VA compensation or pension benefits

MAJOR CHANGES TO PROGRAM

- Creation of Aging Veteran Services Division to address the needs of the largest group of the State’s veteran population
- Expansion of Rep-Payee program by one FTE to increase financial management assistance to veterans
- 2017-19 biennium creation of the Veteran Volunteer and Aging Veteran Outreach Programs

G.B. – Governor’s Budget

Excludes: Debt Service, Capital Construction and Non-Limited expenditures



OREGON VETERANS' HOMES

PROGRAM OVERVIEW



Both Veterans' Homes have received quality achievement awards from the American Health Care Association



462 Residents

received skilled nursing care at Oregon Veterans' Homes in 2018.



Veterans Save

The Homes on average charge \$93 less per day than the average Oregon private pay daily rates.

- Earned benefit available to veterans, their spouses and Gold Star Parents
- Homes in The Dalles and Lebanon provide skilled and long-term nursing care with endorsed memory care services if needed
- Care provided by staff who understand and honor the unique needs of the men and women who served our country

BENEFIT

- Highest quality of care and lower care cost to veterans and qualified family members
- Culture of camaraderie, understanding and respect by the veterans for each other due to their shared military experience(s)
- ODVA's Veterans' Homes represent two of the eleven nursing homes in Oregon with a memory care endorsement
- Access to claims representation and benefit assistance by service officers who focus on the needs of veterans who served during the Vietnam, Korean and WWII wars

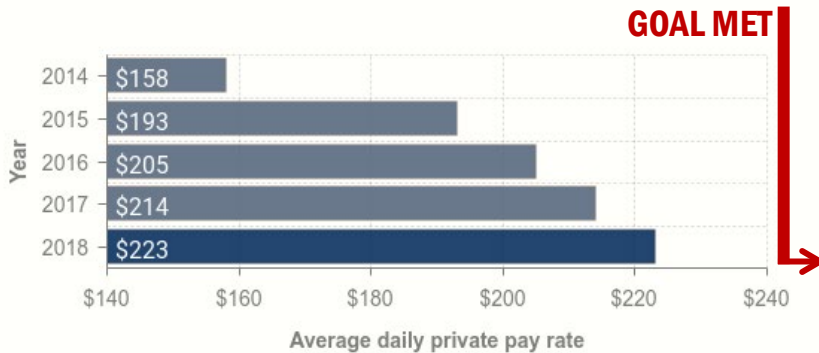


OREGON VETERANS' HOMES PERFORMANCE MEASURES

LOWER COST TO RESIDENTS

GOAL: < \$316/DAY

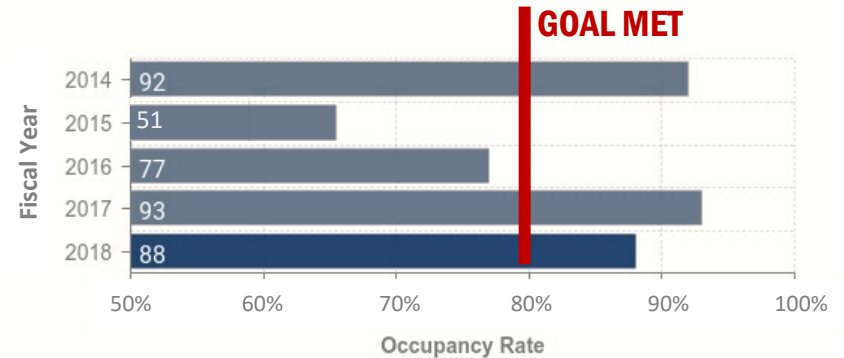
The two Oregon Veteran Homes offer private pay rates for veterans that are below the median charged by Oregon Skilled Nursing Facilities.



HIGH OCCUPANCY RATE

GOAL: >80%

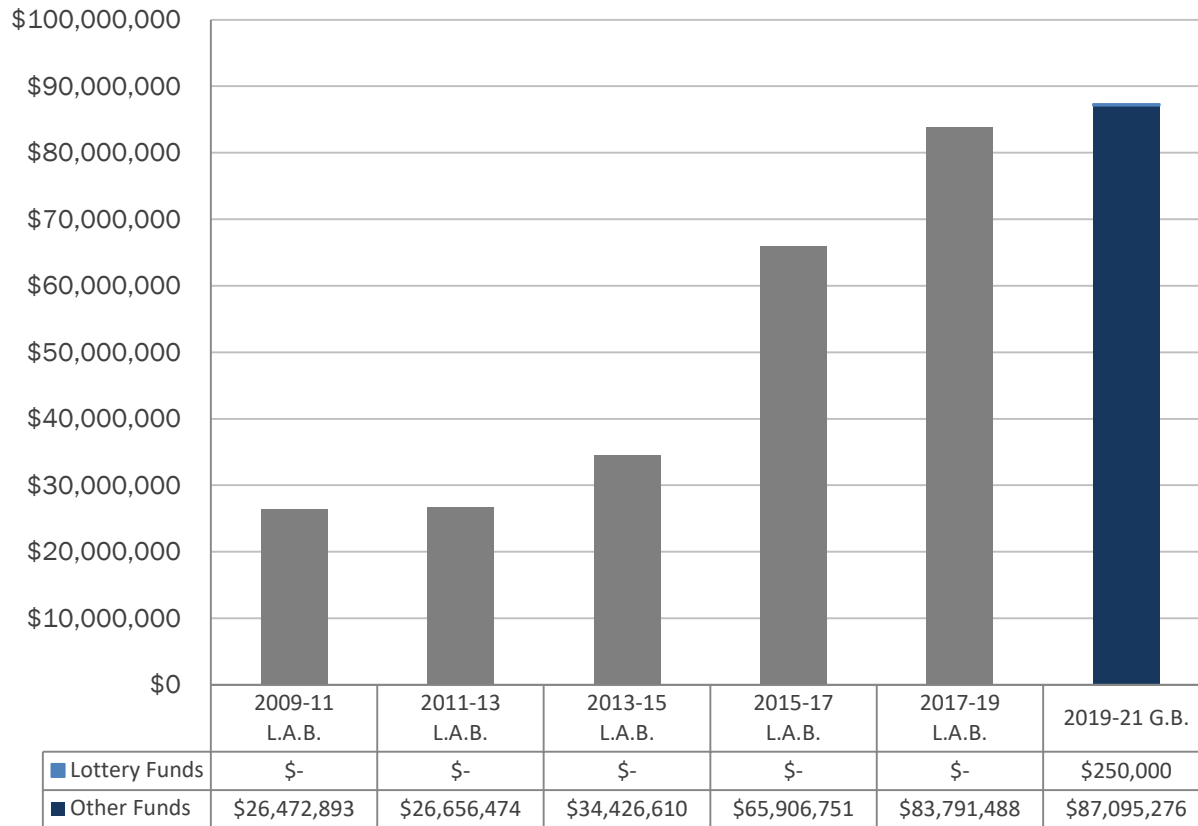
Maintain an occupancy rate of at least 80% for licensed beds in both Veteran Homes.



Note: In 2015, Oregon Veterans' Homes occupancy level dipped due to the start-up of the second Veterans' home in Lebanon that opened in Sept 2014.



OREGON VETERANS' HOMES HISTORICAL OPERATING COSTS



BUDGET DRIVERS

- Primary budget drivers are the number of residents and the cost of providing care

MAJOR CHANGES TO PROGRAM

- 2017-19 – Completed major facility upgrades at both Homes
- 2015-17 – The Lebanon Home achieved effective full occupancy and began operating on a self-sustaining basis
- 2013-15 – The Lebanon Home opened and began accepting residents

L.A.B. – Legislatively Adopted Budget

Excludes: Debt Service, Capital Construction and Non-Limited expenditures

2019-21 GOVERNOR'S BUDGET





GOVERNOR'S BUDGET OVERVIEW

	2015-17 ACTUALS	2017-19 LAB	2019-21 GB
GENERAL FUND	\$12,954,681	\$8,568,114	\$10,127,148
LOTTERY FUNDS	0	15,198,799	23,095,751
OTHER FUNDS	79,801,323	116,893,607	104,488,196
FEDERAL FUNDS	3,403,376	7,347,138	1,525,000
OTHER FUNDS (NONLIMITED)	235,863,557	387,546,159	408,779,089
TOTAL FUNDS	\$332,022,937	\$535,553,817	\$548,015,184
POSITIONS	88	97	106
FULL-TIME EQUIVALENT	87.55	96.38	105.59

L.A.B. – Legislatively Approved Budget; As of September 2018



PROGRAM OPERATING EXPENDITURES

VETERANS' HOME

Other Funds	\$ 87,095,276
Lottery Funds	\$ 250,000
TOTAL FUNDS	\$ 87,345,276

AGING VETERANS' SERVICES

Lottery Funds	\$ 3,209,006
General Funds	\$ 541,861
TOTAL FUNDS	\$ 3,750,867

STATEWIDE VETERANS' SERVICES

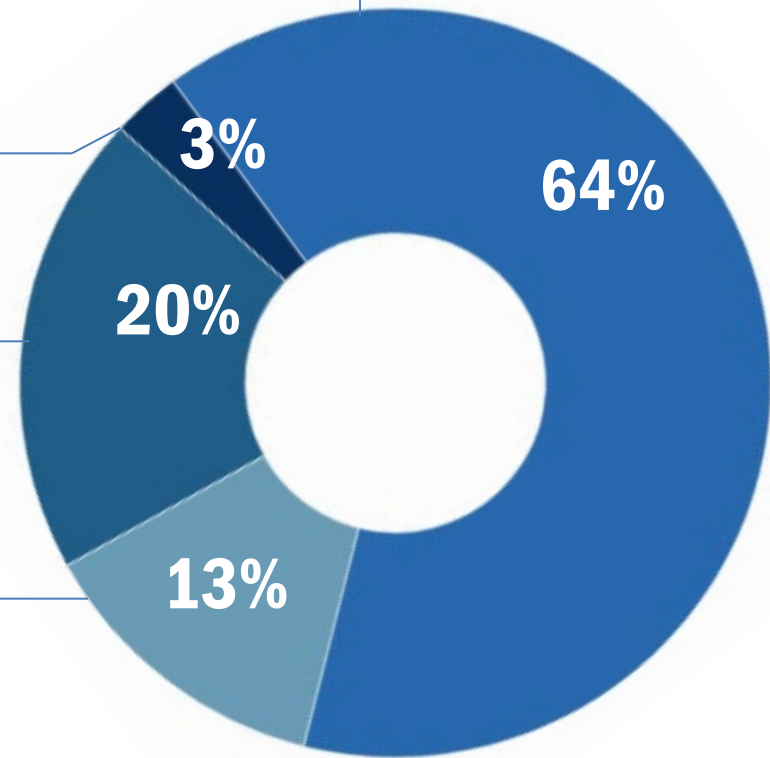
Lottery Funds	\$ 19,136,745
General Funds	\$ 7,335,847
Federal Funds	\$ 1,525,000
Other Funds	\$ 109,006
TOTAL FUNDS	\$ 28,106,598

VETERANS' HOME LOANS

Other Funds	\$ 17,283,914
Lottery Funds	\$ 500,000
TOTAL FUNDS	\$ 17,783,914

TOTAL OPERATING EXPENDITURES

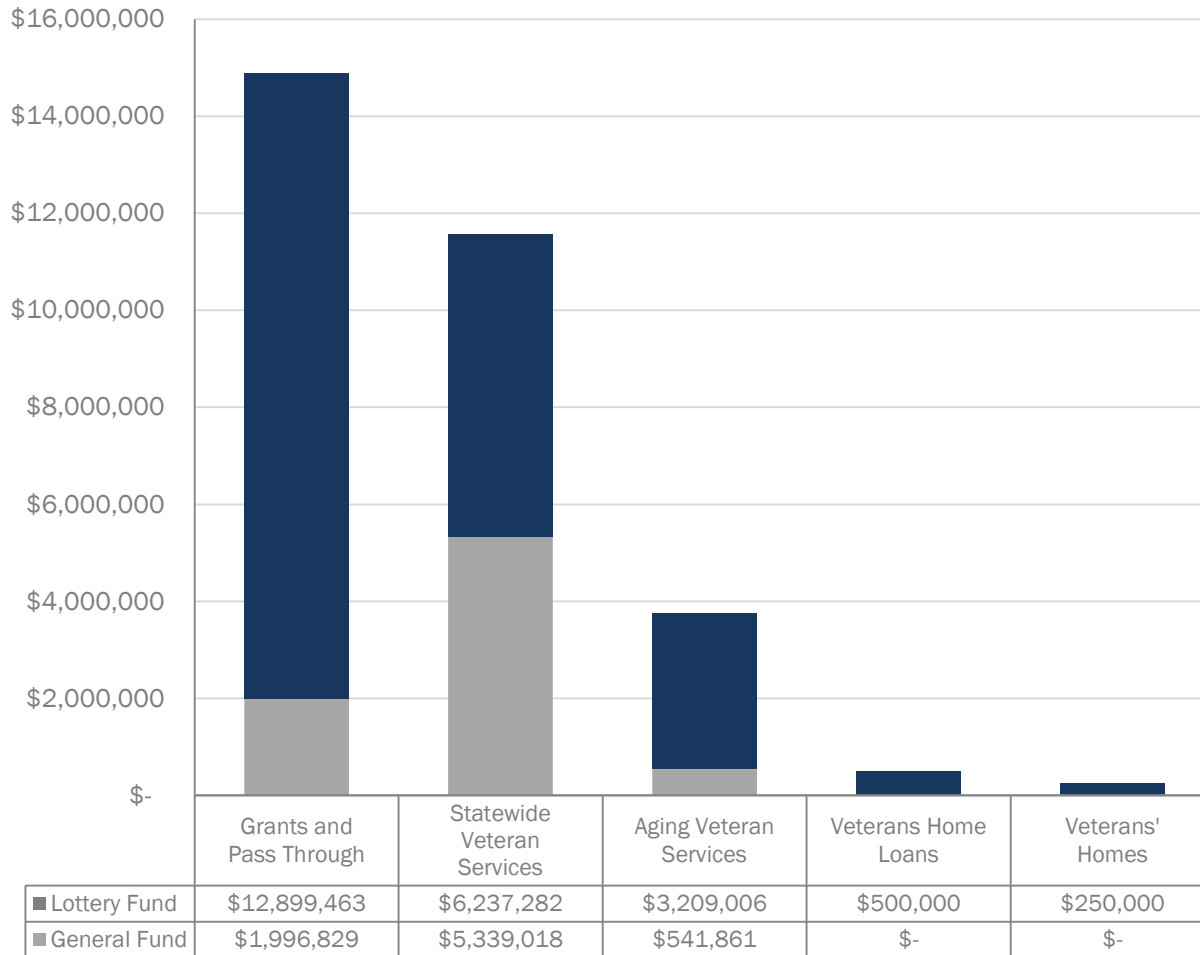
Lottery Funds	\$ 23,095,751
General Funds	\$ 7,877,708
Other Funds	\$ 104,488,196
Federal Funds	\$ 1,525,000
TOTAL FUNDS	\$ 136,986,655



Excludes: Debt Service, Capital Construction and Non-Limited expenditures



GENERAL FUNDS/LOTTERY FUNDS



Excludes: Debt Service, Capital Construction and Non-Limited expenditures



LOTTERY FUNDS

PASS-THROUGH FUNDING

\$7,843,863

Pass-through to County Veteran Services, National Service Organizations, and Tribal Veteran Services

THIRD VETERANS HOME = 1%

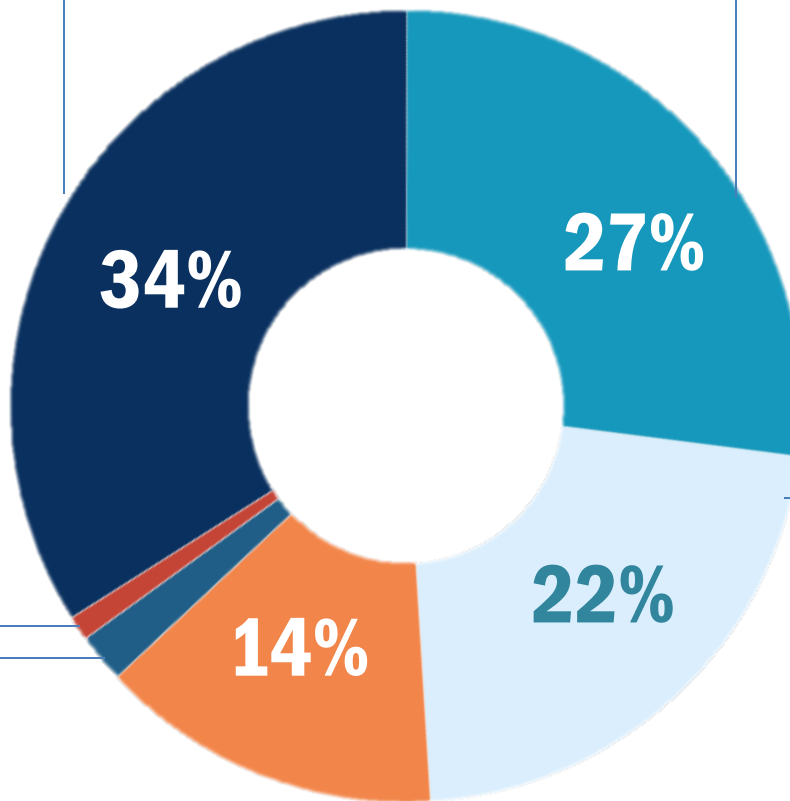
\$250,000

Veterans' Home architectural planning for third Veterans' Home

VETERAN HOUSING ASSISTANCE = 2%

\$500,000

Down Payment and Closing Cost Assistance



STATEWIDE VETERAN SERVICES

\$6,237,282

Training and certification, incarcerated veterans program, campus veteran program, support services

GRANTS AND COMMUNITY SERVICES

\$5,055,600

Community grants, suicide prevention, veteran behavior health

AGING VETERAN SERVICES

\$3,209,006

Conservatorship, representative payee, outreach

POLICY PACKAGES





POLICY PACKAGE 101

21st CENTURY SERVICE DELIVERY

\$870,000 OF / \$995,000 LF

\$400,000 (LF)	Conservatorship Program Modernizing technology service delivery for the Conservatorship Program
\$250,000 (OF)	Home Loan Program Modernizing technology service delivery for the Home Loan Program
\$120,000 (LF)	IT Operations
\$120,000 (OF)	Modernizing technology services by providing sufficient resources and support to introduce new technologies
\$475,000 (LF)	Operations
\$500,000 (OF)	Modernizing the workplace by refreshing the second floor interior of the ODVA building



POLICY PACKAGE 102

TARGET VETERANS' SERVICES

\$227,517 OF / \$232,753 LF

\$60,000 (LF)

Statewide Veteran Services

- Enhanced statewide and regional training conferences for county, tribal and NSO veteran services

\$172,753 (LF)

Aging Veterans Services

- Representative Payee Position due to increased demand for services
- Training for Conservatorship staff to meet certification requirements

\$227,517 (OF)

Home Loan Program

- Establish an ODVA Home Loan Business Representative to develop home loan business



POLICY PACKAGE 103

MOBILIZE PARTNERSHIPS

\$2,654,708 LF

\$354,708	(LF)	National Service Organization Partnerships <ul style="list-style-type: none">• Enhance existing pass-through funding• Provide federal claims filing and other critical services to veterans
\$700,000	(LF)	Universities and Community Colleges Partnerships <ul style="list-style-type: none">• Renew existing campus veteran grant program for Campus Veteran Centers and Coordinators
\$1,000,000	(LF)	Veteran Services Grant <ul style="list-style-type: none">• Partners: Non-profits, National Service Organizations, state, local and tribal governments• Renew and enhance existing grant program• Direct services for veterans: mental/physical health care; housing• Employment; education/training; and transportation
\$600,000	(LF)	Veterans' Health Care Transportation Grant <ul style="list-style-type: none">• Non-profits, National Service Organizations, state, local and tribal governments• New grant program• Transportation for health care access



PACKAGE 90

GOVERNOR'S PRIORITIES

\$4,460,640 LF; \$109,006 OF; \$525,000 FF

- | | | |
|-------------|------|---|
| \$1,060,000 | (LF) | Grant Program on Homelessness <ul style="list-style-type: none">• Grant funding for community organizations• Homelessness Veteran Coordinator (Program Analyst 3) |
| \$500,000 | (LF) | Augment Veteran Services Grant <ul style="list-style-type: none">• Increased funding for Veteran Services Grant |
| \$560,000 | (LF) | Grant Program on Veteran Behavioral Health Needs <ul style="list-style-type: none">• Grant funding for community organizations |
| \$500,000 | (LF) | Tribal Veteran Partnerships <ul style="list-style-type: none">• Tribal Veteran Coordinator (Program Analyst 3)• Pass-through funding |
| \$300,000 | (LF) | Veteran Employment and Economic Development Coordinator <ul style="list-style-type: none">• Program Analyst 3 position |



PACKAGE 90

GOVERNOR'S PRIORITIES

- | | | |
|-----------|------|--|
| \$145,930 | (LF) | State Approving Agency |
| \$525,000 | (FF) | <ul style="list-style-type: none">• 3 positions – Education Specialist 1, Compliance Specialist 1, Program Analyst 4 |
| \$535,704 | (LF) | Program Stabilization and Funding Alignment <ul style="list-style-type: none">• The Home Loan program has historically born the cost of supporting veteran service's costs that are not loan-program related (such as Veteran Services and Aging Veteran Services)• Subsidization of other programs is not sustainable as it depletes the resources necessary to ensure the future of the loan program• Funding would more fully align program costs with appropriate funding sources |
| \$500,000 | (LF) | Down Payment & Closing Cost Assistance Program <ul style="list-style-type: none">• Housing is a priority of the Governor and costs for housing continue to increase• Down payment and/or closing costs may be cost prohibitive for veterans seeking a home loan• Funds would be available to veteran applicants seeking loans through the home loan program• Funds could either be made in the form of a grant or an additional secured note on the property |



PACKAGE 90

GOVERNOR'S PRIORITIES

- | | | |
|-----------|------|---|
| \$250,000 | (LF) | Roseburg Architectural Design and Environmental Costs <ul style="list-style-type: none">• Statutorily, the 3rd Veterans' Home has been sited in Roseburg• Initial costs need to be incurred to develop preliminary architectural designs and initial environmental assessments |
| \$109,006 | (LF) | Enhance Internal Auditing <ul style="list-style-type: none">• ODVA is one of the state agencies mandated by statute to have an internal audit function• ODVA currently meets this requirement through contracting of services (approx. \$10,000 per year)• Governor's Budget proposes a position (Internal Auditor 3) that would greatly increase the amount of internal audit services• Due to last biennium's increase in M96 funding, the number of new programs being implemented and proposed, an Internal Auditor would help provide accountability and independent assessment of agency performance. |
| \$109,006 | (OF) | |

A person is silhouetted against a bright sky, holding a large American flag that waves in the wind. The scene is set on a grassy hillside with some trees in the background. The overall lighting is bright, suggesting a sunny day.

QUESTIONS?



OREGON DEPARTMENT
of **VETERANS' AFFAIRS**

APPENDIX



AGENCY LEGISLATION

SB 35

Technical amendment to ORS Ch. 125 to streamline conservatorship court document filing processes and align them with those for trust companies. This bill also makes permanent the Campus Veteran Grant Program that was due to sunset January 1, 2020.

SB 36

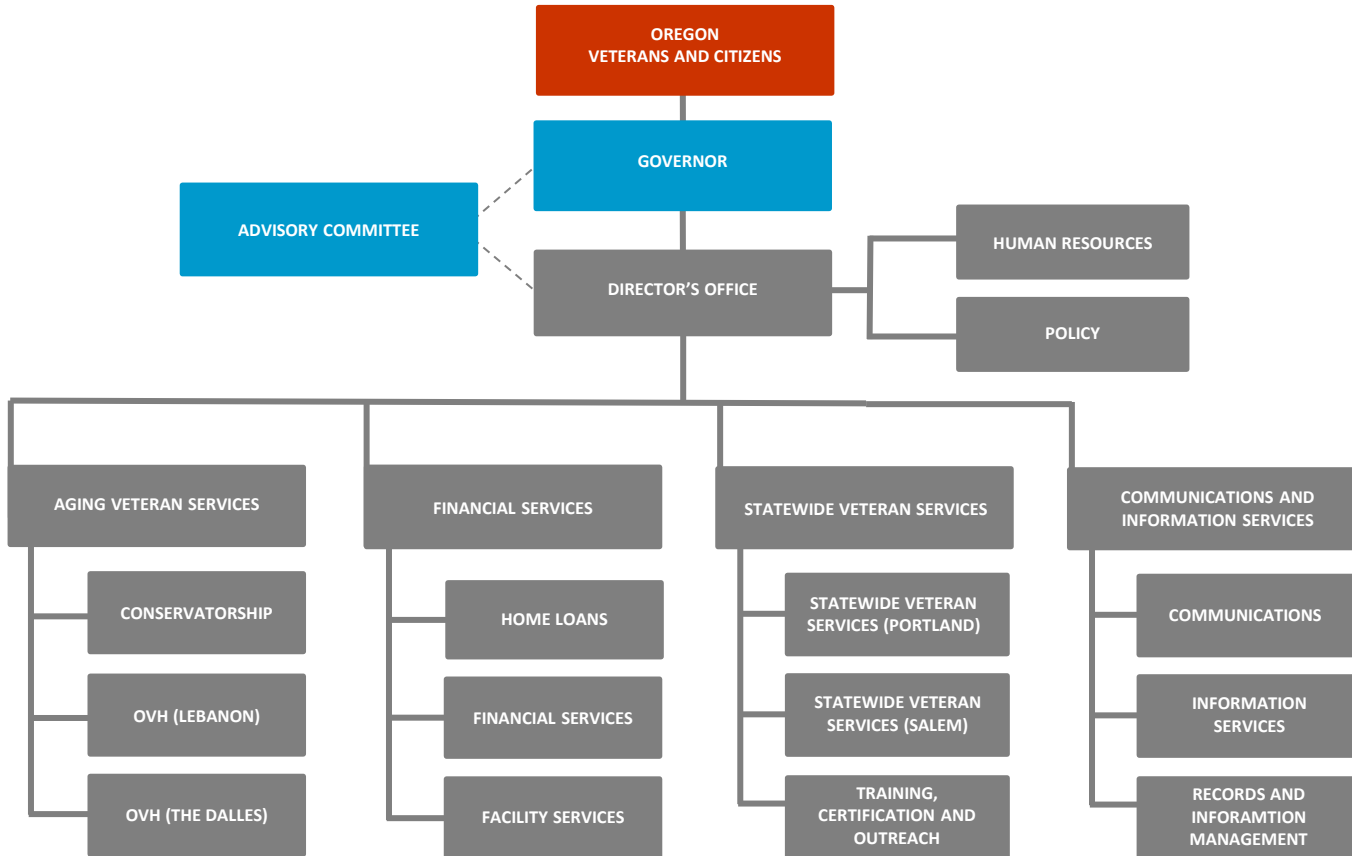
Housekeeping and technical amendments to home loan statutes in ORS Ch. 407 for clarity and readability; update or eliminate old provisions; conform statutes to current practices, policies and federal bond and lending requirements.

SB 37

Housekeeping and technical amendments to Oregon Veterans' Homes statutes in ORS Ch. 408 for clarity and readability and to make provisions consistent for all homes, including contracting requirements, application of statutes and admission requirements.



AGENCY ORGANIZATIONAL STRUCTURE



CAPITAL CONSTRUCTION PROJECTS

STATE-OWNED BUILDINGS AND INFRASTRUCTURE

ODVA owns and is responsible for the maintenance of buildings at three separate locations. A brief description of the buildings, the services provided and recent/planned facility renovations are discussed in the paragraphs below.

ODVA Building – Salem

This three-story building is the location of ODVA's central hub of operations and administration. It is located in the Capital Mall area of Salem and was built in 1982. The Department's four primary program areas (e.g., Statewide Veteran Services, Aging Veteran Services, Veterans' Loan Program and the Veterans' Home Program) operate out of this location, including the Department's executive leadership team.

In 2017, the third floor of this building underwent a major interior renovation consisting of new flooring, paint and fixtures to satisfy the needs of a new Agency tenant. The Department is also working on the interior renovation of the first floor which is expected to be completed by the end of the current biennium.

For the 2019-2021 biennium, the Department has requested funding (see Policy Option Package 101) to renovate the second floor of this building. The second floor renovation will consist of painting all wall surfaces, new flooring and signage. When feasible and not cost-prohibitive, work that may significantly impact Agency operations will be performed after hours and on weekends.

Oregon Veterans' Home – Lebanon

The Oregon Veterans' Home located in Lebanon opened in 2014 and provides 24 hour skilled nursing services and memory care to approximately 150 veterans and residents. This site consists of eleven, 14-bed resident Homes interconnected to four neighborhood areas. These buildings are ODVA's newest facility.

In 2018, the Department significantly expanded the off-street parking available to the residents, their family members and care-givers. The Department also requested and received approval from the 2018 Legislature (see Senate Bill 5701) to apply for a USDVA grant to build a storage building to accommodate facility equipment, furniture and personal property of residents. This storage building will be similar in size to the one built in 2017 at The Dalles Veterans Home. In addition, the USDVA grant would allow construction of a single-story multipurpose building (which would include staff offices, training rooms and medical office space for healthcare providers), an activity room for the memory care residents (for enhanced recreational events, special occasions and family gatherings), and allow for upgrading of the Home's HVAC control system (for improved efficiency and reliability).

For the 2019-2021 biennium, no policy option package expenditure requests are being submitted for the Oregon Veterans' Home – Lebanon.

Oregon Veterans' Home – The Dalles

The Oregon Veterans' Home – The Dalles is a single story building that opened in 1997 and provides 24 hour skilled nursing services and memory care for up to 150 veterans and residents. This facility is the site of Oregon's first Veterans' Home and has been providing skilled nursing and memory care services for over 20 years.

In 2017, the Department completed extensive interior renovations to the entire facility which included all the resident rooms, ancillary areas, office areas and public spaces. An assessment was also performed on the exterior of the facility which identified areas that needed replacement or renovation. As a result, the Department requested and received approval from the 2018 Legislature (see Senate Bill 5701) to apply for a USDVA grant to perform the necessary renovations which will include a new roof, adding two storefront components to create air locks (eliminating a wind tunnel effect down the main corridor), upgrading/replacing two garden areas, replacement of an industrial water heater nearing the end of its service life; and replacing the window sills in resident rooms due to wear and water and UV damage.

For the 2019-2021 biennium, no policy option package expenditure requests are being submitted for the Oregon Veterans' Home – The Dalles.

Additional facility and maintenance related information for all of the Department's buildings is provided in the pages that follow. Building information was submitted to the Capital Projects Advisory Board (CPAB), which accepted the Department's information without any comments. For budget purposes, adjustments were made to the budget documents from the original CPAB submission.

INFORMATION TECHNOLOGY PROJECTS

MAJOR INFORMATION TECHNOLOGY PROJECTS AND INITIATIVES

Since the passage of legislation in 1965, ODVA has been serving Oregon veterans as court-appointed conservators and more recently, as representative payees. When veterans are deemed incompetent by an Oregon county circuit court or the United States Department of Veterans' Affairs (USDVA) to manage their personal finances, the court or USDVA may appoint ODVA to act as Conservator, which includes managing all income and assets on behalf of the veteran. The USDVA may alternatively appoint ODVA to act as a Representative Payee for a veteran, through which ODVA acts as an advocate in a limited capacity and pays bills for these veterans.

Presently, ODVA provides Conservatorship services to 130 clients and Representative Payee services to 140 clients. The systems and processes used to manage these financial affairs are custom designed, labor intensive, and increasingly unsupported.

The agency proposes to replace its current conservatorship system to assist the program in meeting statutory deadlines for conservator clients, increase workflow efficiencies and accuracy, meet new conservatorship industry requirements, standards and best practices, increase the number of veterans the program can serve, and reduce the paper-based case records for easy retrieval and record retention. By replacing the current application, the conservatorship program will also be able to sustain operations without the dependency of only one contracted developer.

Current State

To manage each of the approximate 130 Conservatorship and 140 Representative Payee clients, staff currently utilizes six separate software applications, in addition to the main accounting software. Staff performs all statutorily required tasks such as filing accountings with the courts, paying bills, tracking and managing all assets of the veteran, and ensuring all taxes (both personal and property related) are filed and paid. Staff utilizes the agency's main accounting program, the iSeries AS400, to complete budget work ups, track income and expenses, pay bills, and create accounting transaction statements.

All workflows and deadlines are performed with manual process, enabling missed deadlines, lengthy processing times and an inability to serve additional clients even as the agency has hired additional expert staff to handle caseloads.

Project Goals

Assist the program in meeting statutory deadlines for conservator clients

Increase workflow efficiencies and accuracy

Meet new conservatorship industry requirements, standards and best practices

Increase the number of veterans the program can serve

Reduce the paper-based case records for easy retrieval and record retention.

The ODVA conservatorship project aligns with strategic direction at many levels of state government:

Agency Strategic Framework

One of the critical areas of focus in ODVA's strategic plan is to:

Target veteran services by investing in a 21st century veterans' services system and

invigorate core operations through integrated information technology, maintaining fiscal integrity and sustainability of the department's program.

Enterprise Information Resource Management Strategy 2015-2020

The conservatorship project reflects the EIRMS by implementing guiding principles as part of the project: Business-driven, oversight, iterative progress, innovation, risk tolerance, optimization, adaptability, security, simplify, and measured outcomes.

Active participation in IT Strategic Direction

The conservatorship project is the first ODVA initiative to fully embrace the concept of IT governance at both the enterprise and agency level, consisting of focus of service, value proposition, 10-year plan, and key initiatives.

Transportation and Economic Development Information Resource Management Strategic Plan Strategic Goal 2: Modernize Critical Systems

Technology solutions must be current, supportable, and sustainable to fully support the agency, enterprise, and state strategy and vision. Modernization efforts ensure effective alignment between technology and vision. The ODVA conservatorship project seeks to modernize its 18-year old legacy core business system.

ENDING BALANCE FORM

UPDATED OTHER FUNDS ENDING BALANCES FOR THE 2017-19 & 2019-21 BIENNIA

Agency: OREGON DEPT OF VETERANS' AFFAIRS
Contact Person RANDAL BASL 503-373-2281

(a) Other Fund Type	(b) Program Area (SCR)	(c) Treasury Fund #/Name	(d) Category/Description	(e) Constitutional and/or Statutory reference	(f) 2017-19 Ending Balance		(g) 2019-21 Ending Balance		(j) Comments
					In LAB	Revised	In CSL	Revised	
NL	SCR 087	FUND 657 VET HOME TRUST FUND 929 OR TRUST FUND	TRUST FUND	ORS 406.050	1,000,000	3,000,000	3,000,000	2,750,000	INCLUDES TRUST FUND FOR THE OREGON VETERANS HOMES, SUICIDE PREVENTION, WOMENS VETERANS & OTHER VETERAN MISSIONS.
NL	SCR 087	FUND 408 SINKING FUND FUND 447 OWVF FUND 970 SR 73 FUND 972 REPLACEMENT EQUITY	OPERATIONS, LOAN PROGRAM & INVESTMENT POOL	ARTICLE XI-A SEC 1 ORS 408.365	115,805,525	129,158,903	70,065,404	124,566,870	THIS BALANCE CAN FLUCUATE SIGNIFICANTLY BASED UPON SCHEDULING OF BOND CALLS. PREPAYMENTS ON MORTGAGES IN THIS LOW INTEREST RATE ENVIRONMENT ARE EXTREMELY UNPREDICTABLE. SCR 087 TRANSFERS OUT TO OTHER FUND LIMITED SCR 001 & SCR 002.
LIMITED	SCR 003	FUND 601 VH OPERATION FUND 1400 LEB VET HOME	OPERATIONS	ORS 408.368	14,785,288	18,782,094	21,894,555	19,364,404	ASSUMES ARTICLE XI-Q BOND PROCEEDS RECEIVED FOR THE DALLES & LEBANON HOME PROJECTS BY 6/30/19

Objective: Provide updated Other Funds ending balance information for potential use in the development of the 2019-21 legislatively adopted budget.

Instructions:

- Column (a): Select one of the following: Limited, Nonlimited, Capital Improvement, Capital Construction, Debt Service, or Debt Service Nonlimited.
- Column (b): Select the appropriate Summary Cross Reference number and name from those included in the 2017-19 Legislatively Approved Budget. If this changed from previous structures, please note the change in Comments (Column (j)).
- Column (c): Select the appropriate, statutorily established Treasury Fund name and account number where fund balance resides. If the official fund or account name is different than the commonly used reference, please include the working title of the fund or account in Column (j).
- Column (d): Select one of the following: Operations, Trust Fund, Grant Fund, Investment Pool, Loan Program, or Other. If "Other", please specify. If "Operations", in Comments (Column (j)), specify the number of months the reserve covers, the methodology used to determine the reserve amount, and the minimum need for cash flow purposes.
- Column (e): List the Constitutional, Federal, or Statutory references that establishes or limits the use of the funds.
- Columns (f) and (h): Use the appropriate, audited amount from the 2017-19 Legislatively Approved Budget and the 2019-21 Current Service Level at the Agency Request Budget level.
- Columns (g) and (i): Provide updated ending balances based on revised expenditure patterns or revenue trends. Do not include adjustments for reduction options that have been submitted unless the options have already been implemented as part of the 2017-19 General Fund approved budget or otherwise incorporated in the 2017-19 LAB. The revised column (i) can be used for the balances included in the Governor's budget if available at the time of submittal. Provide a description of revisions in Comments (Column (j)).
- Column (j): Please note any reasons for significant changes in balances previously reported during the 2017 session.

Additional Materials: If the revised ending balances (Columns (g) or (i)) reflect a variance greater than 5% or \$50,000 from the amounts included in the LAB (Columns (f) or (h)), attach supporting memo or spreadsheet to detail the revised forecast.

VACANCY REPORT

Agency	Authorization	Position	RDC	Pos Type	Anticipated Fill Date	Reason Narrative	Reason Category	XREF	GF	OF	FF	LF	Vac 7-11	Vac 12+	
27400	000083200	0008016	211	PF	01/01/19	Delay in filling		001-30-00-200000		0	96528	0	0	1	0
27400	000083260	0008026	511	PF	02/01/19	Delay in filling program reorganization in process		002-01-00-200000	92328		0	0	0	0	1
27400	000083350	0008049	211	PF	02/01/19	Used to finance Temp employee		001-30-00-800000		0	65184	0	0	0	1
27400	000083870	0008162	521	PF	02/01/19	Currently used to finance double fill but in the recruitment process.		002-01-00-800000	76920		0	0	0	0	1
27400	000084780	0023097	303	PF	02/01/19	Used to finance a Temp employee		001-40-00-800000		0	106368	0	0	0	1
27400	000084860	0027007	102	PP	02/01/19	Used to finance Temp employee		001-10-00-800000		0	73093	0	0	0	1
27400	000085200	0102015	302	PF	02/01/19	Recruitment in process.		001-40-00-200000		0	141216	0	0	0	1
27400	000085820	0392001	122	PF	02/01/19	Used to finance a temp employee		001-10-00-800000		0	162648	0	0	0	1
27400	000085860	0393006	122	PF	02/01/19	Used to finance Temp employee		001-10-00-800000		0	139656	0	0	0	1
27400	000555520	0791002	511	PF	03/01/19	Recruitment in process.		002-01-00-200000	111384		0	0	0	1	0
27400	001223810	0008129	600	PF	03/01/19	Recruitment in process.		003-02-00-200000		0	63144	0	0	0	1

PRIORITIZATION

PROGRAM PRIORITIZATION FOR 2019-21

Agency Name: Oregon Department of Veterans' Affairs																			Agency Number: 27400			
2019-21 Biennium																						
Agency-Wide																						
Agency-Wide Priorities for 2019-21 Biennium																						
1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	
Priority (ranked with highest priority first)	Agency Initials	Program or Activity Initials	Program Unit/Activity Description	Identify Key Performance Measure(s)	Primary Purpose Program Activity Code	GF	LF	OF	NL-OF	FF	NL-FF	TOTAL FUNDS	Pos.	FTE	New or Enhanced Program (Y/N)	Included as Reduction Option (Y/N)	Legal Req. Code (C, D, FM, FO, S)	Legal Citation	Explain What is Mandatory (for C, FM, and FO Only)	Comments on Proposed Changes to CSL Included In Agency Request		
Agcy	Prgm/ Div																					
1	1	ODVA	LS	Loan Services	KPM#1a, KPM#1b	6		3,716,951				\$ 3,716,951	12	12.00	Y	Y	C	Oregon Constitution Article XI-A, ORS 407	Veteran Loan Program funds are Constitutionally restricted and are subject to federal tax law and bond covenants.	See PKG 102 Business Representative Position		
1	1	ODVA	NL	Non Limited Loan Services		6			193,025,000			\$ 193,025,000			N	N	C	Oregon Constitution Article XI-A, ORS 407	Veteran Loan Program funds are Constitutionally restricted and are subject to federal tax law and bond covenants.			
2	1	ODVA	C&A	Statewide Veteran Services	KPM#3, KPM#4	12	5,602,402	4,363,856				\$ 9,966,258	35	34.92	Y	Y		Oregon Constitution Article XI-A, ORS 406		See PKG 101 Building Refresh; PKG 102 Enhance Veteran Services		
3	2	ODVA	AP	Aid Programs Pass-Through to Counties and National Service Orgs.	KPM#3, KPM#4	12	1,996,829	7,643,863		1,000,000		\$ 10,640,692	0	0.00	Y	Y		Oregon Constitution Article XI-A, ORS 406		See PKG 102 Enhance Veteran Services		
4	3	ODVA	PT	Service Delivery Partnerships		12		3,220,900				\$ 3,220,900	0	0.00	N	Y		Oregon Constitution Article XI-A, ORS 406		See PKG 103 Mobilize Partnerships		
5	1	ODVA	VHTD	Veterans Home-The Dalles	KPM#2a, KPM#2b	10			38,304,828			\$ 38,304,828	3	3.00	N	Y	FO	Federal Grant FAI-41-001, ORS 408.360	FAI-41-001 requires a minimum 20 year participation from the closing date of the construction grant. Failure to operate the facility for the required 20 years results in recapture of the grant monies.	See PKG 102 Enhance Veteran Services		
5	2	ODVA	VHL	Veterans Home-Lebanon	KPM#2a, KPM#2b	10			48,828,768			\$ 48,828,768	2	2.00	Y	Y	FO	Federal Grant FAI-41-001, ORS 408.360	FAI-41-001 requires a minimum 20 year participation from the closing date of the construction grant. Failure to operate the facility for the required 20 years results in recapture of the grant monies.	See PKG 102 Enhance Veteran Services		
7	1	ODVA	CS	Conservatorship	KPM#3, KPM#4	12	556,594	2,688,701				\$ 3,245,295	10	10.00	Y	Y		Oregon Constitution Article XI-A, ORS 406		See PKG 101 IT Modernization; PKG 102 Representative Payee Position		
8	2	ODVA	VV	Veteran Volunteer Program		12		283,603				\$ 283,603	1	1.00	Y	Y		Oregon Constitution Article XI-A, ORS 406				
9	3	ODVA	OP	Aging Veteran Outreach Program		12		273,380				\$ 273,380	1	1.00	Y	Y		Oregon Constitution Article XI-A, ORS 406				
10	4	ODVA	EA	Aid Programs Agency Administered	KPM#3, KPM#4	12		107,641				\$ 107,641	0	0.00	Y	Y		Oregon Constitution Article XI-A, ORS 406				
		ODVA	DS	Debt Service		6			215,754,089			\$ 215,754,089			N	N	D	Oregon Constitution Article XI-A, ORS 407	Veteran Loan Program funds are Constitutionally restricted and are subject to federal tax law and bond covenants.			

PRIORITIZATION

	ODVA	DS	Debt Service-Lebanon	KPM#2a, KPM#2b	6	287,091												\$ 287,091			N	N	D	Federal Grant FAI-41-001; ORS 408.360	FAI-41-001 requires a minimum 20 year participation from the closing date of the construction grant. Failure to operate the facility for the required 20 years results in recapture of the grant monies.		
	ODVA	DS	Debt Service-The Dalles	KPM#2a, KPM#2b	6	254,982												\$ 254,982			N	N	D	Federal Grant FAI-41-001; ORS 408.360	FAI-41-001 requires a minimum 20 year participation from the closing date of the construction grant. Failure to operate the facility for the required 20 years results in recapture of the grant monies.		
	ODVA	DS	Debt Service-3rd Home	KPM#2a, KPM#2b	6	1,707,367									Y	N		\$ 1,707,367					D	Federal Grant FAI-41-001; ORS 408.360	FAI-41-001 requires a minimum 20 year participation from the closing date of the construction grant. Failure to operate the facility for the required 20 years results in recapture of the grant monies.		
	ODVA	DO	Administration & Other Support Services	KPM#1a, KPM#1b	6													\$ 5,820,800	17	16.79	N	Y	C	Oregon Constitution Article XI-A, ORS 407	Veteran Loan Program funds are Constitutionally restricted and are subject to federal tax law and bond covenants.	See PKG 101 IT Modernization and Building Refresh	
	ODVA	FS	Financial Services	KPM#1a, KPM#1b	6													\$ 4,025,732	10	10.00	N	Y	C	Oregon Constitution Article XI-A, ORS 407	Veteran Loan Program funds are Constitutionally restricted and are subject to federal tax law and bond covenants.		
	ODVA	SS	Facilities Services	KPM#1a, KPM#1b	6													\$ 3,856,271	8	8.00	N	Y	C	Oregon Constitution Article XI-A, ORS 407	Veteran Loan Program funds are Constitutionally restricted and are subject to federal tax law and bond covenants.		
						10,512,906	18,474,303	104,553,350	408,779,089	1,000,000	-	\$ 543,319,648	99	98.71													

7. Primary Purpose Program/Activity Exists

- 1 Civil Justice
- 2 Community Development
- 3 Consumer Protection
- 4 Administrative Function
- 5 Criminal Justice
- 6 Economic Development
- 7 Education & Skill Development
- 8 Emergency Services
- 9 Environmental Protection
- 10 Public Health
- 11 Recreation, Heritage, or Cultural
- 12 Social Support

19. Legal Requirement Code

- C Constitutional
- D Debt Service
- FM Federal - Mandatory
- FO Federal - Optional (once you choose to participate, certain requirements exist)
- S Statutory

Prioritize each program activity for the Agency as a whole

Document criteria used to prioritize activities:

Direct benefits/services provided to veterans, their dependents and survivors.
 Number of veterans, their dependents and survivors served.
 Type and impact of benefits received (financial, medical, educational, etc.).
 Impact on Oregon's citizens and ODVA's public stewardship responsibilities.
 Impact on the credit rating of the State of Oregon.
 Implementation of Oregon constitutional and statutory authority/intent.
 Economic impact of services/funding provided and the inherent multiplier effect that occurs throughout Oregon's communities.
 Impact on state general fund resources.
 Required administrative and infrastructure related services.

PROGRAM PRIORITIZATION FOR 2019-21

Oregon Department of Veterans Affairs																						
2019-21 Biennium																			Agency Number: 27400			
Loan Program																						
Program/Division Priorities for 2019-21 Biennium																						
1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	
Priority (ranked with highest priority first)	Agency Initials	Program or Activity Initials	Program Unit/Activity Description	Identify Key Performance Measure(s)	Primary Purpose Program - Activity Code	GF	LF	OF	NL-OF	FF	NL-FF	TOTAL FUNDS	Pos.	FTE	New or Enhanced Program (Y/N)	Included as Reduction Option (Y/N)	Legal Req. Code (C, D, FM, FO, S)	Legal Citation	Explain What is Mandatory (for C, FM, and FO Only)	Comments on Proposed Changes to CSL included in Agency Request		
Agcy	Prgm/Div																					
1	1	ODVA	LS	Loan Services	KPM#1a, KPM#1b	6		3,716,951				\$ 3,716,951	12	12.00	Y	Y	C	Oregon Constitution Article XI-A, ORS 407	Veteran Loan Program funds are Constitutionally restricted and are subject to federal tax law and bond covenants.	See PKG-102 Business Representative Position		
		ODVA	DO	Administration & Other Support Services	KPM#1a, KPM#1b	6		5,820,800				\$ 5,820,800	17	16.79	N	Y	C	Oregon Constitution Article XI-A, ORS 407	Veteran Loan Program funds are Constitutionally restricted and are subject to federal tax law and bond covenants.	See PKG 101 IT Modernization and Building Refresh		
		ODVA	FS	Financial Services	KPM#1a, KPM#1b	6		4,025,732				\$ 4,025,732	10	10.00	N	Y	C	Oregon Constitution Article XI-A, ORS 407	Veteran Loan Program funds are Constitutionally restricted and are subject to federal tax law and bond covenants.			
		ODVA	SS	Facilities Services	KPM#1a, KPM#1b	6		3,856,271				\$ 3,856,271	8	8.00	N	Y	C	Oregon Constitution Article XI-A, ORS 407	Veteran Loan Program funds are Constitutionally restricted and are subject to federal tax law and bond covenants.			
								17,419,754				\$ -										
												\$ 17,419,754	47	46.79								

7. Primary Purpose Program/Activity Exists

- 1 Civil Justice
- 2 Community Development
- 3 Consumer Protection
- 4 Administrative Function
- 5 Criminal Justice
- 6 Economic Development
- 7 Education & Skill Development
- 8 Emergency Services
- 9 Environmental Protection
- 10 Public Health
- 11 Recreation, Heritage, or Cultural
- 12 Social Support

19. Legal Requirement Code

- C Constitutional
- D Debt Service
- FM Federal - Mandatory
- FO Federal - Optional (once you choose to participate, certain requirements exist)
- S Statutory

Within each Program/Division area, prioritize each Budget Program Unit (Activities) by detail budget level in ORBITS

Document criteria used to prioritize activities:

- Direct benefits/services provided to veterans, their dependents and survivors.
- Number of veterans, their dependents and survivors served.
- Type and impact of benefits received (financial, medical, educational, etc.).
- Impact on Oregon's citizens and ODVA's public stewardship responsibilities.
- Impact on the credit rating of the State of Oregon.
- Implementation of Oregon constitutional and statutory authority/intent.
- Economic impact of services/funding provided and the inherent multiplier effect that occurs throughout Oregon's communities.
- Impact on state general fund resources.
- Required administrative and infrastructure related services.

The Loan Program figures shown above include all of the Department's business infrastructure and support costs such as accounting, information services, central office facility expenses, administrative rulemaking and the like.

PROGRAM PRIORITIZATION FOR 2019-21

Oregon Department of Veterans' Affairs																						
2019-21 Biennium																			Agency Number:		27400	
Veteran Services																						
Program/Division Priorities for 2019-21 Biennium																						
1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	
Priority (ranked with highest priority first)	Agency Initials	Program or Activity Initials	Program Unit/Activity Description	Identify Key Performance Measure(s)	Primary Purpose Program- Activity Code	GF	LF	OF	NL-OF	FF	NL-FF	TOTAL FUNDS	Pos.	FTE	New or Enhanced Program (Y/N)	Included as Reduction Option (Y/N)	Legal Req. Code (C, D, FM, FO, S)	Legal Citation	Explain What is Mandatory (for C, FM, and FO Only)	Comments on Proposed Changes to CSL Included in Agency Request		
Agcy	Prgm/ Div																					
2	1	ODVA	C&A	Statewide Veteran Services	KPM#3, KPM#4	12	5,602,402	4,363,856				\$ 9,966,258	35	34.92	Y	Y		Oregon Constitution Article XI-A, ORS 406		See PKG 101 Building Refresh; PKG 102 Enhance Veteran Services		
3	2	ODVA	AP	Aid Programs Pass-Through to Counties and National Service Orgs.	KPM#3, KPM#4	12	1,996,829	7,643,863		1,000,000		\$ 10,640,692	0	0.00	Y	Y		Oregon Constitution Article XI-A, ORS 406		See PKG 102 Enhance Veteran Services		
4	3	ODVA	PT	Service Delivery Partnerships		12		3,220,900				\$ 3,220,900	0	0.00	N	Y		Oregon Constitution Article XI-A, ORS 406		See PKG 103 Mobilize Partnerships		
10	4	ODVA	EA	Aid Programs Agency Administered	KPM#3, KPM#4	12	107,641					\$ 107,641	0	0.00	Y	Y		Oregon Constitution Article XI-A, ORS 406				
												\$ -										
												\$ -										
												\$ -										
							7,706,872	15,228,619	-	-	1,000,000	-	\$ 23,935,491	35	34.92							

7. Primary Purpose Program/Activity Exists

- 1 Civil Justice
- 2 Community Development
- 3 Consumer Protection
- 4 Administrative Function
- 5 Criminal Justice
- 6 Economic Development
- 7 Education & Skill Development
- 8 Emergency Services
- 9 Environmental Protection
- 10 Public Health
- 11 Recreation, Heritage, or Cultural
- 12 Social Support

19. Legal Requirement Code

- C Constitutional
- D Debt Service
- FM Federal - Mandatory
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- S Statutory

Within each Program/Division area, prioritize each Budget Program Unit (Activities)
by detail budget level in ORBITS

Document criteria used to prioritize activities:

- Direct benefits/services provided to veterans, their dependents and survivors.
- Number of veterans, their dependents and survivors served.
- Type and impact of benefits received (financial, medical, educational, etc.).
- Impact on Oregon's citizens and ODVA's public stewardship responsibilities.
- Impact on the credit rating of the State of Oregon.
- Implementation of Oregon constitutional and statutory authority/intent.
- Economic impact of services/funding provided and the inherent multiplier effect
that occurs throughout Oregon's communities.
- Impact on state general fund resources.

• Required administrative and infrastructure related services.

The figures shown above include do not include any of the Department's business infrastructure and support costs such as accounting, information services, central office facility costs, administrative rulemaking and the like. These costs are included in the Loan Program's figures.

PRIORITIZATION

PROGRAM PRIORITIZATION FOR 2019-21

Veterans Affairs																			Agency Number: 27400			
2019-21 Biennium																						
Veterans' Homes																						
Program/Division Priorities for 2019-21 Biennium																						
1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	
Priority (ranked with highest priority first)	Agency Initials	Program or Activity Initials	Program Unit/Activity Description	Identify Key Performance Measure(s)	Primary Purpose Program-Activity Code	GF	LF	OF	NL-OF	FF	NL-FF	TOTAL FUNDS	Pos.	FTE	New or Enhanced Program (Y/N)	Included as Reduction Option (Y/N)	Legal Req. Code (C, D, FM, F O, S)	Legal Citation	Explain What is Mandatory (for C, FM, and F O Only)	Comments on Proposed Changes to CSL included in Agency Request		
Agcy	Prgm/ Div																					
5	1	ODVA	VHTD	Veterans Home-The Dalles	KPM#2a, KPM#2b	10		38,304,828				\$ 38,304,828	3	3.00	N	Y	FO	Federal Grant FAI-41-001, ORS 408.360	FAI-41-001 requires a minimum 20 year participation from the closing date of the construction grant. Failure to operate the facility for the required 20 years results in recapture of the grant monies.	See PKG 102 Enhance Veteran Services		
5	1	ODVA	VHL	Veterans Home-Lebanon	KPM#2a, KPM#2b	10		48,828,768				\$ 48,828,768	2	2.00	Y	Y	FO	Federal Grant FAI-41-001, ORS 408.360	FAI-41-001 requires a minimum 20 year participation from the closing date of the construction grant. Failure to operate the facility for the required 20 years results in recapture of the grant monies.	See PKG 102 Enhance Veteran Services		
		ODVA	DS	Debt Service-Lebanon	KPM#2a, KPM#2b	6	287,091					\$ 287,091			N	N	D	Federal Grant FAI-41-001, ORS 408.360	FAI-41-001 requires a minimum 20 year participation from the closing date of the construction grant. Failure to operate the facility for the required 20 years results in recapture of the grant monies.			
		ODVA	DS	Debt Service-The Dalles	KPM#2a, KPM#2b	6	254,982					\$ 254,982			N	N	D	Federal Grant FAI-41-001, ORS 408.360	FAI-41-001 requires a minimum 20 year participation from the closing date of the construction grant. Failure to operate the facility for the required 20 years results in recapture of the grant monies.			
		ODVA	DS	Debt Service-3rd Home	KPM#2a, KPM#2b	6	1,707,367					\$ 1,707,367			Y	N	D	Federal Grant FAI-41-001, ORS 408.360	FAI-41-001 requires a minimum 20 year participation from the closing date of the construction grant. Failure to operate the facility for the required 20 years results in recapture of the grant monies.			
							2,249,440					\$ 89,383,036	5	5.00								

7. Primary Purpose Program/Activity Exists

- 1 Civil Justice
- 2 Community Development
- 3 Consumer Protection
- 4 Administrative Function
- 5 Criminal Justice
- 6 Economic Development
- 7 Education & Skill Development
- 8 Emergency Services
- 9 Environmental Protection
- 10 Public Health
- 11 Recreation, Heritage, or Cultural
- 12 Social Support

19. Legal Requirement Code

- C Constitutional
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Within each Program/Division area, prioritize each Budget Program Unit (Activities) by detail budget level in ORBITS

Document criteria used to prioritize activities:

- Direct benefits/services provided to veterans, their dependents and survivors.
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- Impact on the credit rating of the State of Oregon.
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- Economic impact of services/funding provided and the inherent multiplier effect that occurs throughout Oregon's communities.
- Impact on state general fund resources.
- Required administrative and infrastructure related services.

PRIORITIZATION

PROGRAM PRIORITIZATION FOR 2019-21

Oregon Department of Veterans' Affairs																								
2019-21 Biennium																			Agency Number: 27400					
Aging Veteran Services																								
Program/Division Priorities for 2019-21 Biennium																								
1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22			
Priority (ranked with highest priority first)	Agency Initials	Program or Activity Initials	Program Unit/Activity Description	Identify Key Performance Measure(s)	Primary Purpose Program-Activity Code	GF	LF	OF	NL-OF	FF	NL-FF	TOTAL FUNDS	Pos.	FTE	New or Enhanced Program (Y/N)	Included as Reduction Option (Y/N)	Legal Req. Code (C, D, FM, FO, S)	Legal Citation	Explain What is Mandatory (for C, FM, and FO Only)	Comments on Proposed Changes to CSL included in Agency Request				
Agcy	Prgm/Div																							
7	1	ODVA	CS	Conservatorship	KPM#3, KFM#4	12	556,594	2,688,701				\$ 3,245,295	10	10.00	Y	Y		Oregon Constitution Article XI-A, ORS 406		See PKG 101 IT Modernization; PKG 102 Representative Payee Position				
8	2	ODVA	VV	Veteran Volunteer Program		12		283,603				\$ 283,603	1	1.00	Y	Y		Oregon Constitution Article XI-A, ORS 406						
9	3	ODVA	OP	Aging Veteran Outreach Program		12		273,380				\$ 273,380	1	1.00	Y	Y		Oregon Constitution Article XI-A, ORS 406						
												\$ -												
												\$ -												
							556,594	3,245,684	-	-	-	\$ 3,802,278	12	12.00										

7. Primary Purpose Program/Activity Exists

- 1 Civil Justice
- 2 Community Development
- 3 Consumer Protection
- 4 Administrative Function
- 5 Criminal Justice
- 6 Economic Development
- 7 Education & Skill Development
- 8 Emergency Services
- 9 Environmental Protection
- 10 Public Health
- 11 Recreation, Heritage, or Cultural
- 12 Social Support

19. Legal Requirement Code

- C Constitutional
- D Debt Service
- FM Federal - Mandatory
- FO Federal - Optional (once you choose to participate, certain requirements exist)
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Within each Program/Division area, prioritize each Budget Program Unit (Activities) by detail budget level in ORBITS

Document criteria used to prioritize activities:

- Direct benefits/services provided to veterans, their dependents and survivors.
- Number of veterans, their dependents and survivors served.
- Type and impact of benefits received (financial, medical, educational, etc.).
- Impact on Oregon's citizens and ODVA's public stewardship responsibilities.
- Impact on the credit rating of the State of Oregon.
- Implementation of Oregon constitutional and statutory authority/intent.
- Economic impact of services/funding provided and the inherent multiplier effect that occurs throughout Oregon's communities.
- Impact on state general fund resources.
- Required administrative and infrastructure related services.

The figures shown above include do not include any of the Department's business infrastructure and support costs such as accounting, information services, central office facility costs, administrative rulemaking and the like. These costs are included in the Loan Program's figures.

PRIORITIZATION

PROGRAM PRIORITIZATION FOR 2019-21

Oregon Department of Veterans Affairs																					
2019-21 Biennium																			Agency Number: 27400		
Debt Service Non-Limited																					
Program/Division Priorities for 2019-21 Biennium																					
1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22
Priority (ranked with highest priority first)	Agency Initials	Program or Activity Initials	Program Unit/Activity Description	Identify Key Performance Measure(s)	Primary Purpose Program-Activity Code	GF	LF	OF	NL-OF	FF	NL-FF	TOTAL FUNDS	Pos.	FTE	New or Enhanced Program (Y/N)	Included as Reduction Option (Y/N)	Legal Req. Code (C, D, FM, FO, S)	Legal Citation	Explain What is Mandatory (for C, FM, and FO Only)	Comments on Proposed Changes to CSL Included in Agency Request	
Agcy	Prgm/Div																				
1	1	ODVA	NL	Non Limited Loan Services		6			193,025,000			\$ 193,025,000			N	N	C	Oregon Constitution Article XI-A, ORS 407	Veteran Loan Program funds are Constitutionally restricted and are subject to federal tax law and bond covenants.		
		ODVA	DS	Debt Service		6			215,754,089			\$ 215,754,089			N	N	D	Oregon Constitution Article XI-A, ORS 407	Veteran Loan Program funds are Constitutionally restricted and are subject to federal tax law and bond covenants.		
												\$ -									
												\$ -									
												\$ -									
												\$ -									
												\$ -									
									215,754,089			\$ 215,754,089	0	0.00							

7. Primary Purpose Program/Activity Exists

- 1 Civil Justice
- 2 Community Development
- 3 Consumer Protection
- 4 Administrative Function
- 5 Criminal Justice
- 6 Economic Development
- 7 Education & Skill Development
- 8 Emergency Services
- 9 Environmental Protection
- 10 Public Health
- 11 Recreation, Heritage, or Cultural
- 12 Social Support

19. Legal Requirement Code

- C Constitutional
- D Debt Service
- FM Federal - Mandatory
- FO Federal - Optional (once you choose to participate, certain requirements exist)
- S Statutory

Within each Program/Division area, prioritize each Budget Program Unit (Activities) by detail budget level in ORBITS

Document criteria used to prioritize activities:

- Direct benefits/services provided to veterans, their dependents and survivors.
- Number of veterans, their dependents and survivors served.
- Type and impact of benefits received (financial, medical, educational, etc.).
- Impact on Oregon's citizens and ODVA's public stewardship responsibilities.
- Impact on the credit rating of the State of Oregon.
- Implementation of Oregon constitutional and statutory authority/intent.
- Economic impact of services/funding provided and the inherent multiplier effect that occurs throughout Oregon's communities.
- Impact on state general fund resources.
- Required administrative and infrastructure related services.

REDUCTIONS

5% & 10% REDUCTION OPTIONS (ORS 291.216)

ACTIVITY OR PROGRAM (WHICH PROGRAM OR ACTIVITY WILL NOT BE UNDERTAKEN)	DESCRIBE REDUCTION (DESCRIBE THE EFFECTS OF THIS REDUCTION. INCLUDE POSITIONS AND FTE IN 2019-21 AND 2021-23)	AMOUNT AND FUND TYPE (GF, LF, OF, FF. IDENTIFY REVENUE SOURCE FOR OF, FF)	RANK AND JUSTIFICATION (RANK THE ACTIVITIES OR PROGRAMS NOT UNDERTAKEN IN ORDER OF LOWEST COST FOR BENEFIT OBTAINED)
1. Reduce Highly Rural Transportation Grant Program (Special Payments)	This action would reduce the amount of the federal VA grant monies provided to highly rural counties for purposes of medical transportation to veterans. Reductions to pass-through funding would result in less medical trips provided to veterans. Ten eligible Oregon counties receive \$100,000 each in a biennium would be reduced by \$5,000 per county. The State provides no matching funds for this grant.	\$50,000 FF	
First 5% FF Reduction Increment		\$50,000 FF	
1. Reduce Highly Rural Transportation Grant Program (Special Payments)	This action would reduce the amount of the federal VA grant monies provided to highly rural counties for purposes of medical transportation to veterans. Reductions to pass-through funding would result in less medical trips provided to veterans. Ten eligible Oregon counties receive \$100,000 each in a biennium would be reduced by \$5,000 per county. The State provides no matching funds for this grant.	\$50,000 FF	
Second 5% FF Reduction Increment		\$50,000 FF	
10% FF Reduction		\$100,000 FF	

5% & 10% REDUCTION OPTIONS (ORS 291.216)

ACTIVITY OR PROGRAM (WHICH PROGRAM OR ACTIVITY WILL NOT BE UNDERTAKEN)	DESCRIBE REDUCTION (DESCRIBE THE EFFECTS OF THIS REDUCTION. INCLUDE POSITIONS AND FTE IN 2019-21 AND 2021-23)	AMOUNT AND FUND TYPE (GF, LF, OF, FF. IDENTIFY REVENUE SOURCE FOR OF, FF)	RANK AND JUSTIFICATION (RANK THE ACTIVITIES OR PROGRAMS NOT UNDERTAKEN IN ORDER OF LOWEST COST FOR BENEFIT OBTAINED)
1. Reduce Distribution to Counties (CVSO)	This action would weaken the statewide network of veteran service officers and result in fewer federal dollars flowing into the state.	\$93,709 GF	
2. Reduce Distribution to National Service Organizations.	This action would weaken the statewide network of veteran service officers and result in fewer federal dollars flowing into the state.	\$6,132 GF	
3. Eliminate Emergency Assistance	Eliminates amount available to veterans in crisis needing gap financing to avoid homelessness, unemployment and other emergencies.	\$107,641 GF	
4. Reduce 1.00 FTE (Statewide Veteran Service Officer position)	This action would weaken the statewide network of veteran service officers and result in fewer federal dollars flowing into the state.	\$152,482 GF	
5. Reduce Veteran Services Program (Services and Supplies)	Reduces already underfunded services and supplies, increasing unsustainable subsidy from Loan Program.	\$13,505 GF	
6. Reduce Aging Veteran Services Program (Conservatorship)	This action would reduce one Trust Officer Assistant to part-time, weakening the already understaffed program and resulting in slower response times to Oregon's most vulnerable veteran population. Impact would be on personal services (.1757 FTE).	\$27,830 GF	
First 5% GF Reduction Increment		\$401,299 GF	
1. Reduce Distribution to Counties (CVSO)	This action would weaken the statewide network of veteran service officers and result in fewer federal dollars flowing into the state.	\$93,709 GF	
2. Reduce Distribution to National Service Organizations	This action would weaken the statewide network of veteran service officers and result in fewer federal dollars flowing into the state.	\$6,132 GF	
3. Reduce 1.80 FTE (Statewide Veteran Service Officer positions)	This action would weaken the statewide network of veteran service officers and result in fewer federal dollars flowing into the state.	\$273,628 GF	
6. Reduce Aging Veteran Services Program (Conservatorship)	This action would reduce one Trust Officer Assistant to part-time, weakening the already understaffed program and resulting in slower response times to Oregon's most vulnerable veteran population.	\$27,830 GF	
	Impact would be on personal services (.1757 FTE).		
Second 5% GF Reduction Increment		\$401,299 GF	
Total 10% GF Reduction		\$802,598 GF	

REDUCTIONS

5% & 10% REDUCTION OPTIONS (ORS 291.216)

ACTIVITY OR PROGRAM (WHICH PROGRAM OR ACTIVITY WILL NOT BE UNDERTAKEN)	DESCRIBE REDUCTION (DESCRIBE THE EFFECTS OF THIS REDUCTION. INCLUDE POSITIONS AND FTE IN 2019-21 AND 2021-23)	AMOUNT AND FUND TYPE (GF, LF, OF, FF. IDENTIFY REVENUE SOURCE FOR OF, FF)	RANK AND JUSTIFICATION (RANK THE ACTIVITIES OR PROGRAMS NOT UNDERTAKEN IN ORDER OF LOWEST COST FOR BENEFIT OBTAINED)
1. Reduce Distribution to Counties (CVSO)	This action would weaken the statewide network of veteran service officers and result in fewer federal dollars flowing into the state.	\$358,325 LF	
2. Reduce Distribution to National Service Organizations.	This action would weaken the statewide network of veteran service officers and result in fewer federal dollars flowing into the state.	\$6,132 LF	
3. Reduce Veteran Services Grant Program	Reduces amount available to non-profit and community partners serving veterans and their families with unique and innovative programs.	\$259,989 LF	
4. Reduce Aging Veteran Services Outreach Program	This action would reduce to part-time a new agency program outreach program intended to identify and serve veterans who are not currently receiving federal VA benefits. Impact would be on personal services (1 position .5 FTE) and services and supplies.	<u>\$114,522 LF</u>	
First 5% GF Reduction Increment		<u>\$738,968 LF</u>	
1. Reduce Distribution to Counties (CVSO)	This action would weaken the statewide network of veteran service officers and result in fewer federal dollars flowing into the state.	\$358,325 LF	
2. Reduce Distribution to National Service Organizations	This action would weaken the statewide network of veteran service officers and result in fewer federal dollars flowing into the state.	\$6,132 LF	
3. Reduce Veteran Services Grant Program	Reduces amount available to non-profit and community partners serving veterans and their families with unique and innovative programs.	\$259,989 LF	
4. Eliminate Aging Veteran Services Outreach Program	This action would eliminate a new agency program outreach program intended to identify and serve veterans who are not currently receiving federal VA benefits. Impact would be on personal services (1 position .5 FTE) and services and supplies.	<u>\$114,522 LF</u>	
Second 5% GF Reduction Increment		<u>\$738,968 LF</u>	
Total 10% GF Reduction		<u>\$1,477,936 LF</u>	

5% & 10% REDUCTION OPTIONS (ORS 291.216)

ACTIVITY OR PROGRAM (WHICH PROGRAM OR ACTIVITY WILL NOT BE UNDERTAKEN)	DESCRIBE REDUCTION (DESCRIBE THE EFFECTS OF THIS REDUCTION. INCLUDE POSITIONS AND FTE IN 2019-21 AND 2021-23)	AMOUNT AND FUND TYPE (GF, LF, OF, FF. IDENTIFY REVENUE SOURCE FOR OF, FF)	RANK AND JUSTIFICATION (RANK THE ACTIVITIES OR PROGRAMS NOT UNDERTAKEN IN ORDER OF LOWEST COST FOR BENEFIT OBTAINED)
1. Reduce Veterans' Home Loan Program (Services and Supplies)	This action would hamper efforts to service portfolio, make loans and react to changes in the real estate market.	\$ 814,862 OF	
2. Reduce Veterans' Home Program (Services and Supplies)	This action would restrict the number residents who could be provided skilled nursing care at the Oregon Veterans' Homes.	\$ 4,355,430 OF	
First 5% OF Reduction Increment		<u>\$ 5,170,292 OF</u>	
1. Reduce Veterans' Home Loan Program	This action would hamper efforts to service portfolio, make loans and react to changes in the real estate market (4 positions, 4.00 FTE).	\$ 596,003 OF	
2. Reduce Veterans' Home Loan Program (Services and Supplies)	This action would hamper efforts to service portfolio, make loans and react to changes in the real estate market.	\$ 218,859 OF	
3. Reduce Veterans' Home Program (Services and Supplies)	This action would restrict the number residents who could be provided skilled nursing care at the Oregon Veterans' Homes.	\$ 4,355,430 OF	
Second 5% OF Reduction Increment		<u>\$ 5,170,292 OF</u>	
10% OF Reduction		<u>\$10,340,584 OF</u>	

COUNTY VETERAN SERVICES BUDGETS

Snapshot of County Budget and VSO Activity

	9/30/2017 Vet Pop	Annual VSO Budget (2016-17)		Annual VSO Budget (2017-18)		Annual VSO Budget (2018-19)	
		ODVA	County Portion	ODVA	County Portion	ODVA	County Portion
Counties							
BAKER	1,843	\$39,023	\$34,119	\$81,382	\$32,236	\$82,396	\$32,236
BENTON	5,623	\$56,494	\$177,374	\$105,166	\$258,512	\$106,476	\$270,458
CLACKAMAS	29,391	\$183,376	\$470,427	\$281,680	\$477,363	\$285,191	\$498,086
CLATSOP	3,891	\$49,186	\$20,486	\$95,662	\$20,486	\$96,854	\$20,486
COLUMBIA	4,944	\$57,453	\$29,878	\$106,017	\$30,878	\$107,337	\$34,900
COOS	7,315	\$66,714	\$53,082	\$119,679	\$70,142	\$121,170	\$57,108
CROOK	2,339	\$41,810	\$190,186	\$85,263	\$160,137	\$86,325	\$149,737
CURRY	3,121	\$43,365	\$47,323	\$87,258	\$49,774	\$88,346	\$49,774
DESCHUTES	14,820	\$96,888	\$325,273	\$162,223	\$330,407	\$164,245	\$405,863
DOUGLAS	12,939	\$88,522	\$194,086	\$149,930	\$196,086	\$151,799	\$199,486
GILLIAM	238						
GRANT	727	\$33,860	\$7,115	\$74,154	\$7,115	\$75,078	\$7,000
HARNEY	649	\$34,512	\$27,695	\$75,109	\$27,695	\$76,045	\$27,695
HOOD RIVER	1,273	\$37,848	\$21,313	\$79,838	\$31,276	\$80,064	\$31,276
JACKSON	20,066	\$120,566	\$367,880	\$193,863	\$418,490	\$196,279	\$452,160
JEFFERSON	1,711	\$40,198	\$24,163	\$83,135	\$54,531	\$84,171	\$47,000
JOSEPHINE	8,715	\$72,218	\$150,782	\$127,073	\$172,800	\$128,657	\$178,343
KLAMATH	7,709	\$60,439	\$290,990	\$110,960	\$275,268	\$112,343	\$285,200
LAKE	832	\$34,488	\$41,260	\$75,068	\$47,215	\$76,004	\$47,250
LANE	29,746	\$160,875	\$434,665	\$249,437	\$437,259	\$252,546	\$501,452
LINCOLN	5,426	\$53,400	\$123,605	\$101,072	\$146,879	\$102,332	\$157,649
LINN	11,779	\$83,453	\$196,043	\$143,360	\$205,142	\$145,146	\$203,106
MALHEUR	1,986	\$41,218	\$35,472	\$84,421	\$48,657	\$85,473	\$48,657
MARION	22,328			\$162,798	\$16,457	\$219,770	\$4,200
MORROW	850	\$35,249	\$28,462	\$76,172	\$28,628	\$77,121	\$28,628
MULTNOMAH	40,554	\$217,972	\$659,603	\$325,625	\$803,328	\$329,683	\$844,017
POLK	6,658	\$31,063	\$50,000	\$114,730	\$80,000	\$116,159	\$70,000
SHERMAN	199						
TILLAMOOK	2,462	\$41,217	\$149,700	\$84,261	\$224,700	\$84,260	\$263,305
TRI COUNTY ⁽¹⁾	610	\$95,009	\$12,600	\$100,257	\$12,600	\$101,505	\$12,600
UMATILLA	5,508	\$56,699	\$153,492	\$105,949	\$177,253	\$107,270	\$193,009
UNION	2,128	\$41,406	\$54,644	\$84,755	\$54,066	\$85,812	\$54,066
WALLOWA	694	\$34,332	\$24,883	\$74,863	\$16,180	\$75,796	\$17,477
WASCO	2,521	\$43,765	\$101,486	\$87,944	\$71,060	\$89,039	\$53,560
WASHINGTON	34,525	\$185,135	\$736,269	\$282,956	\$776,976	\$286,482	\$846,171
WHEELER	173						
YAMHILL	8,004	\$72,940	\$163,899	\$128,534	\$183,514	\$103,135	\$211,241
TOTALS:	303,687	\$2,350,693	\$5,398,255	\$4,300,595	\$5,943,110	\$4,380,309	\$6,303,196

⁽¹⁾ Tri County is a consortium of Gilliam, Sherman, and Wheeler Counties. Sherman County is responsible for the operation of the office and the bu